Privacy Policy

1. Introduction

This Privacy Policy outlines how we collect, use, and protect your data when using our services. By accessing or using our platform, you agree to the terms outlined below.

2. Information We Collect

Automatically Collected Data:

- **IP Addresses:** We temporarily hold IP addresses for **2 days** to process location-based statistics. After this period, the data is permanently deleted.
- **Error Data:** We collect error reports from games to help identify and resolve bugs, improving overall performance and stability.

User Account Data:

- Account Information: We store usernames, email addresses, and other necessary details for account management.
- **Passwords:** All passwords are **fully encrypted** using industry-leading encryption methods, ensuring that no one (including us) can access them.

3. How We Use Your Data

We use collected data for the following purposes:

- **Improving Services:** Error reports help us eliminate bugs and enhance user experience.
- Security & Fraud Prevention: Temporary IP logs help us detect suspicious activity.
- User Authentication: Account details allow users to access their profiles securely.

4. Data Sharing & Protection

- **No Selling of Data:** We **do not** sell, trade, or share personal data with third parties for marketing purposes.
- Data Encryption: All sensitive information, including passwords, is encrypted to ensure security.
- **Limited Access:** Only authorized personnel have access to necessary system logs, and they are bound by confidentiality agreements.

5. Data Retention & Deletion

- IP addresses are stored for 2 days before being deleted.
- Error data is anonymized and retained as long as necessary for debugging.
- User accounts remain active unless manually deleted by the user.

6. Cookies & Tracking Technologies

We may use cookies to enhance user experience, but we **do not** use third-party trackers for advertising purposes.

7. User Rights & Controls

- You can request **data deletion** or modifications by contacting support.
- You can disable certain data collection (e.g., cookies) through your browser settings.

8. Policy Updates

We may update this Privacy Policy as needed. Continued use of our services after changes implies acceptance of the new terms.

9. Contact Information

For any privacy-related concerns, please contact us at privacy@juststudy.uk