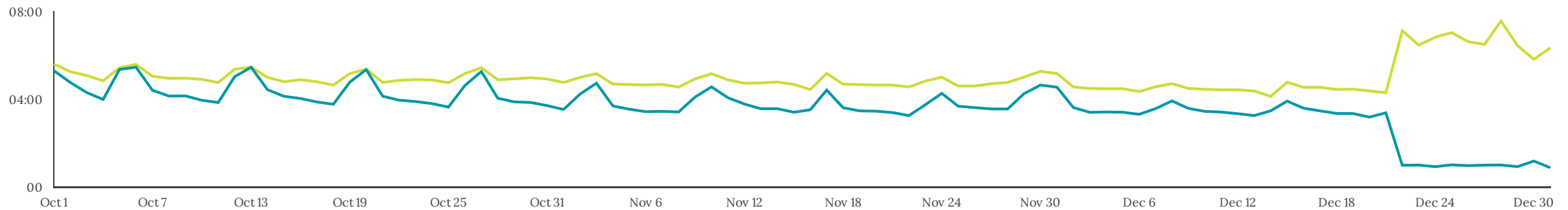
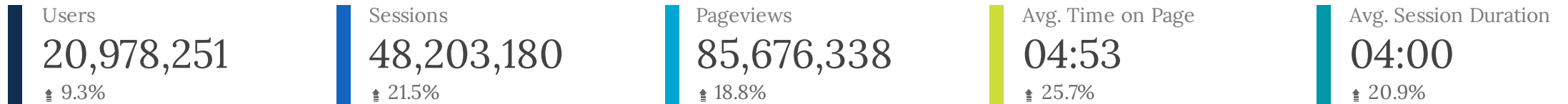
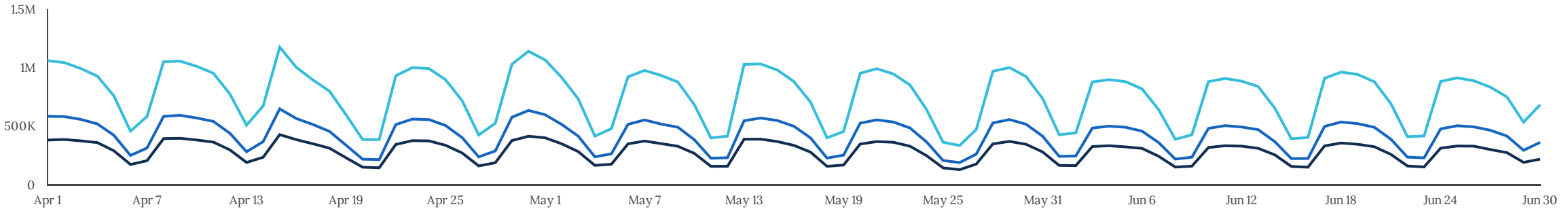


US Department of Education | Federal Student Aid

CX CAP Goal - Service Analytics Report | FY 20 - Q1 compared to previous quarter



Number of Sessions per User

2.3

↑ 11.1%



Avg. Page Load Time (sec)

6.56

↓ -3.0%



Bounce Rate

31.82%

↓ -5.8%



Pages / Session

1.78

↓ -2.3%

