The * indicates compulsory questions. Please check to make sure all the compulsory questions are answered for successful submission.

| Background | Policy and Environment | Technology | Human Resources | Organisation | General |

Your personal information is collected only for the purpose of this survey and it will not be used for any other purpose except as permitted by law and in line with the Nigeria Data Protection Regulation (NDPR).

Full name:

write here (optional)

Email Address:

write here (optional)

Mobile Number:

write here (optional)

Organisation:

write here (optional)

Organisation Type:

Organisation ype ⌄

Role/Designation:

write here (optional)

Next

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Background   **Policy and Environment**   **Technology**   **Human Resources**   **Organisation**   **General**

1.
Does FCT have a Development/ICT Strategy plan? Please share ALL Visioning, Strategy and Development Plans by the FCT A Ministry.

write here

2. What is the Enabling Law/regulation that governs the FCT Ministry? Please share law or regulations .

write here

3.
Are there Economic Development or Reform Programs currently ongoing at the FCT? Briefly describe or share relevant documentation. .

write here

4.
Does the FCT have an ICT Policy? State Programs that have been Implemented by the FCT Ministry to drive digitization or ICT adoption.

write here

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Next

Background	Policy and Environment	Technology	Human Resources	Organisation	General

1. List all the available FCT Website and Online platforms.

write here

2.

Do you have a Network System (fiber or Wireless) connecting Ministries, Government House and/or LGA in the FCT? Provide Network Diagram

Secretariats, Departments and Agencies

write here

3.

Which of the following digital channels are most used to provide services to citizens and businesses? Mobile (App, SMS, IVR, USSD); Web (Information Website, Portal)

*

☐ Mobile App software

☐ SMS

☐ IVR

☐ USSD

☐ Information Website

☐ PORTAL

4.

Does FCT have a Data Center and/or Network Operating Center (NOC)? Describe Data Center Tier/Equipment. Describe NOC or Central ICT Administration Center if available.

write here

5. What is the Internet Bandwidth size available in the FCTA organization/office? State Provider(s), Bandwidth, etc.

write here

6.

Does the FCT have official email addresses for Government officials on a Government registered domain name (. gov.ng) Is this In Use officially by all staff?

> write here

7.

Dpt

Please provide the total Inventory of Hardware Systems In the ICT Ministry (Servers, Desktops, Notebooks, Printers, Tablets)

> write here

8. List and briefly describe all major ICT projects In the last 7 years. (Lifetime of present Administration)

> write here

9.

Dept

Please provide the total Inventory of Software & Application Systems In the ICT Ministry (Operating Systems, Antivirus, Firewalls, VPN, Utility Applications, Custom Applications)

> write here

10. 10. Who provides Technical Support for the computers and systems In your organization/office? *

☐ In-house Team
☐ External Service Provider
☐ Dedicated Service Desk.
☐ Dedicated Service Desk.

> write here

Briefly explain how this is achieved.

11. Which of the following technical skills available In your organization? *

☐ Systems Engineering software
☐ Network Engineering
☐ Website Designer
☐ Project Manager
☐ Full Stack Developer
☐ Product Manager
☐ Information/cyber security expert

12. Which of the following technical skills available In your organization? *

☐ Systems Engineering software

- ☐ Network Engineering
- ☐ Website Designer
- ☐ Project Manager
- ☐ Full Stack Developer
- ☐ Product Manager
- ☐ Information/cyber security expert

A

13. Kindly list critical services that the FCT is planning to provide online (digitally) .

write here

14.

Administrati

Which of these information systems has FCT Government implemented through the support of International Development Organizations like FG, Worldbank, EU, AfDB, UN? Check all that apply

*

- ☐ Information processing software
- ☐ e-Procurement
- ☐ Public Finance management
- ☐ Human resource and payroll management r

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15. Which of these enterprise applications are in use in your organization/office? Check all that apply *

- ☐ Human Resource Management
- ☐ Payroll Management
- ☐ Customer Relationship Management
- ☐ Project Management
- ☐ Business Process Management
- ☐ Enterprise Content Management
- ☐ Accounts Management and Budgeting
- ☐ Other (Please Specify)

write here

16.

A

List all Social Media Handles being operated officially by the FCT (e.g. Instagram, Twitter, Facebook, WhatsApp, YouTube etc.)

.

write here

Previous

NiTDA
National Information Technology
Development Agency

FEDERAL MINISTRY OF COMMUNICATIONS & DIGITAL ECONOMY
Leveraging Digital Technology for National Economic Development

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Background	Policy and Environment	Technology	Human Resources	Organisation	General

1.

A

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Background	Policy and Environment	Technology	Human Resources	Organisation	General

1. Which Department or Agency oversees ICT Administration in the FCT?.

write here

2. Who is the Highest officer in the FCTA with an ICT Function?.

write here

3. Provide the Organogram for the FCT Ministry; FCDA.

write here

4. Provide a list of ICT Education related institutions of learning in FCT?.

write here

5. What is the average turn-around time for Internal Memos? External Proposals?.

write here

Previous

Next

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Background	Policy and Environment	Technology	Human Resources	Organisation	General

1. Can you briefly provide ideas on how the FCT will accelerate digital transformation? .

write here

2. What service(s) do you think FCT should digitize now? .

write here

3. What systems or services do you think if digitized will increase productivity of public servants? .

write here

4. What services do you think if digitized will provide value to citizens and business in the FCT? .

write here

5. What is the best way to improve the use of ICT within the FCTA? .

write here

6. What are the biggest challenges to the adoption of ICT in FCT Government? Check all that apply *

☐ Lack of leadership support

☐ Higher percentage of staff still prefer to use paper

☐ IT will curb corrupt practices

☐ IT will expose our organization's inadequacy

☐ Infrastructure

☐ Cost of access

☐Other (Please Specify)

write here

_____

7. What is the Vision of the FCT in implementing the e-Government Masterplan?.

write here

_____

[Previous]

[Submit]