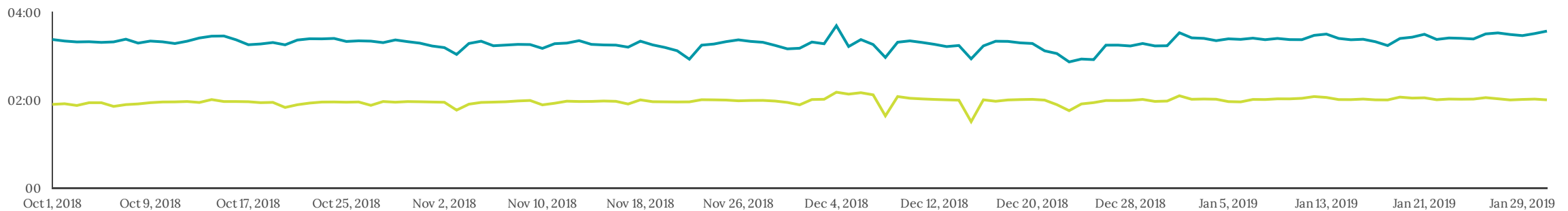
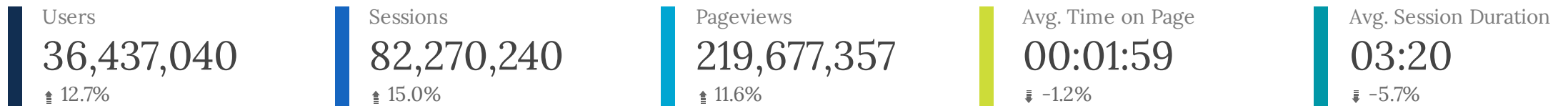
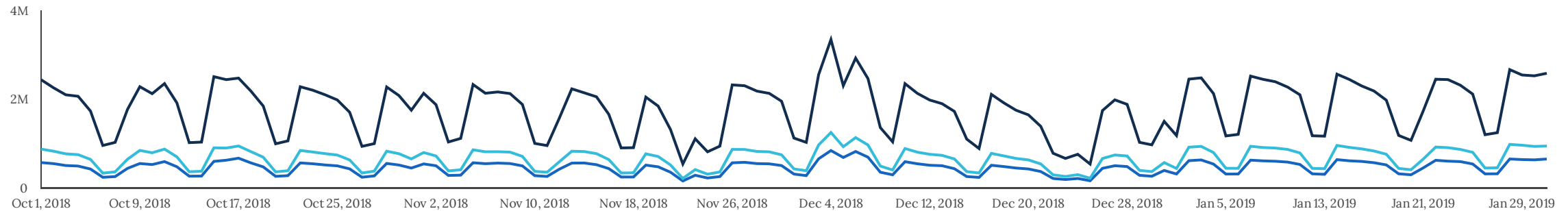


US Social Security Administration

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter



Number of Sessions per User

2.26

↑ 1.9%

Avg. Page Load Time (sec)

1.69

↓ -5.5%

Bounce Rate

29.95%

↑ 1.1%

Pages / Session

2.67

↓ -2.9%