

## Platform API Outage

**Apps**

4 HOURS, 57 MINUTES

**Tools**

4 HOURS, 57 MINUTES

### FOLLOW-UP REPORT

#### What happened

Between 20:52:27 UTC on 2023-03-16 and 02:30:00 UTC on 2023-03-17, the Heroku API was unavailable. This incident also impacted most Heroku CLI and Dashboard operations for Common Runtime, Private Spaces, Salesforce Functions, and Heroku Data. Customers could not log in, access das...

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### ACTIVITY

#### Resolved

Engineers implemented the fix and the issue is now resolved. Impact start and end times are 16/03/2023 21:17 UTC and 17/03/2023 02:30 UTC.

POSTED 10 MONTHS AGO, MAR 17, 2023 02:55 UTC

#### Update

Engineers have identified the issue, and we will keep you updated as we work to get the service back online.

POSTED 10 MONTHS AGO, MAR 17, 2023 00:49 UTC

#### Update

Engineers are working to restore the Heroku Platform API. We will keep you posted as we have more details.

POSTED 10 MONTHS AGO, MAR 16, 2023 23:52 UTC

## Heroku Status (/)

The Heroku Platform API is offline. Customers using the API directly or with the Heroku CLI or Dashboard will receive errors. App builds are also affected. Already deployed apps will keep running, but customers cannot update or manage apps. We are addressing the issue.

POSTED 10 MONTHS AGO, MAR 16, 2023 21:57 UTC

← Current status (/)

RESOURCES & SUPPORT	PRODUCTS	LANGUAGE REFERENCE	USING HEROKU
Documentation ( <a href="https://devcenter.heroku.com/">https://devcenter.heroku.com/</a> )	Heroku Platform ( <a href="https://heroku.com/platform/">https://heroku.com/platform/</a> )	Node.js ( <a href="https://devcenter.heroku.com/guides/node.js">https://devcenter.heroku.com/guides/node.js</a> )	Dashboard ( <a href="https://dashboard.heroku.com/">https://dashboard.heroku.com/</a> )
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