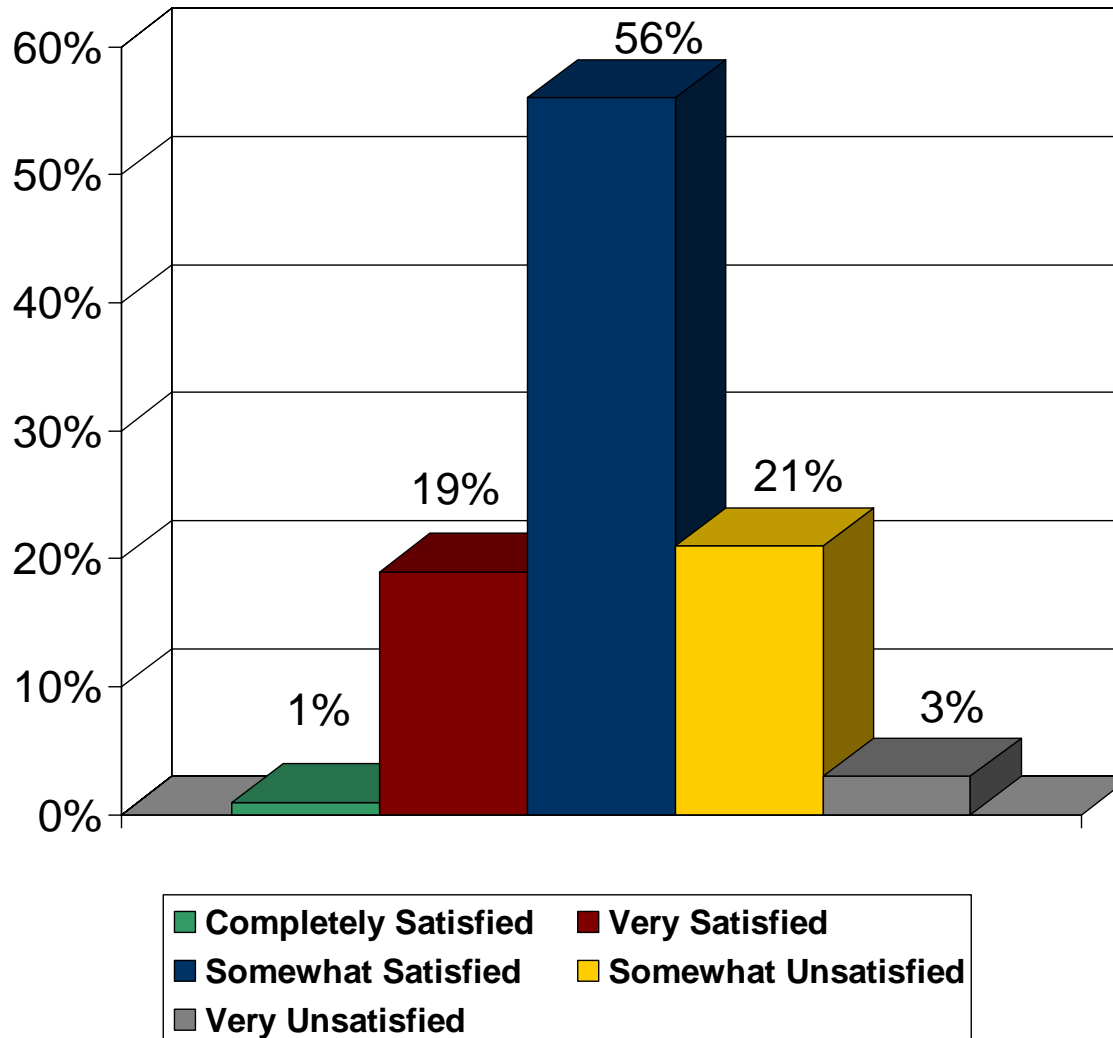


# **Member Satisfaction Survey Results**

## **July 2007**

# Overall Satisfaction (75 Respondents)

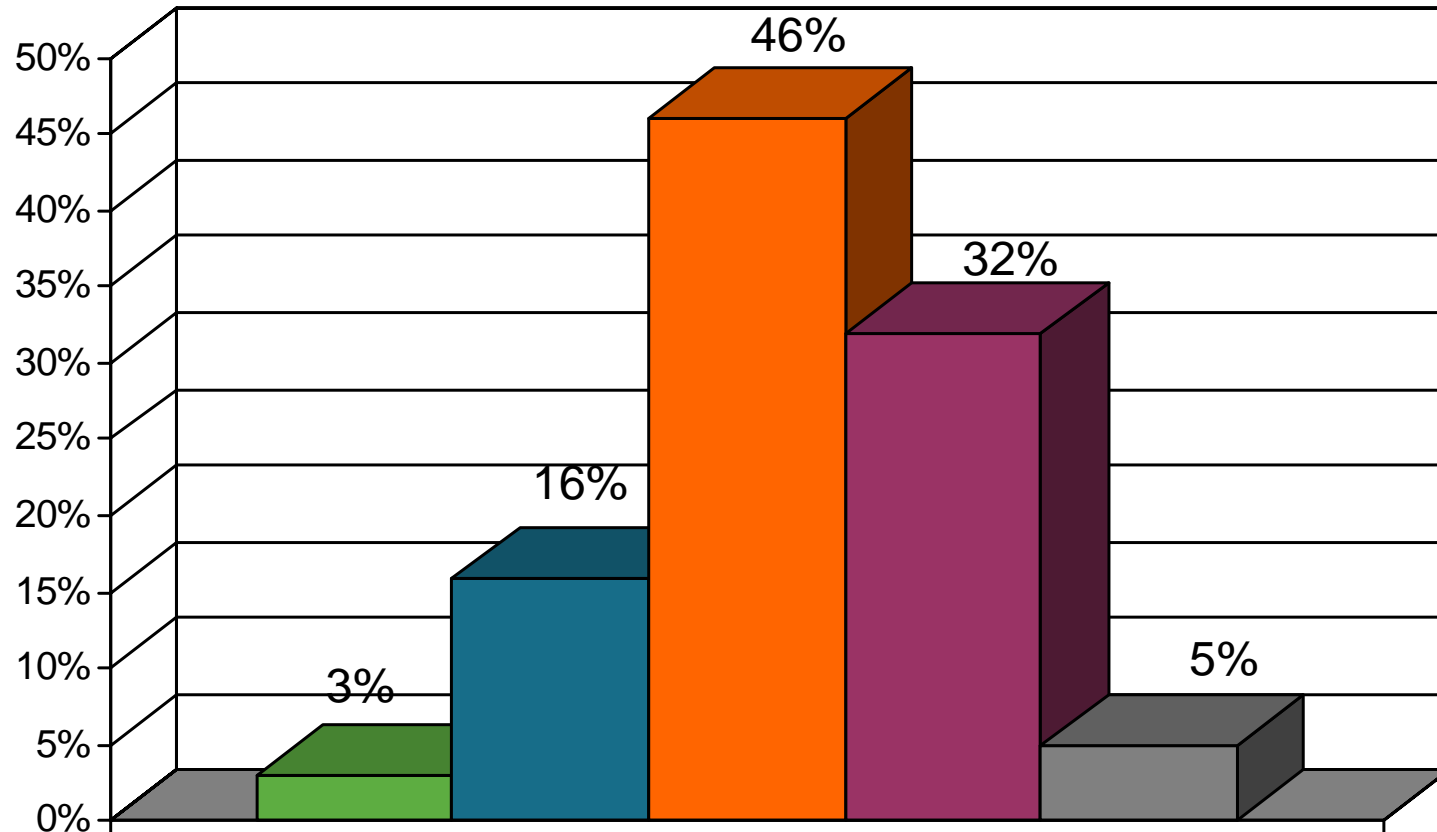


# Top Characteristics – Importance and Satisfaction

Characteristic	Importance	Satisfaction
Setting Open Standards	4.39	3.38
Maintaining Open and Democratic Processes	4.09	3.56
Being Relevant in Grid Industry	4.08	3.08
Communicating Standards to Market Effectively	4.03	2.79
Being a Medium for Collaboration and Networking	3.99	3.41
Having Strong Focus, Direction and Priorities	3.99	2.90
Demonstrating Productivity and Efficiency	3.80	2.79

- Importance scale of 1 to 5, 1 being least important, 5 most important
- Satisfaction scale of 1 to 5, 1 being least satisfied, 5 most satisfied

