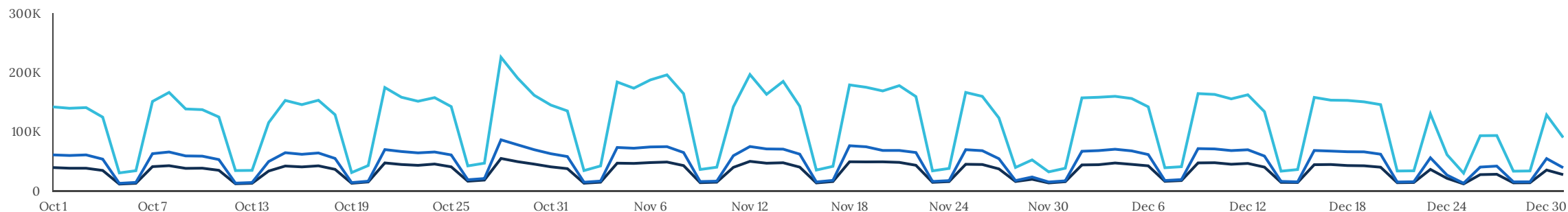


# US Patent and Trademark Office | Patents

CX CAP Goal - Service Analytics Report | FY 20 - Q1 compared to previous quarter



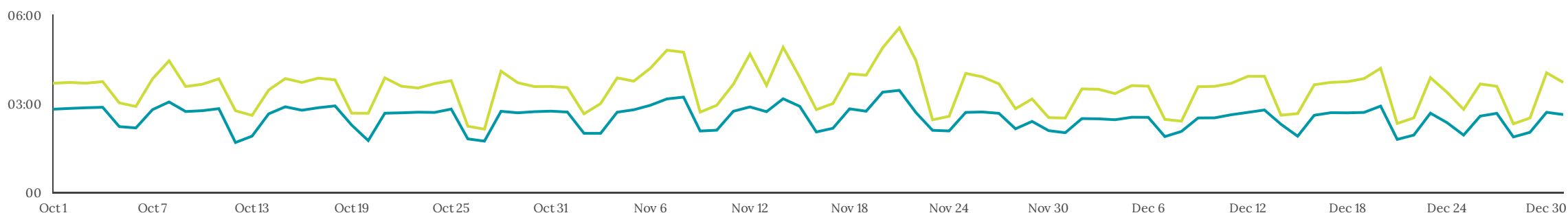
Users  
**1,645,267**  
↑ 30.5%

Sessions  
**4,491,475**  
↑ 17.3%

Pageviews  
**10,655,829**  
↑ 11.5%

Avg. Time on Page  
**00:02:43**  
↓ -5.4%

Avg. Session Duration  
**03:46**  
↓ -8.1%



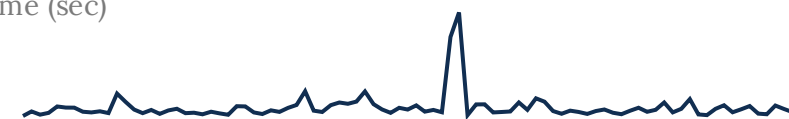
Number of Sessions per User

**2.73**  
↓ -10.1%



Avg. Page Load Time (sec)

**3.54**  
↑ 25.5%



Bounce Rate

**49.23%**  
↑ 8.4%



Pages / Session

**2.37**  
↓ -4.9%

