

Goal: Getting Payments Right

Program or Activity
Supplemental Security
Income

Reporting Period
Q3 2020

Change from Previous FY (\$M)

\$565M

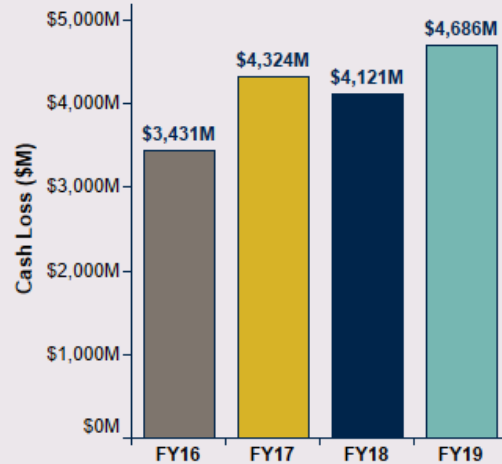


SSA
Supplemental Security Income

Brief Program Description:

The Supplemental Security Income (SSI) program provides financial support to aged, blind, and disabled adults and children who have limited income and resources.

Cash Loss by FY (\$M)



Key Milestones		Status	ECD
1	Develop mitigation strategies to get the payment right the first time	On-Track	Oct-20
2	Evaluate the ROI of the mitigation strategy	On-Track	Sep-21
3	Determine which strategies have the best ROI to prevent cash loss	On-Track	Sep-21
4	Implement new mitigation strategies to prevent cash loss	On-Track	Sep-21
5	Analyze results of implementing new strategies	On-Track	Dec-22

Quarterly Progress Goals			Status	Notes	ECD
1	Q3 2020	Complete 100 percent of budgeted non-medical redeterminations.	On-Track	At the end of the third quarter, we had completed approximately 80 percent of FY 2020 goal.	Sep-20
2	Q3 2020	Increase the number of wage reports we process using all SSI wage reporting options by 2 percent over the FY 2019 annual total.	On-Track	N/A	Sep-20

Recent Accomplishments		Date
1	We completed refresher training on using myWageReport and provided a desk guide of step-by-step instructions to technicians.	Mar-20
2	We estimate the reduction in SSI improper payments over FYs 2018-2027 will be \$155 million by using the non-home real property (NHRP) match system. Additionally, we estimated the ROI of completed NHRP matches in FY 2018 to be 19 to 1.	Jun-20

Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$3,973M	Inability to authenticate eligibility: inability to access data	Reliance on timely self-reporting of income and assets affecting SSI payment and eligibility.	Build and implement an information exchange for monthly earnings data from third-party payroll data providers under Section 824 of the Bipartisan Budget Act of 2015.	Improve timely receipt of wages and employment information. The information exchange will reduce our reliance on recipient to self-report wages and employment information.
\$274M	Inability to authenticate eligibility: data needed does not exist	In-kind Support and Maintenance (ISM) refers to the policy for reducing benefits amounts for recipients who receive support in the form of food, shelter, or both from family.	The Fiscal Year 2021 President's Budget includes a legislative proposal to replace ISM with a flat-rate benefit reduction for recipients living with others.	Simplify the SSI program and reduce the burden on recipients and representative payees.
\$244M	Administrative or process errors made by: federal agency	Improper payments caused by incorrect data entry, classifying, or processing of application or payments made by Federal agencies that administer Federal dollars.	Issue policy reminders and clarifications focused on correct data entries and accurate claims processing to employees.	Reduce payment errors due to administrative and processing errors.

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.