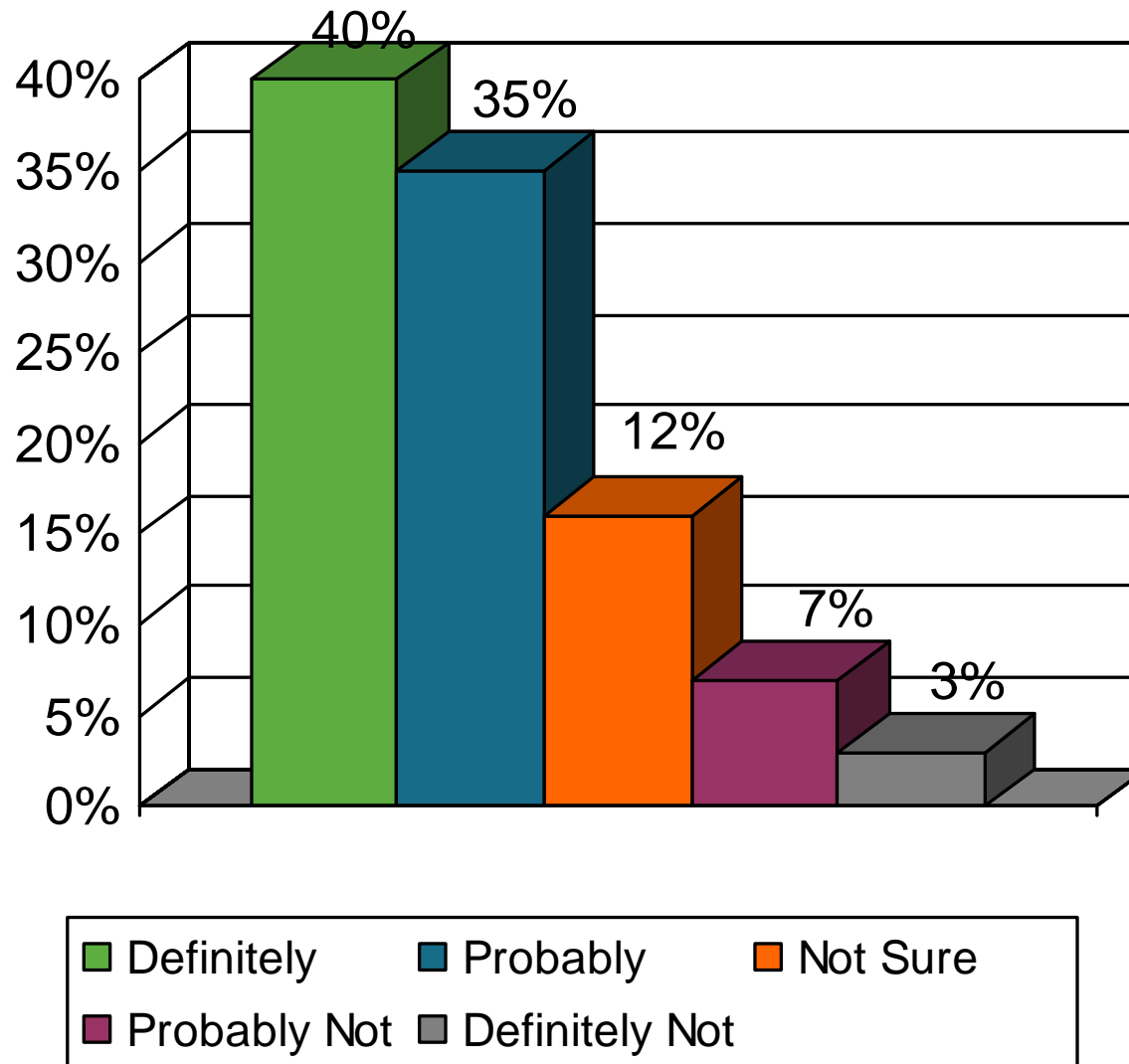
# OGF Compared to Other SDOs



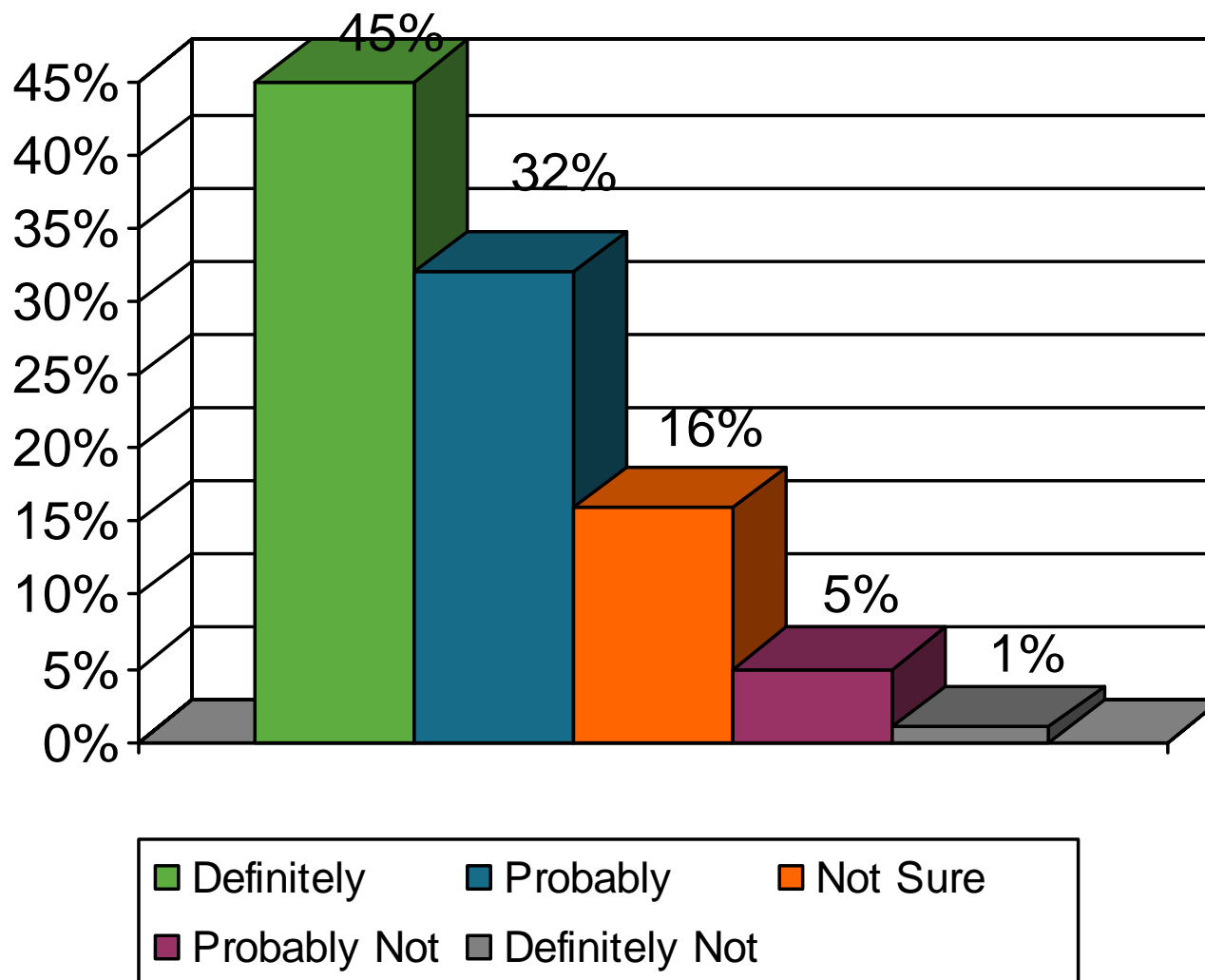
■ Much Better ■ Somewhat Better ■ About the Same ■ Somewhat Worse ■ Much Worse

Sample size = 37

# Recommend OGF to Colleagues



# Continue at Current Activity Level



# Sample Write-in Comments

# Positive Characteristics of OGF



- Relevance of standards work due to close association with production grid operations
- Open Forum for collaboration, networking, and innovation
- Its world-wide feature.
- It's the ideal place where to meet competent people and exchange ideas.
- Professional publications and industry standards.
- Broad range of grid issues addressed in the workshops
- Central forum for grid standards
- The directors and chairmen are very active in making grid technology happened inside the business/industrial companies
- The meetings are very interesting
- Documents
- Its openness to receive comments and suggestions from any one
- Unique blend of standards setting organization along with workshops and community focused forum

