



Support

This guide was developed with support from

Know your rights

-  The Child Support grant aims to cover the basic needs of children whose parents or guardians are not able to because of their financial circumstances. Children are defined as people who are younger than 18 years old – according to section 8(1) of the country's Constitution, section 1 of the Social Assistance Act of 2004 and section 1(g) of the Children's Act of 2005.
-  Section 27 of the Constitution (<https://www.westerncape.gov.za/legislation/bill-rights-chapter-2-constitution-republic-south-africa#27>) states that:
 - Everyone has the right to have access to (1) (c) social security, including, if they are unable to support themselves and their dependants, appropriate social assistance.
 - (2) The state must take reasonable legislative and other measures, within its available resources, to achieve the progressive realisation of each of these rights.
 - Section 11(1) of the 2008 Regulations of the Social Assistance Act of 2004 (<http://pmg-assets.s3-website-eu-west-1.amazonaws.com/docs/100209regulations.pdf>) says that SASSA may accept alternative proof of identification where the person currently has no valid proof.

1 Check the requirements

Who is this for?

If you are interested in applying for the Child Support grant this is the first step of the process.

What you need to know

- The first step in applying for the Child Support grant is to check if you meet all the requirements. The requirements are listed below:
 - The person applying for the Child Support grant must be the primary caregiver of the child/children for whom they are applying. A primary caregiver is the person who lives with the child and is responsible for the day-to-day care of the child.
 - The primary caregiver must be a South African citizen, permanent resident or refugee
 - Both the applicant and the child must live in South Africa
 - The child must be 18 years of age or younger
 - The person applying and their spouse must meet the requirements of the means test;
 - You cannot apply for more than six non biological children
- You will also need the following documents before you apply:
 - You will need a birth certificate for the child
 - You will need a 13 digit bar coded identity document for the person applying
 - A marriage certificate if you are married
 - Proof on income e.g. an income statement or bank statements
- Get more information (https://drive.google.com/drive/u/1/folders/10obA7Vgs-2RCEbwumyFTAQxRiS_NiJ1K) on the supporting documents required.
- Section 11(1) of the 2008 Regulations of the Social Assistance Act of 2004 (<http://pmg-assets.s3-website-eu-west-1.amazonaws.com/docs/100209regulations.pdf>) states that SASSA may accept alternative proof of identification where the person currently has no valid proof. If you do not have an identity document you will be asked to complete and sign a sworn affidavit confirming your identity. If you do not have a birth certificate you will be asked to sign and complete a sworn affidavit confirming the identity of the child. The affidavit must be completed at the SASSA office. You will also be asked to bring an affidavit from a reputable person (like a councillor, traditional leader, social worker, priest or school principal) who can verify that they know who you are. SASSA may also ask for other documents, like a clinic card or a school report etc. Refugees can provide the Section 24 permit as proof of refugee status and identity.

2 Fill in the application form at the nearest SASSA branch

Who is this for?

If you have met the requirements for the Child Support grant and are unsure what to do next follow this step.

What you need to know

- To apply for the grant you will have to go to your nearest SASSA district office or counter service point with all your supporting documentation. The application for the social assistance grants is free and the process should take approximately 2 hours.
- TIP:** If you are unable to go to the office yourself you may have a friend or family member apply on your behalf; with letter from you as applicant authorizing the application. Alternatively you may call the SASSA office to request a home visit, although you may wait a while for this.
- Once at the office you will be required to fill in the application form in the presence of a SASSA officer. When your application is completed you will be given a receipt. Keep this receipt - it is your only proof of application.

Contact details for SASSA offices

SASSA offices are open Monday to Friday between 07:30 and 16:00. The offices are closed on Saturday and Sunday.

Cape Town

Physical Address: 48 Queen Victoria Street, 8000

Postal Address: P.O. Box 131, Cape Town, 8000

Telephone: (021) 481 9700

Eerste River

Physical Address: 42 Main Road, Eerste River, 7100

Postal Address: Private Bag X1

Telephone: (021) 904 1021

George

Physical Address: Rentzburghof, 42 Courtney Street, George, 7100

Postal Address: Private Bag, X6508

Telephone: (044) 801 4300

Gugulethu

Physical Address: C/O Bishops Court and Fezeka, Gugulethu, 7760

Postal Address: Private Bag, X11, Athlone, 7760

Telephone: (021) 638 5151/2/3/4

Khayelitsha

Physical Address: Julius Tsolo Street, Khayelitsha (near station)

Postal Address: Private Bag, X001

Telephone: (021) 364 1330

Mitchell's Plain

Physical Address: 45 Alpha Street, Wespoort Park, Mitchell Plain

Postal Address: Private Bag, X10

Telephone: (021) 370 4800

Caledon

Physical Address: Melofin Building C/O Birwood Street and Klipfontein, Athlone, 7760

Postal Address: 10 Plein Street, Caledon, 7234

Telephone: (028) 214 3000

Wynberg

Address: William Herbert Sports Ground, Rosmead Ave, Wynberg, Cape Town, 7800

Phone: 021 710 9800

Paarl

Address: 7 New St, Esterville, Paarl, 7646

Phone: 072 205 0685

Belville

Address: Belgravia, Cape Town, 7530

Phone: 021 944 7700

3 You are interviewed and your finger prints are taken

Who is this for?

If you are applying for the Child Support grant and want to know what happens after you have filled in the forms then this information may be useful.

What you need to know

- Once the forms are filled in there will be an interview and your fingerprints will be taken. You will also need to present information to prove your means (income and assets) to see if you qualify under the means test.
- As of the 1st of April, to qualify for the grant, a single parent or caregiver must earn R45600 per year (R3800) or less per month. A married couple must jointly earn R91200 (R7600) or less per month.

Find out who can assist

Unknown