

STR Project

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AliExpress

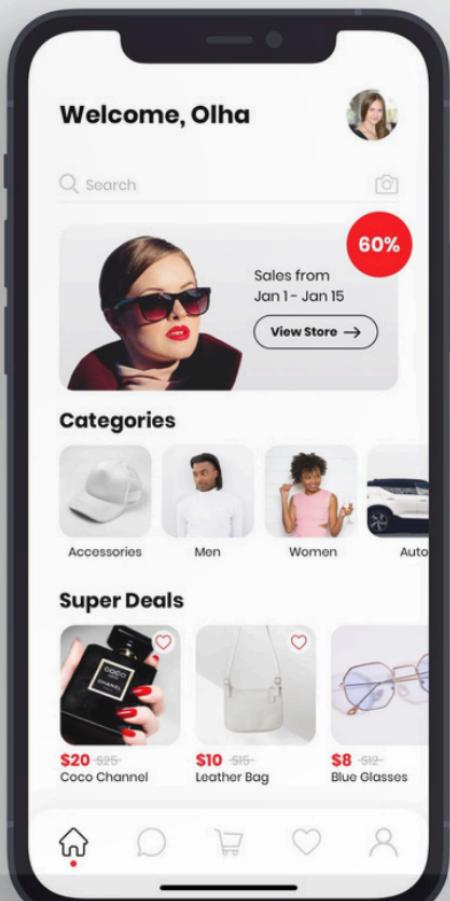


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App Overview

The AliExpress mobile application is a global online retail platform that enables users to browse, search, purchase, and track a wide variety of products from international sellers.

The app offers personalized shopping experiences, product recommendations, secure payment options, order tracking, and user account management.

Key features include search by image, filtering and sorting items, managing wishlists, browsing history, cart and checkout functionalities, and accessing customer support services such as returns and refunds.

The app is designed to provide a smooth and intuitive user experience, supporting multiple languages and currencies, with seamless navigation across different shopping categories.

Testing Scope

This project focuses on validating the core functionalities of the AliExpress mobile application from the end-user perspective.

The scope includes:

- User registration, login, and password management
- My Account section: Orders, Returns/Refunds, Wishlist, Cart, Browsing History
- Checkout and payment processes
- Shipping address and account information management
- Search functionality, including image search and filters
- App performance, accessibility, and usability on mobile devices
- Localization and multilingual support
- App behavior during interruptions and low connectivity

Exit Criteria

Testing will be considered complete once all test cases have been executed, with high priority bugs resolved and retested to ensure core functionalities are unaffected. The platform must meet performance, compatibility and security benchmarks across all supported devices, with at least 95% test coverage achieved.

Recommendations

- **Improve Back Button Behavior-** Display a confirmation prompt before exiting the app to prevent accidental closures, especially from the home page.
- **Enhance Error Messages-** Ensure consistency and clarity in all error messages across forms (login, payment, address fields) to improve user understanding.
- **Add Filtering Options in Browsing History-** Implement category filters in the browsing history section to help users quickly find previously viewed items.
- **Prevent Duplicate Payment Methods and Addresses-** Include checks to avoid adding the same credit card or shipping address multiple times and provide meaningful feedback.
- **Improve Accessibility Compliance-** Ensure all elements are screen-reader friendly and that color contrast meets accessibility standards.

Conclusion

The testing process for the AliExpress mobile app successfully validated core functionalities, including user authentication, order management, wishlist, cart, and account settings.

The majority of test cases passed, indicating a generally stable and reliable application. Most of the identified bugs were of moderate severity, with no critical or showstopper issues detected. However, several usability and performance improvements are recommended, particularly in areas such as error handling and accessibility compliance. The app demonstrates good responsiveness and functional completeness, but minor refinements could significantly enhance user satisfaction and overall app quality.

In conclusion, the app is in a solid state for production use and should be released.

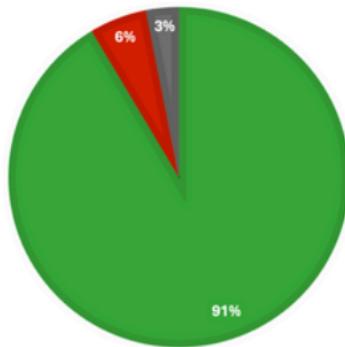
Metrix

This pie chart displays the results of 257 test cases, showing how many passed, failed, or were not run. It provides a quick visual summary of the current testing status.

Passed	Failed	Not Run	Total
235	14	8	257

TEST CASES STATUS

■ Passed ■ Failed ■ Not Run



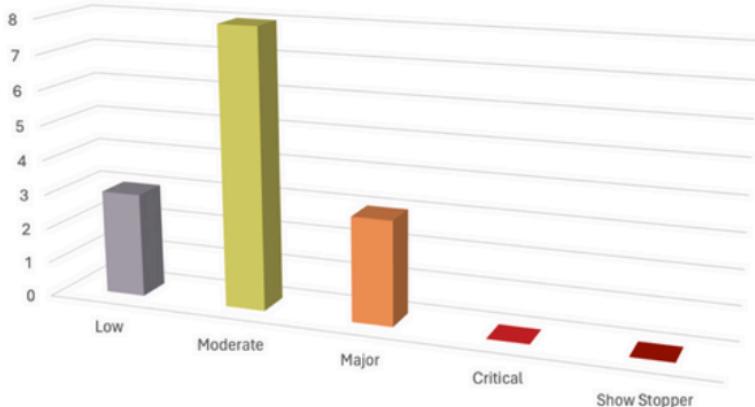
This column chart shows the number of bugs found during testing, grouped by severity level.

Most of the bugs found were of moderate severity, with a few categorized as low or major.

No critical or showstopper bugs were identified.

Low	Moderate	Major	Critical	Show Stopper
3	8	3	0	0

Bugs Severity



TestRail

I used TestRail to create, manage, and execute test cases. Test execution results were also documented in TestRail, providing clear visibility into the testing progress. This systematic approach helped track coverage, identify issues efficiently, and maintain an organized workflow throughout the testing process.



235 Passed
 91% set to Passed
 0 Blocked
 0% set to Blocked
 0 Retest
 0% set to Retest
 14 Failed
 5% set to Failed

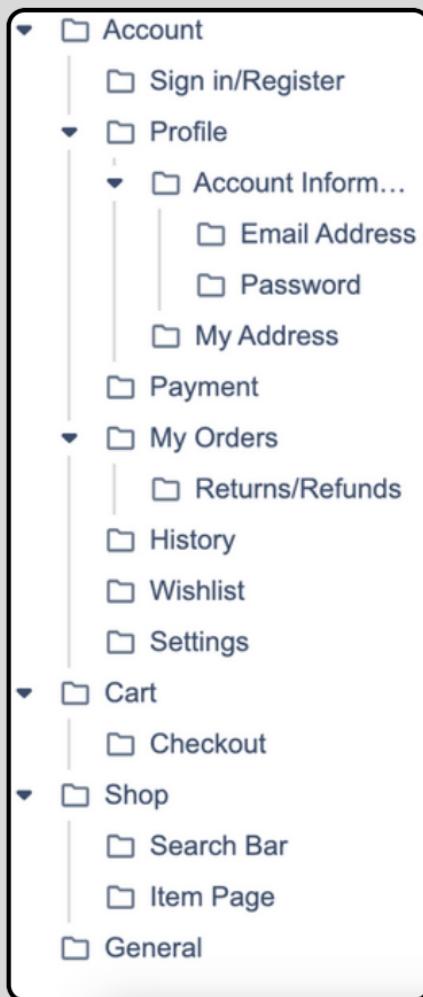


91%
passed

8 / 257 untested (3%).