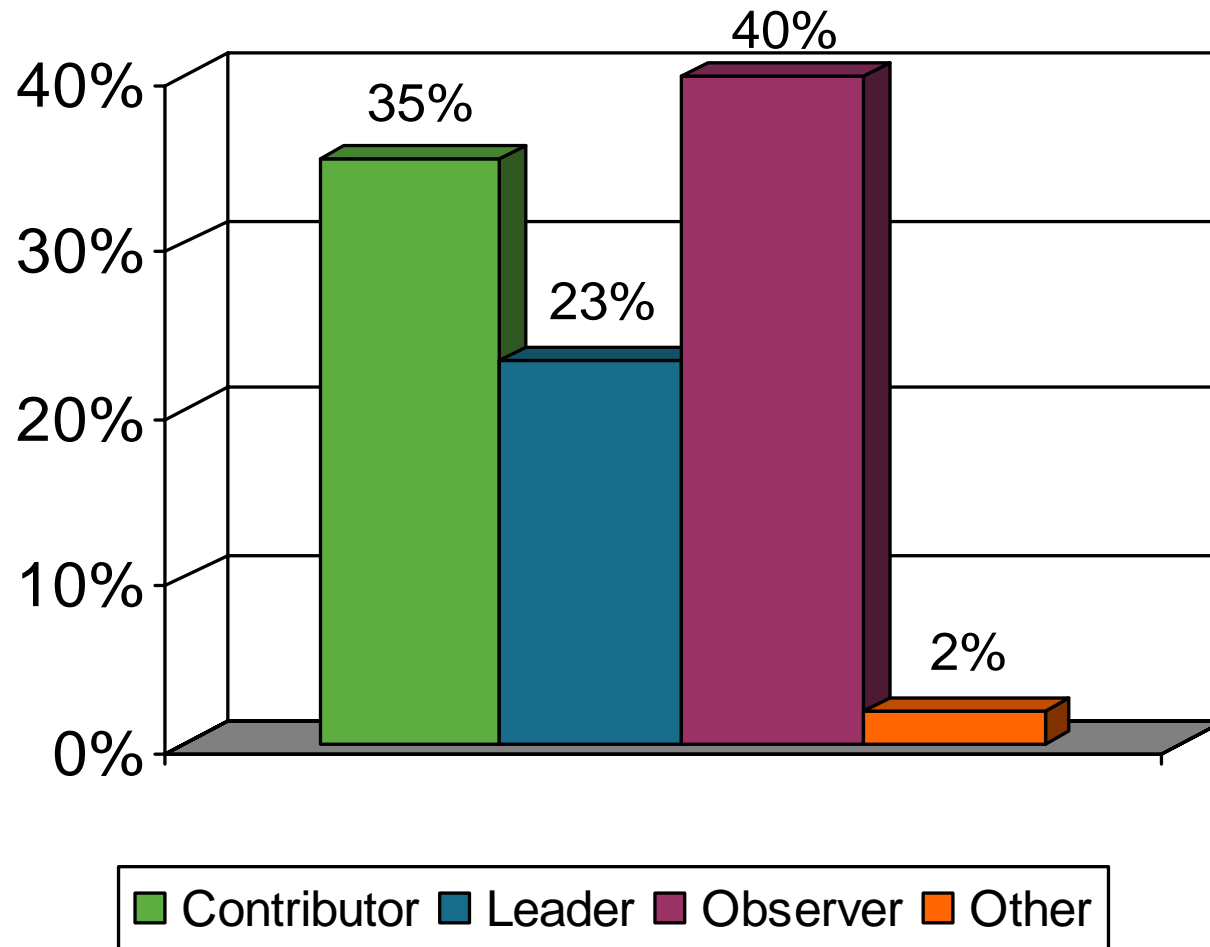


# Areas to Improve

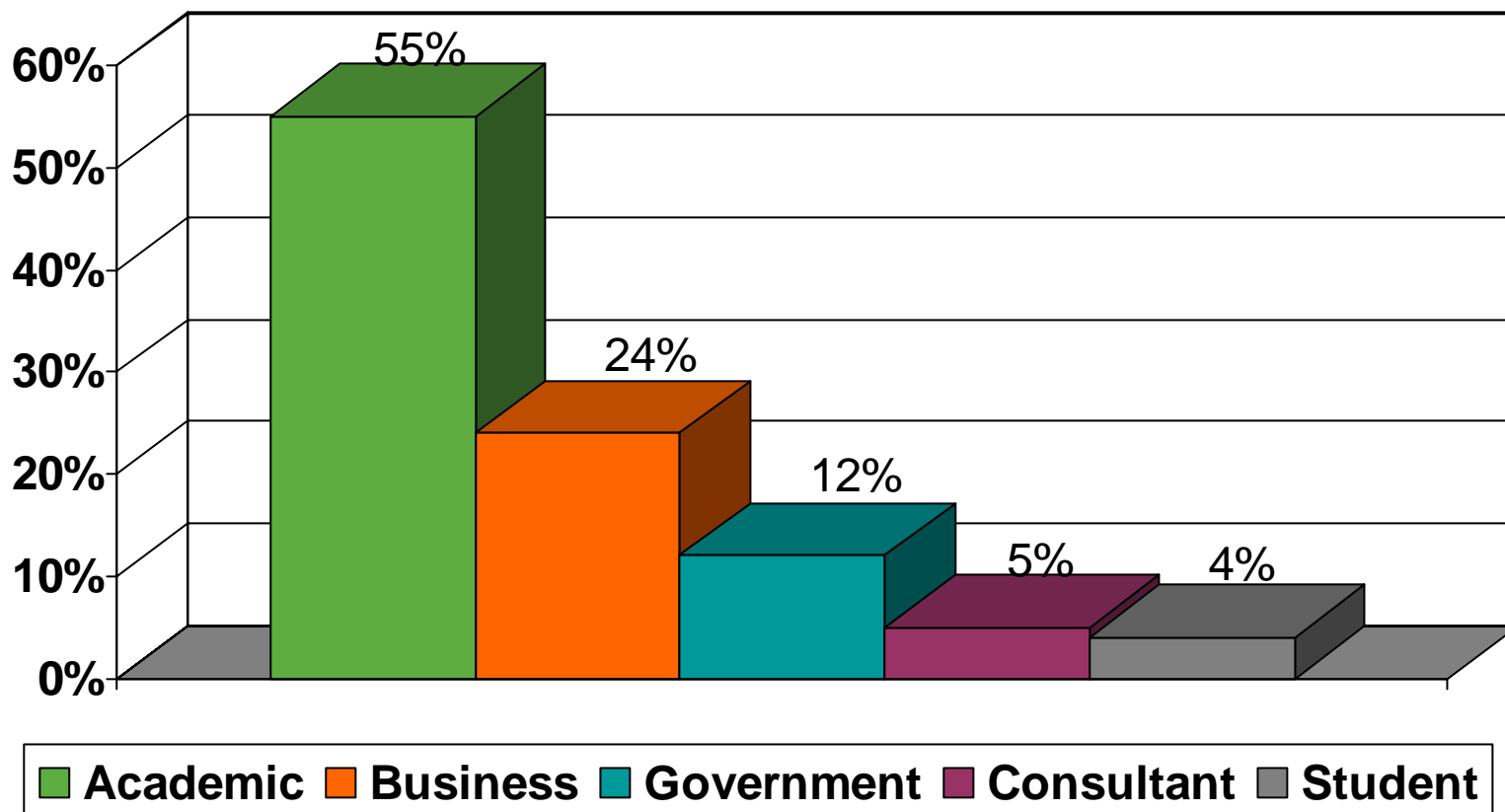
- Formalizing relationships with other SDOs (esp. IETF, TMF, OASIS, W3C)
- Visibility of published documents and improved marketing in relevant sectors
- Lack of a solid definition of grids, what we are trying to achieve and direction.
- Reporting about evolving standards
- Making sure things stay on track and moving forward
- Acting as an high-level adviser for recommendation about grid standards-based frameworks, projects and research & development teams
- Responsiveness of OGF to practical challenges of grid computing.
- Relevance of standards work due to close association with production grid operations
- The speed with which WGS get to recommendation status. And, getting OGF standards adopted by industry is of extreme importance.
- Stop trying to please both industry and research communities
- Broaden the focus, particularly around grid storage
- To organize specific industrial meetings for working on requirements and specifications document of grid technologies
- Most of the groups only narrowly represent the area they discuss, key players are not participating
- Setting realistic consistent goals
- The perception that non-ogf members have of the ogf and its relevance

