

# Ophillia Nkuna

## Personal Details

Age: 30

Email: [ophilliankuna@gmail.com](mailto:ophilliankuna@gmail.com)

Contacts: 078 859 8319/0720940371

Location: Soweto 1852, Gauteng

Languages: English, Xitsonga

Driver's License: Yes

## Online Presence

- Ophillia Nkuna (Linkedin)
- Ophillia Nkuna (GitHub)

## Technical Proficiencies

- User Support & Troubleshooting
- Artificial Intelligence & Ethical AI
- Continuous Learning in Tech (Python, Data Science, Cloud)
- Ethical AI & Fairness Audits (AIF360, COMPAS)

## Soft Skills

- Communication Skills
- Problem-Solving
- Team Collaboration
- Adaptability

## Interests



# CAPACITI

Motivated and tech-savvy IT support professional with hands-on experience in system maintenance, user support, and technical troubleshooting. Currently expanding expertise in artificial intelligence, ethical AI. Passionate about using technology to solve real-world problems and eager to contribute to innovative and ethical digital solutions.

## Education



- Ikusasa-Technology solutions, Gauteng, Midrand (NQF Level 5 System Support)
- Capricorn collage, Limpopo, Polokwane (N3 Civil engineering)
- Gija-Ngove Senior Secondary school (Matric)

## Work Experience



- Capaciti-Artificial Intelligence Intern Gauteng, Braamfontein (April 2025-Present)
  - Assist with code generation, debugging and software related problem-solving tasks.
- Ikusasa-Technology solutions, Gauteng, Midrand (NQF Level 5 System Support) (June 2023-May 2024)
  - Providing technical support and troubleshooting.
- Polo Retail (E-commerce), Gauteng, Marlboro( November 2024-January 2025)
  - Monitored inventory levels and updated product availability on eCommerce platforms.



## Achievements and Key Projects



- Sentiment Analysis Dashboard
  - Enabling users to understand emotional tone in customer reviews, social media posts, or other text.  
<https://sentimental-7lazj7jmarilhqx5qrpx7c.streamlit.app/>
- Resume Builder
  - Resume generation system that creates customized, ATS-friendly resumes based on user inputs. ( <https://generated-resume2-shl9.vercel.app/>
- Voiceflow
  - Prototype an AI solution addressing a specific challenge in your selected sector.  
(<https://creator.voiceflow.com/prototype/68273c270e5b7d1dba34b959> )

## References