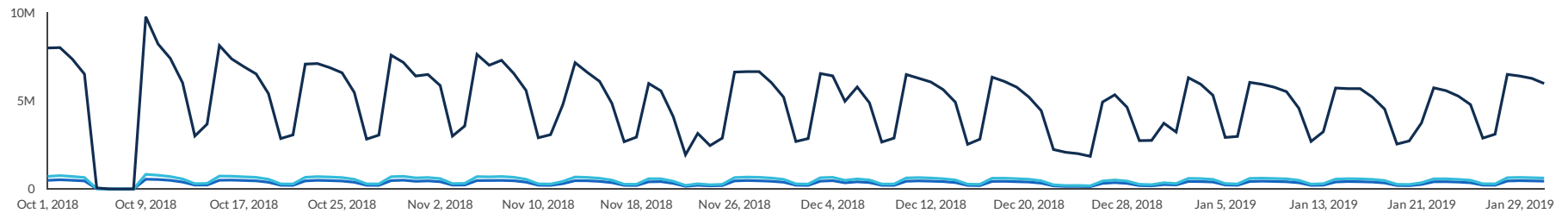
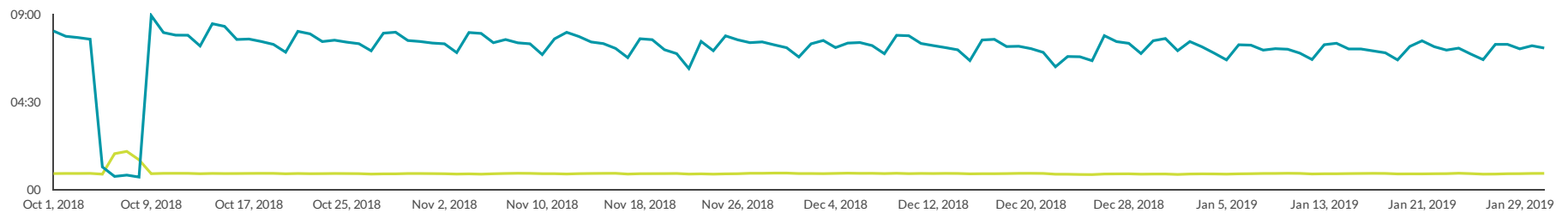


OPM | Federal Employment Services | USAJOBS.gov

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter



| | | | | |
|------------|------------|-------------|-------------------|-----------------------|
| Users | Sessions | Pageviews | Avg. Time on Page | Avg. Session Duration |
| 18,996,971 | 60,561,477 | 604,088,483 | 00:00:49 | 07:30 |
| ↓ -10.9% | ↓ -13.8% | ↓ -14.8% | ↓ -0.4% | ↓ -1.4% |



Number of Sessions per User

3.21
↓ -3.4%



Avg. Page Load Time (sec)

2.4
↓ -5.6%



Bounce Rate

23.52%
↑ 0.7%



Pages / Session

9.97
↓ -1.1%

