

eMAG Marketplace

USER GUIDE (version 1.1.9)

Magento Extension



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Installation

1. Upload the files from the package to the equivalent in your Magento installation (package/theme).
2. Refresh your cache, log out from admin and log back in.
3. Refresh your cache and verify if everything works as described.
4. Make sure you have magento cron in cron tab. For more informations see : http://www.magentocommerce.com/wiki/1_-_..._a_cron_job

Note: All eMAG Marketplace features can be configured only at STORE VIEW level. If you Magento instance is configured for multi-store please make sure you switch to desired store when using this module as some features will not be displayed on DEFAULT STORE VIEW.



Features

This module is designed to help you to integrate your Magento store with eMAG Marketplace. As a vendor, when using eMAG Marketplace Magento module you have access to the following features:

- synchronize products from your Magento store with eMAG Marketplace
- synchronize orders placed on eMAG Marketplace
- generate AWB for shipping for eMAG order
- import available eMAG categories in your Magento store
- import available eMAG VAT rates in your Magento store
- import available eMAG localities in your Magento store

eMAG Marketplace

To request/receive access details to the eMAG Marketplace please contact:

-  - marketplace@emag.ro
-  - marketplace@emag.bg

For details regarding eMAG Marketplace please visit:

-  - <http://www.emag.ro/info/despre-emag-marketplace>
-  - <http://www.emag.bg/info/marketplace>
-  - <http://www.emag.hu/info/tudnivalok-az-emag-marketplace-ro/>

Configuration Settings

To configure eMAG Marketplace module go to **System->Configuration->Innobyte Extensions->eMAG Marketplace** and apply settings according to your needs.

1. General Settings

General Settings		
Enable	<input type="text" value="Yes"/> ▲ Enable/Disable extension.	<input checked="" type="checkbox"/> Use Default [STORE VIEW]
eMAG Domain	<input type="text" value="emag.ro"/> ▲ eMAG Marketplace domain in your country. (Ex: emag.ro)	[STORE VIEW]
Allowed IP Addresses	<input type="text"/> ▲ List of allowed IP Addresses that can access invoice directories. Separated by comma.	[STORE VIEW]
Error Reporting Email	<input type="text"/> ▲ Email address that will receive eMAG order sync errors.	[STORE VIEW]
Error Reporting Email Template	<input type="text" value="Innobyte EmagMarketplace Order Sync Errors ("/> ▲ Set error reporting email template.	[STORE VIEW]
Product offer availability "limited stock"	<input type="text" value="No"/> ▲ Enable/Disable availability status "limited stock" for a product.	[STORE VIEW]
Send Product Offer Stock Qty	<input type="text" value="No"/> ▲ Send also magento real stock qty, not only availability flags as "limited stock", "in stock", "out of stock"	[STORE VIEW]

Enable

Yes - enable extension
No - disable extension

Product offer availability "limited stock" (available on store view level)

Yes - enable availability status "Limited stock" for a product 's eMAG offer.
eMAG offers the possibility to send 3 types of availability "In stock", "Out of stock" and "Limited stock".
No - disable availability status "Limited stock" for a product 's eMAG offer.

Availability Limited Stock (available on store view level)

Numeric value, available only when enabled *Product offer availability "limited stock"* option is set to "Yes". eMAG product offer quantities that are lower than this value will have availability flag set as "Limited stock".

Send Product Offer Stock Qty (available on store view level)

Yes - send product real stock quantity when sending eMAG product offer.
No - do not send product real stock quantity when sending eMAG product offer.

2. API Settings (available on store view level)

Api Settings		
Api URL	<input type="text"/>	[STORE VIEW]
	▲ Api URL provided by eMAG. Live: https://marketplace.emag.ro/api-3/ Stage: https://mktp-stage.emag.ro/api-3/	
Api Username	<input type="text"/>	[STORE VIEW]
	▲ Api username provided by eMAG.	
Api Password	<input type="password"/>	[STORE VIEW]
	▲ Api password provided by eMAG.	
Client Code	<input type="text"/>	[STORE VIEW]
	▲ Client code provided by eMAG.	

Api URL

eMAG Marketplace Api URL provided by eMAG:

- live environment: <https://marketplace.emag.ro/api-3/>
- stage environment: <https://mktp-stage.emag.ro/api-3/> (used for testing purpose)

Api Username

Vendor username provided by eMAG.

Api Password

Vendor password provided by eMAG.

Client Code

Vendor client code provided by eMAG.

3. Invoice / Credit memo Settings *(available on store view level)*

Invoice / Creditmemo Settings		
Invoice Prefix	<input type="text"/>	[STORE VIEW]
<p>▲ Define invoice prefix. Leave blank to use Magento default invoice prefix. (Ex: PREFIX10000122)</p> <p>Note: Maximum length 10 characters.</p>		
Creditmemo Prefix	<input type="text"/>	[STORE VIEW]
<p>▲ Define creditmemo prefix. Leave blank to use Magento default creditmemo prefix. (Ex: PREFIX10000122)</p> <p>Note: Maximum length 10 characters.</p>		

Invoice Prefix

Define invoice prefix(series). Leave blank to use Magento default invoice prefix. (Ex: PREFIX10000122)

Creditmemo Prefix

Define creditmemo prefix(series). Leave blank to use Magento default creditmemo prefix. (Ex: PREFIX10000122)

Important: Invoice and Credit memo prefix will be applied to all your Magento invoices and credit memos for selected store if values are filled in.

If you are generating invoices and credit memos for your store from Magento admin panel, leave blank and generate eMAG invoices and credit memos from a third party system.

4. Shipping Settings *(available on store view level)*

Shipping Settings		
AWB PDF URL	<input type="text"/> ▲ URL where to read AWB 's PDF from. Live: https://marketplace.emag.ro/awb/read_pdf/ Stage: https://mktp-stage.emag.ro/awb/read_pdf/	[STORE VIEW]
Courier Account Id	<input type="text"/> ▲ Unique identifier for vendor 's courier account. If not provided, a default account will be used when creating AWBs.	[STORE VIEW]

AWB PDF URL

The URL to read AWB from when creating shipment with shipping label for an order. This is a mandatory field if you want to use Magento's feature of creating shipment with shipping labels.

- live environment: https://marketplace.emag.ro/awb/read_pdf/
- stage enviroment: https://mktp-stage.emag.ro/awb/read_pdf/ (used for testing purpose)

Courier Account Id

Optional field used to be sent to eMAG when creating shipment with shipping label.

5. Debug Settings

Debug Settings		
Enable	<input type="text" value="Yes"/> ▲ Enable debug mode.	<input type="checkbox"/> Use Default [STORE VIEW]
Disable SSL Verify	<input type="text" value="No"/> ▲ Disable CURL option "CURLOPT_SSL_VERIFYPEER" for API calls.	<input checked="" type="checkbox"/> Use Default [STORE VIEW]
Verbose Mode	<input type="text" value="No"/> ▲ Enable CURL option "CURLOPT_VERBOSE" for API calls.	<input checked="" type="checkbox"/> Use Default [STORE VIEW]

Enable

Yes - enable debug mode

No - disable debug mode

Disable SSL Verify

Yes - disable curl option "CURLOPT_SSL_VERIFYPEER" for API calls.

No - curl option "CURLOPT_SSL_VERIFYPEER" will remain enabled.

Verbose Mode

Yes - enable curl option "CURLOPT_VERBOSE" for API calls.

No - curl option "CURLOPT_VERBOSE" will remain disabled.

eMAG Marketplace -> Categories

All synchronized categories from eMAG are displayed in an grid with possibility to filter/sort by different columns. Synchronization is possible only on store view level. eMAG categories are used to configure products that will be synchronized with eMAG Marketplace.

eMAG category details:

- **eMAG ID:** category eMAG id.
- **Name:** eMAG category name.
- **Characteristics:** contains comma separated category characteristics.
- **Family types:** comma separated category family types.
- **Store:** store that category belongs to. Visible only on multistore Magento instances.
- **Updated at:** date when Magento table was last updated.
- **Created at:** date when category was inserted in Magento.

