

Goal: Getting Payments Right

Program or Activity
Supplemental Security
Income

Reporting Period
Q1 2020

Change from Previous FY (\$M)

\$565M

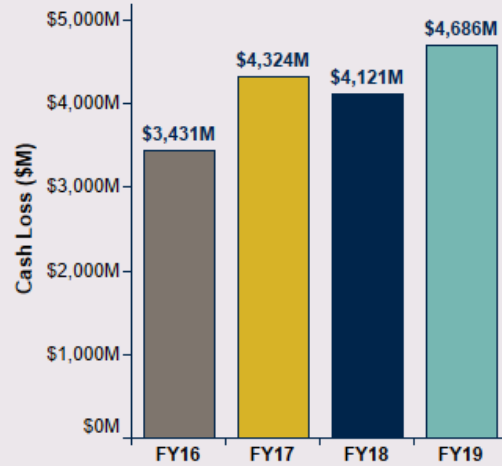


SSA
Supplemental Security Income

Brief Program Description:

The Supplemental Security Income (SSI) program provides financial support to aged, blind, and disabled adults and children who have limited income and resources.

Cash Loss by FY (\$M)



Key Milestones		Status	ECD
1	Develop mitigation strategies to get the payment right the first time	On-Track	Oct-20
2	Evaluate the ROI of the mitigation strategy	On-Track	Sep-21
3	Determine which strategies have the best ROI to prevent cash loss	On-Track	Sep-21
4	Implement new mitigation strategies to prevent cash loss	On-Track	Sep-21
5	Analyze results of implementing new strategies	On-Track	Dec-22

Quarterly Progress Goals			Status	Notes	ECD
1	Q1 2020	Conduct an analysis of the current online reporting failures and implement a systems fix.	Completed		Nov-19
2	Q1 2020	Provide information to the public to improve reporting of wages by recipients.	On-Track		Jan-20

Recent Accomplishments		Date
1	Strengthened the reporting requirements in two Foreign Travel Data-related FAQs: Added penalty language for failure to report and information about sanctions for knowingly making false or misleading statements or failing to report changes.	Nov-19
2	We released a systems enhancement to reduce the number of failed myWageReport (myWR) submissions. Resultantly, failed submissions decreased from approximately 3,360 in November 2019 to 7 in December.	Nov-19
3	We developed a script for a video explaining how recipients can submit paystubs using myWR to improve reporting of wages and self-employment earnings. We will broadcast this video to the public on SSA closed-circuit televisions in field offices.	Dec-19

Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$3,973M	Inability to authenticate eligibility: inability to access data	Reliance on timely self-reporting of income and assets affecting SSI payment and eligibility.	Increase the number of successful wage reports received using automated wage reporting systems. Assess impact of utilizing non-home real property records and third-party financial account information to identify unreported assets.	Reduction of income and resource related overpayments.
\$274M	Inability to authenticate eligibility: data needed does not exist	In-kind Support and Maintenance (ISM) refers to the policy for reducing benefits amounts for recipients who receive support in the form of food, shelter, or both from family.	The Fiscal Year 2021 President's Budget includes a legislative proposal to replace ISM with a flat-rate benefit reduction for recipients living with others.	Simplification of the program and reduction of the reporting burden on recipients and representative payees.
\$244M	Administrative or process errors made by: federal agency	Improper payments caused by incorrect data entry, classifying, or processing of application or payments made by Federal agencies that administer Federal dollars.	Issue policy reminders and clarifications focused on correct data entries and accurate claims processing to employees.	Reduction in payment errors due to administrative and processing errors.

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.