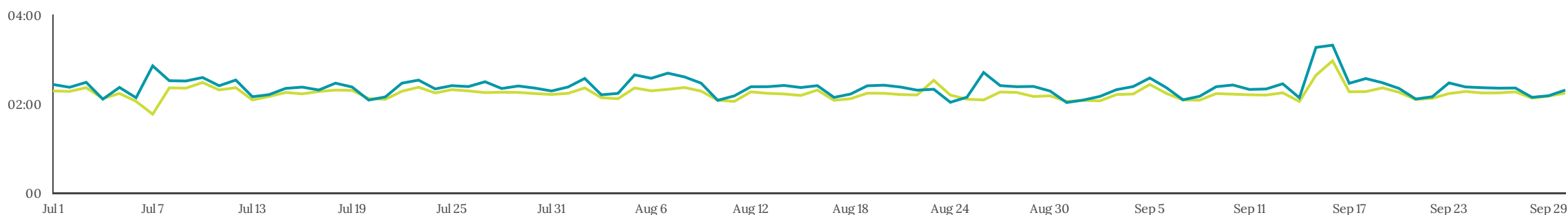
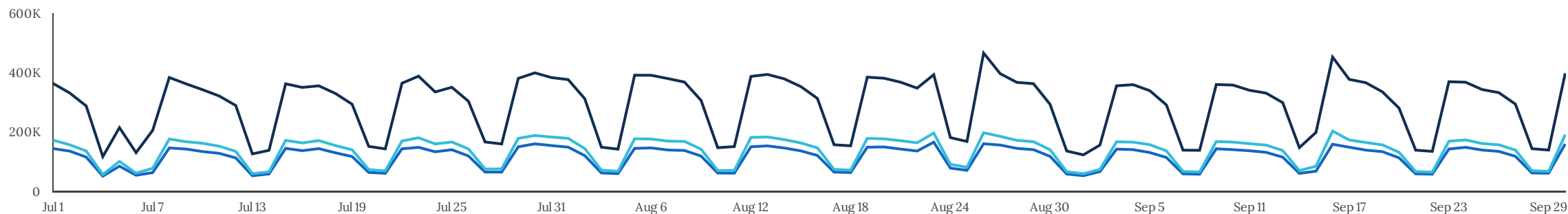


VA | Veterans Benefits Administration

CX CAP Goal - Service Analytics Report | FY 19 - Q4 compared to previous quarter



Number of Sessions per User

2.13

↓ -1.5%



Avg. Page Load Time (sec)

4.73

↓ -8.2%



Bounce Rate

28.18%

↑ 0.4%



Pages / Session

2.14

↓ 0.0%