Magento Admin Panel Global Record Search Logged in as admin | Wednesday, July 22, 2015 | [Try Magento Go for Free](#) | [Log Out](#)

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Choose Store View: **All Store Views**

eMAG Categories

Page 1 of 108 pages | View 20 per page | Total 2147 records found

[Reset Filter](#) [Search](#)

eMAG ID	Name	Characteristics	Family Types	Store	Updated at	Created at
From:					From:	From:
To:					To:	To:
1	Imprimante cu jet	Dimensiuni mediu printare.; Viteza de printare alb/negru (ppm); Viteza de printare color (ppm); Interfata.; Sistem de operare.; Greutate (Kg); Limbaj imprimanta.; Alimentare hartie (coli); Volum recomandat (copii/luna); Prima pagina (s); Teh...		Main Website Main Store English	Jul 13, 2015 10:31:27 AM	Jul 13, 2015 10:31:27 AM
2	Procesoare	Frecventa procesor (MHz); Cache L1 (KB); FSB (MHz); Altele.; Puterea consumata (W); Cooler; Cache L3 (KB); Incapsulare.; Multiplicare.; Tehnologie de fabricatie (nanometri); Mod de operare (biti); Voltaj (V); Putere termica (W); Numar nu...		Main Website Main Store English	Jul 13, 2015 10:31:27 AM	Jul 13, 2015 10:31:27 AM
3	Memorii	Culoare.; Tip memorie.; Standard.; Capacitate.; Module.; Cipuri memorie.; Frecventa (MHz); Latenta.; Radiator.; Voltaj.; Altele.; Caracteristici speciale;	Culoare	Main Website Main Store English	Jul 13, 2015 10:31:27 AM	Jul 13, 2015 10:31:27 AM

Figure - Categories grid, on a multistore magento instance, all stores view level

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Choose Store View: **English**

eMAG Categories [Synchronize categories](#)

Page 1 of 108 pages | View 20 per page | Total 2147 records found

[Reset Filter](#) [Search](#)

eMAG ID	Name	Characteristics	Family Types	Store	Updated at	Created at
From:					From:	From:
To:					To:	To:

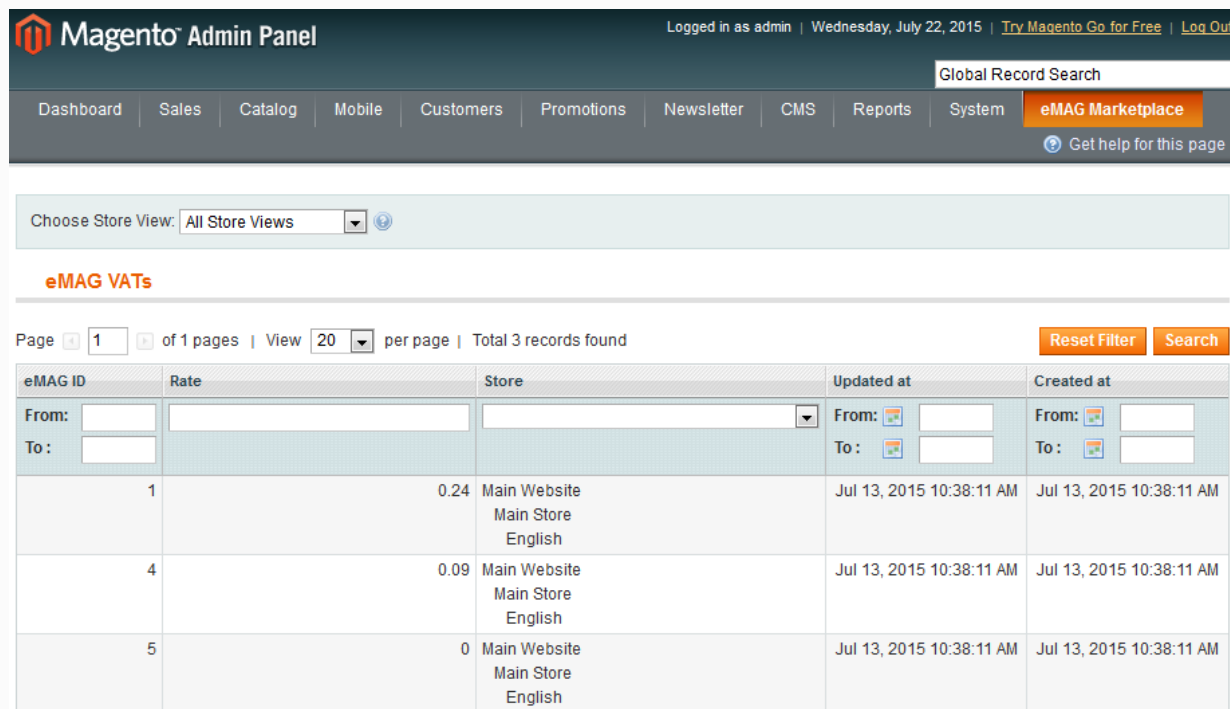
Figure - Store view level, synchronization button

eMAG Marketplace -> VATs

All synchronized VATs from eMAG are displayed in an grid with possibility to filter/sort by different columns. Synchronization is possible only on store view level. eMAG VATs will be available as product option, to select when sending product offer to eMAG Marketplace.

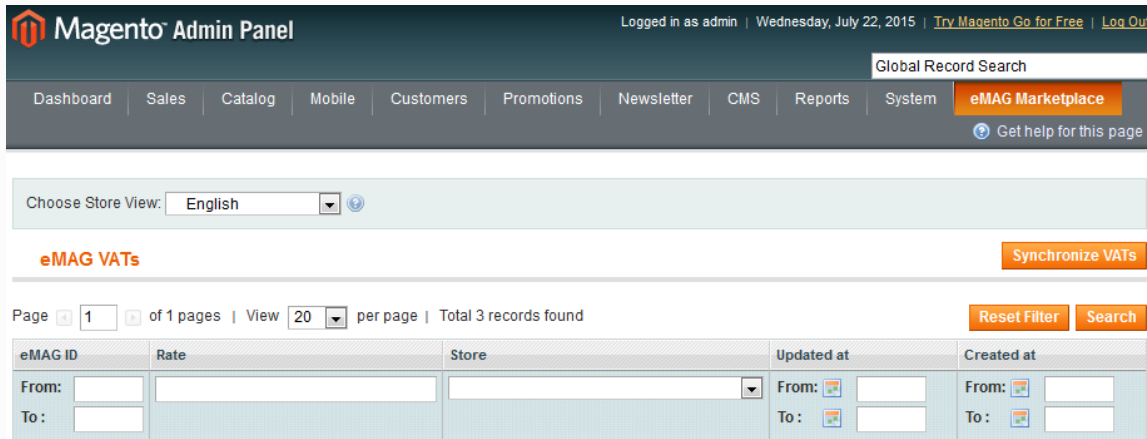
eMAG VAT details:

- **eMAG ID:** VAT eMAG id.
- **Rate:** VAT percent value.
- **Store:** store that VAT belongs to. Visible only on multistore Magento instances.
- **Updated at:** date when Magento table was last updated.
- **Created at:** date when eMAG VAT was inserted in Magento.



eMAG ID	Rate	Store	Updated at	Created at
From: <input type="text"/> To: <input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/> To: <input type="text"/>	From: <input type="text"/> To: <input type="text"/>
1	0.24	Main Website Main Store English	Jul 13, 2015 10:38:11 AM	Jul 13, 2015 10:38:11 AM
4	0.09	Main Website Main Store English	Jul 13, 2015 10:38:11 AM	Jul 13, 2015 10:38:11 AM
5	0	Main Website Main Store English	Jul 13, 2015 10:38:11 AM	Jul 13, 2015 10:38:11 AM

