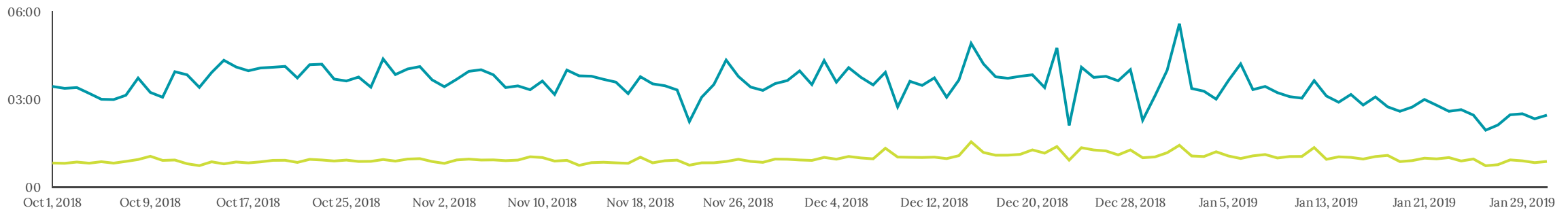
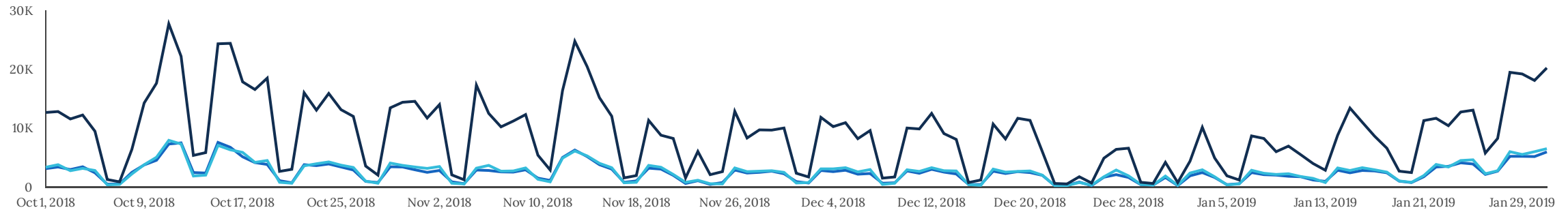


DHS | Federal Emergency Management Authority | Disaster

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter



Number of Sessions per User

1.77

↓ -21.1%



Avg. Page Load Time (sec)

2.38

↑ 5.2%



Bounce Rate

24.44%

↓ -6.2%



Pages / Session

3.24

↓ -3.3%

