

November 2015

# OpenTravel 2015B Schema Comments Report

Submitted By:
John Taverna

Sabre
Hospitality
Solutions

Comment

We have the need to communicate whether or not a rate plan is eligible for loyalty points accrual.

Proposed Change

We propose to support a new optional indicator on a hotel rate plan to specify if the rate plan is eligible for points accrual. The hotel rate plan complex type is used in a number of messages including OTA\_HotelRatePlanNotifRQ, OTA\_HotelAvailRS etc...

RELEASE NOTES

Schema File Name: OTA\_HotelRatePlan

 $\textbf{X-Path:} \ \ OTA\_HotelRatePlan/HotelRatePlanType$ 

 $@Accrual Indicator\ of\ type\ xs: boolean,\ optional$ 

-added attribute

-annotation
Used to indicate the rate plan is eligible for loyalty points accrual. When true, the rate plan is eligible for accrual. When false, the rate plan is not eligible for accrual.

Submitted By: John Taverna

Sabre Hospitality Solutions -----

SUBMITTER

### Comment

We need the ability to request retrieval of a loyalty account. There doesn't seem to be a way to retrieve one currently.

### **Proposed Change**

Add a new LoyaltyAccountReadRequest element similar to the ProfileReadRequest element to retrieve a loyalty account (OTA\_LoyaltyAccountRS). Include the UniqueID and AccountInfo elements in LoyaltyAccountReadRequest which are currently supported in the OTA\_LoyaltyAccountRS message.

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### **RELEASE NOTES**

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Schema File Name: OTA\_ReadRQ

X-Path: OTA\_ReadRQ/ReadRequests

-added element

Loyalty Account Read Request, optional, o... unbounded

-added child elements to OTA\_ReadRQ/ReadRequests/LoyaltyAccountReadRequest UniqueID of type UniqueID\_Type, optional, o..1 occurrences to CustLoyalty, optional, o..1 occurrences

-added attributes to OTA\_ReadRQ/ReadRequests/LoyaltyAccountReadRequest/CustLoyalty ProgramID of type StringLength1to16, optional MembershipID of type StringLength1to32, optional

-annotation

LoyaltyAccountReadRequest - To request a loyalty account.

UniqueID - A unique ID of the loyalty system.

CustLoyalty - Customer loyalty information for account retrieval.

ProgramID - Identifier to indicate the company owner of the loyalty program.

Membership ID - Unique identifier of the member in the program (membership number, account number, etc.).

-made element optional

UniqueID, optional, o...99 occurrences

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a 1 . to 1 . 1	SUBMITTER
Submitted By: John Taverna	
Sabre	Comment
Hospitality Solutions	We would like to have OTA_LoyaltyAccountRS/AccountInfo/MemberInfo be optional so a system can choose which info it would like to return.
	Proposed Change
	Make MemberInfo optional
	RELEASE NOTES
	Schema File Name: OTA_LoyaltyAccountRS
	X-Path: OTA_LoyaltyAccountRS/AccountInfo
	-made element optional AccountInfo, optional, 01 occurrences

**Submitted By:** John Taverna

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SUBMITTER

### Comment

We are proposing to use the OTA\_LoyaltyCertificateRedemptionRQ message to request points redemptions in addition to certificate redemptions so would like to have the description changed to specify points as an option.

### **Proposed Change**

Change description of message to be "The CertificateRedemptionRQ allows businesses to communicate with their loyalty service provider to redeem certificates or points for their customers.'

RELEASE NOTES

Schema File Name: OTA\_LoyaltyCertificateRedemptionRQ

X-Path: OTA LoyaltyCertificateRedemptionRQ

-changed annotation

The CertificateRedemptionRO allows businesses to communicate with their loyalty service provider to redeem certificates or points for their customers.

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Submitted By: John Taverna

### Sabre **Hospitality Solutions**

### SUBMITTER

We are proposing to use OTA LoyaltyCertificateRedemptionRQ to request points redemptions which can go through different states (similar to reservations). We would like to add an attribute to specify the redemption status.

### **Proposed Change**

Add OTA\_LoyaltyCertificateRedemptionRQ/@RedemptionStatus attribute with the same list of values supported for ResStatus (Initiate, Commit, Modify, Cancel etc.) to specify the status of a points redemption.

RELEASE NOTES

Schema File Name: OTA\_LoyaltyCertificateRedemptionRQ

X-Path: OTA\_LoyaltyCertificateRedemptionRQ

- added attribute

RedemptionStatus of type TransactionActionType, optional

- annotation

Indicates the status of the points redemption represented by the message.

Submitted By: John Taverna

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SUBMITTER

### Comment

For a points redemption we need the ability to communicate the amount of points needed for the redemption.

### **Proposed Change**

 $Add\ OTA\_Loyalty Certificate Redemption RQ/Redemption Info/Redemption Detail/@Redemption Quantity\ attribute\ to\ communicate\ the\ amount\ of\ points\ needed\ for\ the\ redemption.$ 

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RELEASE NOTES

Schema File Name: OTA\_LoyaltyCertificateRedemptionRQ

 $\textbf{X-Path:} \ \ OTA\_Loyalty Certificate Redemption RQ/Redemption Info/Redemption Detail$ 

- added attribute

RedemptionQuantity of type xs:integer, optional

- annotation

The quantity of points needed for the redemption.

