

OpenTravel Implementation Guide

Executive Summary

VERSION 1.0

AUGUST 2007

Introduction

The OpenTravel Alliance (OpenTravel) is a member-funded, nonprofit organization formed in May 1999 by major airlines, hoteliers, car rental companies, and companies that provide distribution and technology systems to the travel industry. OpenTravel's primary activity is to develop and maintain a library of Extensible Markup Language (XML) schemas for use by the travel industry. These schemas constitute the OpenTravel XML specification, which is based on the World Wide Web Consortium (W3C) XML Schema standard.

The purpose of this implementation guide is to provide, in a single document, information that an implementer of the OpenTravel specification can use to more easily build software systems that are interoperable with other travel systems. The guide should also be useful for analysts who need to understand how to use the OpenTravel specification. In addition, it will help promote the adoption of the specification by members who have never implemented XML schemas or who are just becoming involved with OpenTravel.

The guide has three sections. Section 1 presents some background information about OpenTravel and its activities and processes. It then provides some basic introductory material on XML and XML schemas.

Section 2 describes the architecture of the OpenTravel specification. Specifically, this section describes the XML schema architecture (schema modularity and the request and response model) upon which the OpenTravel specification is based, and it describes supporting mechanisms such as OpenTravel code lists.

Section 3 explains how to use the OpenTravel specification to build travel systems. Specifically, this section describes messaging options available to implementers of the OpenTravel specification, provides guidance on how to describe and expose web services and on how flattened schemas might be used, and discusses XML binding tools—the programs that automatically create pieces of software from XML schemas.

This document will be amended and expanded on an ongoing basis to address other topics relevant to the implementation and use of OpenTravel schemas.

Acknowledgements

OpenTravel's success as an organization is the result of the commitment of its member companies, and their willingness to provide resources, to realize the vision of a standard specification that enables richer interoperability between travel trading partners and ultimately a better traveler experience.

Several member companies contributed to this publication. OpenTravel would like to recognize them and acknowledge the time, effort and expertise they provided.

Stephen Adkins, The Rubicon Group

Sandy Angel, Marriott International

Kevin Camenzuli, Avis Budget Group

Adrianna Colbath, SITA

Allison Danziger, US Airways

Jordan Digby, Viator

Lisa Fues, Marriott International

Paula Heilig, Worldspan

Ron Kleinman, Sun Microsystems

John Lambe, OpenJaw Technologies

Mansour Rezaei Mazinani, SITA

Becky McGee, Hertz

David Morley, Marriott International

Kajsa Palmberg, Amadeus

John Ramos-Yeo, EDS

Chuck Thackston, Worldspan

John Turato, Avis Budget Group

Tony Williams, Travel Technology Initiative

Acknowledgements

OpenTravel would like to thank those member companies who have provided funds for this project as participants in OpenTravel's Sponsorship Program:







Table of Contents

Section 1— The OpenTravel Alliance	4
1.1.1 Mission and Objectives	4
1.1.2 Organizational Structure	4
1.1.3 Key Activities	6
1.1.4 Specification Release Process	6
1.2 EXTENSIBLE MARKUP LANGUAGE	8
1.3 XML SCHEMAS	9
Section 2— General Functional Implementation	. 10
2.1 OPENTRAVEL SCHEMA DESIGN BEST PRACTICES	. 10
2.2 XML SCHEMA ARCHITECTURE	. 11
2.2.1 Message-Level XML Schemas	. 12
2.2.2 Function-Specific XML Schemas	. 13
2.2.3 Industry Common Types XML Schemas	. 13
2.2.4 Common Types XML Schemas	. 14
2.2.5 Simple Types XML Schema	. 14
2.3 SUPPORTING ARCHITECTURE	. 14
2.3.1 Namespaces	. 14
2.3.2 File Naming	. 15
2.3.3 Enumerations and Code Lists	. 16
2.3.4 Success/Warnings/Errors	. 19
2.4 Message Exchange Patterns	
2.5 GENERIC MESSAGE FUNCTIONALITY	. 23
Section 3— General Technical Implementation	. 27
3.1 GETTING STARTED	. 28
3.2 Non-functional Requirements	. 33
3.2.1 Payload Transaction Management	. 33
3.2.2 State Maintenance	. 35
3.2.3 Message Transport	. 36
3.2.4 SOAP Messaging	. 37
3.2.5 HTTP Messaging	. 58
3.2.6 Web Service Description	. 65
3.2.7 Authentication	. 81
3.3 Additional Non-functional Requirements	. 85
3.3.1 Session Management	. 86
3.3.2 Connection Management	. 87

