**Dennis Wachira Gichangi**

**Tel: +254 733 578156**

**Email: dennis@dennis.me.ke**

**CAREER PROFILE SUMMARY**

A Highly Passionate, Meticulous and strategic Product Owner of proven contributions in product management, well-versed in Agile and Scrum methodologies and the principles of product development. Capable of making key decisions for the team in order to move products efficiently through pre-production and production time. My key responsibility, or the purpose as a Product Owner is to maximize the value of the Product, responsible in the Scrum Framework for maximizing the value by continuously making choices about what to build and what not to build in the Product, also excellent in product vision and for managing the Product Backlog and stakeholders. Excellent Communication skills, a team player and highly analytical. Always work with bottom line in mind. Demonstrated ability to conceptualize, build, and implemented sales strategies in order to meet organizational commercial goals as well as build and nurture productive relationships with key accounts to ensure increased revenue generation.

**KEY SKILLS AND COMPETENCIES**

* Software Development
* Communication and escalation
* Decision making
* Problem solving
* Leadership
* Negotiation skills
* Task delegation
* Customer orientation
* Curiosity & continuous learning
* Flexibility
* Programming
* Agile Methodologies
* Quality Assurance
* Technical support
* Strong organizational skills
* Time management
* Conflict mediation
* Project Management
* Team Management
* Training/Presentations
* New Business Development
* Customer Orientation & Relations
* Commercial Analysis and Reporting
* ICT/Computer Skills

**WORK HISTORY**

**Director Development**

**Dew CIS Solutions Limited, Nairobi, Kenya | Sept 2003 to date**

**Duties and Responsibilities**

* Owned and prioritized product backlog
* Collected and reviewed engineering data to assess needs and recommend solutions
* Managed implementation of new features by outlining plans and specifications such as how, where and when each component would work
* Coordinated with software developers to create custom applications and trackers to achieve client goals
* Oversaw entire product deployments from vision and creation to rollout and delivery
* Scheduled preventive and predictive maintenance actions based on failure analysis
* Developed automation tools to improve efficiency, eliminate waste and free up labor hours for other needs
* Advocated for aggressive testing and problem analysis for server, desktop and IT infrastructure work
* Provided documentation on start-up, shut down and first-level troubleshooting of technical processes to support desk staff
* Provided continued maintenance and development of bug fixes and patch sets for existing web applications
* Collaborated with clients from concept through final delivery of product or service
* Implemented company policies, technical procedures and standards for preserving integrity and security of data, reports and access
* Independently designed and executed company catalog for infrastructure support and development
* Managed creative projects from concept to completion while managing outside vendors
* Provided methodologies for object-oriented software development and efficient database design

**EDUCATION & CREDENTIALS**

* 2002 B. Tech. ELECTRICAL AND COMMUNICATIONS Engineering – 2nd Class Hons, Upper Div Moi University.
* 1996 Management Information Systems Diploma (IMIS) Strathmore University.
* 1995 Kenya Certificate of Secondary Education (KCSE) – Mean Grade B+ Kagumo School
* 1991 Kenya Certificate of Primary Education (KCPE) – 553/700 marks Mutira Primary School

**SYSTEMS DEVELOPED**

* Baraza HCM - (<http://hcm.co.ke/>) HR, Payroll, Attendance and Project management system.
* Baraza Property - (<https://apps.dewcis.com/epms/>) Real estate management system.
* Baraza ERP - (<https://erp.dewcis.com/>) -Enterprise Resource planning system.
* UMIS – University Management Information System

**PROJECTS HANDLED**

* CAK – ERP
* Kenic – Registry and Accounting System
* Baraton University – Academic Management System and Payroll System
* Babcock University Nigeria - Academic Management System
* Almobet sierra, Leon – HR and Payroll System
* Luminous consultancy – HR and Payroll System
* EagleHR – HR and Payroll System
* Smart Outsource Limited – HR and Payroll System
* Marie Stopes Kenya – HR and Payroll System
* Ligra Capital – Micro Finance Banking system
* Velex Advisory Ltd– HR and Payroll System
* Homescope Properties Ltd– HR and Payroll System
* Pioneer FSA– HR and Payroll System
* SDA Ranen Conference – HR and Payroll System
* AfriNov – HR Payroll and ERP System

**INTERESTS**

* Team building activities
* Travel
* Photography

**REFEREES**

**Richard Opiyo**

Technical Instructor

CodePamoja

0790395688

[richard@codepamojaschool.com](mailto:richard@codepamojaschool.com)

**Bahati Paliah**

System Administrator

Don Technologies

0720811092

bahati@dontechnologies.co.ke