ABSTRACT:

Real time multi-user communication through Voice over IP grants a unique opportunity: the ability to conduct conference calls. However, available technologies present challenges in their proprietary nature and limited features. Especially true is the ubiquitous problem of in-conference person identification; although solved in video conferencing, the current bandwidth demands make this approach highly limited with mobile devices. This paper proposes a new application that offers a more intuitive and immersive experience. We present front-end and back-en­­d changes to the existing voice conference status quo: the implementation of two-dimensional sound spatialization and the creation of private side chats. These features will give users the depth and richness of voice present in live conferences with hopes of providing a more natural interaction environment.

INTRODUCTION:

Incepted in 2005 by Cornell Professor Graeme Bailey, OpenComm is a Human-Computer Interaction research group tackling an important question: How do we make mobile conferencing as intuitive and immersive as possible? The short answer is we emulate and build upon the natural conferencing experience. Emulation of what is natural is seemingly divergent from currently established technologies. This paper serves as a primer to OpenComm's development and implementation of a Voice over IP(VoIP) conferencing platform featuring sound spatialization and private side chats, all of which is currently implemented for Android devices.

Real-time voice communication, the backbone of mobile conferencing, dates back to the late 19th century, and yet advancements in voice communication technology have progressed slowly. On the wireless front, recent developments have led to a surge in the number of mobile devices. Now numbering over five billion devices across the world, cellphones—and by extension, digital communication—are becoming an intrinsic part of our future.

That future is now. Google and Microsoft, two technology behemoths, offer users mobile conferencing via VoIP. Free open source alternatives exist using protocols such as the Session Initiation Protocol (SIP) . The usability of VoIP software match—and in many cases, exceed—the traditional landline system. However, the means by which voice is inputted and outputted has remained unchanged; we seem content with faithfully reproducing the sampled voice data.

OpenComm modifies the output voice stream through the introduction of sound spatialization. To provide for this innovative idea, OpenComm also creates a graphical user interface that can accommodate for such changes to the traditional audio-conferencing system. As such, OpenComm is innovating in the realm of Human-Computer Interfacing, primarily through the creation of voice specialized side chats.

USER EXPERIENCE:

OpenComm provides the user with an environment that mimics and builds upon the traditional conference room. It is not always possible to physically accommodate all participants of a conference, especially with the globalization of companies and operations. Thus, OpenComm is important in that it alleviates frustrations users have with the mobile conferencing status quo. In this section we will specifically see how the application of new audio technology and private side chats gives the conference a more dynamic nature.

The user needs only an Android smartphone and a set of headphones. From her phone, the user—Alice, for example—may open up the OpenComm application to get started. Alice can easily create a new conference by inviting people from her contact list.

Within Alice's conference, three curved lines at the bottom of the conversation area indicate Alice's relative position to other users, who are represented by icons with colored borders. These icons are draggable on the screen. The distance from Alice to each person represents the arrangement in the conference space. This arrangement is reflected in the audio feedback through the headphones via a method called sound spatialization. The algorithms and implementation comprising sound spatialization are discussed later on in this paper.

Suppose Alice invites Bob, a second user, to her conference. If Alice places Bob’s icon to her right, she will primarily hear Bob’s voice coming through her right headphone. As she drags Bob’s icon to her left, the sound will transition seamlessly until Bob appears to be speaking to Alice from the left. As Bob’s icon is dragged farther away from Alice’s, Bob's volume will decrease, and as he is brought closer, Alice will perceive Bob to be louder. Since the sound changes with respect to position, we deem it to be spatialized. Note that each user can have a unique configuration of the icons, and as such each user is granted the power to fully customize, as per his preferences.

In a conference scenario, Alice may want to convey some information to Bob in private. In the real world, we are limited by the methods we can use to achieve this. Alice may simply whisper to Bob, but only if he is sitting next to her, or Alice may discretely send a text message to Bob as an alternative. Both of these options are fairly obvious to their peers and are hardly foolproof. In the virtual world, we are able to guarantee secure communication channels through the notion of side chats.

