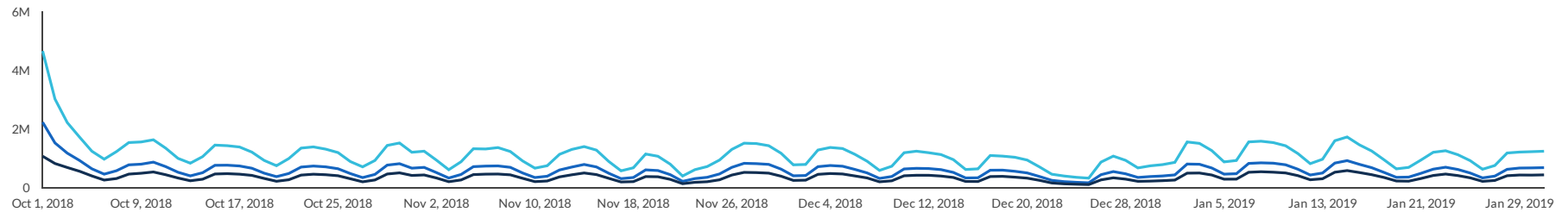


US Department of Education | Federal Student Aid

CX CAP Goal - Service Analytics Report - FY 19 | Q1 compared to previous quarter



Users

29,776,665

↑ 184.8%

Sessions

75,674,168

↑ 408.1%

Pageviews

140,780,706

↑ 345.6%

Avg. Time on Page

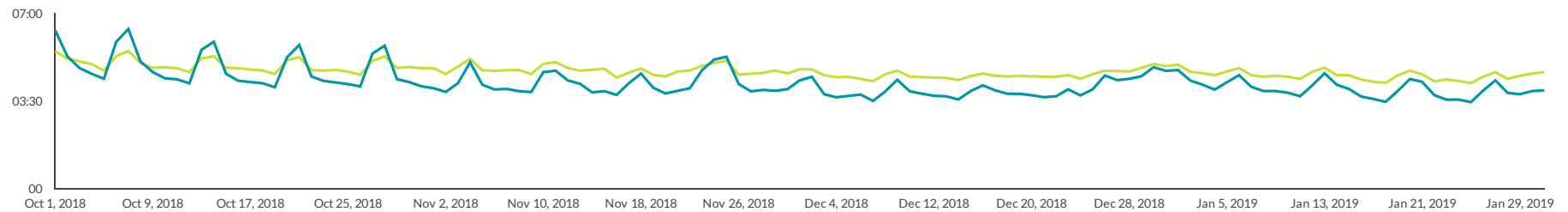
04:44

↑ 102.3%

Avg. Session Duration

04:16

↑ 50.3%



Number of Sessions per User

2.54

↑ 78.9%

Avg. Page Load Time (sec)

6.05

↓ -1.2%

Bounce Rate

28.99%

↓ -42.3%

Pages / Session

1.86

↓ -12.3%