<input type="checkbox"/> T22	Verify that all the links at the bottom of the Register/Sign in page such as the 'AliExpress Free Membership Agreement' and 'Privacy Policy' are available and redirect to the correct pages.	Passed	>
<input type="checkbox"/> T23	Verify that registering with an invalid email (123@gmail.net) displays an error message (e.g: "Please enter a valid email address").	Failed	>
<input type="checkbox"/> T24	Verify that registering with an email longer than 100 characters displays an error message (e.g: "Email exceeds character limit").	Failed	>
<input type="checkbox"/> T25	Verify that logging in with a correct email and an incorrect password displays an error message (e.g: "Your email or password is incorrect").	Failed	>
<input type="checkbox"/> T26	Verify that after resetting or updating the password, the user cannot log in using the old password.	Passed	>
<input type="checkbox"/> T27	Verify that after 5 incorrect password attempts to sign in, the session is suspended and an appropriate error message is displayed (e.g: "Too many attempts, try again later").	Failed	>
<input type="checkbox"/> T28	Verify that an appropriate error message is displayed when entering a registered email with spaces between characters (e.g: eli @ g m a i l . c o m).	Passed	>
<input type="checkbox"/> T29	Verify that an appropriate error message is displayed when entering a registered email without a dot in the domain (e.g: eli@gmailcom).	Passed	>
<input type="checkbox"/> T34	Verify that a user can successfully update their email address.	Passed	>
<input type="checkbox"/> T35	Verify that a confirmation message is sent to the user before updating their email address.	Passed	>
<input type="checkbox"/> T36	Verify that a user cannot update their email address with an invalid email and that an appropriate error message is displayed.	Failed	>
<input type="checkbox"/> T37	Verify that a confirmation email is sent within the expected timeframe after initiating the request to update the email address (0-1 min).	Passed	>
<input type="checkbox"/> T38	Verify that after updating the email address, the user can log in using the new email address.	Passed	>
<input type="checkbox"/> T39	Verify that after updating the email address, the user cannot log in using the previous email address.	Passed	>
<input type="checkbox"/> T40	Verify the time taken for the system to send a confirmation email after updating the email address under low Wi-Fi signal conditions.	Passed	>
<input type="checkbox"/> T41	Verify that the system does not crash or freeze when attempting to update the email address under slow internet conditions.	Passed	>

Testing Tree



Test Cases

ID	Title	Section
C1	Verify that the 'Sign in/Register' button redirects to the sign in or register page.	Sign in/Register
C2	Verify that clicking the eye icon in the password field reveals the entered password.	Sign in/Register
C3	Verify successful login using a correct email and password.	Sign in/Register
C4	Verify successful login using a correct phone number and password.	Sign in/Register
C5	Verify successful login with the SMS code sign in option.	Sign in/Register
C6	Verify successful login with a Google account.	Sign in/Register
C7	Verify successful login with a Facebook account.	Sign in/Register
C8	Verify successful login with a Twitter account.	Sign in/Register
C9	Verify that a confirmation code is sent after registering with a valid email.	Sign in/Register
C10	Verify successful registration using the confirmation code.	Sign in/Register
C11	Verify that a confirmation code is sent after registering with a valid phone number.	Sign in/Register
C12	Verify successful registration with a Google account.	Sign in/Register
C13	Verify successful registration with a Facebook account.	Sign in/Register
C14	Verify successful registration with a Twitter account.	Sign in/Register
C15	Verify that clicking on 'Forgot Password' redirects to the password reset page.	Sign in/Register
C16	Verify that a reset password email is sent after entering an existing user email address.	Sign in/Register
C17	Verify that a reset password SMS is sent after entering an existing user phone number.	Sign in/Register
C18	Verify successful login after resetting the password.	Sign in/Register
C19	Verify that a user can log in successfully after updating their password.	Sign in/Register
C20	Verify that a user can log out successfully.	Sign in/Register
C21	Verify that the 'Trouble signing in?' link redirects to an appropriate page such as password reset page.	Sign in/Register
C22	Verify that all the links at the bottom of the Register/Sign in page such as the 'AliExpress Free Membership Agreement' and 'Privacy Policy' are available and redirect to the correct pages.	Sign in/Register
C23	Verify that registering with an invalid email (123@gmail.net) displays an error message (e.g: "Please enter a valid email address").	Sign in/Register
C24	Verify that registering with an email longer than 100 characters displays an error message (e.g: "Email exceeds character limit").	Sign in/Register
C25	Verify that logging in with a correct email and an incorrect password displays an error message (e.g: "Your email or password is incorrect").	Sign in/Register

C26	Verify that after resetting or updating the password, the user cannot log in using the old password.	Sign in/Register
C27	Verify that after 5 incorrect password attempts to sign in, the session is suspended and an appropriate error message is displayed (e.g: "Too many attempts, try again later").	Sign in/Register
C28	Verify that an appropriate error message is displayed when entering a registered email with spaces between characters (e.g: eli @ g m a i l . c o m).	Sign in/Register
C29	Verify that an appropriate error message is displayed when entering a registered email without a dot in the domain (e.g: eli@gmailcom).	Sign in/Register
C30	Verify that an appropriate error message is displayed when attempting to log in without an internet connection.	Sign in/Register
C31	Verify that error messages are correctly displayed in the selected language when changing the site's language.	Sign in/Register
C32	Verify that the system detects an incorrect verification code and prevents the user from resetting the password.	Sign in/Register
C33	Verify that all UI elements on the Sign In/Register page are correctly aligned and displayed without visual errors.	Sign in/Register
C34	Verify that a user can successfully update their email address.	Email Address
C35	Verify that a confirmation message is sent to the user before updating their email address.	Email Address
C36	Verify that a user cannot update their email address with an invalid email and that an appropriate error message is displayed.	Email Address
C37	Verify that a confirmation email is sent within the expected timeframe after initiating the request to update the email address (0-1 min).	Email Address
C38	Verify that after updating the email address, the user can log in using the new email address.	Email Address
C39	Verify that after updating the email address, the user cannot log in using the previous email address.	Email Address
C40	Verify the time taken for the system to send a confirmation email after updating the email address under low Wi-Fi signal conditions.	Email Address
C41	Verify that the system does not crash or freeze when attempting to update the email address under slow internet conditions.	Email Address
C42	Verify that a user can successfully update their password with valid credentials.	Password
C43	Verify that after updating the password, the user can log in using the new password.	Password
C44	Verify that after updating the password, the old password no longer grants access.	Password
C45	Verify that the system displays a confirmation message after a successful password update.	Password
C46	Verify that a confirmation code is sent within the expected timeframe after initiating the request to update the password (0-1 min).	Password

