

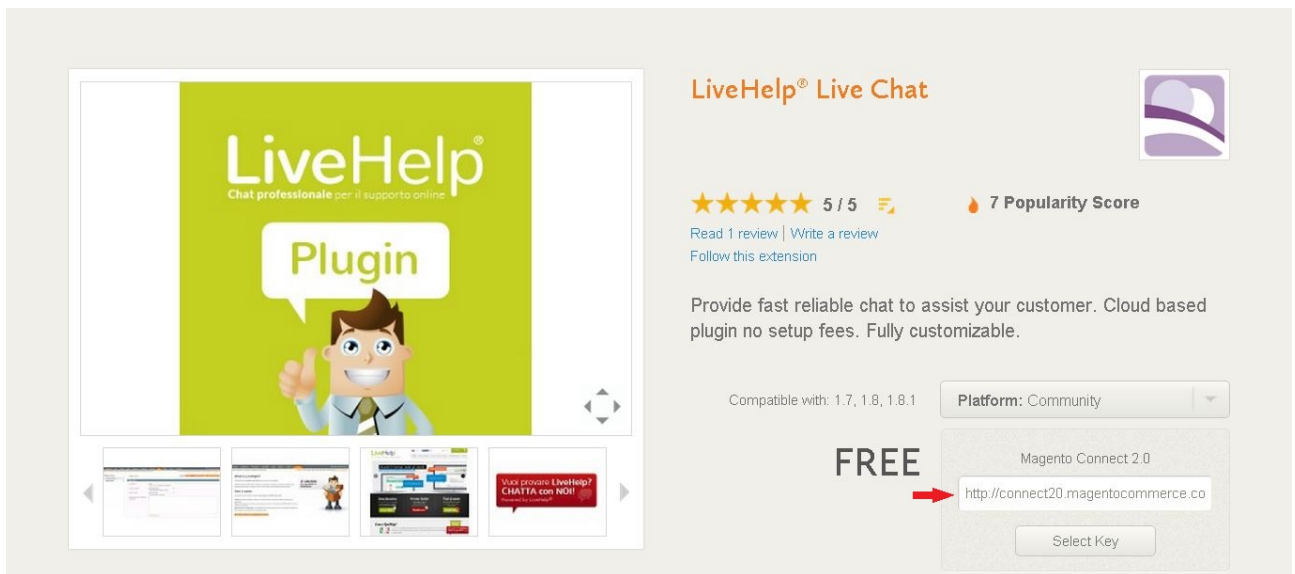


Live Chat Support Assistenza e supporto ONLINE

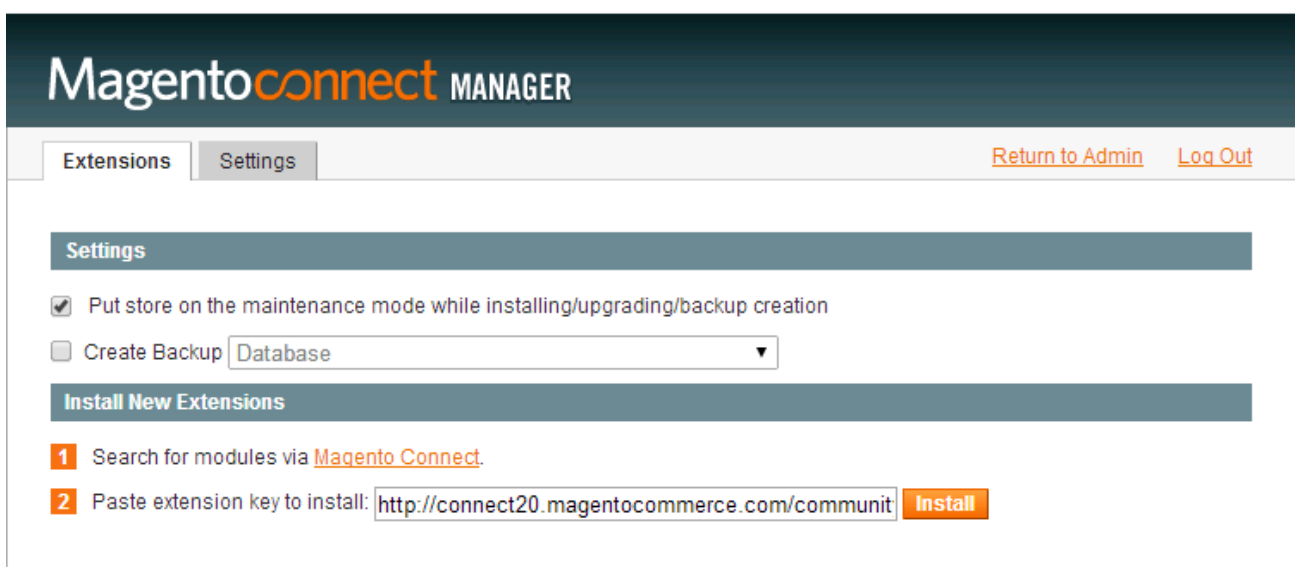
LIVEHELP® – PLUGIN INSTALLATION

Get the plugin

1. Go to **Magento Connect** and search for Livehelp® or go directly to <http://www.magentocommerce.com/magento-connect/livehelp-professional-chat.html>
2. Copy the extension key after login in Magento Commerce.



3. Log into your Magento backend, then go to Magento connect manager: system->magento connect->magento connect manager
4. Paste the extension key and press install.



Create the widget!

1. Go to cms->widgets, then click "add new widget instance".
2. In frontend properties select type-> Livehelp® assistant and the theme of your site. Set a title for the widget instance.
3. Click "add layout update" and select the pages where you want the chat button to appear. We suggest to select all pages.
4. In block reference select "main content area".

Widget "chat"

Back Reset Delete Save Save and Continue Edit

Frontend Properties

Type: LiveHelp® assistant

Design Package/Theme: default / default

Widget Instance Title *: chat

Sort Order: 0

▲ Sort Order of widget instances in the same block reference

Layout Updates Add Layout Update

Display On *: All Pages Remove Layout Update

Block Reference *: Main Content Area Template: Please Select Block Reference First

5. Sign up on www.livehelp.it to get the Livehelp® ID. You will receive an e-mail with your ID and login data for the admin dashboard (<http://server.livehelp.it>).
6. Copy the Livehelp® ID



Assistenza e supporto direttamente Online
Live Chat Support | Dai vita al tuo sito!



Precedente login dall'IP 78.13.191.38 il: 1/4/2014, alle: 17.15.46 IP attuale: 213.149.204.56 [LOGOUT](#)

Home | **Preferenze** | Widget e Codice HTML | Operatori | Reparti | Utenti Bloccati | Statistiche | Sessioni Registrate | Personalizzazioni avanzate

Amministrare ID-SITO: **12345**
<http://www.sostanza.it>



 **ATTENZIONE:** PROVA GRATUITA IN CORSO, per confermare l'attivazione [CLICCA QUI](#)

7. Paste the Livehelp® ID in your widget options and then select the configuration. That's all!

Widget "chat"

Back Reset Delete Save Save and Continue Edit

Widget Options

LiveHelp® ID *

12345

▲ [create an account](#) and paste the LiveHelp® ID.

Choose the button *

link

▲ Choose the button to display on frontend

Choose position *

bottom-right fixed

▲ Choose the position of the button.

Paste the html code for advanced configuration

▲ go to the [dashboard](#).

Advanced configuration

In the Admin dashboard you can customize your button. Simply copy the html code generate in "widget e codice html" and paste it in the white area below widget options, then press "save" and your button will be automatically updated in your website.