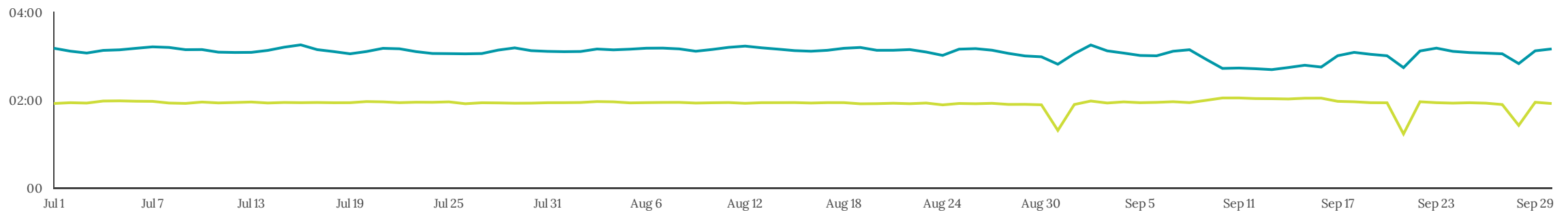
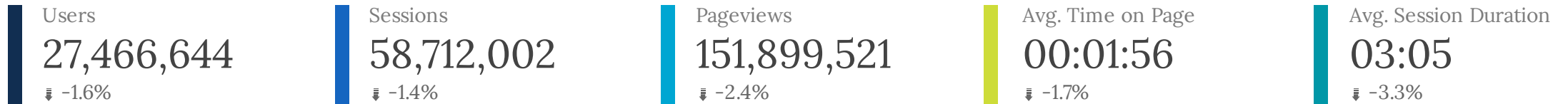
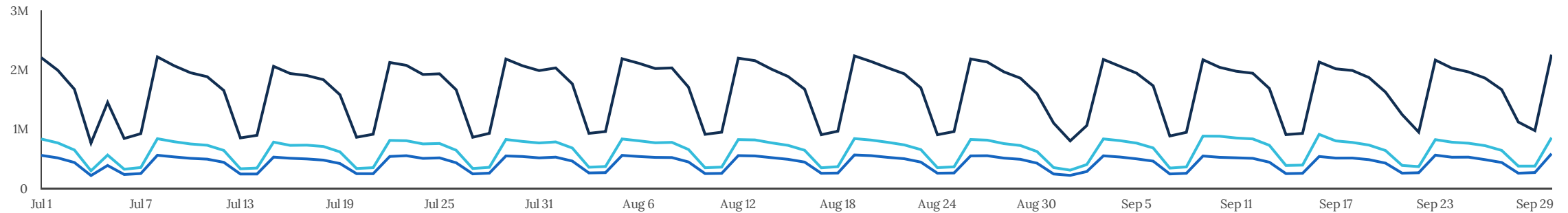


# US Social Security Administration

CX CAP Goal - Service Analytics Report | FY 19 - Q4 compared to previous quarter



Number of Sessions per User

2.14

↑ 0.2%



Avg. Page Load Time (sec)

1.58

↓ -3.5%



Bounce Rate

31.70%

↑ 2.6%



Pages / Session

2.59

↓ -1.0%

