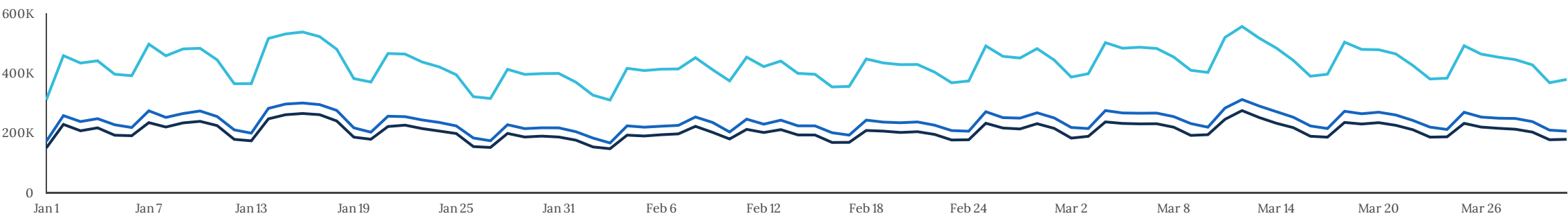


# DHS | Transportation Security Administration

CX CAP Goal - Service Analytics Report | FY 19 - Q2 compared to previous quarter



Users

15,423,672

↑ 21.9%

Sessions

21,491,660

↑ 21.8%

Pageviews

38,778,410

↑ 23.0%

Avg. Time on Page

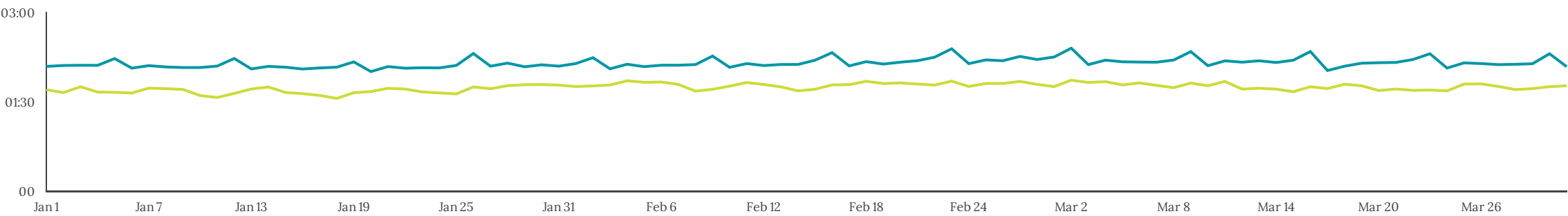
02:09

↑ 1.0%

Avg. Session Duration

01:44

↑ 2.8%



Number of Sessions per User

1.39

↓ 0.0%

Avg. Page Load Time (sec)

3.92

↓ -4.5%

Bounce Rate

61.41%

↓ -2.5%

Pages / Session

1.8

↑ 1.0%