Table of Contents, continued

	3.3.3 Synchronous and Asynchronous Messaging	87
	3.3.4 Synchronous Messaging	88
	3.3.5 Asynchronous Messaging	88
	3.3.6 Transport Security	90
	3.3.7 Payload Security	90
	3.3.8 Message Integrity	91
	3.3.9 Message Encryption	91
	3.3.10 Authentication	91
	3.3.11 Authorization	
	3.3.12 Security Policies (per process)	91
	3.3.13 Quality of Service	91
	3.3.14 Guaranteed Delivery	92
	3.3.15 Message Priority	92
	3.3.16 Message Lifetime	93
	3.3.17 Flow Control	93
	3.3.18 Message Bundling	93
	3.3.19 Service-Level Agreements	94
3.	4 XML DATA BINDING	94
	3.4.1 Overview	94
	3.4.2 Design Considerations	95
	3.4.3 Tools Available	95
3.	5 Other Resources	97
	3.5.1 Flattened XML Schemas	97
	3.5.2 OpenTravel Implementers Forum1	.03
	3 5 3 Online XMI Schemas 1	05

Selected Figures

- Figure 1-3. OpenTravel Release Process
- Figure 2-1. OpenTravel XML Schema Hierarchy
- Figure 2-2. OpenTravel XML Schema Categories
- Figure 2-7. OpenTravel Response Message Structure
- Figure 2-9. Notif Message Exchange Pattern
- Figure 3-1. Implementation Procedures
- Figure 3-5. Skeleton SOAP Request
- Figure 3-10. SOAP RPC with Attachment
- Figure 3-13. WSDL Document/Literal Binding Example
- Figure 3-23. OpenTravel SOAP Message with WS-Security Token
- Figure 3-25. Encrypted OpenTravel Sample SOAP Message
- Figure 3-30. Consolidated WSDL (Interface and Binding)
- Figure 3-33. OpenTravel Message Using SOAP without Authentication
- Figure 3-35. XML Data Binding

About the OpenTravel Implementation Guide

The full <u>OpenTravel Implementation Guide</u>, written by OpenTravel staff and members, is available free of charge to OpenTravel members only. For access to the document, please visit the OpenTravel Member Site at http://forum.opentravel.org/, or the OpenTravel wiki at http://wiki.opentravel.org/index.php/Main_Page. Both sites require OpenTravel approval for access.

About OpenTravel

The OpenTravel Alliance is passionate about solving the problems inherent with connecting multiple systems within the complex travel distribution arena.

OpenTravel's mission is to engineer specifications that make data transmission flow smoothly throughout travel, tourism and hospitality. OpenTravel creates, expands and drives adoption of open universal data specifications, including but not limited to the use of XML, for the electronic exchange of business information among all sectors of the travel industry. OpenTravel is comprised of companies representing airlines, car rental firms, hotels, cruise lines, railways, leisure suppliers, service providers, tour operators, travel agencies, solutions providers, technology companies and distributors. Tens of thousands of OpenTravel message structures are in use, carrying tens of millions of messages between trading partners every day.

OpenTravel Alliance

1255 23rd Street NW, Suite 200

Washington, DC 20037 USA

+1 202 521 6777

Email: info@opentravel.org

Web: www.opentravel.org

© 2007, OpenTravel Alliance. All rights reserved. OpenTravel is a trademark of the OpenTravel Alliance.