Figure - VATs grid, on a multistore magento instance, all stores view level



Choose Store View: English

eMAG VATs [Synchronize VATs](#)

Page 1 of 1 pages | View 20 per page | Total 3 records found [Reset Filter](#) [Search](#)

eMAG ID	Rate	Store	Updated at	Created at
From: <input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	From: <input type="text"/>
To: <input type="text"/>			To: <input type="text"/>	To: <input type="text"/>

Figure - Store view level, synchronization button

eMAG Marketplace -> Localities

All synchronized localities from eMAG are displayed in an grid with possibility to filter/sort by different columns. Synchronization is possible only on store view level. eMAG localities are used when editing an eMAG order in order to match Magento localities with eMAG localities.

eMAG Localities details:

- **eMAG ID:** locality eMAG id.
- **Name:** locality name.
- **Name latin:** locality name latin version.
- **Region 1-4:** regions locality belongs to.
- **Region 1-4 Latin:** regions names latin version.
- **Geoid:** geographic id of the location.
- **eMAG modified:** last modification date made by eMAG.
- **Store:** store that locality belongs to. Visible only on multistore Magento instances.
- **Updated at:** date when Magento table was last updated.
- **Created at:** date when eMAG locality was inserted in Magento.

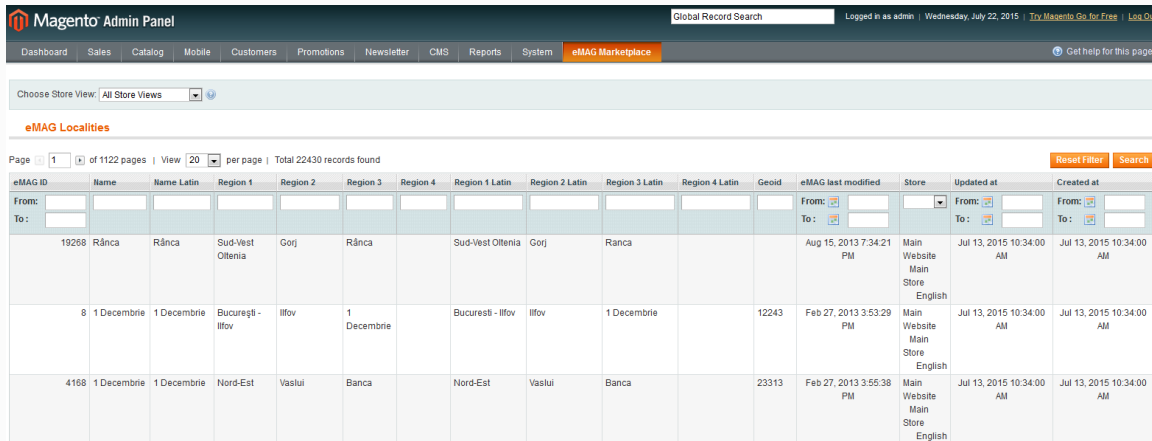


Figure - Localities grid, on a multistore magento instance, all stores view level

eMAG ID	Name	Name Latin	Region 1	Region 2	Region 3	Region 4	Region 1 Latin	Region 2 Latin	Region 3 Latin	Region 4 Latin	Geoid	eMAG last modified	Store	Updated at	Created at
19268	Râncă	Râncă	Sud-Vest Oltenia	Gorj	Râncă		Sud-Vest Oltenia	Gorj	Râncă			Aug 15, 2013 7:34:21 PM	Main Website Main Store English	Jul 13, 2015 10:34:00 AM	Jul 13, 2015 10:34:00 AM
8	1 Decembrie	1 Decembrie	București - Ilfov	Ilfov	1 Decembrie		București - Ilfov	Ilfov	1 Decembrie		12243	Feb 27, 2013 3:53:29 PM	Main Website Main Store English	Jul 13, 2015 10:34:00 AM	Jul 13, 2015 10:34:00 AM
4168	1 Decembrie	1 Decembrie	Nord-Est	Vaslui	Blanca		Nord-Est	Vaslui	Blanca		23313	Feb 27, 2013 3:56:38 PM	Main Website Main Store English	Jul 13, 2015 10:34:00 AM	Jul 13, 2015 10:34:00 AM

Figure - Localities grid, on a multistore magento instance, all stores view level

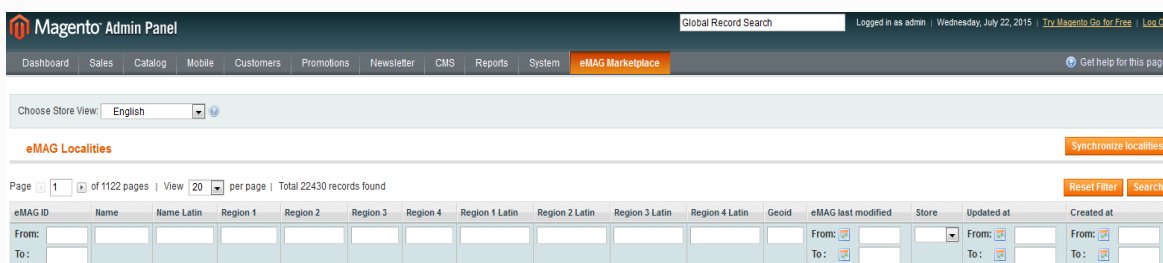


Figure - Store view level, synchronization button

eMAG ID	Name	Name Latin	Region 1	Region 2	Region 3	Region 4	Region 1 Latin	Region 2 Latin	Region 3 Latin	Region 4 Latin	Geoid	eMAG last modified	Store	Updated at	Created at
From:												From:			
To:												To:			

Figure - Store view level, synchronization button

Catalog -> Manage Products

Before adding your product information for eMAG Marketplace please consult the Marketplace Documentation provided by eMAG.

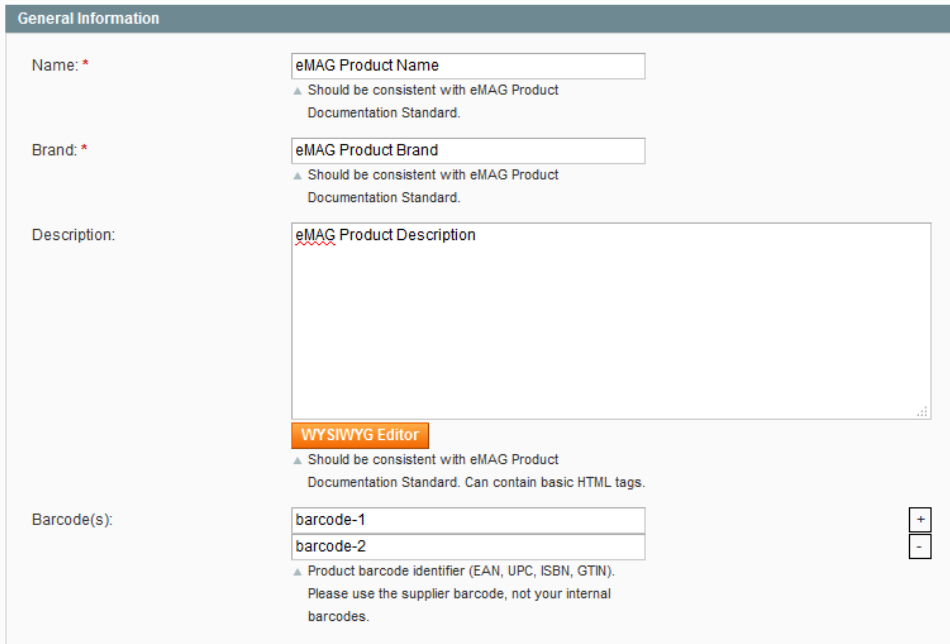
1. General Information

Name - product name to display in eMAG Marketplace. Should be consistent with eMAG Product Documentation Standard. By default it is autocompleted with Magento default product name.

