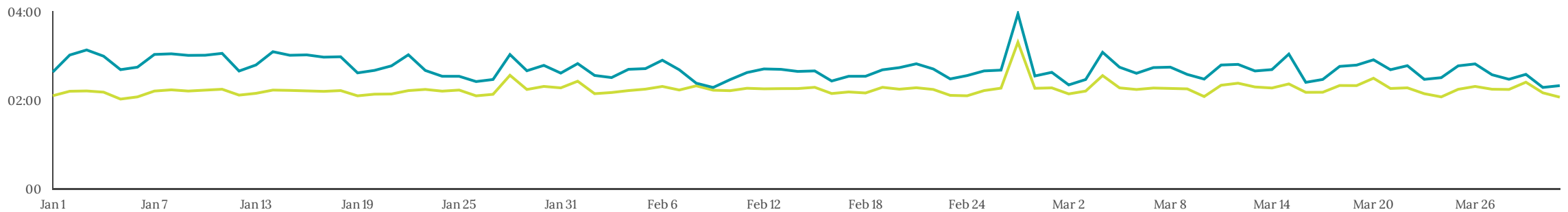
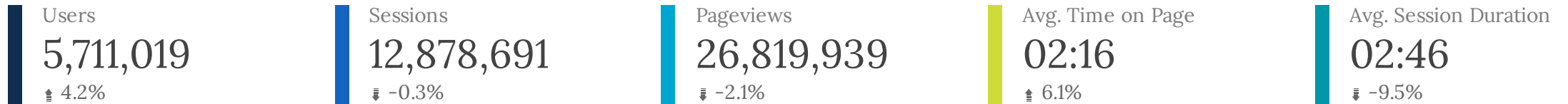
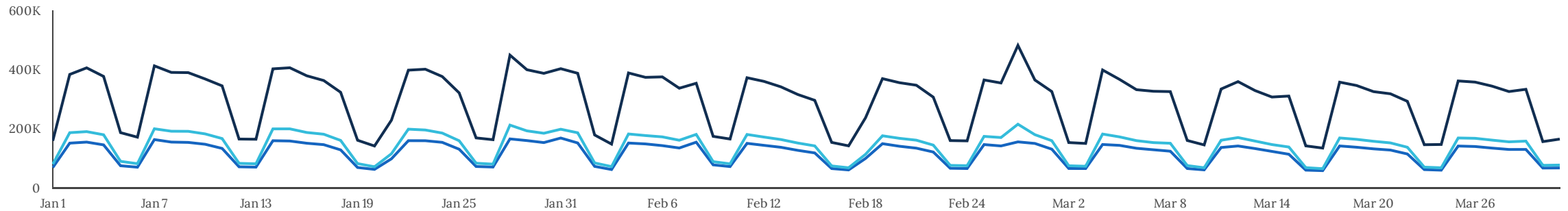


VA | Veterans Benefits Administration

CX CAP Goal - Service Analytics Report | FY 19 - Q2 compared to previous quarter



Number of Sessions per User

2.26

↓ -4.3%



Avg. Page Load Time (sec)

5.3

↑ 15.9%



Bounce Rate

26.10%

↑ 6.5%



Pages / Session

2.08

↓ -1.8%

