

INSTALLATION GUIDE 1.0.0

MC Extension

Auto Review Reminder Emailer

Irzoo



Thank you for purchasing the Auto Review Reminder Emailer extension. Below are the installation instructions, please let us know if you have any questions or comments about them. It is recommended that you first install the extension in a test Magento environment, which is a simulation of your live store. After you have verified that the extension works correctly in the simulation store, you can safely install the extension in your live website.

Auto Review Reminder Emailer

Installation Notes

Version 1.0.0

The “Auto Review Reminder Emailer” extension allows you to send automated email notification to the customers requesting and reminding them to write their reviews about the product(s) purchased.


For detailed information on the functionality of this extension click on the link mentioned below


<http://www.irzoo.com>

Here you will find installation notes for the extension. These are related to a standard *Magento* installation via file transfer protocol (FTP) under *Microsoft Windows*. The screenshots are taken from the *Magento* version 1.6.0.

If you have any questions, problems or comments, please feel free to contact us.

 Site: - <http://www.irzoo.com>

 Email Id: - support@irzoo.com

 Skype ID :- [irzoo0](#)

It is strongly recommended that you keep a back up of your website at hand before installing the extension

Users must use caution while installing this extension on the live website. In case of any conflict with the existing installed extensions on your website then, no free support will be provided and in no case we shall be held responsible.

Your feedback about the extension will be received under <http://www.irzoo.com>. Your feedback is important as it will help us greatly for making continuous improvements in this kind of software.

Kind Regards

IRZOO

Technical Prerequisites

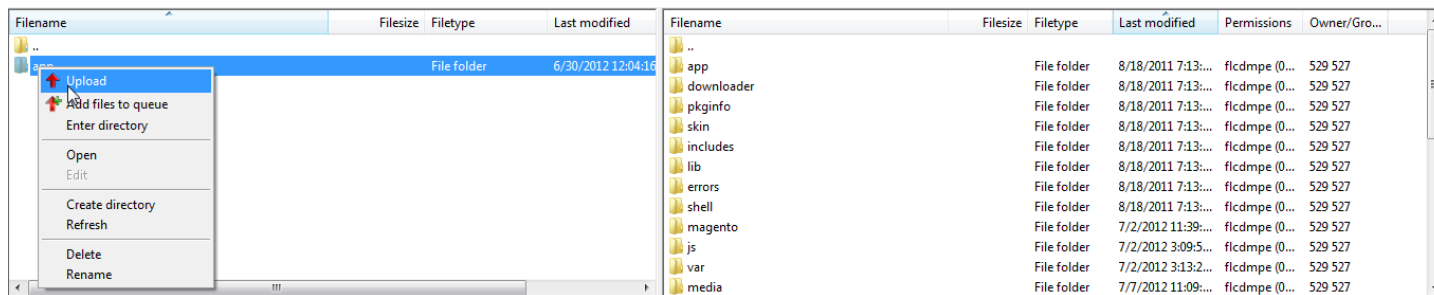
The following prerequisites are necessary on the web server for the installation of the extension

- *Magento* version ≥ 1.4
- *PHP* version ≥ 5.2

Unpack the Extension Package & Upload it to the Web Server

- There is a single ZIP File named “Auto Review Reminder Emailer”, which can be installed on your *Magento* Version. We assume that you are using *Magento* Version compatible with this extension
- Unpack the file “Auto Review Reminder Emailer” (e.g. with the Freeware program *WinRAR*) in a directory of your choice
- Afterwards, upload the extracted files to the web server (e.g. with the program *FileZilla*)
- Pay attention to keep the folder structure the same as in the ZIP package
- In “Auto Review Order Emailer” Folder, you will find a sub-folder named “app”. Upload “App” folder on the *Magento* root folder (as shown below)

Select the Folder, then Right Click and Upload it



Note: Keep in mind there should not be any replace file of core *Magento*.

Notice:

1. The files of the original *Magento* installation should not be overwritten.
2. The admin panel should not be opened on any browser or any other place
3. After successfully uploading all the required folders onto the *Magento* root folder, login into the admin panel.

1. Changes in the design files

No changes are required to be made in the design file.

2. Configuration after Installation

Configuration in *Magento* admin panel

- After successfully uploading the files and login into the admin panel, admin can configure the settings for enable/disable the extension.
- This configuration of the *Magento extension* “Auto Review Reminder Emailer” is divided into two steps:-

- 1) In Configuration setting there is a tab “MC EXTENSIONS” in the left panel. Configuration settings can be adjusted by “Auto Review Reminder Emailer” tab

Click on “Auto Review Reminder Emailer” Option



MC Extension “Auto Review Reminder Email’s Configuration setting is shown below

Auto Review Reminder Email Save Config

Auto Review Reminder Email Setting

Enable	<input type="text" value="No"/>	[STORE VIEW]
License key *	<input type="text"/>	[STORE VIEW]
	▲ Enter License Key	
Order Complete Status	<input type="text" value="Pending"/>	[STORE VIEW]
	▲ Select Order Complete Status as per your store. In most of the stores, its 'Complete'	
Delay	<input type="text"/>	[STORE VIEW]
	▲ Enter the duration in day. Mail will be sent after X(Delay) Days from Order Complete Status Event selected above	
Select Email Template	<input type="text" value="Default Template from Locale"/>	[STORE VIEW]
	▲ It is advisable to create a new email template for this purpose and then select it in this configuration. Make sure you add review URL in your template. For e.g., {{ReviewURL}} NOTE:- Default template from locale should not be used. Make sure you add product Name in your template. For e.g., {{ProductName}} You can also use other variables like OrderNumber {{OrderNumber}}	
Choose Sender's Email	<input type="text" value="General Contact"/>	[STORE VIEW]
	▲ Choose the right sender user as per your choice	

