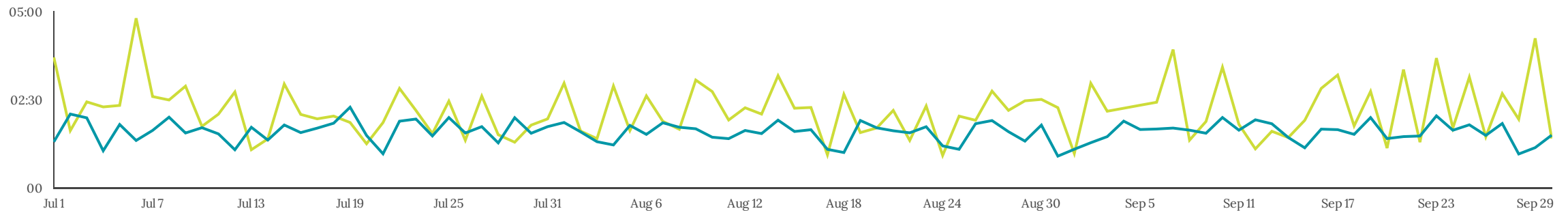
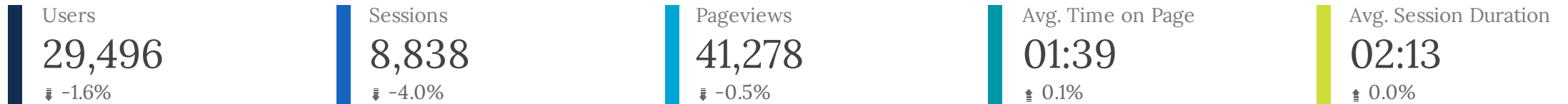
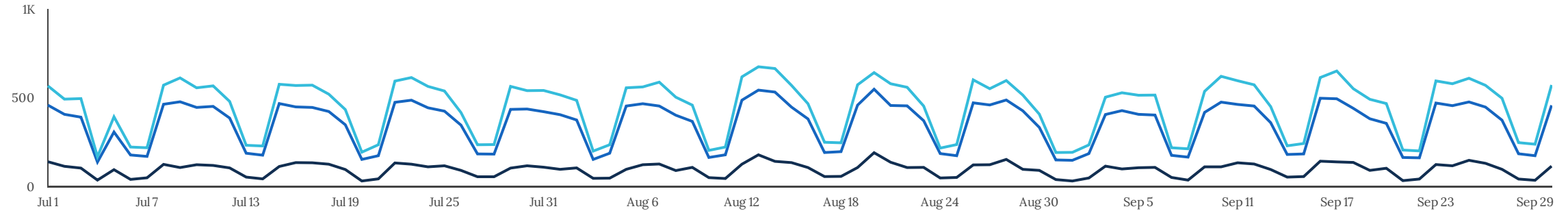


HUD | FHA Single Family Loans and Resource Center

CX CAP Goal - Service Analytics Report | FY 19 - Q4 compared to previous quarter

NOTICE: Data in this report is incomplete, low confidence, or lacks statistically significant sample size.



Number of Sessions per User

0.3

↓ -2.5%

Avg. Page Load Time (sec)

2.68

↓ -1.4%

Bounce Rate

54.62%

↑ 1.6%

Pages / Session

4.67

↑ 3.7%