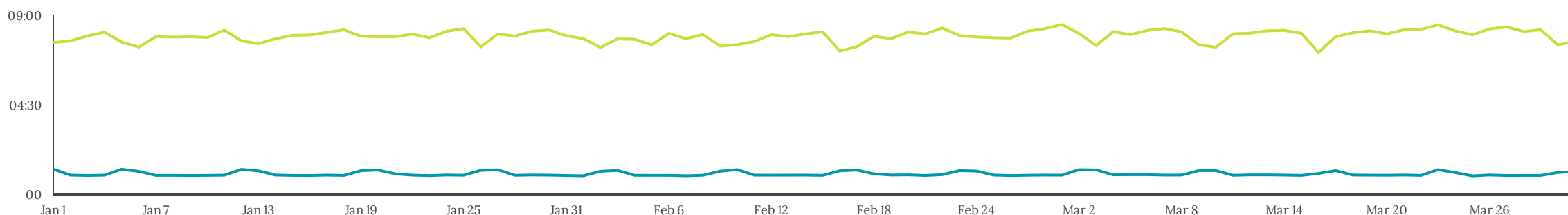
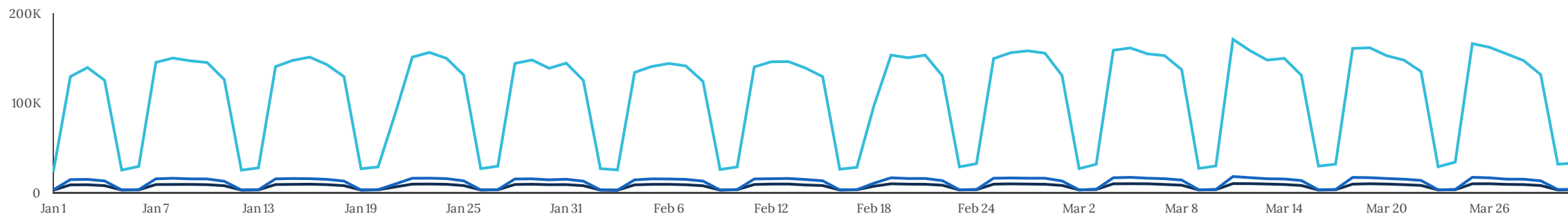


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CX CAP Goal - Service Analytics Report - FY 19 | Q2 compared to previous quarter



Number of Sessions per User

2.85

↓ -10.6%



Avg. Page Load Time (sec)

1.1

↓ -8.2%



Bounce Rate

15.72%

↑ 5.9%



Pages / Session

9.5

↓ -0.9%

