

Goal: Getting Payments Right

Program or Activity
Medicaid

Reporting Period
Q4 2020

Change from Previous FY (\$M)

\$8,840M

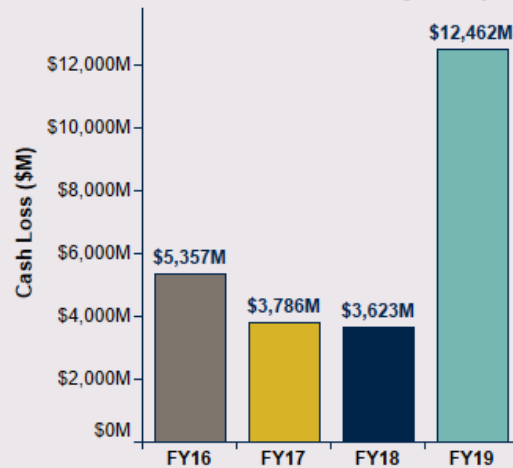


Brief Program Description:

Medicaid is a joint federal/state program, administered by HHS in partnership with the states, which provides health insurance to qualifying low-income individuals and long-term care services to seniors and individuals of all ages with disabilities.

| Key Milestones | Status | ECD |
|---|-----------|--------|
| 1 Develop mitigation strategies to get the payment right the first time | Completed | Nov-18 |
| 2 Evaluate the ROI of the mitigation strategy | On-Track | Nov-20 |
| 3 Determine which strategies have the best ROI to prevent cash loss | On-Track | Nov-20 |
| 4 Implement new mitigation strategies to prevent cash loss | On-Track | Nov-20 |
| 5 Analyze results of implementing new strategies | On-Track | Nov-20 |

Cash Loss by FY (\$M)



| Quarterly Progress Goals | Status | Notes | ECD |
|--|----------|---|--------|
| 1 Q4 2020 Medicaid-Only Provider Screening | On-Track | HHS piloted a process to screen Medicaid-only providers on behalf of states. Iowa and Missouri participated in FY 2019. HHS evaluated the impact and results and have expanded the service with Oklahoma and Nevada agreeing to participate in the pilot. | Dec-20 |
| 2 Q4 2020 PERM Corrective Actions | On-Track | HHS will monitor PERM Corrective Action Plan submissions and follow up with all states on their progress in implementing effective corrective actions. HHS will use lessons learned to inform areas to evaluate for future guidance and education. | Dec-20 |

| Recent Accomplishments | Date |
|--|--------|
| 1 HHS visited Colorado, Oklahoma, and Wyoming during FY 2020 to assess provider screening and enrollment compliance, provide technical assistance, and offer states the opportunity to leverage Medicare screening and enrollment activities. | Sep-20 |
| 2 In FY 2020, HHS implemented a robust corrective action plan process that provides enhanced technical assistance and guidance to states. HHS worked with states to develop corrective action plans addressing each error and deficiency identified. | Sep-20 |
| 3 In FY 2020, HHS launched a newly designed Medicaid Integrity Program web page. Resources available on the site help educate providers, beneficiaries, and other stakeholders by sharing best practices to reduce Medicaid fraud, waste, and abuse. | Sep-20 |

| Amt(\$) | Root Cause | Root Cause Description | Mitigation Strategy | Anticipated Impact of Mitigation |
|----------|--|---|---------------------|--|
| \$7,093M | Inability to authenticate eligibility: inability to access data | Inability to Authenticate Eligibility: Inability to Access Data resulted in overpayments of \$7,093.01 million. | Training | HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates. |
| \$5,072M | Administrative or process errors made by: state or local agency | Administrative or Process Errors Made by: State or Local Agency resulted in overpayments of \$5,071.94 million. | Training | HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates. |
| \$289M | Administrative or process errors made by: others (participating lender, health care provider, or other organization administering Federal dollars) | Administrative or Process Errors Made by: Other Party (i.e., participating lender, health care provider, or any other organization administering Federal dollars) resulted in overpayments of \$288.56 million. | Training | HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates. |

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.