C47	Verify that the 'Other ways to verify' option is available and redirects to the correct page.	Password
C48	Verify that a user can successfully verify their identity using both email and credit card verification options.	Password
C49	Verify that the system sends an email notification when the password is changed.	Password
C50	Verify that the system rejects passwords that do not meet security requirements (e.g: too short, missing special characters, common passwords like '123456').	Password
C51	Verify that the new password is not updated until it matches in both the 'New Password' and 'Confirm Password' fields.	Password
C52	Verify that the system does not allow updating the password if the new password or confirmation password field is left empty.	Password
C53	Verify that the system allows updating the password with special characters (!@#\$%^&).	Password
C54	Verify that a password can be updated with the maximum allowed character limit (20 characters).	Password
C55	Verify that a password cannot be updated if it contains fewer than the minimum number of characters allowed (6 characters).	Password
C56	Verify that after updating the password, the user remains logged in.	Password
C57	Verify that the system allows password updates under slow internet conditions and handles delays gracefully.	Password
C58	Verify that the system does not allow the user to enter the confirmation code after the session has expired.	Password
C59	Verify that the system successfully resends the confirmation code after clicking the 'Resend Code'.	Password
C60	Verify that a user can easily view their shipping address details.	My Address
C61	Verify that a user can successfully edit their shipping address details.	My Address
C62	Verify that a user can successfully remove their saved shipping address.	My Address
C63	Verify that a user cannot complete their shipping address update with required fields left empty.	My Address
C64	Verify that special characters cannot be inserted into the address fields and that an appropriate error message is displayed.	My Address
C65	Verify that the shipping address cannot be updated with an incorrect zip code.	My Address
C66	Verify that a user cannot add the same shipping address that already exists.	My Address
C67	Verify that the system supports updating shipping addresses in Hebrew.	My Address
C68	Verify that the shipping address update request is processed within an acceptable timeframe (e.g: under 2 seconds).	My Address

C69	Verify that the system allows the user to update the shipping address and handles delays gracefully under slow internet conditions.	My Address
C70	Verify that the system can handle multiple users updating their shipping address at the same time without performance degradation.	My Address
C71	Verify that a user can successfully update their phone number in the shipping address section with a valid phone number.	My Address
C72	Verify that the system allows only valid phone number formats (e.g: correct country code, no special characters).	My Address
C73	Verify that the phone number field is marked as required and cannot be left empty during address updates.	My Address
C74	Verify that the system rejects a phone number entered in an invalid format (e.g: alphabetic characters, incorrect country code).	My Address
C75	Verify that the system rejects phone numbers that exceed the maximum allowed number of digits for the given country.	My Address
C76	Verify that the system rejects phone numbers that do not match the selected country's phone number format.	My Address
C77	Verify that the system does not allow a user to update their phone number with a duplicate number already associated with another user's account.	My Address
C78	Verify that the updated shipping address information is displayed correctly after being saved.	My Address
C79	Verify that a user can easily view their payment information.	Payment
C80	Verify that a user can successfully add new payment information.	Payment
C81	Verify that a user can successfully remove their payment information.	Payment
C82	Verify that the app supports all major card types (Visa, Mastercard, American Express etc.).	Payment
C83	Verify that an appropriate error message is displayed when a user tries to add a credit card with incorrect information, such as an invalid expiration date, card number, CVV etc.	Payment
C84	Verify that a user cannot add a credit card that is already saved and that an appropriate error message, such as 'This card already exists' is displayed.	Payment
C85	Verify that the updated payment information is displayed correctly after being saved.	Payment
C86	Verify that the system does not allow updating a payment method if any required fields (e.g: card number, expiration date, CVV) are left empty.	Payment
C87	Verify that the payment method update request is processed within an acceptable timeframe (e.g: under 2 seconds).	Payment

C88	Verify that the system allows the user to update their payment method under slow internet conditions and handles delays gracefully.	Payment
C89	Verify that the system can handle multiple users updating their payment methods simultaneously without performance degradation.	Payment
C90	Verify that the 'Bonus' button is available and redirects to the correct page.	Payment
C91	Verify that the bonus balance is displayed correctly.	Payment
C92	Verify that a user can easily view their order history.	My Orders
C93	Verify that a user is able to track their orders successfully.	My Orders
C94	Verify that a user can easily view their order details, including order date, payment method and other relevant information.	My Orders
C95	Verify that a user can successfully search a specific order in the order history using the product name.	My Orders
C96	Verify that a user can successfully search a specific order in the order history using the order ID number.	My Orders
C97	Verify that the order time filter functions correctly (Last 6 months, last year etc.).	My Orders
C98	Verify that a user can successfully add an item from their order history to the cart.	My Orders
C99	Verify that a user can reorder previous purchases.	My Orders
C100	Verify that a user can successfully delete an item from their order history.	My Orders
C101	Verify that the shipment arrives within the specified time.	My Orders
C102	Verify that the delivered item is in good condition, free of damage, and matches the product description, including specifications such as size, color, and features.	My Orders
C103	Verify that when a delivery is delayed, an appropriate message is sent to inform the user.	My Orders
C104	Verify that if a delivery is delayed by 45 days or more, the user is refunded according to the site's return policy.	My Orders
C105	Verify that each order displays the correct status (e.g: 'Processing', 'Shipped', 'Delivered').	My Orders
C106	Verify that users can filter orders by status.	My Orders
C107	Verify that the app shows a proper message such as 'No Orders Yet', when there are no orders.	My Orders
C108	Verify that searching for an incorrect order ID displays an appropriate 'No results found' message.	My Orders
C109	Verify that canceled orders still show proper details and status updates.	My Orders
C110	Verify that users with a large number of orders can scroll through the list without lag.	My Orders
C111	Verify that tracking works correctly for orders shipped from different countries.	My Orders

C112	Verify that switching the app language does not change or corrupt order details.	My Orders
C113	Verify that the 'My Orders' page loads within a reasonable time (e.g: under 3 seconds).	My Orders
C114	Verify that order details still load properly when the device has slow internet connection.	My Orders
C115	Verify that no sensitive payment information (like full card numbers) is visible in order details.	My Orders
C116	Verify that a user can successfully request a refund and receive a confirmation message.	Returns/Refunds
C117	Verify that the refund reason list is comprehensive and includes the most likely cases.	Returns/Refunds
C118	Verify that a refund request cannot be submitted without selecting a reason from the list.	Returns/Refunds
C119	Verify that there is an option to add free text for further clarification of the issue.	Returns/Refunds
C120	Verify that a user can successfully upload images/videos to confirm the item's issue.	Returns/Refunds
C121	Verify that a user can track the status of their refund request.	Returns/Refunds
C122	Verify that a user receives a response regarding the refund within 2 business days.	Returns/Refunds
C123	Verify that a user can successfully receive a refund to the correct payment method.	Returns/Refunds
C124	Verify that a user can appeal the refund decision.	Returns/Refunds
C125	Verify that users can request a refund for a specific item in a multi-item order without affecting the rest of the order.	Returns/Refunds
C126	Verify that refund amounts are properly converted and returned in the original payment currency.	Returns/Refunds
C127	Verify that users cannot abuse the refund system by submitting multiple fraudulent refund requests.	Returns/Refunds
C128	Verify that refund transactions do not expose sensitive financial details.	Returns/Refunds
C129	Verify that the refund request page loads in under 3 seconds.	Returns/Refunds
C130	Verify that the browsing history correctly displays all recently viewed products.	History
C131	Verify that tapping on a product in browsing history redirects to its detailed product page.	History
C132	Verify that browsing history is consistent across different devices when logged into the same account.	History
C133	Verify that browsing history is sorted in descending order based on the time the item was viewed.	History
C134	Verify that users can filter browsing history by categories.	History

