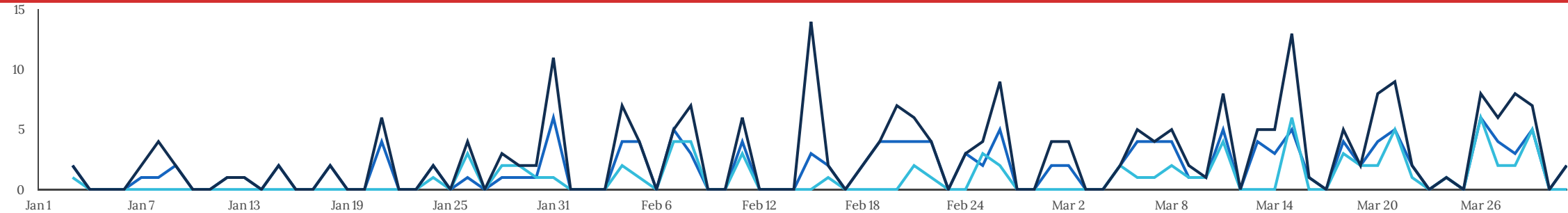


Small Business Administration | Field Operations

CX CAP Goal - Service Analytics Report | FY 19 - Q2 compared to previous quarter

NOTICE: Data in this report is incomplete, low confidence, or lacks statistically significant sample size.



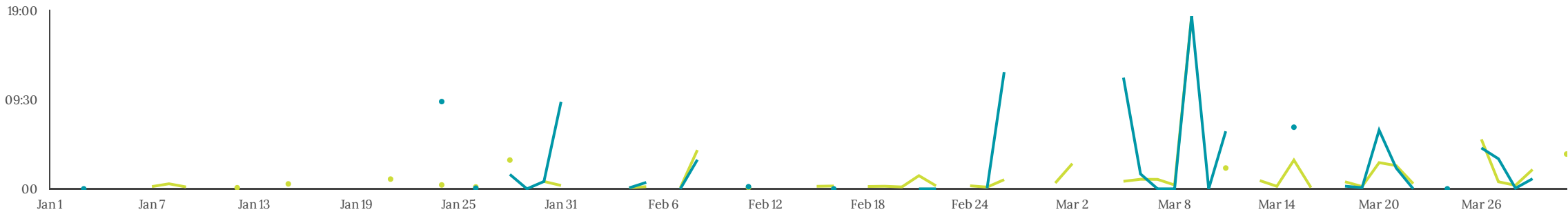
Users
139
↑ 13.0%

Sessions
81
↑ 37.3%

Pageviews
247
↓ -1.6%

Avg. Time on Page
00:01:13
↑ 26.6%

Avg. Session Duration
02:51
↑ 63.6%



Number of Sessions per User
0.58
↑ 21.5%

Avg. Page Load Time (sec)
No data
No data

Bounce Rate
51.85%
↑ 2.0%

Pages / Session
3.05
↓ -28.3%