Brand - should be consistent with eMAG Product Documentation Standard. Should not contain more than 255 characters. By default it is autocompleted with Magento default product manufacturer.

Description - should be consistent with eMAG Product Documentation Standard. It can contain basic HTML tags. A "What You See Is What You Get" editor will be available in order to help you with that, if enabled from System -> Configuration -> Content Management -> WYSIWYG Options -> Enable WYSIWYG Editor.

Barcode(s) - defines EAN, UPC, ISBN, GTIN codes, not internal product code. Optional field, with a maximum length of 20 characters. To add a new barcode click on the plus sign in the right, to remove one click on the minus sign of additional barcodes created.



The screenshot shows a web form titled "General Information" for an eMAG product. It contains the following fields:

- Name:** A text input field with the placeholder "eMAG Product Name". Below it is a note: "Should be consistent with eMAG Product Documentation Standard."
- Brand:** A text input field with the placeholder "eMAG Product Brand". Below it is a note: "Should be consistent with eMAG Product Documentation Standard."
- Description:** A large text area with the placeholder "eMAG Product Description". Below it is a "WYSIWYG Editor" button and a note: "Should be consistent with eMAG Product Documentation Standard. Can contain basic HTML tags."
- Barcode(s):** A list of barcode input fields. The first two are labeled "barcode-1" and "barcode-2". To the right of the list are plus (+) and minus (-) buttons for adding or removing barcodes. Below the list is a note: "Product barcode identifier (EAN, UPC, ISBN, GTIN). Please use the supplier barcode, not your internal barcodes."

Figure - eMAG Product General Information

2. Category

Category - product eMAG category. It is a required field if no "part number key" is provided. If no values appear in the select please make sure you have been imported categories from eMAG Marketplace -> Categories menu for the respective store.

For a configurable product only categories that have family type(s) are displayed and the family type is also shown below category.

When selecting a category all available characteristic will be shown in order to fill category data. Currently all category characteristics are mandatory and they can not be set as optional due to eMAG API restrictions.

Family Type - This field is available only on configurable products and represents the modality of grouping associated products on eMAG Marketplace.

Depending on selected family type, some characteristics may become optional for the configurable product itself, but they should be set on every associated product individually.

Category	
Category: *	<input type="text" value="Rochii"/>
Model: *	<input type="text"/>
Culoare: *	<input type="text"/>
Stil: *	<input type="text"/>
Lungime: *	<input type="text"/>
Marime: *	<input type="text"/>
Sizechart special: *	<input type="text"/>

Figure - eMAG product category information for simple product

Category	
Category: *	<input type="text" value="Rochii"/>
Family Type: *	<input type="text" value="marime"/>
Model: *	<input type="text"/>
Culoare: *	<input type="text"/>
Stil: *	<input type="text"/>
Lungime: *	<input type="text"/>
Marime: *	<input type="text"/>
	▲ This attribute will have to be set on associated products individually
Sizechart special: *	<input type="text"/>

Figure - eMAG product category information for configurable product

Note: To send multiple values for any characteristic use the pipe character “|” as separator for field values. Example: “value1|value2|value3”.

3. Product Offer

Part Number Key - used for attaching a product offer to an existing product in eMAG platform. If you want to create new product in eMAG, don't set this key.

Ex: for <http://www.emag.ro/telefon-mobil-nokia-105-black-105-black/pd/D5DD9BBBM/> the part_number_key is **D5DD9BBBM**.

Offer Status - offer status flag: *Active* or *Inactive*.

Warranty - the warranty offered in months. Optional field, can contain numbers between 0 and 255. 0 means no warranty.

Commission Type - required field representing the type of commission for a finalized order containing the offer. Possible values are *percentage* and *absolute*.

Commision Value - the commission without VAT for a finalized order of the containing offer. Required field. It should be a float with up to 4 decimals if commision type is *absolute*, or a value between 0 and 100 if commision type is *percentage*.

Handling Time - optional field representing number of days counted from the day the order was received. If handling_time = 0 the order will be shipped the same day it is received.

Start Date - optional field used to schedule the inactivation of an offer, a price update or any other value change starting from a desired date:

- for new offers, it represents the date your offer will be available from.
 - for offer updates, it schedules value updates for the following data:
 - sale_price
 - recommended_price
 - stock
 - handling_time
 - commission
 - vat_id
 - warranty
 - status
 - availability

All other data will be updated on the fly.

Important: Offer start date can be as far as 60 days in the future and cannot be earlier than tomorrow.

Price and Special Price - product "*Price*" and "*Special Price*" that will be sent to eMAG Marketplace is calculated as it follows:

- if eMAG "*Price*" and "*Special Price*" ARE NOT SET default Magento "*Price*" and "*Special Price*" will be used.
- if eMAG "*Price*" IS SET eMAG "*Price*" and "*Special Price*" will be used, default Magento prices will be ignored.
- if eMAG "*Special Price*" IS SET and eMAG "*Price*" IS NOT SET, default magento "*Price*" and eMAG "*Special Price*" will be used.

Important: Product Prices are calculated based on Magento tax settings defined in **System->Configuration->Sales->Tax ->Catalog Prices** as it follows:

- if "*Catalog Prices*" are set as "*Including Tax*", eMAG "*Price*" will be entered including VAT. When synchronizing a product, VAT value will be subtracted from entered price such that eMAG will receive the price without VAT. When product is saved into eMAG, **VAT Rate**, received via API, will be applied to product by eMAG.

Note: When "*Enable Cross Border Trade*" is enabled VAT may not be subtracted correctly from product price if Tax Rules are not defined properly, as for Magento admin area VAT

depends on VAT Rates defined for “Not Logged In” customer group. If no rates are not defined VAT will be zero, meaning product price will remain the same.

- if “Catalog Prices” are set as “Excluding Tax”, eMAG “Price” will be entered without VAT. When synchronizing a product, VAT value will be automatically applied to product by eMAG.

VAT - required field representing product VAT Rate. If not set it will be automatically calculated based on Magento product ‘s tax class and store ‘s shipping origin address (see [System -> Configuration -> Shipping Settings -> Origin](#))


Product Offer	
Part Number Key:	<input type="text"/> <small>▲ Used for attaching a product offer to an existing product in eMAG platform. If you want to create new product, don't set this key. Ex: for product http://www.emag.ro/telefon-mobil-nokia-105-black-105-black/pd/D5DD98BBM/ the part_number_key is D5DD98BBM.</small>
Offer Status: *	<input type="text" value="Inactive"/> <small>▲ The warranty offered in months.</small>
Warranty:	<input type="text"/> <small>▲ The warranty offered in months.</small>
Commission Type: *	<input type="text" value="percentage"/> <small>▲ The type of commission for a finalized order containing the offer.</small>
Commission Value: *	<input type="text"/> <small>▲ If type is percentage the value should be between 0 and 100, otherwise a float with 4 decimals and without VAT.</small>
Handling Time:	<input type="text"/> <small>▲ Handling time, in number of days counted from the day the order was received. If handling_time = 0 the order will be shipped the same day it is received.</small>
Start Date:	<input type="text"/>  <small>▲ If it's a new offer, it represents the date your offer will be available from. For offer updates, it schedules value updates for the following data: sale_price, recommended_price, stock, handling_time, commission, vat_id, warranty, status, availability. All other data will be updated on the fly. Using Start Date, for example, you can schedule the inactivation of an offer, a price update, etc.</small>
Price:	<input type="text"/> <small>▲ eMAG Marketplace sell price. Leave blank to use default Magento Price. Note: VAT is calculated based on Tax->Calculation Settings->Catalog Prices.</small>
Special Price:	<input type="text"/> <small>▲ eMAG Marketplace special price. Leave blank to use default Magento Special Price. Note: VAT is calculated based on Tax->Calculation Settings->Catalog Prices.</small>
VAT:	<input type="text"/> <small>▲ If not set, will be automatically calculated based on product 's class tax and store shipping origin address.</small>

Figure - eMAG product offer

4. Product Synchronization

1. Synchronizing simple products

To synchronize a product with eMAG Marketplace go to *Catalog->Manage Products* in Magento's admin panel and take the following actions:

- edit desired product
- switched to desired STORE VIEW (only for Magento multi store instances)
- open eMAG Marketplace tab from left panel
- fill in data for eMAG Marketplace product
- save product.

