Small Business Administration | Field Operations

CX CAP Goal - Service Analytics Report | FY 19 - Q2 compared to previous quarter

NOTICE: Data in this report is incomplete, low confidence, or lacks statistically significant sample size. 10 Jan 25 Feb 6 Jan 19 Jan 31 Feb 12 Feb 18 Feb 24 Mar 2 Mar 8 Mar 20 Jan 13 Mar 14 Mar 26 Pageviews Avg. Time on Page Avg. Session Duration Sessions 247 **★** 63.6% **26.6%** 19:00 09:30 00 Feb 6 Jan 7 Jan 13 Jan 19 Jan 25 Feb 12 Feb 18 Feb 24 Mar 2 Mar 20 Jan 1 Mar 8 Mar 14 Mar 26 Number of Sessions per User Avg. Page Load Time (sec) 0.58 No data **1** 21.5% No data Pages / Session Bounce Rate 3.05 51.85% **±** 2.0% **₽** -28.3%