ODL: Non-Data-Equity Libraries Interview Protocol

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# Intro

I’m working with Washington State Library this summer to assess ways the State Library might support open data services at public libraries statewide. I’d like to learn more about the library’s experience with open data.

# Questions

* Tell me a little about your library and the population it serves.
  + *Probe for* population size and demographics, common needs, any particular user groups that the library attends to specifically (business community, immigrant population, retirees, veterans etc)
  + What kind of classes or other programs does the library host?
  + To what extent do you work with the local government?
    - *Probe for* sitting on committees or boards together, advising one another.
    - Any other groups or advisory bodies that the library works with locally?
* Now I’d like to talk more specifically about open data. [*Note any local open data published by the local government*.] Does this data come up in the course of library service -- answering patron questions, for example?
  + Do you offer any kind of instruction about open data? Using public records?
  + To what extent have you worked with the local government about publishing open data?
  + How does the library use data for its own operations?
    - *Probe for* keeping govt-required statistics, using data to evaluate services, publishing data
* [*Depending on level of existing open-data services*] To what extent do you think these services would serve your patrons?
* What might be a next step you might take, regarding open data? What would you need to take that step?
* Anything I haven’t asked you or that you’d like to add?