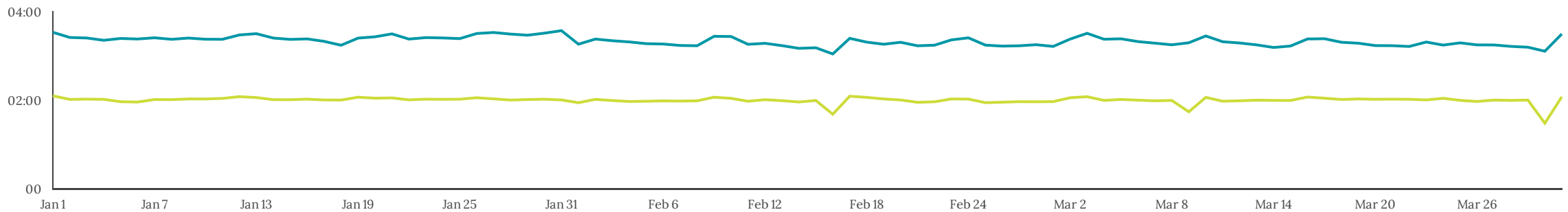
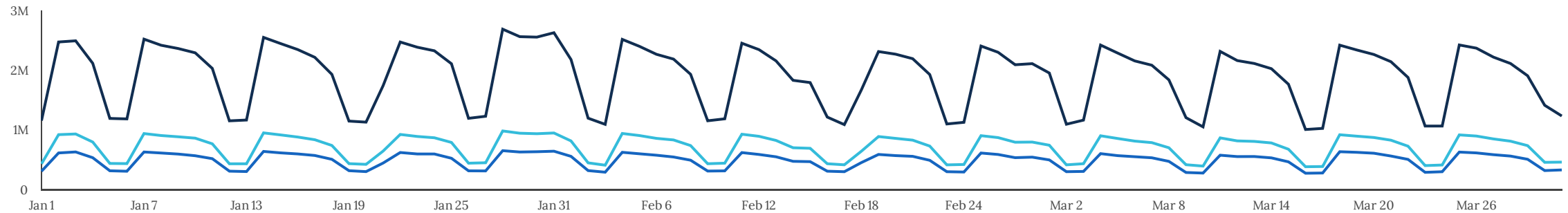


# US Social Security Administration

CX CAP Goal - Service Analytics Report | FY 19 - Q2 compared to previous quarter



Number of Sessions per User

2.19

↑ 1.5%



Avg. Page Load Time (sec)

1.62

↓ -5.7%



Bounce Rate

29.95%

↓ -0.9%



Pages / Session

2.66

↓ -0.2%

