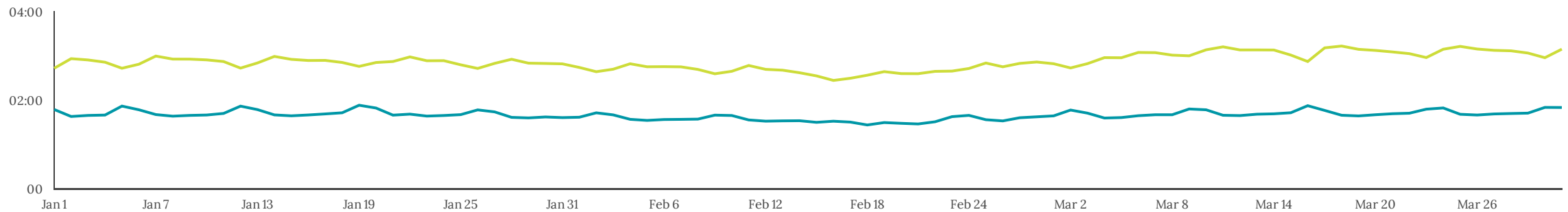
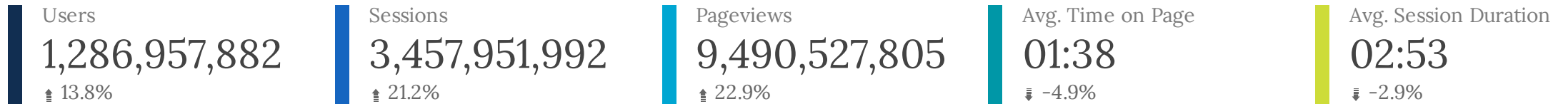
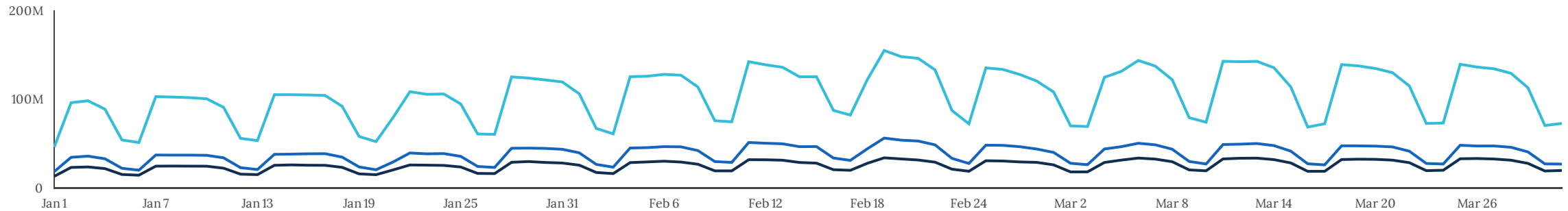


HHS | Centers for Medicare & Medicaid Services | Medicare

CX CAP Goal - Service Analytics Report | FY 19 - Q2 compared to previous quarter



Number of Sessions per User

2.69

↑ 6.6%

Avg. Page Load Time (sec)

3.43

↓ -8.3%

Bounce Rate

50.79%

↓ -6.8%

Pages / Session

2.74

↑ 1.4%