After the product is saved there three options available for the eMAG product:

- **send eMAG product:** will send product documentation which consists on sending the whole product information as name, brand, description, barcodes, category, images, stock or stock availability and offer fields. The "*Send eMAG product*" button will be available only after the product information is saved.
This options should be used only when synchronizing the product for the first time or to update product documentation.
- **send eMAG offer:** consists in sending the the following information to eMAG Marketplace:
 - price
 - special price
 - VAT rate
 - warranty
 - stock or availability info (based on *Product offer availability "limited stock"* option)
 - handling time
 - commision
 - status
 - start date
 - The "*Send eMAG offer*" button will be available only after saving the field "Part number key" or after sending the whole product to eMAG.
- **deactivate eMAG offer:** "Offer Status" will be set as "*Inactive*" and product offer will be sent to eMAG.

These three actions can be also applied for multiple products, from product's grid using mass actions after switching to STORE VIEW level.

Manage Products + Add Product

Choose Store View: English

Page 3 of 7 pages | View 20 per page | Total 130 records found | [Notify Low Stock RSS](#) Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

	ID	Name	Name in English	Type	Attrib. Set Name	SKU	Price	Visibility
Any	From: <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	<input type="text"/>
	To: <input type="text"/>						To: <input type="text"/>	
							In: EUR	

Actions

- Delete
- Change status
- Update Attributes
- Send eMAG product
- Send eMAG offer
- Deactivate eMAG offer

Figure - Product grid eMAG mass actions

2. Synchronizing configurable products

Also known as product variants they can be synchronized with eMAG Marketplace by assigning to the configurable product the associated products.

For configurable product, all its associated products inherit the family type of the configurable product, and the family name will be the name of the configurable product.

Steps to follow:

- edit desired product
- switched to desired STORE VIEW (only for Magento multi store instances)
- open eMAG Marketplace tab from left panel
- fill in data for eMAG Marketplace product
- save product
- go to each associated product and:
 - fill all category characteristics marked with “*This attribute will have to be set on associated products individually*” in configurable product.
 - upload images for associated product if needed

Important: the associated product 's images are sent to eMAG, not the ones of parent configurable product
 - save associated product
- click on “*send eMAG Product*” button from configurable product page.

Important: If associated product is sent to eMAG from its own page and not from configurable product 's page, it will NOT be considered as being part of any family.

A new column has been added to *Catalog->Product* grid to show which products have been synchronized. This column is also searchable and sortable.

Important: Images should be uploaded only for simple products, configurable products images are not considered. Please read Marketplace Documentation provided by eMAG for more details about image format.

Sales-> Orders

All orders place in eMAG Marketplace are automatically pulled into your store giving you the possibility to manage them as you please. Product stocks are automatically decreased when an eMAG order is saved or restored when an order is canceled or refunded.

A new column has been added to *Sales->Orders* grid to display eMAG order id for eMAG orders. This column is also sortable and searchable.

Important: Do not try to edit the orders from the eMAG prior to first being synced to your Magento Store. If the order is accessed in the Marketplace before it is synchronized, the order status will be changed automatically and will not be available for sync when the cron job runs.

1. Order Statuses

In order to synchronize an eMAG order it must contain a valid eMAG status. For this there has been added a status button for each eMAG status in **Order->View** page as it follows:

- eMAG Acknowledge: can be used only once. After the order has been marked as acknowledged in eMAG Marketplace this button will not be available.
- eMAG Prepared
- eMAG Finalized
- eMAG Returned
- eMAG Cancel

Each status will be available only if they meet the requirement listed in the matrix below:

	New status					
Actual status	New	In progress	Prepared	Finalized	Canceled	Returned
New	No	Yes/by ACK only	No	No	No	No
In progress	No	No	Yes	Yes	Yes	No
Prepared	No	No	No	Yes	Yes	No
Finalized	No	No	No/24h	No	No/24h	Yes/30 days
Canceled	No	No	Yes	No	No	No
Returned	No	No	No	No	No	No

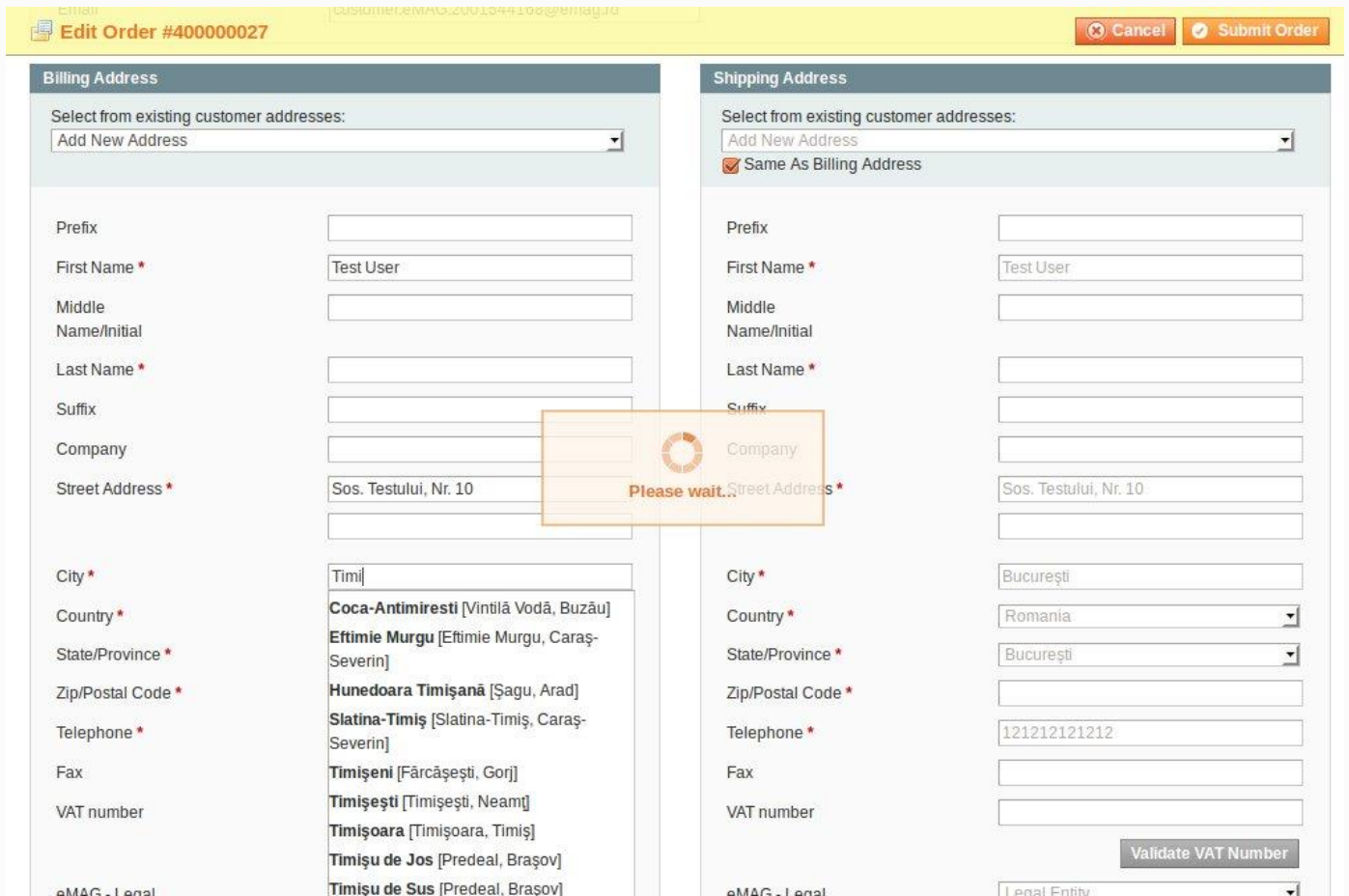
- You can only edit the order when in status ***in progress*** or ***prepared***.
- Once an order is finalized, you can change its status back to status ***prepared*** or ***canceled*** only in the first 24 hours since finalization.
- Order status ***finalized*** will be set automatically when issuing the first AWB for that order.
- The order status ***returned*** is set automatically when all the products from the initial invoice are canceled. The change is permitted only within the maximum return timeframe allowed to the customer.

