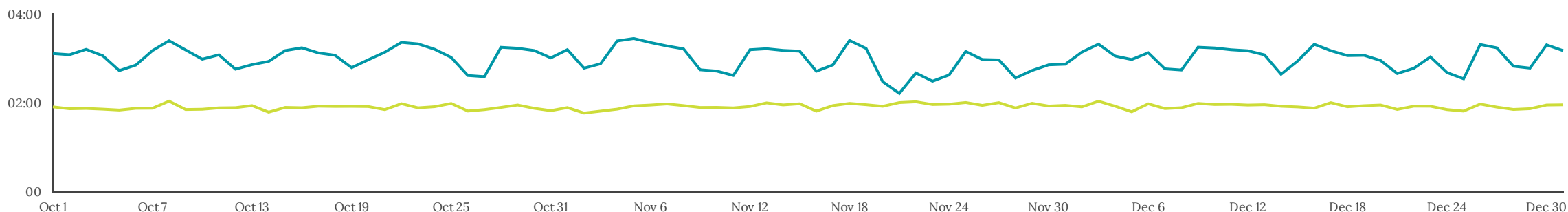
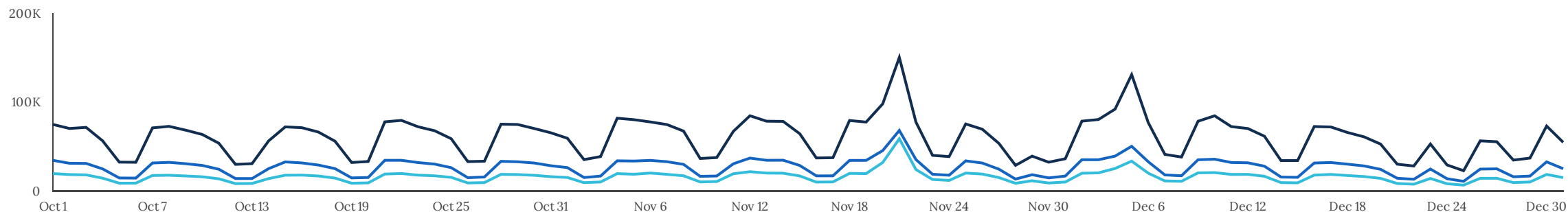


# VA | Veterans Health Administration

CX CAP Goal - Service Analytics Report | FY 20 - Q1 compared to previous quarter



Number of Sessions per User

0.81

↓ -0.4%

Avg. Page Load Time (sec)

3.41

↓ -7.7%

Bounce Rate

51.00%

↑ 1.3%

Pages / Session

3.78

↓ -2.0%