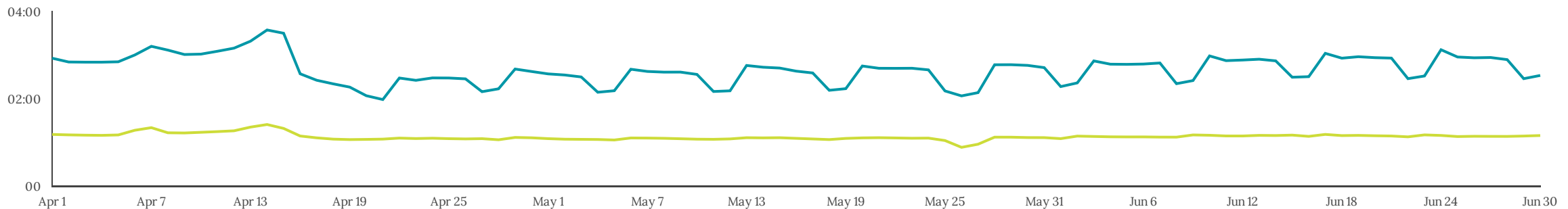
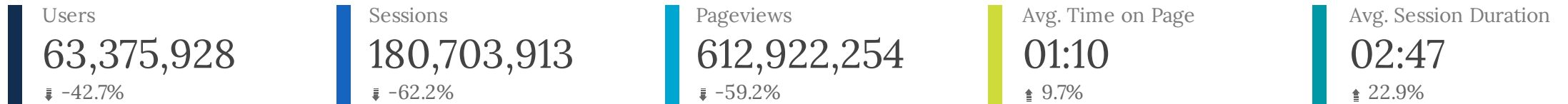
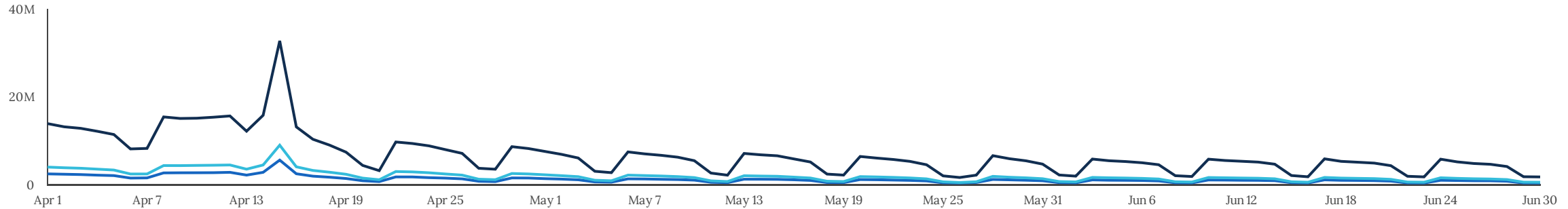


# US Department of Treasury | Internal Revenue Service

CX CAP Goal - Service Analytics Report | FY 19 - Q3 compared to previous quarter



Number of Sessions per User

2.85

↓ -34.1%

Avg. Page Load Time (sec)

2.24

↑ 0.5%

Bounce Rate

23.18%

↑ 15.5%

Pages / Session

3.39

↑ 8.2%