C135	Verify that switching the app language does not affect the display of browsing history.	History
C136	Verify that users can delete specific items from the browsing history.	History
C137	Verify that users can delete all browsing history in one action.	History
C138	Verify that after clearing browsing history, previously viewed items cannot be recovered.	History
C139	Verify that out-of-stock or removed products appear with a proper status label in browsing history.	History
C140	Verify that browsing history loads efficiently even with thousands of viewed items stored.	History
C141	Verify that tapping the heart button successfully saves the item to the Wishlist.	Wishlist
C142	Verify that tapping the 'Wishlist' button under 'Account' redirects to the Wishlist page.	Wishlist
C143	Verify that tapping a product in the Wishlist redirects the user to its detailed product page.	Wishlist
C144	Verify that users can successfully delete items from the Wishlist.	Wishlist
C145	Verify that Wishlist items are not deleted after the user logs out and logs back into the same account.	Wishlist
C146	Verify users can move items from wish list to cart.	Wishlist
C147	Verify that each product in the Wishlist correctly displays its image, title, price, and availability.	Wishlist
C148	Verify that Wishlist items remain consistent across multiple devices when logged into the same account.	Wishlist
C149	Verify that users cannot add the same item twice to their Wishlist.	Wishlist
C150	Verify that a user cannot add items to the Wishlist without being logged in.	Wishlist
C151	Verify that updating the AliExpress app does not delete Wishlist items.	Wishlist
C152	Verify that changing the app's language does not affect the content of the Wishlist.	Wishlist
C153	Verify that the Wishlist section loads efficiently even with hundreds of saved products.	Wishlist
C154	Verify that all languages presented in the 'Language' option are available and that the site updates accordingly after selecting one.	Settings
C155	Verify that switching to a different language correctly translates all site content without layout or readability issues.	Settings
C156	Verify that all currencies presented in the 'Currency' option are available and that prices update accordingly after selecting one.	Settings
C157	Verify that the displayed prices after changing the currency match the correct exchange rates.	Settings
C158	Verify that the 'Add to cart' button functions correctly and the item is successfully added to the cart.	Cart
C159	Verify that the item can be removed easily after added to the cart.	Cart

C160	Verify that increasing or decreasing the quantity of an item in the cart updates correctly.	Cart
C161	Verify that each item in the cart correctly displays its image, title, price, quantity, and availability.	Cart
C162	Verify that the cart dynamically updates the total cost when modifying item quantity or removing items.	Cart
C163	Verify that cart items remain saved when the user logs out and logs back into the same account.	Cart
C164	Verify that available shipping options are displayed and can be selected before proceeding to checkout.	Cart
C165	Verify that multiple items can be selected and removed simultaneously from the cart when it contains a large number of items.	Cart
C166	Verify that an item can be moved from the cart to the wish list.	Cart
C167	Verify that the user is not allowed to add more than the available stock to the cart.	Cart
C168	Verify that cart items remain the same when accessing the cart from different devices using the same account.	Cart
C169	Verify that changing the app's language does not affect cart contents or functionality.	Cart
C170	Verify that changing the app's currency updates item prices correctly in the cart.	Cart
C171	Verify that the 'Checkout' button redirects to the 'Order Confirmation' page.	Checkout
C172	Verify that the items in the checkout page match the items added to the cart, including correct quantity, product details, and total price.	Checkout
C173	Verify that the 'Checkout' button count updates correctly when adding and removing items from the cart.	Checkout
C174	Verify that the user can select a valid shipping address from their saved addresses or input a new address.	Checkout
C175	Verify that the user can choose a shipping method from available options based on the selected shipping address.	Checkout
C176	Verify that the user can successfully apply a valid discount or voucher code and the total price updates accordingly.	Checkout
C177	Verify that the user can select a payment method, enter the necessary details, and tap 'Pay Now' to proceed with the payment.	Checkout
C178	Verify that after a successful payment, the user is redirected to an order confirmation page with an order summary.	Checkout
C179	Verify that the user can view all available payment methods (credit/debit cards, PayPal, etc.) during checkout.	Checkout
C180	Verify that an error message is displayed when trying to check out an item that is no longer in stock.	Checkout
C181	Verify that the system prevents checkout if no valid shipping address is selected.	Checkout

C182	Verify that using an expired or invalid discount code results in an appropriate error message.	Checkout
C183	Verify that if the internet connection is lost, an appropriate error message is shown.	Checkout
C184	Verify that the user is prevented from completing the checkout and receives an error message for an expired or invalid payment method.	Checkout
C185	Verify that the 'Checkout' button is disabled or hidden when there are no items in the cart.	Checkout
C186	Verify that if the payment transaction fails, the system displays an appropriate error message (e.g: 'Payment failed. Please try again').	Checkout
C187	Verify that the checkout process completes in under 5 seconds with a stable internet connection.	Checkout
C188	Verify search suggestions appear as the user types.	Search Bar
C189	Verify filters & sorting work correctly (e.g: applying the Price option as Low to High should reorder results correctly).	Search Bar
C190	Verify that multiple filters can be applied simultaneously, such as price, type, color etc.	Search Bar
C191	Verify incorrect search terms return relevant suggestions (e.g: "iphon case" should suggest "iPhone case").	Search Bar
C192	Verify category-specific searches work properly (e.g: searching "Men's T-shirt" should return only men's T-shirts).	Search Bar
C193	Verify search bar retains search history after search execution.	Search Bar
C194	Verify that after searching for an item that doesn't exist, an appropriate message is displayed (e.g: "No results found").	Search Bar
C195	Verify that searching is available using special characters (e.g: !@#\$).	Search Bar
C196	Verify that the search supports multiple languages, such as Hebrew.	Search Bar
C197	Verify that the search functions even when there's no internet connection and displays an appropriate message (e.g: 'No internet connection').	Search Bar
C198	Verify that the search functions properly when inserting many words (e.g: 50 characters).	Search Bar
C199	Verify that the search suggestions reset when the search words are deleted.	Search Bar
C200	Verify that the search displays the most relevant results at the top of the page.	Search Bar
C201	Verify that the search displays results quickly without long loading time.	Search Bar
C202	Verify that the search is working properly on different mobile phones.	Search Bar
C203	Verify search results update dynamically when filters are applied.	Search Bar
C204	Verify that all search results display the product pricing and buyers rating information.	Search Bar
C205	Verify that searching by uploading an image is available.	Search Bar
C206	Verify that searching by uploading an image returns relevant results.	Search Bar

C207	Verify that when a large image is uploaded into the 'Search by image' option, an appropriate message about the excessive image size is displayed.	Search Bar
C208	Verify that the search bar is "sticky" and remains visible after scrolling down.	Search Bar
C209	Verify that all images are clear and high quality.	Item Page
C210	Verify that selecting a different color updates the item's color in the displayed image.	Item Page
C211	Verify that different sizes are available for selection and that all sizes are listed.	Item Page
C212	Verify that sizes out of stock cannot be selected.	Item Page
C213	Verify that the product description and specifications are accurate, clear and easy to read.	Item Page
C214	Verify that the shipping and delivery details are provided and presented clearly.	Item Page
C215	Verify that the quantity of the item can be changed before adding the item to the cart.	Item Page
C216	Verify that there is a limit on the quantity of the item that can be ordered (a user will not be able to purchase 100 units).	Item Page
C217	Verify that a quantity of '0' cannot be selected.	Item Page
C218	Verify that similar items are suggested at the bottom of the page.	Item Page
C219	Verify that all the item reviews are from verified purchases.	Item Page
C220	Verify that the reviews include item images, date, rating and other relevant details.	Item Page
C221	Verify that the item images of reviewers are clickable and of good quality.	Item Page
C222	Verify that the review filters such as rating, function correctly.	Item Page
C223	Verify that a user can contact the seller for any additional questions about the item.	Item Page
C224	Verify that the seller's response time is short and that the provided response is relevant and accurate.	Item Page
C225	Verify that users receive a security notification when logging in from a new device.	General
C226	Verify that the app is accessible to users with disabilities.	General
C227	Verify that the app layout is intuitive and users can navigate without confusion.	General
C228	Verify that the app maintains a consistent design across all pages.	General
C229	Verify that users can easily locate key features like search, cart, and orders.	General
C230	Verify that confirmation dialogs appear before performing critical actions (e.g: deleting an order, updating payment details).	General
C231	Verify that the checkout process is simple and requires minimal steps.	General
C232	Verify that the app remains stable when a large number of users are making purchases simultaneously.	General

