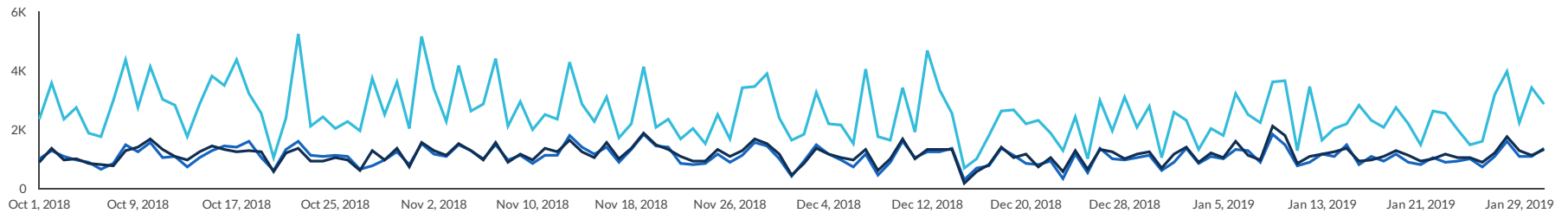


# DOI | National Wildlife Refuge System

CX CAP Goal - Service Analytics Report | FY 19 - Q1 compared to previous quarter

NOTICE: Data in this report is incomplete, low confidence, or lacks statistically significant sample size.



Users

117,081

↑ 6.8%

Sessions

114,204

↑ 8.7%

Pageviews

255,023

↑ 0.8%

Avg. Time on Page

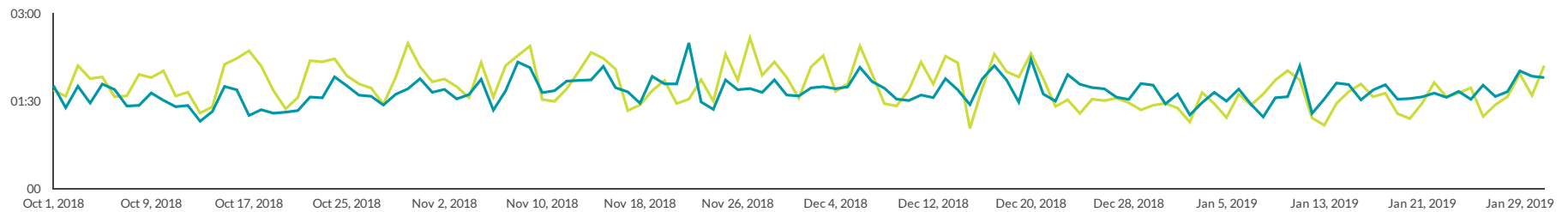
01:39

↑ 13.5%

Avg. Session Duration

01:47

↑ 2.0%



Number of Sessions per User

1.23

↑ 19.5%

Avg. Page Load Time (sec)

3.17

↓ -9.8%

Bounce Rate

62.54%

↑ 3.3%

Pages / Session

2.23

↓ -7.3%