Here are a few important options: -

Enable: - Yes/No

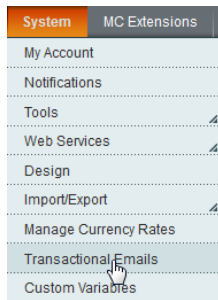
License Key: - Enter the License key, which is provided via email at the purchase time.

Order Complete Status - Select Order Complete Status of a product for which the user wants to send email notifications to customers. Here admin can select one status at a time (from the given statuses) for an order.

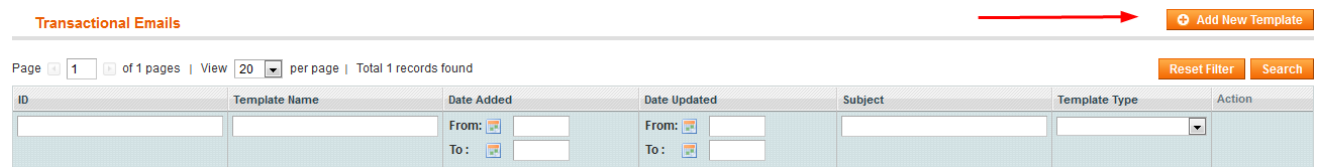
Delay: - Set the number of days, after which the review reminder email will automatically be sent to the customers email ids.

Select Email Template: - Here we can select the Email Template, which is created in Admin > System > Transaction Email

Click on Transactional Emails Option



Click on “Add New Template” to generate New Mail Templates for Order Review.



Here the user can create the email template using the variables provided ({{ProductName}}, {{OrderNumber}} & {{ReviewURL}}) as desired.

Email Template:-

Edit Email Template [Back](#) [Reset](#) [Delete Template](#) [Convert to Plain Text](#) [Preview Template](#) [Save Template](#)

Template Information

Used Currently For: System -> [Configuration](#) -> [Auto Review Reminder Email](#) -> Auto Review Reminder Email Setting -> Select Email Template (GLOBAL)

Template Name *:

Template Subject *:

[Insert Variable...](#)

Template Content *:

```
<body style="background:#F6F6F6;font-family:Verdana, Arial, Helvetica, sans-serif;font-size:12px;margin:0;padding:0;">
<p>
Dear Customer<br>

Share Your Shopping Experience! <br>
Thank You for your recent purchase {{OrderNumber}} from our website.<br>
Please tell other about your shopping experience at our webshop by leaving <br> a review about the product(s) {{ProductName}} purchased by you lately. <br>
All reviews, the positive or less positive, will be viewable immediately.
Submit a Review {{ReviewURL}} <br>
Thanks for your time!<br>
<br>
Regards,<br>
Auto Review Reminder <br>

Notice -- This email is sent automatically, thus it is possible you have received this email before your product arrived or service has been processed. In this case, you are welcome to wait till you have received your package or service before writing your review.
```

Template Styles

Choose Sender's Email: - Select the desired email sender's name from the names provided.

Save Config Button: - When all the required values are set, click on the Config button to save the settings.

Example:-

Auto Review Reminder Email [Save Config](#)

Auto Review Reminder Email Setting

Enable: [STORE VIEW]

License key *: [STORE VIEW]
▲ Enter License Key

Order Complete Status: [STORE VIEW]
▲ Select Order Complete Status as per your store. In most of the stores, its "Complete"

Delay: [STORE VIEW]
▲ Enter the duration in day. Mail will be sent after X(Delay) Days from Order Complete Status Event selected above

Select Email Template: [STORE VIEW]
▲ It is advisable to create a new email template for this purpose and then select it in this configuration. Make sure you add review URL in your template. For e.g., {{ReviewURL}}
NOTE:- Default template from locale should not be used. Make sure you add product Name in your template. For e.g., {{ProductName}} You can also use other variables like OrderNumber {{OrderNumber}}

Choose Sender's Email: [STORE VIEW]
▲ Choose the right sender user as per your choice

Auto review reminder email has been sent successfully to the customer's email id.

From: **CustomerSupport**
Date: Fri, Feb 22, 2013 at 3:04 PM
Subject: Auto Review Reminder Emailer

Dear Customer
Share Your Shopping Experience!
Thank You for your recent purchase 100000016 from our website.
Please tell other about your shopping experience at our webshop by leaving
a review about the product(s) pro767 purchased by you lately.
All reviews, the positive or less positive, will be viewable immediately. Submit a Review
<http://demos.xaprio.com/MagentoTesting/test15/index.php/mcautoreviewreminderemail/product/orderItems/oid/MTY=/>
Thanks for your time!

Regards,
Auto Review Reminder
Notice – This email is sent automatically, thus it is possible you have received this email before your product arrived or service has been processed. In this case, you are welcome to wait till you have received your package or service before writing your review.