

# mcq-softskills-11-mar-2023

Total points 8/23



Upskill India Jan 2023 Program.

0 of 0 points

**I swear on my country (motherland), I swear on my mother tongue, I swear on my family, <sup>\*</sup> that I will take this test sincerely and honestly.**



(Icon created by kosonicon - Flaticon)

☒ I SWEAR.

Enter your Naan Mudhalvan Id, if applicable. Otherwise, enter N/A <sup>\*</sup>

n/a

Enter your registered email as per enrollment in Open Mentor portal or Naan Mudhalvan Portal <sup>\*</sup>

n/a

8 of 22 points

✓ Which of the following is not a class of the problem?

1/1

☒ known knowns ✓

☐ unknown wants

☐ Needs Knowns

☐ None

✗ How many times "Why" should be asked in RCA analysis?

0/1

☒ 5 ✗

☐ 7

☐ Till we get to the root

Correct answer

☒ Till we get to the root

✓ 5 why analysis focuses on analyzing the process.

☒ True ✓

☐ False

✓ Pareto principle says that 80% of the problems are caused by 20% of the issues. 1/1

☒ True ✓

☐ False

✓ Problem is a \_\_\_\_\_ 1/1

☒ Unknown situation ✓

☐ Wrong situation

☐ Unexpected situation

✓ Each Why's answer should be supported by: 1/1

☒ Data ✓

☐ Argument

☐ Conclusion

✗ The group of problems where research occurs is \_\_\_\_\_ ?

0/1

☒ Known known ✗

☐ Unkown Known

☐ Unknown Unknown

☐ Known Unknown

Correct answer

☒ Unknown Unknown

✗ "Lack of standards " is an example of?

0/1

☒ Symptom ✗

☐ Cause

☐ Root cause

Correct answer

☒ Cause

✗ What is INCORRECT for 5 Why?

0/1

☒ Tries to find root cause ✗

☐ Requires repeated questions

☐ Cannot be easily used

☐ None

Correct answer

☒ Cannot be easily used

✗ Our Problem Solving Efforts must target:

0/1

☒ Identification & Elimination of the Symptoms ✗

☐ Identification and elimination of Causes

☐ Escalation to the next level

Correct answer

☒ Identification and elimination of Causes

✗ Fishbone diagram is also called as \_\_\_\_\_

0/1

☒ Koshikawa Diagram ✗

☐ Ishikawa Diagram

☐ Toshibaka Diagram

☐ None

Correct answer

☒ Ishikawa Diagram

✓ Known- Known kind of problems are usually repetitive in nature.

1/1

☒ True ✓

☐ False

✗ Types of actions after 5 Why?

0/1

☒ Fishbone diagram ✗

☐ Pareto analysis

☐ Root cause analysis

☐ All

Correct answer

☒ All

✗ Benefits of root cause analysis are:

0/1

☒ To avoid putting efforts to solve same problem ✗

☐ To avoid wastage of time

☐ Both

☐ None

Correct answer

☒ Both

✓ "Air leakage" is an example of?

1/1

☒ Symptoms ✓

☐ Cause

☐ Lack of knowledge

☐ Root cause

✗ Each problem can be solved in only one way.

☒ True ✗

☐ False

Correct answer

☒ False

✓ What is important for 5 Why analysis?

1/1

☒ Supported by evidences ✓

☐ Do simply

☐ Close the problem quickly

✓ Our problem solving efforts must go after?

1/1

☒ Root causes eliminating actions ✓

☐ Treating symptoms

☐ Escalate

☐ None

✗ Effects lead to cause.

0/1

☒ True ✗

☐ False

Correct answer

☒ False



### Reading comprehension

I felt the wall of the tunnel shiver. The master alarm squealed through my earphones. Almost simultaneously, Jack yelled down to me that there was a warning light on. Fleeting but spectacular sights snapped into and out of view, the snow, the shower of debris, the moon, looming close and big, the dazzling sunshine for once unfiltered by layers of air. The last twelve hours before re-entry were particular bone-chilling. During this period, I had to go up in to command module. Even after the fiery re-entry splashing down in 810 water in south pacific, we could still see our frosty breath inside the command module.

✗ The word 'Command Module' used twice in the given passage indicates perhaps that it deals with 0/1

☐ Option 1

☒ an alarming journey

✗

☐ a commanding situation

☐ a journey into outer space

☐ a frightful battle.

Correct answer

☒ a journey into outer space

✗ Which one of the following reasons would one consider as more as possible for the warning lights to be on? 0/1

☒ There was a shower of debris. ✗

☐ Jack was yelling.

☐ A catastrophe was imminent.

☐ The moon was looming close and big.

Correct answer

☒ A catastrophe was imminent.

✗ The statement that the dazzling sunshine was "for once unfiltered by layers of air" means 0/1

☒ that the sun was very hot ✗

☐ that there was no strong wind

☐ that the air was unpolluted

☐ none of above

Correct answer

☒ none of above

### Reading comprehension

The casual horrors and real disasters are thrown at newspaper reader without discrimination. In the contemporary arrangements for circulating the news, an important element, evaluation is always weak and often wanting entirely. There is no point anywhere along the line somewhere someone put his foot down for certain and says, "This is important and that does not amount to row of beans; deserves no ones attention, and should travel the wires no farther". The junk is dressed up to look as meaningful as the real news.

✗ Evaluation of news would imply

0/1

☒ less dependence on modern systems of communication ✗

☐ more careful analysis of each news story and its value

☐ separating beans from junk

☐ discriminating horrors from disasters

Correct answer

☒ more careful analysis of each news story and its value

✗ The writer of the above passage

0/1

☒ seems to be happy with the contemporary arrangements for circulating news ✗

☐ is shocked by the casual stories about horrors and disasters reported in the newspapers

☐ wants better evaluation of news before publication

☐ wants to put his foot down on news stories

Correct answer

☒ wants better evaluation of news before publication

✗ In the above passage, the phrase "amounts to a row of beans" means that the news 0/1

☒ is weak and often wanting entirely ✗

☐ deserves no one's attention

☐ should travel the wires

☐ is junk dressed up as real news

Correct answer

☒ deserves no one's attention

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