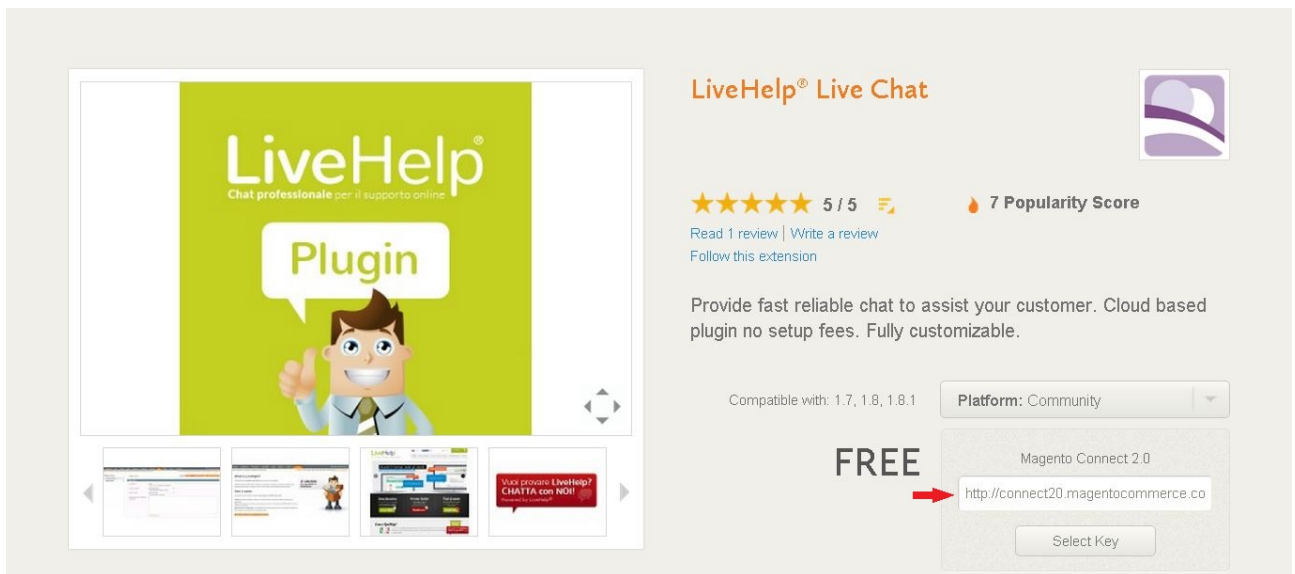# LiveHelp®

Live Chat Support Assistenza e supporto ONLINE
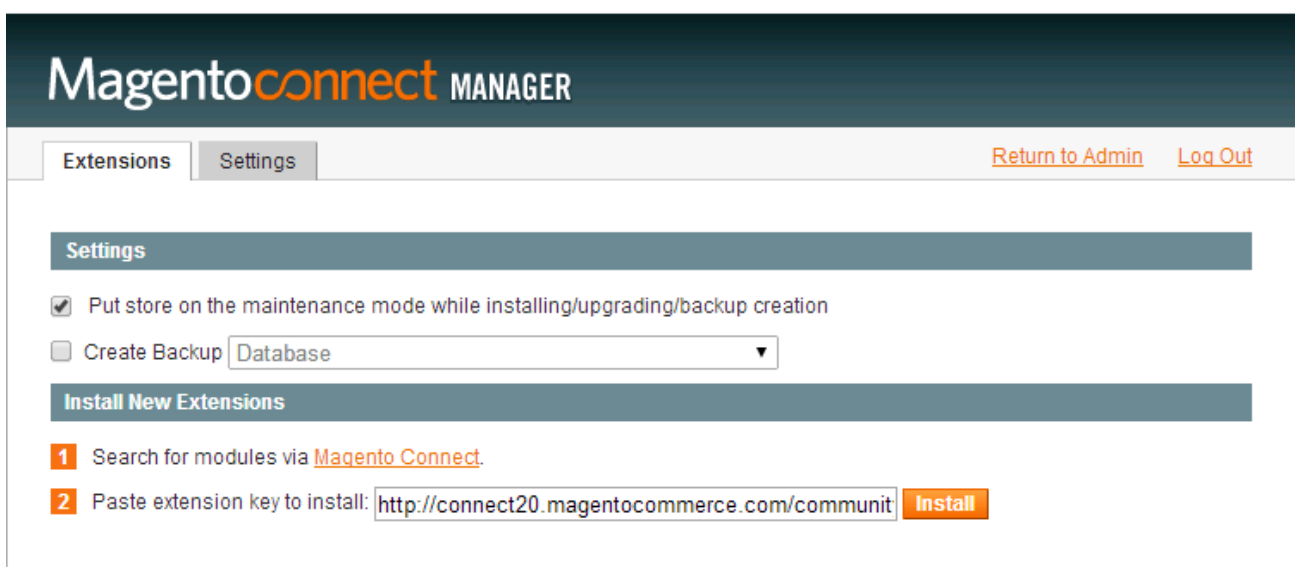
LIVEHELP®– PLUGIN INSTALLATION

Get the plugin

1. **Go to Magento Connect** and search for Livehelp® or go directly to
   http://www.magentocommerce.com/magento-connect/livehelpr-professional-chat.html
2. **Copy the extension key** after login in Magento Commerce.

3. **Log into your Magento backend,** then go to Magento connect manager:
   system->magento connect->magento connect manager
4. **Paste the extension key** and press install.

Create the widget!

1. **Go to cms->widgets,** then click "add new widget instance".
2. **In frontend properties** select type-> Livehelp® assistant and the theme of your site. Set a title for the widget instance.
3. **Click "add layout update"** and select the pages where you want the chat button to appear. We suggest to select all pages.
4. **In block reference** select "main content area".

5. **Sign up on www.livehelp.it** to get the Livehelp® ID. You will receive an e-mail with your ID and login data for the admin dashboard (http://server.livehelp.it).
6. **Copy the Livehelp® ID**

7. **Paste the Livehelp® ID** in your widget options and then select the configuration. **That's all!**

Advanced configuration

In the Admin dashboard you can customize your button. Simply copy the html code generate in "widget e codice html" and paste it in the white area below widget options, then press "save" and your button will be automatically updated in your website.