Gianni Massimo Daino
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EXPERIENCE

Inovura Technologies, Corporate Woods, Overland Park — *IT*

JULY 2018 - 2021

- Provided Tier 1 IT support for internal users, resolving a wide range of technical issues across multiple platforms and applications.
- Managed technical support for various psychology offices, troubleshooting and resolving software, hardware, and network problems.
- Led the configuration of hardware systems, granting appropriate access and permissions for new employees.
- Designed and 3D-printed custom tools using CAD for efficient PC and electronics repair.
- Translated complex technical concepts into clear, user-friendly language for non-technical clients, ensuring smooth issue resolution.
- Identified potential sales and cross-selling opportunities, boosting business revenue streams.
- Oversaw payroll and administrative tasks, ensuring seamless business operations.

EDUCATION

Johnson County Community College, Overland Park, Kansas — *Web Development and Coding*

AUGUST 2022 - MAY 2025

- Gaining comprehensive knowledge in front-end and back-end web development, including HTML, CSS, JavaScript, and responsive design principles
- Working with frameworks such as React and Bootstrap to create dynamic, user-friendly web applications.
- Studying best practices in UI/UX design, enhancing user experience across various platforms.
- Utilizing tools like Google Analytics and Git to track web performance and manage version control.
- Engaged in hands-on projects that focus on real-world web development scenarios, collaborating with peers on group assignments and individual coding tasks.

SKILLS

Languages:

HTML, CSS, JavaScript, Python

Frameworks:

React, Bootstrap

Tools:

Git, VS Code, Google Analytics, Figma, SketchUp

Content Systems:

WIX, BigCommerce

Other Skills:

Soldering, Circuit Analysis, CAD / 3D

AWARDS

Asian American Commerce of Business Award

Recognized for assisting five new businesses in successfully establishing operations in the U.S., offering guidance on business development and helping entrepreneurs navigate the challenges of starting a business.