C233	Verify that the app does not crash when adding hundreds of items to the cart.	General
C234	Verify that the app resumes correctly after receiving a phone call.	General
C235	Verify that the app resumes correctly after receiving an SMS or push notification.	General
C236	Verify that the app does not crash when switching between different apps.	General
C237	Verify that the app behaves correctly when the device receives multiple notifications at once.	General
C238	Verify that users can enable/disable notifications from the app settings.	General
C239	Verify that the app is comfortable to use with one hand.	General
C240	Verify that all elements (buttons, icons) are large enough for easy tapping.	General
C241	Verify that swipe gestures work as expected.	General
C242	Verify that tapping on buttons and other elements responds instantly without lag.	General
C243	Verify that scrolling is smooth and does not stutter, even with large product lists.	General
C244	Verify that tapping on notifications opens the relevant section in the app.	General
C245	Verify that the back button behaves correctly (does not exit the app unexpectedly).	General
C246	Verify that the app installs correctly from the App Store / Google Play.	General
C247	Verify that the app installs within a reasonable time frame based on internet speed.	General
C248	Verify that uninstalling the app removes all associated app data.	General
C249	Verify that reinstalling the app allows users to log in without issues.	General
C250	Verify that an interrupted download (due to a network drop) resumes from where it left off.	General
C251	Verify that the app launches within an acceptable time frame (e.g: under 3 seconds).	General
C252	Verify that product images load quickly and do not show broken placeholders.	General
C253	Verify that the app does not cause excessive battery drain when running in the background.	General
C254	Verify that keeping the app open for an extended period does not overheat the device.	General
C255	Verify that the app's CPU usage remains within reasonable limits during normal usage.	General
C256	Verify that the app functions properly on both Wi-Fi and mobile data.	General
C257	Verify that switching from Wi-Fi to mobile data does not cause the app to disconnect.	General

Bug List

ID	Title	Severity
AA-1	No error message is displayed when registering with an invalid email format (e.g: 123@gmal.net).	Moderate
AA-2	System accepts email addresses longer than 100 characters without displaying an error message.	Moderate
AA-3	Incorrect error message displayed when logging in with valid email and incorrect password.	Moderate
AA-4	Session is not suspended after 5 consecutive incorrect password attempts.	Major
AA-5	Invalid email format is accepted when updating user email address.	Moderate
AA-6	System accepts passwords that do not meet security requirements.	Major
AA-7	Special characters are accepted in shipping address fields without validation.	Moderate
AA-8	System allows updating shipping address with an incorrect or invalid ZIP code.	Moderate
AA-9	The system allows duplicate shipping addresses to be added.	Low
AA-10	The system fails to display appropriate error messages when entering invalid credit card information.	Moderate
AA-11	The system allows re-adding a credit card that is already saved without showing a proper error message.	Low
AA-12	Browsing history does not include a category filter option.	Low
AA-13	The app lacks accessibility support for users with disabilities.	Major
AA-14	Back button exits the app from the home page without a confirmation prompt.	Moderate

Bug Reports

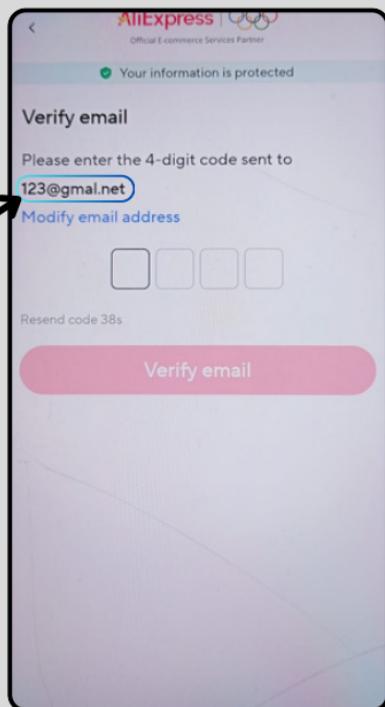
[AA-1] No error message is displayed when registering with an invalid email format (e.g: 123@gmal.net). Created: 07/Apr/25 Updated: 07/Apr/25

Status: To Do
Project: AliExpress App

Type:	Bug	Priority:	High
Reporter:	Or'ad Menahem	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0

Severity: S4- Moderate

The app accepts the invalid email and sends a confirmation code



Description

Steps to Reproduce:

1. Navigate to the registration screen by going to **Account-> Sign in / Register**
2. Enter '**123@gmal.net**' in the email field
3. Tap on '**Continue**'

Actual Result:

No error message appears. The app accepts the invalid email and sends a confirmation code to that email address

Expected Result:

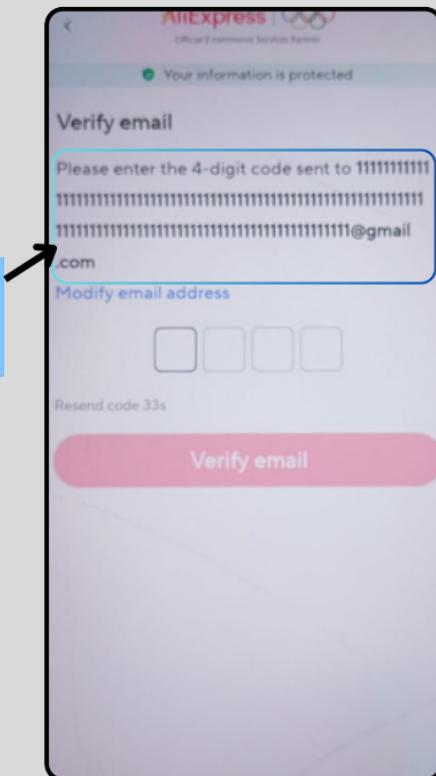
An error message like "**Please enter a valid email address**" should be displayed, preventing the user from proceeding

[AA-2] System accepts email addresses longer than 100 characters without displaying an error message. Created: 07/Apr/25 Updated: 07/Apr/25

Status: To Do
Project: AliExpress App

Type: Bug Priority: Medium
Reporter: Or'ad Menahem Assignee: Unassigned
Resolution: Unresolved Votes: 0

Severity: S4- Moderate



Description

Steps to Reproduce:

1. Navigate to the registration screen by going to **Account-> Sign in / Register**
2. Enter an email address longer than 100 characters (e.g: 11111111111...@gmail.com)
3. Tap on '**Continue**'

Actual Result:

No error message appears. The app accepts the long email and sends a confirmation code to that email address

Expected Result:

The system should prevent registration and display an error message like:
"Email exceeds character limit."

