

Monthly Statistics		Ashhabula		Geneva		Bookmobile		Total	
ANNUAL	2014	2015	%	2014	2015	%	2014	2015	%
IN-HOUSE USE OF MATERIALS									
Patron In-House Use	2036	2551	25.23%	2924	3854	31.81%	3166	8155	157.58%
Staff In-House Use	830	955	15.06%	1007	816	-18.97%	168	974	479.76%
TOTAL PATRON AND STAFF IN-HOUSE USE	2866	3506	22.33%	3931	4670	18.80%	3334	9129	173.82%
Microfilm Use	2410	1850	-23.24%	930	1047	12.59%	0	0	0.00%
Document Delivery: Nbr Source Sent	161	235	45.96%	455	357	-22.22%	0	0	0.00%
TOTAL IN-HOUSE USE OF MATERIALS	2571	2085	-18.90%	1389	1404	1.08%	0	0	0.00%
TOTAL USERS OF ELECTRONIC RES	28544	25753	-9.78%	9046	8317	-8.09%	0	0	0.00%
USES OF ELECTRONIC RESOURCES									
HIP Searches	86492	92999	7.52%	0	0	0.00%	0	0	0.00%
Website Sessions	48888	87831	79.66%	0	0	0.00%	0	0	0.00%
TOTAL USES	135380	180830	33.57%	0	0	0.00%	0	0	0.00%
USEFUL COMPUTER USAGE									
Nbr of Sessions	26310	18223	-30.74%	0	2424	0.00%	0	0	0.00%
Nbr of Hours Used	20453	19062	-6.80%	0	2661	0.00%	0	0	0.00%
TOTAL USES	46763	37285	-20.27%	0	0	0.00%	0	0	0.00%
USE OF ONLINE DATABASES									
Nbr of Sessions	1012	11116	998.42%	0	0	0.00%	0	0	0.00%
Nbr of Searches	11120	56720	410.07%	0	0	0.00%	0	0	0.00%
TOTAL USES ONLINE DATABASES	12132	67836	459.15%	0	0	0.00%	0	0	0.00%
TOTAL USES OF ELECTRONIC RESOURCES	194275	285951	47.19%	0	0	0.00%	0	0	0.00%
REFERENCE & OTHER QUESTIONS									
Reference	1926	2608	35.41%	1044	797	-23.66%	730	1549	112.19%
*Other Reference	3329	3126	-6.10%	418	263	-37.08%	1120	2948	163.21%
*Virtual Reference (Know/Now)	255	344	34.90%	0	0	0.00%	0	0	0.00%
TOTAL REFERENCE	5510	6078	10.31%	1462	1060	-27.50%	1850	4497	143.08%
PROGRAMS & TOURS									
Nbr Adult Events (Internal)	19	50	163.16%	39	69	76.92%	0	0	0.00%
Nbr Teen Events (Internal)	1	13	1200.00%	34	29	-14.71%	0	0	0.00%
Nbr Juvenile Events (Internal)	153	96	-37.25%	150	98	-34.67%	268	175	-34.70%
Nbr Public Meeting Room Uses	71	106	49.30%	98	153	54.55%	0	0	0.00%
Nbr Public Gazabo Uses (Geneva Only)	0	0	0.00%	0	3	0.00%	0	0	0.00%
TOTAL NBR OF INTERNAL EVENTS	244	265	8.61%	322	352	9.32%	268	175	-34.70%
Nbr Adult Events (External)	0	4	0.00%	0	42	0.00%	0	9	0.00%
Nbr Teen Events (External)	0	1	0.00%	0	94	0.00%	0	0	0.00%
Nbr Juvenile Events (External)	0	83	0.00%	0	154	0.00%	0	14	0.00%
TOTAL NBR OF EXTERNAL EVENTS	0	88	0.00%	0	290	0.00%	0	23	0.00%
TOTAL NBR OF EVENTS	244	353	44.67%	322	642	98.38%	268	198	-26.12%
Adult Attendees (Internal)	239	307	28.45%	1056	1006	-5.00%	0	0	0.00%
Teen Attendees (Internal)	171	85	-50.29%	656	434	-33.84%	0	0	0.00%
Juvenile Attendees (Internal)	5415	1353	-75.01%	2981	1916	-35.73%	7523	4301	-42.83%
Nbr Public Meeting Room Users	1407	1338	-19.25%	1407	1639	16.49%	0	0	0.00%
Nbr Public Gazabo Users (Geneva Only)	0	0	0.00%	96	24	-75.51%	0	0	0.00%
TOTAL NBR OF INTERNAL ATTENDEES	6947	3083	-55.82%	6103	4995	-18.16%	7523	4301	-42.83%
Adult Attendees (External)	0	710	0.00%	0	173	0.00%	0	3144	0.00%
Teen Attendees (External)	0	15	0.00%	0	180	0.00%	0	0	0.00%
Juvenile Attendees (External)	0	2407	0.00%	0	819	0.00%	0	2639	0.00%
TOTAL NBR OF EXTERNAL ATTENDEES	0	3132	0.00%	0	1182	0.00%	0	5783	0.00%
TOTAL NBR ATTENDEES	6947	6215	-10.54%	6103	6177	1.21%	7523	10084	34.04%
							20573	22476	9.25%

Monthly Statistics	Ashabula		Geneva		Bookmobile		Total	
	2014	2015	%	2014	2015	%	2014	2015
INSIDE LIBRARY ACTIVITY								
Talking Book Activity	2	5	150.00%	0	0	0.00%	2	5
Library Volunteers - New	4	9	125.00%	40	20	-50.00%	44	41
Library Volunteers - Total	15	28	86.67%	255	281	10.20%	270	329
Library Volunteers - Hours	55	182	230.91%	570.5	541	-5.17%	794	2694
Active Volunteers - New	0	0	0.00%	0	0	0.00%	0	0
Active Volunteers - Total	0	0	0.00%	366	285	-21.86%	366	285
