

How to set up the Alfresco Mobile App

App version 1.2.2

Get up and running with the Alfresco Mobile App on iPad or iPhone

When you first install the Alfresco Mobile App, the app connects to a demo instance of Alfresco.

If you are already an Alfresco user, you'll probably want to connect to your instance of Alfresco or to the Alfresco Cloud.

- ➔ Click **More**, and then click **Accounts**.
- ➔ Click (insert + image here) to set up a new account connection either to your Alfresco Server instance or to your Alfresco Cloud account.

Connect to your Alfresco in the cloud account



- ❖ Click **Alfresco Cloud**.
- ❖ Enter your Alfresco in the cloud account login email and password.

Don't have an Alfresco in the cloud account?

Click the [Sign up](#) link and enter your details.

Connect to an Alfresco Server



- ❖ Click **Alfresco Server**.
- ❖ Enter your Alfresco server details.
- ❖ First, enter your user name and password.

- ❖ For the next part, you'll need some information from the person who manages your Alfresco server.

The Server Address is the URL of the Alfresco server. It may look something like this:

example.alfresco.com

- ❖ Enter a description to help you remember which server you're connecting to for this account.
- ❖ If you usually access Alfresco with a URL that starts with https:// then turn ON the HTTPS option.

➔ Add as many accounts as you need.

➔ Next, connect to Alfresco.

Now you're ready to start working with the Alfresco Mobile App.

What if you can't connect to Alfresco?

If you can't connect to Alfresco Cloud, check that you're using the right login email address and that your password matches the login email. You could also test the connection to Alfresco Cloud from a browser by typing <http://my.alfresco.com> in a browser window.

If you're still having trouble connecting, then check <https://getsatisfaction.com/alfresco>.

If you can't connect to your Alfresco Server, firstly, test the connection to your server from a browser window. If you still can't connect, then take a look at the Advanced settings.

Port: The Alfresco Mobile App picks the most appropriate port number automatically but your company may be using a different number. Ask your Alfresco administrator if you need to use a different port number.

Service Document: The Alfresco Mobile App is set up with the default Alfresco service document string. Ask your Alfresco administrator if your company uses a different string.

Advanced options for the Alfresco Mobile App

Company Home and Show Hidden Files: most users will not need to turn these ON, as they are mainly for Alfresco administrators.

Full Text Search: Alfresco Mobile searches for file names by default. Turn this ON if you would like to use the Alfresco full text search.

Reset on Next Start: if you want to reset the login credentials and settings of your Alfresco Mobile App to access this demo site and content, turn this ON and Alfresco will reset to this public demo site the next time you open the app.