2. eMAG Address Fields

New customer address fields have been added to eMAG order to handle extra eMAG data for billing and shipping addresses.

- eMAG - Legal Entity
- eMAG - Is VAT Payer
- eMAG - Company Registration Code
- eMAG - Company Registration Number
- eMAG - Bank
- eMAG - IBAN
- eMAG - Telephone 2
- eMAG - Telephone 3

Some changes have been implemented to **City** field in **Order->Edit**. If customer's address (city) changes please select the city from the autocomplete hint that appears while typing it. In the backend an eMAG locality id is set and if you don't select a city from the autocomplete hint then you will not be able to edit / make the order.



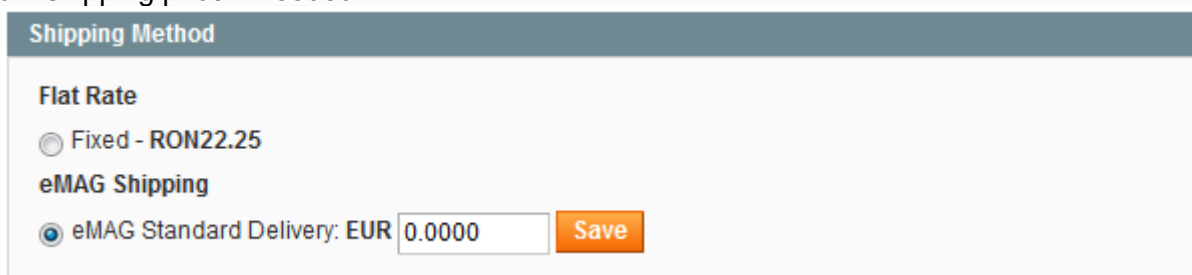
The screenshot shows the 'Edit Order #400000027' interface. It features two main sections: 'Billing Address' and 'Shipping Address'. Both sections have a dropdown menu to 'Select from existing customer addresses:' and an 'Add New Address' button. The 'Billing Address' form includes fields for Prefix, First Name (filled with 'Test User'), Middle Name/Initial, Last Name, Suffix, Company, and Street Address (filled with 'Sos. Testului, Nr. 10'). The 'City' field is active, showing an autocomplete list with 'Timi' at the top and several suggestions below, including 'Coca-Antimiresti [Vintila Vodă, Buzău]', 'Eftimie Murgu [Eftimie Murgu, Caraș-Severin]', 'Hunedoara Timișană [Șagu, Arad]', 'Slatina-Timiș [Slatina-Timiș, Caraș-Severin]', 'Timișeni [Fărcășești, Gorj]', 'Timișești [Timișești, Neamț]', 'Timișoara [Timișoara, Timiș]', 'Timișu de Jos [Predeal, Brașov]', and 'Timișu de Sus [Predeal, Brașov]'. A 'Please wait...' overlay is visible over the City field. The 'Shipping Address' form includes similar fields, with 'City' filled with 'București', 'Country' filled with 'Romania', 'State/Province' filled with 'București', and 'Zip/Postal Code' filled with '1212121212'. A 'Validate VAT Number' button is present at the bottom right of the Shipping Address section.

Figure - City Autocomplete Hint

3. Shipping

1. Shipping Methods

A custom shipping method have been added to Magento for eMAG orders. This shipping method will be shown only in admin area and if order is an eMAG order. Method allows settings a custom shipping price if needed.



The screenshot shows the 'Shipping Method' configuration form. It has two sections: 'Flat Rate' and 'eMAG Shipping'. The 'Flat Rate' section has a radio button next to 'Fixed - RON22.25'. The 'eMAG Shipping' section has a radio button next to 'eMAG Standard Delivery: EUR' followed by a text input field containing '0.0000' and a 'Save' button.

Figure - eMAG Shipping Method

2. Shipment and AWB Creation

To create an AWB follow the default Magento process for shipping and order. Go to “*Sales->Orders*”, edit order, click on “*Ship*” and before submitting the shipment check the “*Create Shipping Label*” option and fill in the form. Below you can see the shipping label form.

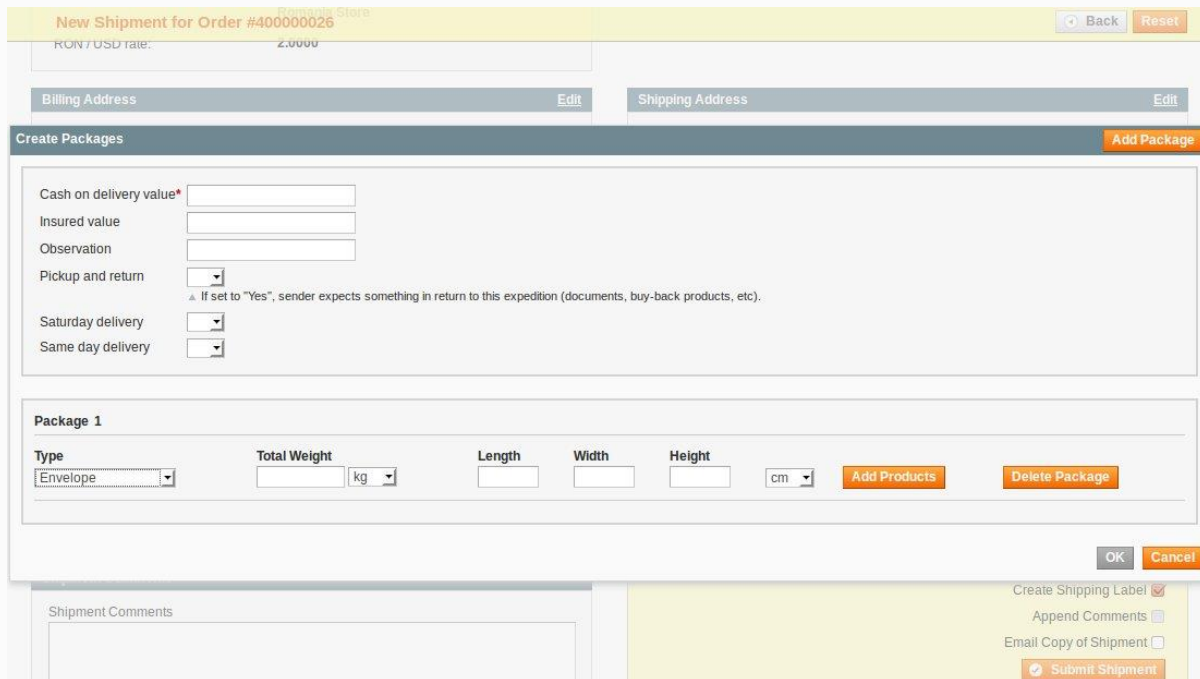


Figure - Shipping Label (AWB)

Cash on delivery value - the cash on delivery value. Mandatory field.

Insured value - the insured value. Optional field.

