Osama Ahmed Elsyed Alkatkoti

✉ osamaahmedalkatkoti@gmail.com   📞 01066000903   📍 Ashmoun - Menoufia - Egypt

🛡 Finished

Profile

A motivated and ambitious Computer Science graduate, seeking a position in technical support where I can utilize my skills and knowledge to provide exceptional assistance to users. I am dedicated to contributing to the success of the organization by resolving technical issues efficiently and ensuring customer satisfaction. My goal is to leverage my expertise in troubleshooting and problem-solving to deliver effective support solutions while staying updated with the latest industry trends and technologies.

Education

Faculty Of Computers and Information   2018 – 2022

Bachelor of Computers and Information(Grade: Good)
Graduation project: Plasma (flutter app to help donators with plasma)
(Grade: Excellent)

Skills

Problem-solving Being able to identify problems and come up with effective solutions.

Proficient in Windows and linux

Knowledgeable in a wide range of computer hardware and software applications

Strong customer service and communication skills

Ability to troubleshoot and resolve technical issues

Languages

Arabic • English