# Respondent Demographics

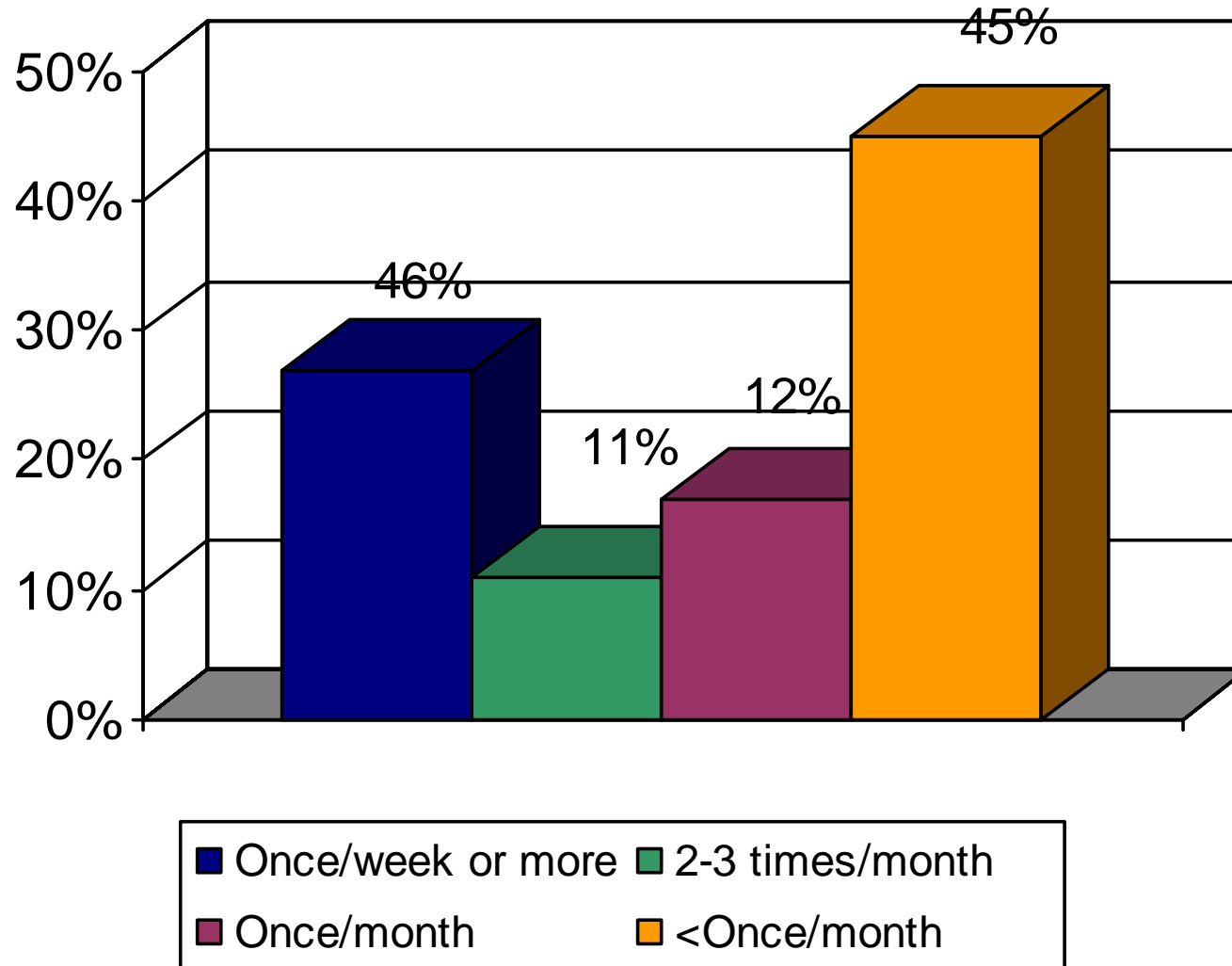
# Role in OGF



# Work Role



# Activity Level in OGF



# Length of Membership