[AA-3] Incorrect error message displayed when logging in with valid email and incorrect password. Created: 07/Apr/25 Updated: 07/Apr/25

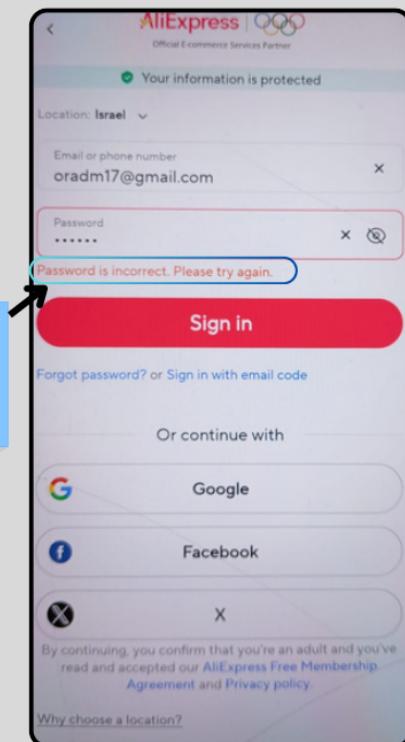
Status: To Do

Project: AliExpress App

Type:	Bug	Priority:	Medium
Reporter:	Or'ad Menahem	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		

Severity: S4- Moderate

The system should display a neutral message like:
"Email address or
password is incorrect"



Description

Steps to Reproduce:

1. Navigate to the Login screen by going to **Account-> Sign in / Register**
2. Enter a valid registered email address (**oradm17@gmail.com**)
3. Enter an incorrect password (**123456**)
4. Tap on '**Sign in**'

Actual Result:

The system displays the message: "**Password is incorrect. Please try again.**"

Expected Result:

The system should display a neutral and secure message:
"Email address or password is incorrect."

[AA-4] Session is not suspended after 5 consecutive incorrect password attempts.

Created: 07/Apr/25 Updated: 07/Apr/25

Status: To Do

Project: AliExpress App

Type: Bug

Priority: High

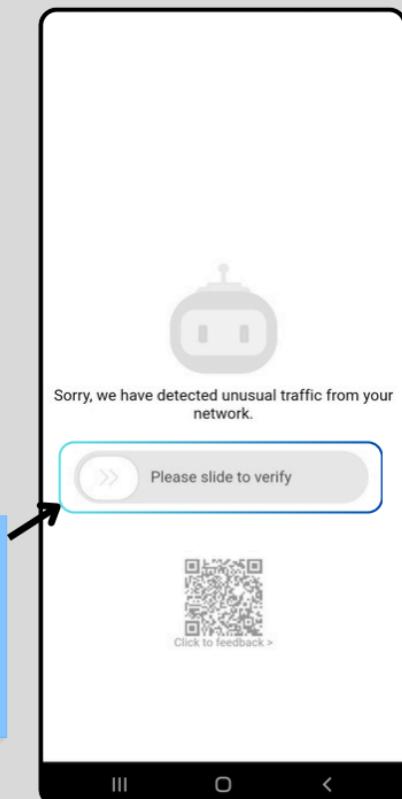
Reporter: Or'ad Menahem

Assignee: Unassigned

Resolution: Unresolved

Votes: 0

Severity: S3- Major



After 5 failed login attempts, the user is still able to slide the bar and continue attempting to log in without any suspension enforced by the system

Description

Steps to Reproduce:

1. Navigate to the Login screen by going to **Account-> Sign in / Register**
2. Enter a valid registered email address (`oradm17@gmail.com`)
3. Enter an incorrect password
4. Tap on '**Sign in**'
5. Repeat steps 4+5 for a total of 5 times

Actual Result:

User is allowed to continue attempting to log in beyond 5 failed attempts after just sliding a bar for verification

Expected Result:

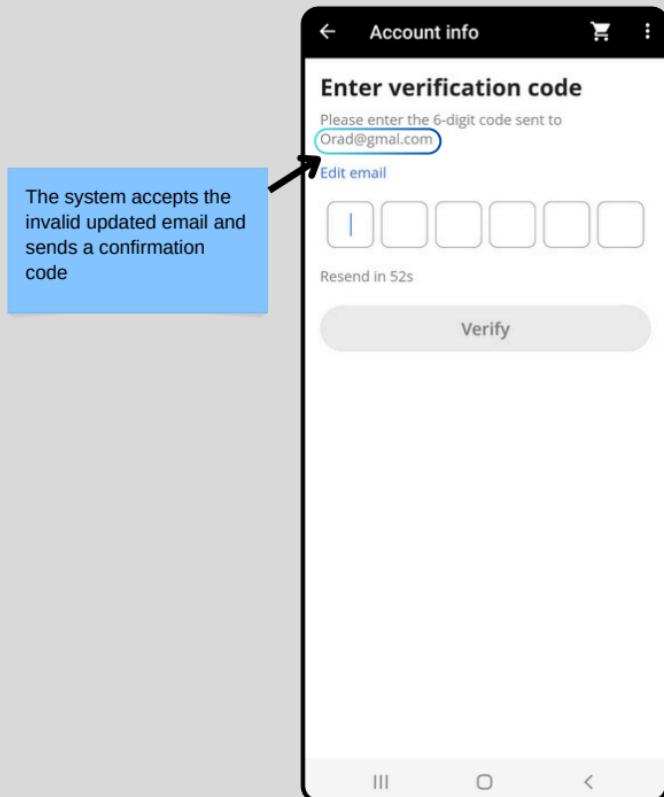
After 5 failed attempts, the system should:

- Temporarily suspend further login attempts
- Display a message such as: "**Too many attempts, try again later.**"

[AA-5] Invalid email format is accepted when updating user email address.

Created: 07/Apr/25 Updated: 07/Apr/25

Status:	To Do		
Project:	AliExpress App		
Type:	Bug	Priority:	High
Reporter:	Or'ad Menahem	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Severity:	S4- Moderate		



Description

Steps to Reproduce:

1. Navigate to the Login screen by going to **Account-> Sign in / Register**
2. Enter a valid registered email address (oradm17@gmail.com)
3. Enter correct password
4. Tap on 'Sign in'
5. Go to **Settings-> Profile-> Account Information → Email Address**
6. Enter the verification code sent and tap on 'verify'
7. Enter an invalid email address (orad@gmal.com)
8. Tap 'Continue'

Actual Result:

The system accepts and updates the invalid email format without displaying an error message

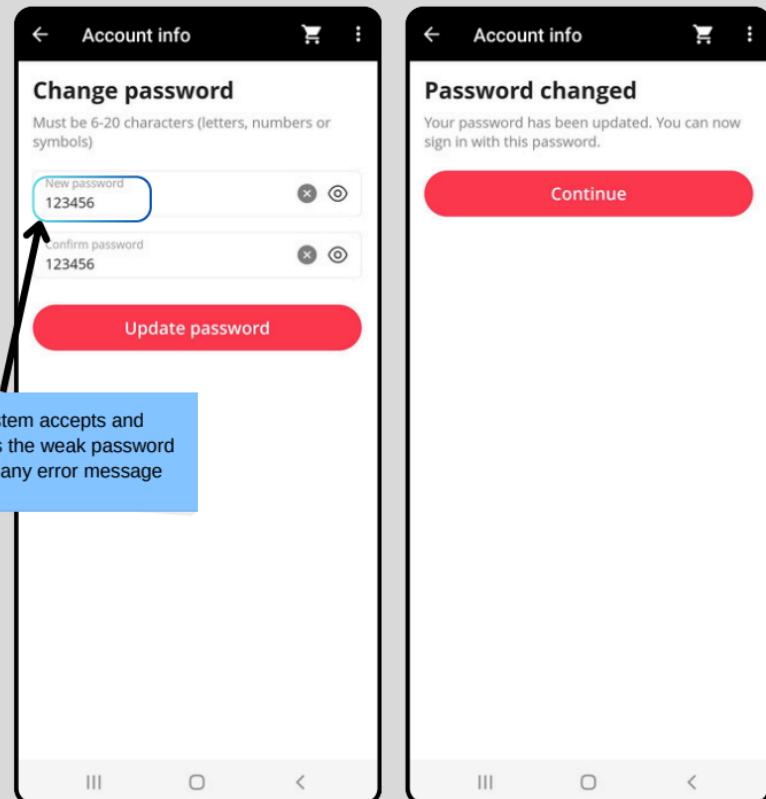
Expected Result:

The system should reject the invalid email input and display an appropriate error message such as: "**Please enter a valid email address.**"

[AA-6] System accepts passwords that do not meet security requirements.