Below the conference space is a bar containing several squares. The anchored leftmost square always links back to the main conference. The remaining squares are a scrollable list of the user’s side chats. Alice can create a new side chat by clicking on the plus button and inviting members of the conference. The side chat is similar to the main conference in functionality, including sound spatialization. However, if Alice is in one of her side chats, only the people in that chat can hear her. She can still hear all that is going on in main conference at a lower volume than the voices of the people in the chat. Alice is given free reign to say whatever she wants to Bob without the threat that everyone else might hear her. Other users in the main conference remain unaware of other user’s side chats, thus granting a further layer of anonymity to protect any private information.

Each chat, including the main conference, has a moderator; the moderator is the person who created the chat. The moderator is the only person who has the ability to add and remove users. Other users may send a request to the moderator to invite someone from their contact list. If a user leaves a chat or conference for which he is the moderator, he is given the options to either close the chat or give moderator access to another person.

With a simple, intuitive user interface, OpenComm highlights the necessary components of real-life conferencing experiences while enhancing privacy.

BACK END CHANGES:

Granting users the immersive experience of a real world conference is the goal of OpenComm. As such, voice, the backbone of the conference, has to be engaging. We propose a fundamentally different approach to how voice is delivered in VoIP clients in order to meet this goal.

The current procedure in VoIP is to reproduce a digitally sampled voice without modification. While straightforward to implement, this procedure suffers from several drawbacks: how do we tell similar voices apart and how do we effectively communicate in a conference environment when multiple voices are overlayed? Furthermore, with available VoIP software such as Google Voice and Skype, mono-channel output is simply duplicated. An easy way to verify this is to listen to a chat with headphones, switch the earbuds, and then listen again. There is no difference because the left and right channels are identical.

Thus far, all varieties of VoIP implementations only reproduce the input voice stream. We propose to manipulate the voice stream digitally via a sound spatialization algorithm. The output is voice localized on a two-dimensional plane for the listener. To understand and implement the sound spatialization algorithm, we are interested in psychoacoustics, the scientific study of sound perception.

Psychoacoustics dissects the listening experience into different areas. We are currently not focusing on the neurological and psychological aspects, although they make for intriguing future explorations. What we are most interested in is the human response to sound as a mechanical wave. Human response is best characterized by the head-related transfer function (HRTF), a complex response function describing the ear's perception of sound. The ideal scenario for OpenComm would be to calculate the HRTF of a user's two ears, and using that, parameterize the spatialization algorithm accordingly. However, measuring HRTF is currently an extremely impractical and time-consuming procedure. Our solution is to approximate HRTF using two factors: interaural time difference and volume difference.

There are some limitations with the spatialization algorithm. One limitation is that the human ear's natural localization cues are three-dimensional in nature, taking into account azimuth, zenith, and distance. Our two-dimensional representation is not faithful in this regard. Additionally, because sound sources in the physical world are in 3-D, frequency responses vary according to the shape and size of the ear. These factors are similarly unaccounted for.

The first sound spatialization factor is interaural time difference, meaning there is a difference in when voice reaches the left and right ear, and thus, a difference in when voice is perceived by the brain. We can emulate this natural process with an algorithm. If we consider the angle from the right side of the face to the center, it is positive to the right side of the nose, and negative to the left side of the nose. For example, when the angle completely lies on a half line from the center of the head to the left ear, it becomes -90 degrees.



Figure 1: Angles for interaural time delay formula

The interaural time delay between two ears follows the formula:

Interaural time delay =

Negative delay means that the left ear first hears the sound. Here, is in radians.

By calculating the distance to both ears and the speed of sound, our algorithm computes the difference in time for any source on the 2-D plane to reach the left and right ears giving a virtual soundstage.

Volume difference is the second factor used to approximate HRTF. Volume, or sound pressure, is inversely proportional to the distance. In plain terms, sound is less loud the farther away it is. The relationship between volume differences and sound localization called the interaural level difference. Our calculation is dependent on the distance of each ear from the sound source.

