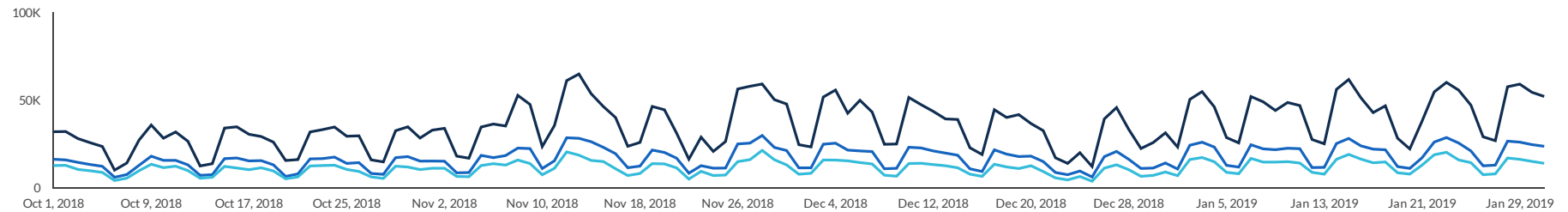


DVA | Veterans Health Administration

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter



Users

1,694,077

↑ 19.5%

Sessions

1,435,065

↑ 10.5%

Pageviews

4,446,845

↑ 36.8%

Avg. Time on Page

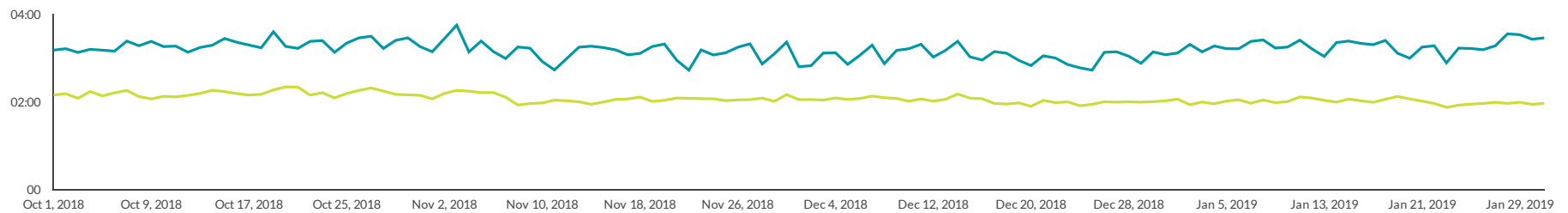
02:03

↓ -5.8%

Avg. Session Duration

03:12

↑ 6.2%



Number of Sessions per User

0.85

↓ -8.0%

Avg. Page Load Time (sec)

4.52

↓ -17.5%

Bounce Rate

43.22%

↓ -1.6%

Pages / Session

3.1

↑ 23.9%