Created: 07/Apr/25 Updated: 07/Apr/25

Status:	To Do		
Project:	AliExpress App		
Type:	Bug	Priority:	High
Reporter:	Or'ad Menahem	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Severity:	S3- Major		



Description

Steps to Reproduce:

1. Navigate to the Login screen by going to **Account-> Sign in / Register**
2. Enter a valid registered email address (oradm17@gmail.com)
3. Enter correct password
4. Tap on 'Sign in'
5. Go to **Settings-> Profile-> Account Information → Password**
6. Enter the verification code sent and tap on 'verify'
7. Enter a new password (123456)
8. Tap 'Update Password'

Actual Result:

The system accepts and updates the weak password without displaying an error message

Expected Result:

The system should reject weak or insecure passwords and display an error message such as:
"Password must be at least 8 characters long, include special characters, and not be a common password."

[AA-7] Special characters are accepted in shipping address fields without validation. Created: 07/Apr/25 Updated: 07/Apr/25

Status: To Do

Project: AliExpress App

Type: Bug

Priority:

Medium

Reporter: Or'ad Menahem

Assignee:

Unassigned

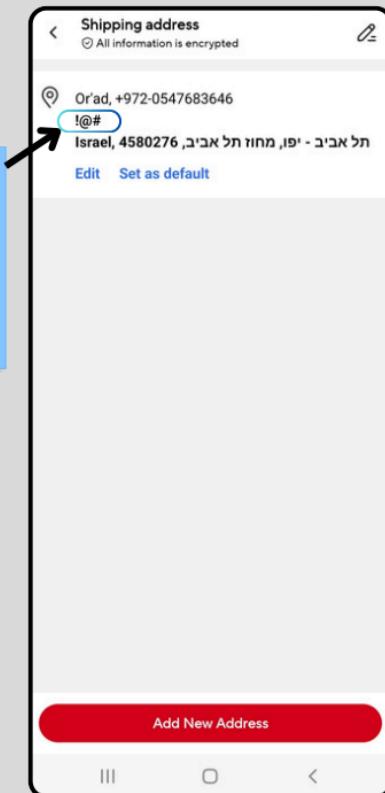
Resolution: Unresolved

Votes:

0

Severity: S4- Moderate

The system allows saving an address with special characters in the street name field without displaying any error message or performing validation



Description

Steps to Reproduce:

1. Navigate to the Login screen by going to **Account-> Sign in / Register**
2. Enter a valid registered email address (`oradm17@gmail.com`)
3. Enter correct password
4. Tap on ‘Sign in’
5. Go to **Settings-> Profile-> My Address → Manage**
6. Insert ‘!@#’ inside the ‘Street’ field
7. Fill out the remaining fields (City, Zip Code)
8. Tap ‘Save’

Actual Result:

The system allows saving the address with special characters without no error message being displayed

Expected Result:

The system should reject the input if it contains unsupported special characters and display a clear error message: “**Special characters are not allowed in address fields.**”

[AA-8] System allows updating shipping address with an incorrect or invalid ZIP code. Created: 09/Apr/25 Updated: 09/Apr/25

Status: To Do

Project: AliExpress App

Type: Bug

Priority:

High

Reporter: Or'ad Menahem

Assignee:

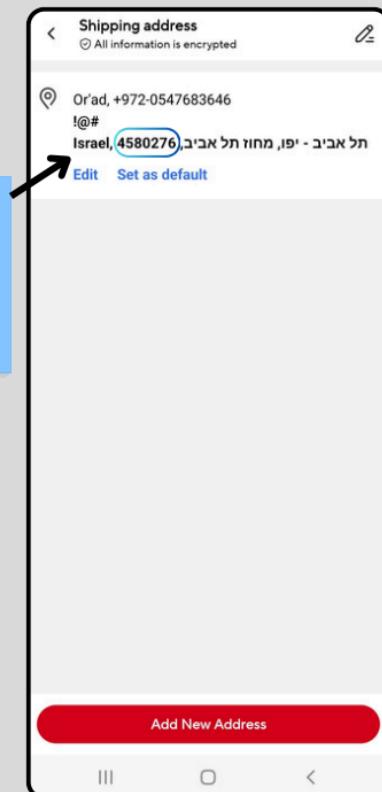
Unassigned

Resolution: Unresolved

Votes:

0

Severity: S4- Moderate



Description

Steps to Reproduce:

1. Navigate to the Login screen by going to **Account-> Sign in / Register**
2. Enter a valid registered email address (`oradm17@gmail.com`)
3. Enter correct password
4. Tap on '**Sign in**'
5. Go to **Settings-> Profile-> My Address → Manage**
6. Enter an invalid ZIP code inside the ZIP code field (e.g: '**4580276**')
7. Tap '**Save**'

Actual Result:

The system accepts the incorrect ZIP code without showing any validation error, and the address is saved successfully

Expected Result:

The system should display a clear error message, such as: "**Please enter a valid ZIP code**" and prevent saving the address with the invalid ZIP code

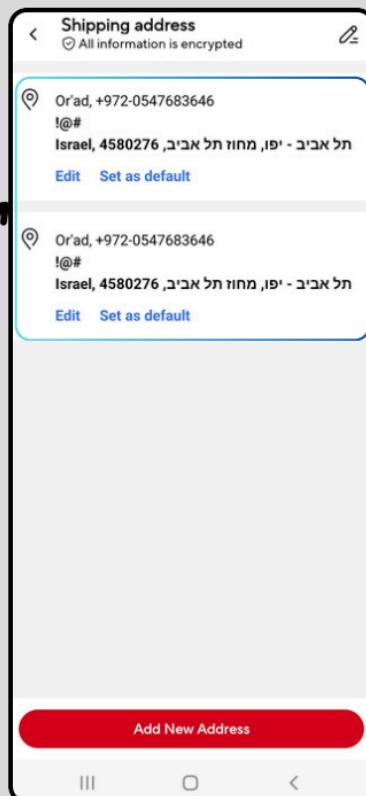
[AA-9] The system allows duplicate shipping addresses to be added.

