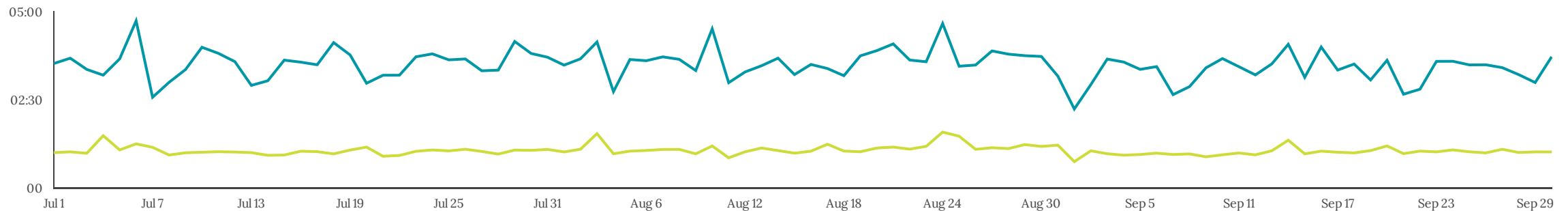
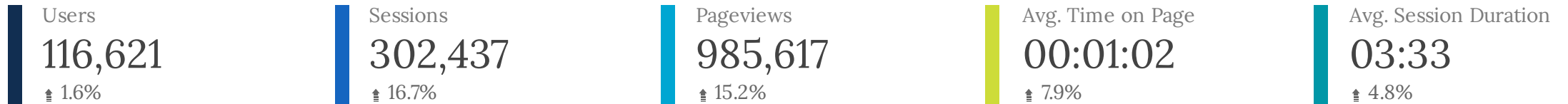
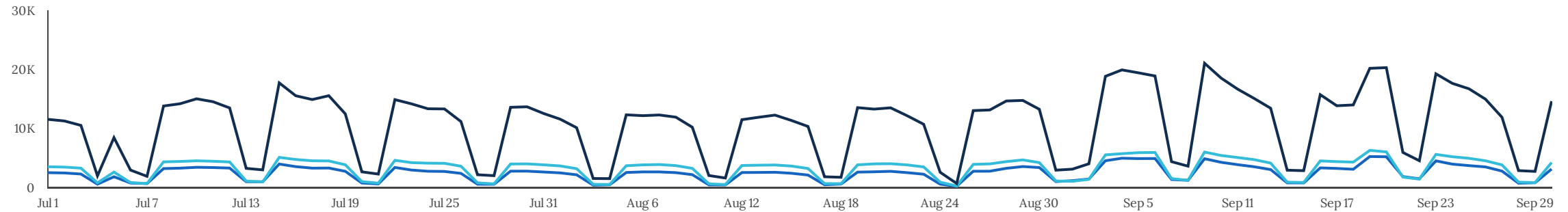


DHS | Federal Emergency Management Authority | Disaster

CX CAP Goal - Service Analytics Report | FY 19 - Q4 compared to previous quarter



Number of Sessions per User

2.59

↑ 14.9%



Avg. Page Load Time (sec)

1.78

↓ -18.1%



Bounce Rate

26.05%

↑ 0.6%



Pages / Session

3.26

↓ -1.3%

