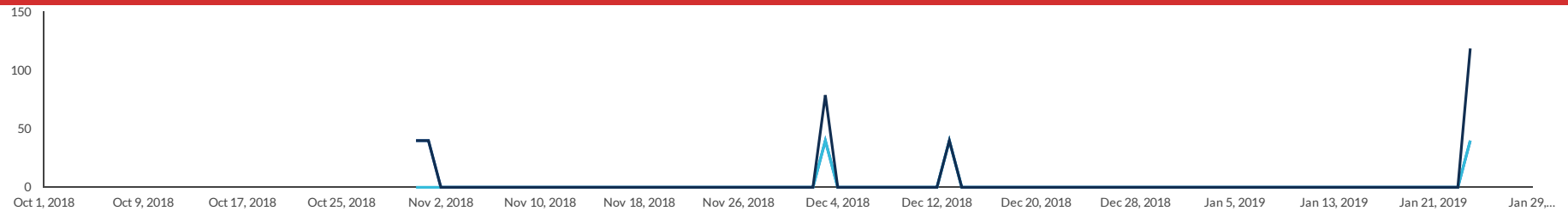


Small Business Administration | Field Operations

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter

NOTICE: Data in this report is incomplete, low confidence, or lacks statistically significant sample size.



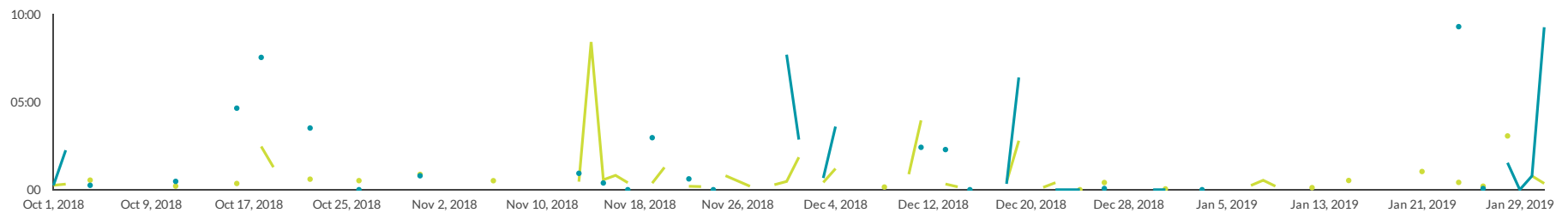
Users
198
↓ -49.7%

Sessions
72
↓ -41.0%

Pageviews
308
↓ -31.9%

Avg. Time on Page
00:00:53
↓ -31.6%

Avg. Session Duration
01:47
↓ -55.7%



Number of Sessions per User

0.6
↑ 228.9%

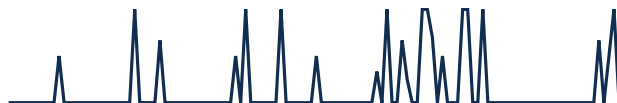


Avg. Page Load Time (sec)

No data
No data

Bounce Rate

50.00%
↑ 29.8%



Pages / Session

4.28
↑ 15.5%

