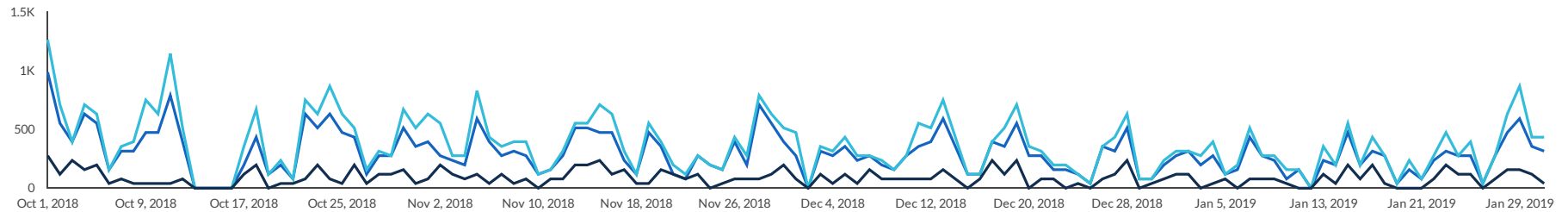


# HUD | FHA Single Family Loans and Resource Center

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter

NOTICE: Data in this report is incomplete, low confidence, or lacks statistically significant sample size.



Users

32,988

↓ -27.5%

Sessions

9,878

↓ -19.7%

Pageviews

44,579

↓ -32.8%

Avg. Time on Page

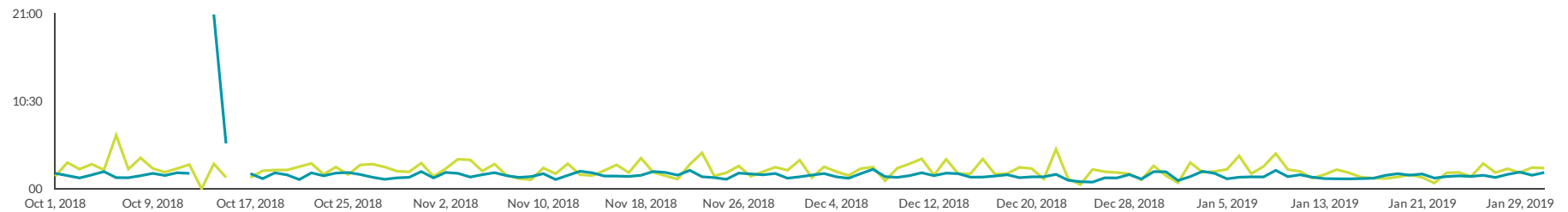
01:37

↓ -0.3%

Avg. Session Duration

02:13

↓ -6.8%



Number of Sessions per User

0.33

↑ 44.4%

Avg. Page Load Time (sec)

2.96

↑ 10.1%

Bounce Rate

54.12%

↑ 1.0%

Pages / Session

4.51

↓ -16.3%