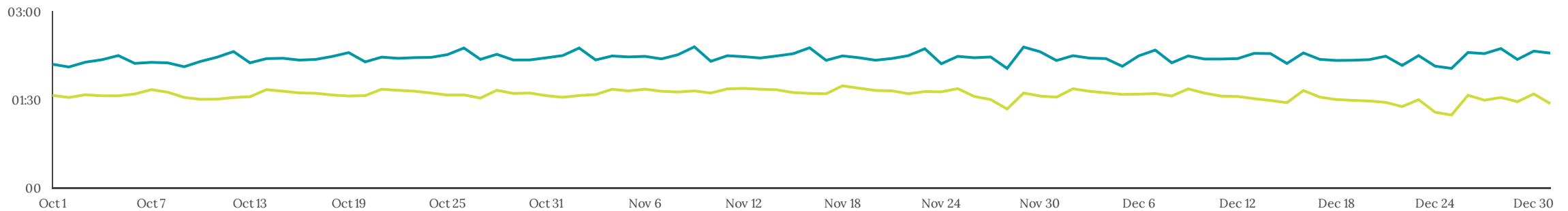
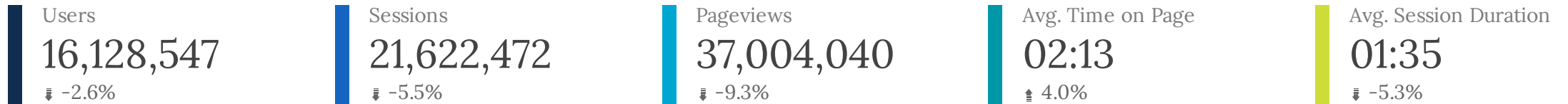
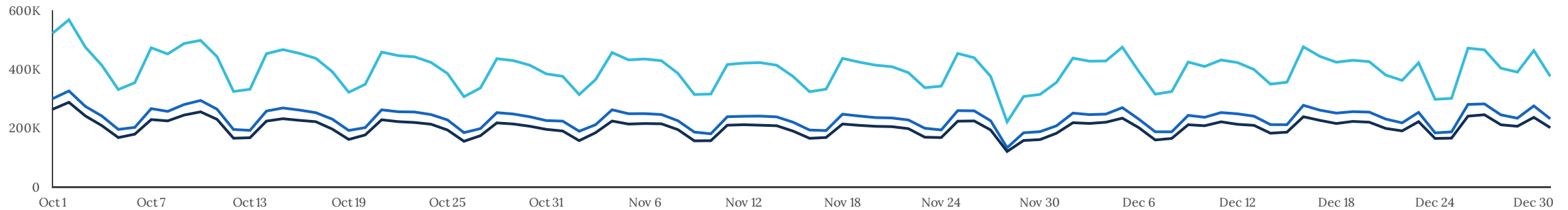


# DHS | Transportation Security Administration

CX CAP Goal - Service Analytics Report | FY 20 - Q1 compared to previous quarter



Number of Sessions per User

1.34

↓ -3.0%

Avg. Page Load Time (sec)

3.49

↑ 0.6%

Bounce Rate

63.77%

↑ 1.9%

Pages / Session

1.71

↓ -3.9%