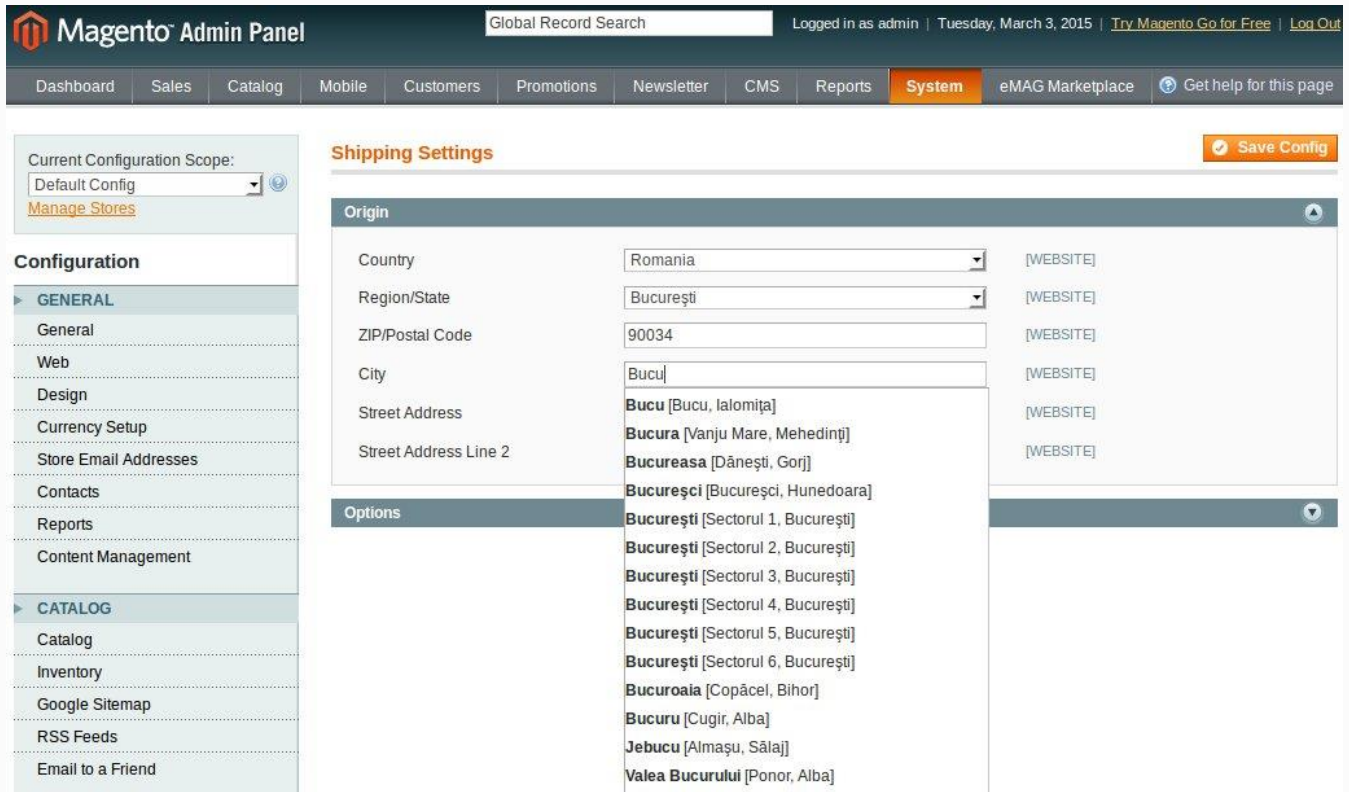
Observation - observation text. Optional field.

Pickup and return - if set to "Yes", sender expects something in return to this expedition (documents, buy-back products, etc). Optional field.

Saturday delivery - if set to "Yes", sender requests the package to be delivered on Saturday. Optional field.

Same day delivery - if set to "Yes", sender requests the package to be delivered the same day. Optional field.

Also, please make sure that you have selected a city from autocomplete hint in **System -> Configuration -> Shipping Settings -> Origin**. In the backend an eMAG locality id is set, if you didn't configured that, you will receive an error like “**Sender's city id is empty.**”



Current Configuration Scope: Default Config [Manage Stores](#)

Configuration

- GENERAL
 - General
 - Web
 - Design
 - Currency Setup
 - Store Email Addresses
 - Contacts
 - Reports
 - Content Management
- CATALOG
 - Catalog
 - Inventory
 - Google Sitemap
 - RSS Feeds
 - Email to a Friend

Shipping Settings [Save Config](#)

Origin

Country	Romania	[WEBSITE]
Region/State	București	[WEBSITE]
ZIP/Postal Code	90034	[WEBSITE]
City	Bucu	[WEBSITE]
Street Address	Bucu [Bucu, Ialomița]	[WEBSITE]
Street Address Line 2	Bucura [Vanju Mare, Mehedinți]	[WEBSITE]

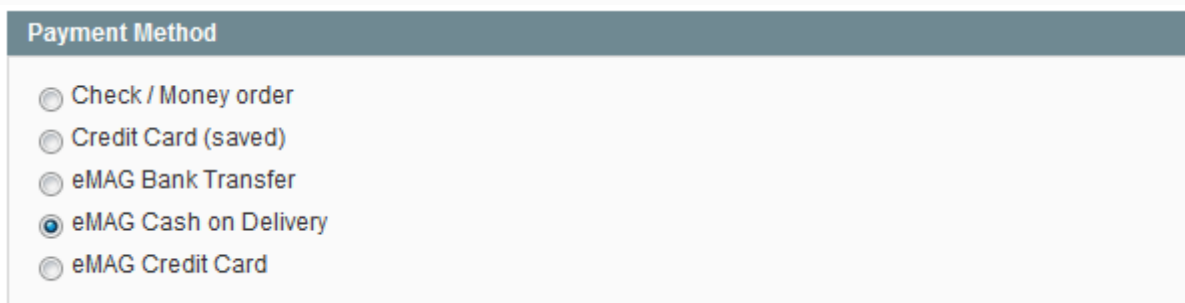
Options

- București [București, Hunedoara]
- București [Sectorul 1, București]
- București [Sectorul 2, București]
- București [Sectorul 3, București]
- București [Sectorul 4, București]
- București [Sectorul 5, București]
- București [Sectorul 6, București]
- Bucuroala [Copăcel, Bihor]
- Bucuru [Cugir, Alba]
- Jebucu [Almașu, Sălaj]
- Valea Bucurului [Ponor, Alba]

Figure - eMAG Shipping Origin City

4. Payment Methods

Custom payment methods have been added to Magento for eMAG orders. These payment methods will be shown only in admin area and if order is an eMAG order.



Payment Method

- ☐ Check / Money order
- ☐ Credit Card (saved)
- ☐ eMAG Bank Transfer
- ☒ eMAG Cash on Delivery
- ☐ eMAG Credit Card

Figure - eMAG Payment Methods.

5. Order Customer Comment

If eMAG order has customer comment it will displayed in **Order->View** page under section “eMAG - Customer Comment” as shown below.

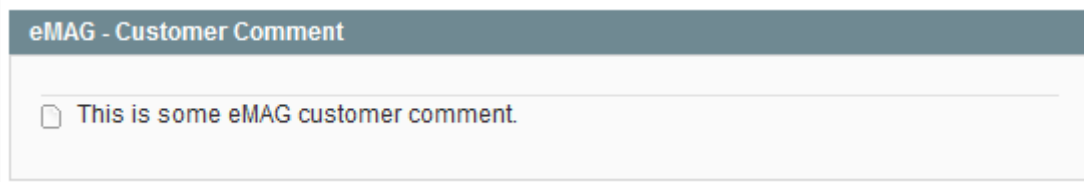


Figure - eMAG Order Customer Comment.

6. eMAG Vouchers

eMAG orders may contain discount vouchers. In order to display eMAG voucher order totals section has been modified as shown below. If order is in Edit mode the vouchers can be removed if needed by clicking the remove icon next to desired voucher.