The difference in distance between two ears is calculated from the interaural time delay. Since the speed of sound was assumed to be constant, the difference in distance can be obtained from the time, and from this, the actual distances of each ear from sound source can be calculated.

From here, we set the appropriate volume for each ear individually according to our algorithm.

IMPLEMENTATION:

Our Android application combines OpenComm's front-end and back-end changes with an established VoIP framework. For OpenComm, the VoIP framework is a system of Extensible Messaging and Presence Protocol (XMPP), Jingle, and Real-Time Transport Protocol (RPT) protocols on the Jabber server. The end result allows conference calls to be established. Built on top of this framework are the sound spatialization algorithm and the graphical user interface, featuring private side chats.

The server backbone of OpenComm is Jabber. Jabber is the original name of the current XMPP server project, and is now one of the biggest nodes on the open XMPP network. The key service Jabber provides is a secure server client supporting the XMPP protocol, the basis of a conference chatroom.

XMPP handles session negotiations and connections management. We utilize Smack, an open source client library for instant messaging and presence that is an extension of XMPP. The Smack library is ported for the Android platform via the *asmack* package with libraries for connection management, authentication mechanisms, and the creation of multi-user-chat (MUC) rooms.

The Jingle protocol is an extension to XMPP that allows Jabber clients to set up, manage and tear down VoIP sessions. This involves the sending, receiving and parsing of Jingle packets. Sending and receiving packets is taken care of via asmack. However, the parsing of packets presents a more challenging problem. The existing Jingle libraries are unfeasible for OpenComm, so an original library has been developed. This Jingle library accomplishes three major things: construction of a Jingle packet, the parsing of packets, and the determination of events and appropriate transitions based on packets.

The combination of XMPP, Jabber and Jingle protocols allow for session connection and management. OpenComm received its inspiration for sending and receiving voice packets from Sipdroid, a free SIP/VoIP client for Android. We utilize Sipdroid's implementation, encoding the packets using the G.711 codec at 64 Kbits/second. To transport the encoded packets, OpenComm uses RTP, which is built on top User Datagram Protocol (UDP). UDP is a defined internet transport protocol (IP), hence Voice over IP . However, the fact that Android does not support multicast addressing (having multiple recipients for a single source) complicates our implementation. This problem is solved with multiple streaming and receiving threads.

OpenComm's two unique infrastructure, including sound spatialization and private side chats, are implemented above this robust VoIP framework. On the back-end, we use the Android AudioTrack class to do the heavy lifting. Two AudioTrack objects handle the left and right sides separately. Interaural time difference is taken into account by having a time difference between the two streams. The existing setStereoVolume() method in AudioTrack succinctly takes care of the volume differences. Combining the volume and time difference allows OpenComm to spatialize a user icon on the interface into a sound source in 2-D space.

The front-end implementation of our application involves Human-Computer Interaction(HCI) Design and GUI development on the Android platform. The keystone of our HCI Design is the creation of side chats that operate and behave congruently with the main conference chat. Alongside with the chat screens, our application features a minimalistic theme. The GUI itself is designed using vector graphics with an emphasis on consistency and cleanness. As previously discussed, our front-end implementation emphasizes the user experience.

CONCLUSION:

The potential for virtual VoIP conferencing is unlimited. Current implementations reproduce the input without modification. OpenComm diverges from this norm, attempting to provide a more immersive experience through spatialized sound and an intuitive user experience.

Other stuff/To-Do: (For after 1st draft)

-Conclusion: Reiteration of our innovations, focus less on implementation, mention future inquiry/possibilities. Also look at big picture potential.

-Add Bailey's inspiration - which was a music search service and once successful, how to find the actual song in a quick manner - answer: present songs in a spatialized plane.

-Audience awareness: cut and add as needed.

-Talk to group leaders/members regarding implementation and interview for quotes perhaps?

-Broad intelligent appeal: attempt to meet this goal-Cut down redundancy, probably can stand to be slightly more technical

-Look at what missing & future

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ACOUSTIC LOCALIZATION BY INTERAURAL LEVEL DIFFERENCE (PDF)