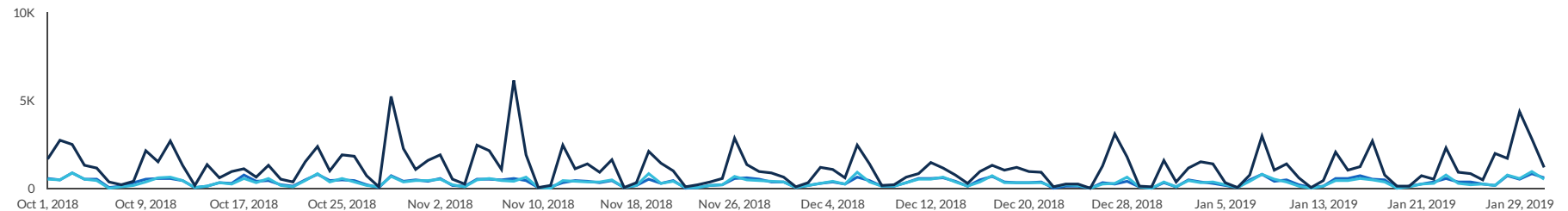


# DoL | Division of Energy Employees Occupational Illness Compensation

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter



Users

30,576

↓ -0.2%

Sessions

45,080

↓ -8.1%

Pageviews

156,649

↓ -11.1%

Avg. Time on Page

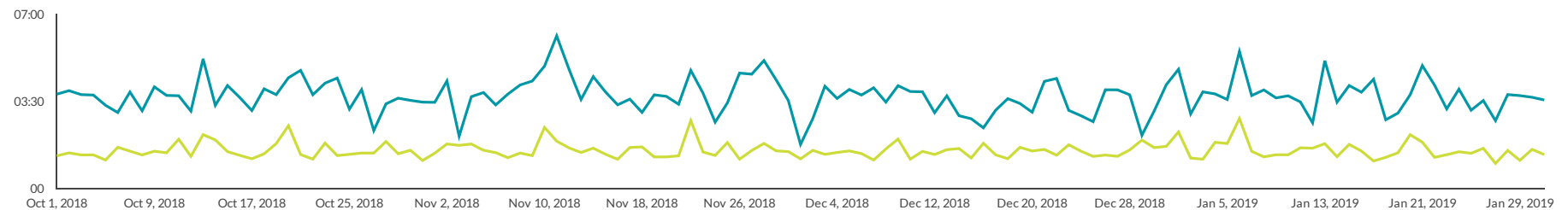
01:25

↓ -3.1%

Avg. Session Duration

03:45

↓ -6.1%



Number of Sessions per User

1.54

↓ -6.1%

Avg. Page Load Time (sec)

1.62

↓ -3.2%

Bounce Rate

29.01%

↑ 1.9%

Pages / Session

3.47

↓ -3.3%