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Submitted By: John Taverna

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SUBMITTER

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### Comment

We are proposing to add a redemption quantity type to specify the type of points quantity being communicated. Some systems may have the need to know the total amount of points needed for a redemption request while others may need to know how the points needed have changed since the last update to the redemption (useful for modifications and cancellations).

### **Proposed Change**

Add OTA\_LoyaltyCertificateRedemptionRQ/RedemptionInfo/RedemptionDetail/@RedemptionQuantityType attribute to communicate the type (enumeration) of quantity specified (Total, Change). Total would be used to communicate the total number of points needed for the requested new or modified redemption (don't need to pass a value for cancels which will need o points). Change would be used to pass the additional or fewer amount of points needed for a modification or cancellation.

RELEASE NOTES

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Schema File Name: OTA\_LoyaltyCertificateRedemptionRQ

 $\textbf{X-Path:} \ \ OTA\_Loyalty Certificate Redemption RQ/Redemption Info/Redemption Detail and the property of t$ 

- added attribute

RedemptionQuantityType of type xs:string, optional with the following enumerations:

Total Change

- annotation

Describes the type of redemption quantity.

Submitted By: John Taverna

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SUBMITTER

### Comment

In order to modify or cancel an existing redemption we will need to communicate the confirmation number for the existing redemption.

### **Proposed Change**

Add

OTA\_LoyaltyCertificateRedemptionRQ/RedemptionInfo/RedemptionDetail/@RedemptionConfirmationID attribute to communicate the loyalty service provider's identifier for an existing redemption. This would be used for redemption modifications and cancellation.

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### RELEASE NOTES

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Schema File Name: OTA\_LoyaltyCertificateRedemptionRQ

 $\textbf{X-Path:} \ \ OTA\_Loyalty Certificate Redemption RQ/Redemption Info/Redemption Detail$ 

- added attribute

RedemptionConfirmationID of type StringLength1to64, optional

- annotation

Confirmation number for the redemption in the loyalty system.

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### Submitted By: John Taverna

### **SUBMITTER**

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## Sabre Hospitality

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### Comment

We are proposing to use the OTA\_LoyaltyCertificateRedemptionRS message to communicate points redemption responses so the description should specify points as an option.

### **Proposed Change**

Change description of message to be "The CertificateRedemptionRS allows loyalty service providers to respond to a request for a certificate or points redemption."

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### RELEASE NOTES

Schema File Name: OTA\_LoyaltyCertificateRedemptionRS

X-Path: OTA\_LoyaltyCertificateRedemptionRS

- changed annotation

The CertificateRedemptionRS allows loyalty service providers to respond to a request for a certificate or points redemption.

Submitted By: John Taverna

# John Taverna

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-----SUBMITTER

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### Comment

A loyalty system will need to return a redemption confirmation number to be used in subsequent modifications or cancellation of the points redemption.

### **Proposed Change**

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### **RELEASE NOTES**

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Schema File Name: OTA\_LoyaltyCertificateRedemptionRS

X-Path: OTA\_LoyaltyCertificateRedemptionRS

- added element

RedemptionInfo, optional, o.. 1 occurrences

-added attribute

RedemptionConfirmationID of type StringLength1to64, optional

-annotations

RedemptionConfimationID - Confirmation number for the points redemption in the loyalty system.

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Submitted By: John Taverna

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------SUBMITTER

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### Comment

When a points redemption is performed a loyalty system should be able to return the guest's adjusted points balance.

### **Proposed Change**

Add OTA\_LoyaltyCertificateRedemptionRS/AccountInfo element to allow guest's adjusted points balance (after redemption) to be returned. This would be the same AccountInfo element used in the OTA\_LoyaltyAccountRS message.

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RELEASE NOTES

Schema File Name: OTA LoyaltyCertificateRedemptionRS

X-Path: OTA\_LoyaltyCertificateRedemptionRS/AccountInfo

-added attribute

PointBalance of type xs:nonNegativeInteger, optional

-annotations

PointBalance - The adjusted point balance for a loyalty account.

**X-Path:** OTA\_ReadRQ/ReadRequests/HotelReadRequest/SelectionCriteria/DataType

-added enumerations CancelDeadlineDate PaymentDeadlineDate

-annotations

CancelDeadlineDate - The date by which the cancellation must occur. PaymentDeadlineDate - The date by which the payment must be received.

# Submitted By: John Taverna Sabre Hospitality We have the need to communicate whether or not booking a rate plan will

We have the need to communicate whether or not booking a rate plan will result in the guest being auto enrolled in a loyalty program.

### **Proposed Change**

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We propose to support a new optional indicator on a hotel rate plan to specify if booking the rate plan will result in auto enrollment in a loyalty program. The hotel rate plan complex type is used in a number of messages including OTA\_HotelRatePlanNotifRQ, OTA\_HotelAvailRS etc...

RELEASE NOTES

Schema File Name: OTA\_HotelRatePlan

X-Path: OTA\_HotelRatePlan

-added attribute

AutoEnrollmentIndicator of type xs:boolean, optional

-annotations

Used to indicate that booking the rate plan will result in auto enrollment in loyalty program.