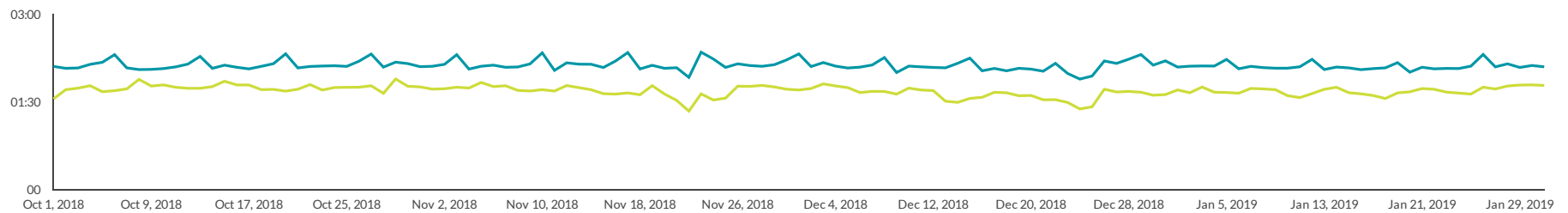
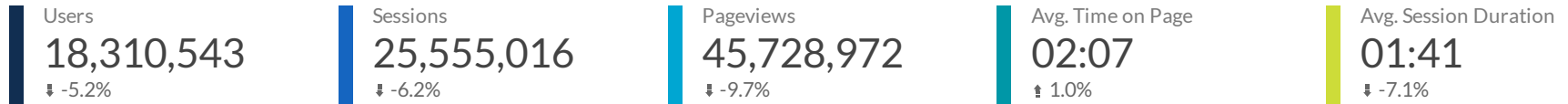
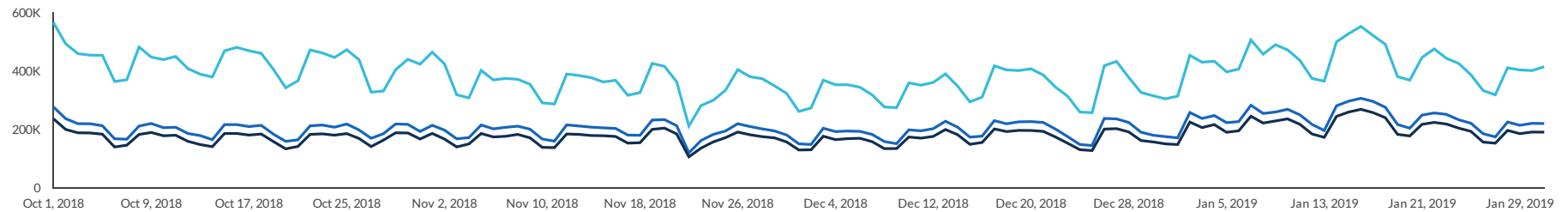


# DHS | Transportation Security Administration

## CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter



Number of Sessions per User

1.41

↓ -1.1%

Avg. Page Load Time (sec)

4.01

↓ -2.9%

Bounce Rate

62.28%

↑ 0.7%

Pages / Session

1.79

↓ -3.8%