Active Volunteers - Hours	0	0	0.00%	1776	1049.5	-10.76%	1176	1049.5
Tutor Space Users	22	84	281.82%	358	361	0.84%	380	445
Number of Site Visits	143	86	-39.86%	51	63	23.53%	198	145
Self-Checkout station users	0	6200	0.00%	0	285	0.00%	0	6465
Self-Checkout station circs	0	15178	0.00%	0	1918	0.00%	0	17096
TOTAL INSIDE LIBRARY ACTIVITY	241	20772	8579.09%	2816.5	4784.5	69.87%	3059.5	25662.5
New Registrations	1088	1131	3.95%	722	735	1.80%	676	724
New Hoopla Registrations	0	135	0.00%	0	0	0.00%	0	23
TOTAL NEW REGISTRATIONS	1088	1267	16.45%	722	735	1.80%	2332	2544
PATRON COUNT (ADULT & JUV)	93187	95020	1.97%	61183	63996	4.60%	167861	173501
SERVICES/MISCELLANEOUS								
State Forms: Voter Registrations	11	18	63.64%	2	13	550.00%	13	31
State Forms: Buckeye Card Registrations	2	4	100.00%	0	5	0.00%	2	9
Federal Forms: Energy Assistance / HEAP	17	10	-41.18%	0	3	0.00%	17	13
Federal Forms: IRS Copied/Printed	113	526	365.49%	8	299	3637.50%	121	825
Circuit Delivery Sent	4052	3351	-17.50%	2542	2438	-4.09%	6594	5789
Circuit Delivery Rec'd	3486	3257	-6.57%	2520	2382	-5.48%	6006	5638
Nbr Public Copier Use	8252	9447	14.48%	3526	4285	18.17%	11878	13732
Public Faxes Sent	138	1192	45.54%	446	600	34.53%	1265	1792
Public Relations (news articles/etc)	0	92	0.00%	0	12	0.00%	138	146
Notary Services	0	0	0.00%	0	0	0.00%	0	104
TOTAL SERVICES/MISCELLANEOUS	16890	18043	6.83%	9144	10037	9.77%	25034	28080
GENERAL LOG/ARCHIVES IN ROOM USE								
Reference Questions Answered	0	0	0.00%	2115	1903	-10.02%	2115	1903
Reference Books Used	0	0	0.00%	4622	4257	-7.90%	4622	4257
Number of CDs Used	0	0	0.00%	54	3	-94.44%	54	3
TOTAL IN ROOM USE	0	0	0.00%	6791	6163	-9.25%	6791	6163
NOTE: Libraries closed 1/7/15 due to weather								
NOTE: No longer circulating Books on Cassette effective 1/1/15								
NOTE: Began separating Adult & Juvenile DVDs & VHS stats this month (January)								
NOTE: Began separating Internal vs external program counts this month (January)								
NOTE: Bookmobile started winter schedule one week late due to bus maintenance--began actual schedule on 1/13/15								
NOTE: Library closed 2/2/15 due to weather								
NOTE: Bookmobile missed 2 full days (2/20 & 2/24) due to school closings & missed afternoon run on 2/19 due to weather								
NOTE: Outreach - Geneva Business Expo on 2/19/15								
NOTE: Outreach - Ashabula Towne Square for the Ashabula Home Show, March 6-8, 2015								
NOTE: Hoopla began April 22, 2015								
NOTE: Notary service began April 2015								
NOTE: Homebound changes in June: bookmobile took over 9 drop box sites/outreach, leaving 2 for Ashabula.								
NOTE: Geneva's people counter down in June-October; used 2014 count less 10%								
NOTE: Libraries closed July 3 & 4 - Holiday								
NOTE: Bookmobile Adult External visits include: Auslinburg Parade (1000), Geneva Jamboree Parade (2000), Geneva Farmers Market (14) & Regal Vineyards Corn Maze (6)								
NOTE: Geneva's people counter down in July; used 2014 count less 10% AND Ashabula's counter stopped 9/22/15 (due to construction)								
NOTE: BookFlix subscription canceled 8/27/15--no stats for September								
NOTE: Cliff Notes & VHS tapes removed from system in October								
NOTE: NE Geek Expo (635 people), BKM Appleganza (18), Covered Bridge Festival (14), Regal Vineyards Corn Maze (43); Geneva: Rae Ann Book Club (20)								
NOTE: Library closed 11/5/15 for Staff Development Day								
NOTE: Ashabula Library closed 12/17/15 for electric panel switch over								
NOTE: Library closed for holidays: 12/24, 25, 26, 30, 31, 1/2/16								
NOTE: Bookmobile in Geneva Christmas Parade (300 people)								