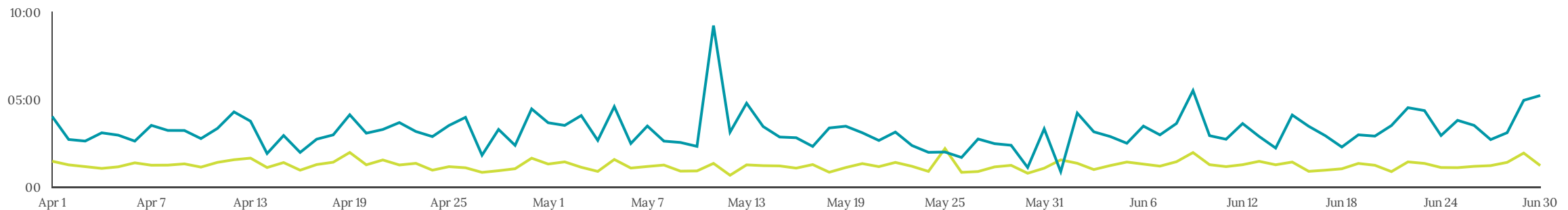
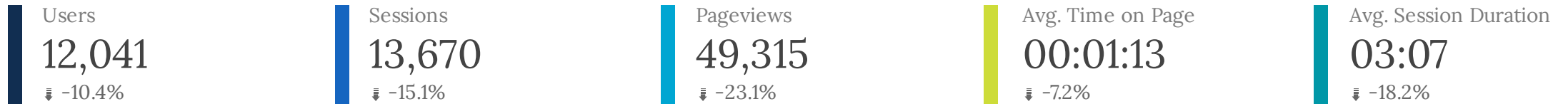
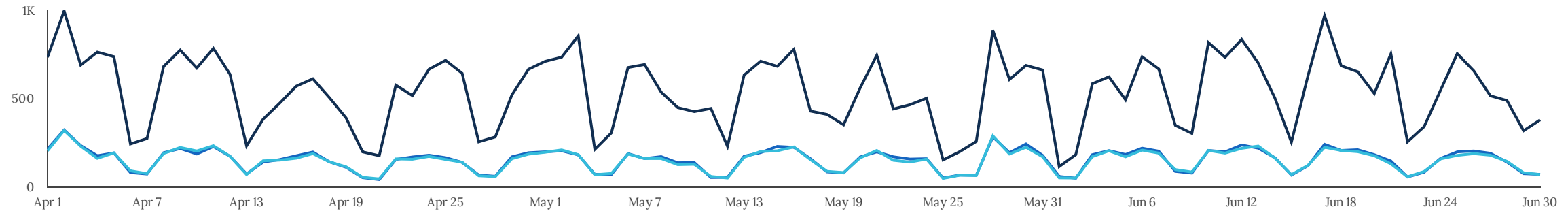


# DOI | Office of the Special Trustee for American Indians

CX CAP Goal - Service Analytics Report | FY 19 - Q3 compared to previous quarter



Number of Sessions per User

1.14

↓ -5.3%



Avg. Page Load Time (sec)

3.45

↑ 43.9%



Bounce Rate

49.30%

↑ 5.5%



Pages / Session

3.61

↓ -9.4%