Order Totals		
	Subtotal	RON9,122.46
Shipping & Handling (eMAG Shipping - eMAG Standard Delivery)		RON0.00
eMAG Gift Card 1 		-RON5.00
eMAG Gift Card 2 		-RON3.00
	Grand Total	RON9,114.46
<div> Append Comments <input type="checkbox"/> </div> <div> Email Order Confirmation <input checked="" type="checkbox"/> </div> <div>  Submit Order </div>		

Figure - Order Totals


7. Order Totals



Order totals section has been modified in order to apply voucher value to **Grand Total** as shown above.

8. Order Edit

1. Order Items


For all items in order the original price of the item is displayed above current price as shown below. If the old price need to be set for current item it can be done by using **Custom Price** option.

 **Edit Order #300000197**

 Cancel
  Submit Order

Order Currency: Romanian Leu

Items Ordered

 Add Products

Product	Price	Qty	Subtotal	Discount	Row Subtotal	Action
Intel Core 2 Extreme QX9775 3.20GHz Retail SKU: intelcore2extreme <div>Configure</div>	RON9,122.46 RON9,122.46 <input type="checkbox"/> Custom Price *	1 <input type="text" value="1"/>	RON9,122.46 RON9,122.46	RON0.00 RON0.00 <input checked="" type="checkbox"/> Apply	RON9,122.46 RON9,122.46	<input type="text"/>
Total 1 product(s)			Subtotal: RON9,122.46	RON0.00	RON9,122.46	

* - Enter custom price excluding tax

Update Items and Qty's

Figure - Show Old Item Prices

Sales-> Invoices

1. Invoice Create

Invoice totals section has been modified in order to apply eMAG voucher values to **Grand Total** like displayed below. This also applies for **Invoice->View** page.

Invoice Totals	
Subtotal	€2,049.99 [RON9,122.46]
eMAG Gift Card 1	-€1.12 [-RON5.00]
eMAG Gift Card 2	-€0.67 [-RON3.00]
Tax	€492.00 [RON2,189.39]
Grand Total	€2,540.19 [RON11,303.85]

☐ Append Comments
 ☐ Email Copy of Invoice

Figure - Invoice Totals

2. Invoice PDF

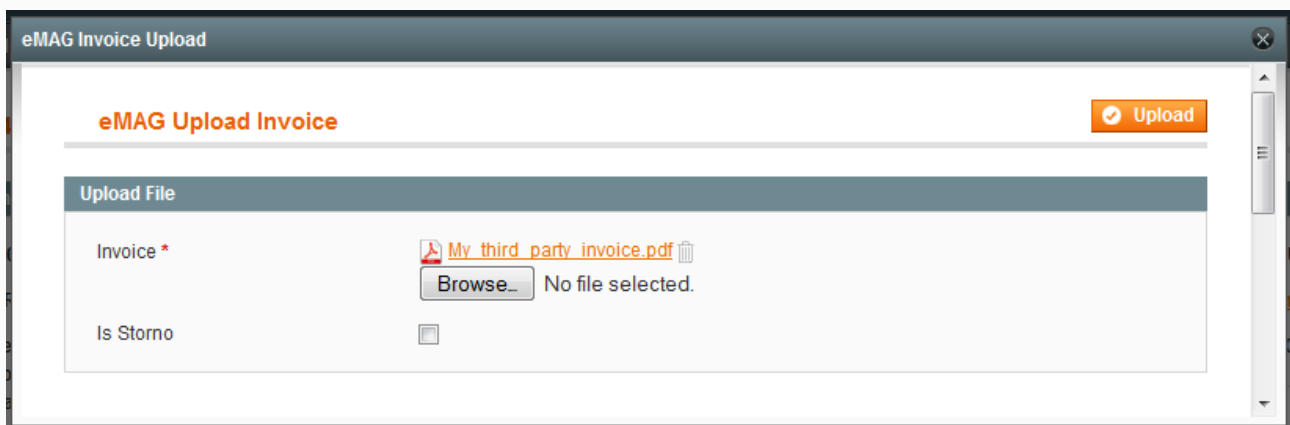
Magento's invoice PDF has been also modified in order to display eMAG vouchers in totals section and apply them to **Grand Total** as shown below.

Subtotal:	RON9,122.46
eMAG Gift Card 1:	-RON5.00
eMAG Gift Card 2:	-RON3.00
Tax:	RON2,189.39
Grand Total:	RON11,303.85

Figure - Invoice PDF Totals

3. Third Party Invoice Upload

New section was added in **Order->View** page to offer the possibility to upload invoices that are generated from third party systems. This can be done by using the **eMAG Upload Invoice** button from **Order->View** page. This button will open the form listed below.



The screenshot shows a web form titled "eMAG Invoice Upload". At the top right is an orange "Upload" button. Below the title is a section labeled "Upload File". Inside this section, there is a label "Invoice *" followed by a file selection area. The area shows a file named "My_third_party_invoice.pdf" with a delete icon. Below the filename is a "Browse..." button and the text "No file selected.". At the bottom of the form, there is a label "Is Storno" followed by a checkbox.

Figure - Third Party Invoice Upload Form

In this form press the **Browse** button to select your invoice file. If invoice is **Storno** click on the "Is Storno" checkbox. There is also the option to delete any previous uploaded invoice by clicking the delete image next to desired invoice. To download PDF click on filename.

Sales-> Credit Memos

Credit memo totals section has been modified in order to apply eMAG voucher values to **Grand Total** like displayed below. This also applies for **Creditmemo>View** page.

Refund Totals	
Subtotal	€2,049.99 [RON9,122.46]
eMAG Gift Card 1	-€1.12 [-RON5.00]
eMAG Gift Card 2	-€0.67 [-RON3.00]
Refund Shipping	<input type="text" value="0"/>
Adjustment Refund	<input type="text" value="0"/>
Adjustment Fee	<input type="text" value="0"/>
Tax	€492.00 [RON2,189.39]
Grand Total	€2,540.19 [RON11,303.85]
<hr/> <div> Append Comments <input type="checkbox"/> Email Copy of Credit Memo <input type="checkbox"/> <input checked="" type="button" value="Refund Offline"/> </div>	

Figure - Credit Memo Totals

System-> Order Statuses

New order statuses have been added for eMAG orders. These statuses are listed in admin area under **System->Order Statuses**. These statuses are assigned to corresponding Magento state as it follows (*eMAG Status[Magento State]*):

- eMAG - New[new]
- eMAG - In Progress[processing]
- eMAG - Prepared[processing]
- eMAG - Finalized[processing]
- eMAG - Canceled[processing]
- eMAG - Returned[closed]

Order Statuses				
			+ Assign Status to State	+ Create New Status
			Reset Filter	Search
Status	Status Code	Default Status	State Code [State Title]	Action
eMAG - Canceled	emag_canceled	No	processing [Processing]	Unassign
eMAG - Prepared	emag_prepared	No	processing [Processing]	Unassign
eMAG - Finalized	emag_finalized	No	processing [Processing]	Unassign
Processing	processing	Yes	processing [Processing]	Unassign
eMAG - In progress	emag_in_progress	No	processing [Processing]	Unassign
Pending Payment	pending_payment	Yes	pending_payment [Pending Payment]	Unassign
Payment Review	payment_review	Yes	payment_review [Payment Review]	Unassign
Suspected Fraud	fraud	No	payment_review [Payment Review]	Unassign
Pending	pending	Yes	new [New]	Unassign
eMAG - New	emag_new	No	new [New]	Unassign
On Hold	holded	Yes	holded [On Hold]	Unassign
Complete	complete	Yes	complete [Complete]	Unassign
eMAG - Returned	emag_returned	No	closed [Closed]	Unassign
Closed	closed	Yes	closed [Closed]	Unassign
Canceled	canceled	Yes	canceled [Canceled]	Unassign
Pending PayPal	pending_paypal			

Figure - eMAG Order Statuses.

Note: These statuses are added and assigned automatically when installing eMAG Marketplace extension.

Thank you for choosing Innobyte!