

## **External Stakeholder Questionnaire**

*September, 2016*

### **Background**

1. How familiar are you with OPM's mission?

1	2	3	4	5	6	7	8	9	10
Not at all									Very familiar

2. How familiar are you with OPM's strategic plan?

1	2	3	4	5	6	7	8	9	10
Not at all									Very familiar

### **Customers and Stakeholders**

3. How well does OPM know you or your organization?

1	2	3	4	5	6	7	8	9	10
Not at all									Very well

4. In your opinion, who are OPM's primary customers or stakeholders?

### **Current Mission and Strategic Plan**

5. How relevant are OPM's mission and current strategic plan to the agency's current roles and responsibilities?

1	2	3	4	5	6	7	8	9	10
Not at all									Very relevant

6. How effectively has OPM met its mission and current strategic plan?

1	2	3	4	5	6	7	8	9	10
Not at all									Very effectively

## **Improving the Strategic Plan**

7. What is the most significant risk facing OPM in meeting its mission today?
8. What future risk(s) does OPM face that may not necessarily be apparent today?
9. What are the key issues that OPM needs to address to continue to be effective in meeting its mission?
10. What aspects of the current strategic plan best serve OPM's mission?
11. How does the current strategic plan fall short of fulfilling OPM's mission?
12. What challenges, issues, problems, or concerns do you hope the next OPM strategic plan will help address?

### **OPM's Changing Environment**

13. What are the key changes or risks that you see impacting OPM going forward? How should OPM respond to these changes?

14. How responsive is OPM to changes in its external environment?

15. Is OPM flexible as an organization?

**Overall Feedback**

16. What would you identify as OPM's most important strengths?

17. What would you identify as OPM's most important weaknesses?

18. If you could change anything about OPM, what would it be?