Created: 09/Apr/25 Updated: 09/Apr/25

Status: To Do
Project: AliExpress App

Type:	Bug	Priority:	Medium
Reporter:	Or'ad Menahem	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		

Severity: S5- Low



The system allows saving an identical address multiple times

Description

Steps to Reproduce:

1. Navigate to the Login screen by going to **Account-> Sign in / Register**
2. Enter a valid registered email address (oradm17@gmail.com)
3. Enter correct password
4. Tap on 'Sign in'
5. Go to **Settings-> Profile-> My Address → Manage**
6. Tap **Add New Address**
7. Enter the exact same details (name, street, city, ZIP code, phone number, etc.) as an already existing address
8. Tap 'Save'

Actual Result:

The system allows saving an identical address multiple times without validation or warning

Expected Result:

The system should detect that the address already exists and prevent the user from saving the duplicate address

[AA-10] The system fails to display appropriate error messages when entering invalid credit card information. Created: 09/Apr/25 Updated: 09/Apr/25

Status:

To Do

Project:

AliExpress App

Type:

Bug

Priority:

High

Reporter:

Or'ad Menahem

Assignee:

Unassigned

Resolution:

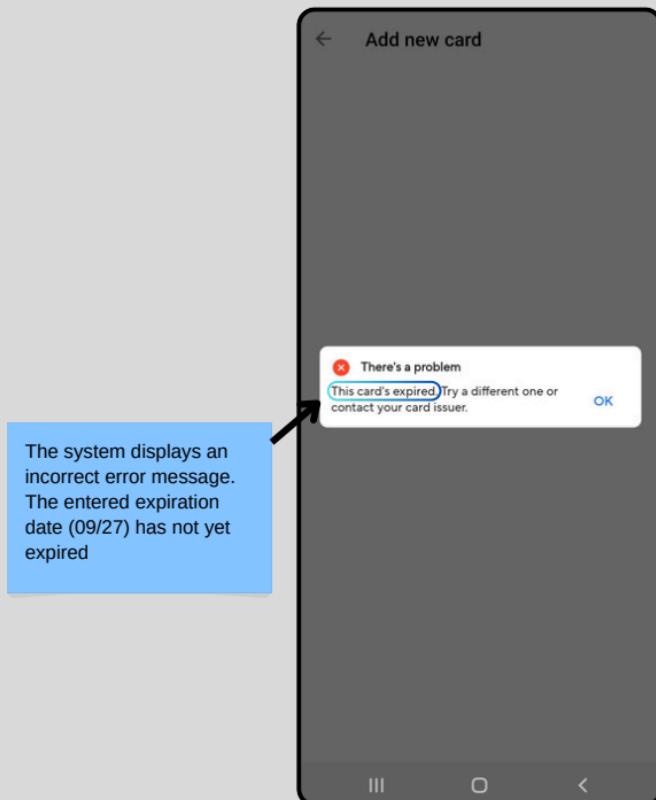
Unresolved

Votes:

0

Severity:

S4- Moderate



Description

Steps to Reproduce:

1. Go to Account-> Payment-> Cards-> Add New Card
2. Enter a valid card number
3. Enter the name on the card
4. Enter an incorrect expiration date (e.g: 09/27)
5. Enter a valid CVV number
6. Tap ‘Save’

Actual Result:

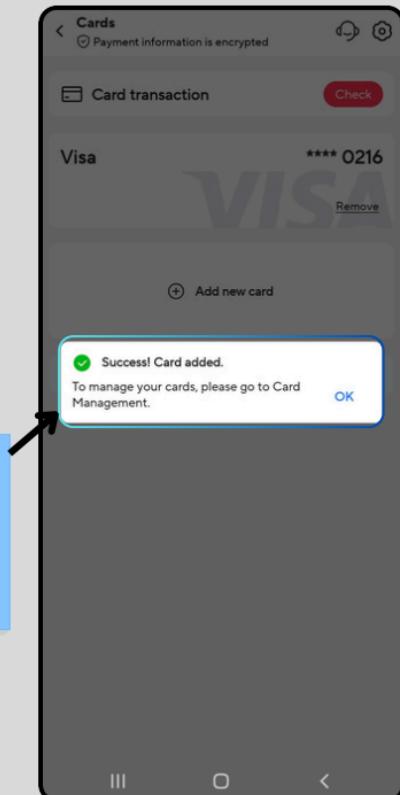
The system correctly rejects the invalid card information, but displays an incorrect error message: “**This card's expired. Try a different one or contact your card issuer.**”
(The expiration date 09/27 has yet to expire)

Expected Result:

The system should reject the invalid input and display a specific, clear, and field-level error message such as: “**Invalid Expiration date.**”

[AA-11] The system allows re-adding a credit card that is already saved without showing a proper error message. Created: 09/Apr/25 Updated: 09/Apr/25

Status:	To Do		
Project:	AliExpress App		
Type:	Bug	Priority:	Medium
Reporter:	Or'ad Menahem	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Severity:	S5- Low		



The system displays a success message when adding a credit card that is already saved, but the card is not actually added again

Description

Steps to Reproduce:

1. Go to **Account-> Payment-> Cards-> Add New Card**
2. Enter the exact same card details as a previously saved card
(card number, expiration date, CVV)
3. Tap '**Save**'

Actual Result:

The system displays a success message stating that the card was added successfully without adding the card to the saved cards list

Expected Result:

The system should detect that the card is already saved and display a clear error message such as: "**This card already exists.**"

[AA-12] Browsing history does not include a category filter option.

Created: 09/Apr/25 Updated: 09/Apr/25

Status: To Do

Project: AliExpress App

Type: Bug

Priority:

Low

Reporter: Or'ad Menahem

Assignee:

Unassigned

Resolution: Unresolved

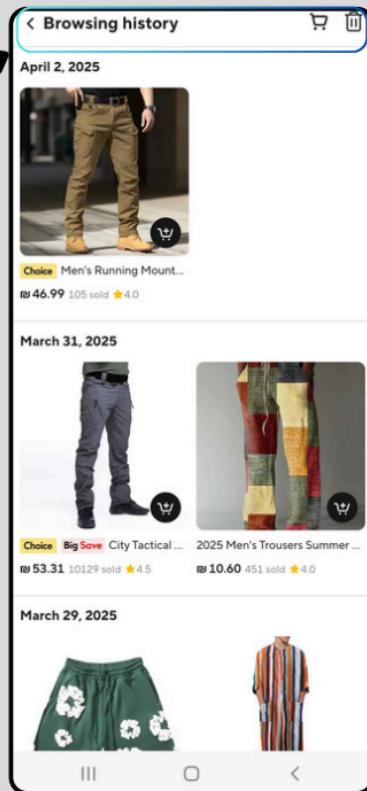
Votes:

0

Severity:

S5- Low

No filtering options are available



Description

Steps to Reproduce:

1. Go to **Account-> History**
2. Look for any filter options

Actual Result:

No filtering options are available in the browsing history.

All items are shown in one continuous list, making it hard to navigate through large histories

Expected Result:

The browsing history section should offer filter options, such as:

- **Category** (e.g: Electronics, Fashion, Home etc.)
- **Time** (e.g: Today, Last 7 Days etc.)

[AA-13] The app lacks accessibility support for users with disabilities.

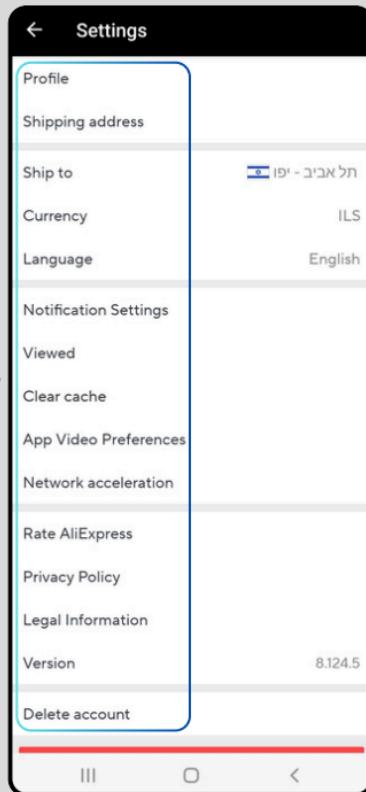
Created: 09/Apr/25 Updated: 09/Apr/25

Status: To Do

Project: AliExpress App

Type:	Bug	Priority:	High
Reporter:	Or'ad Menahem	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0

Severity: S3- Major



Description

Steps to Reproduce:

1. Go to **Account-> Settings**
2. Look for any accessibility option

Actual Result:

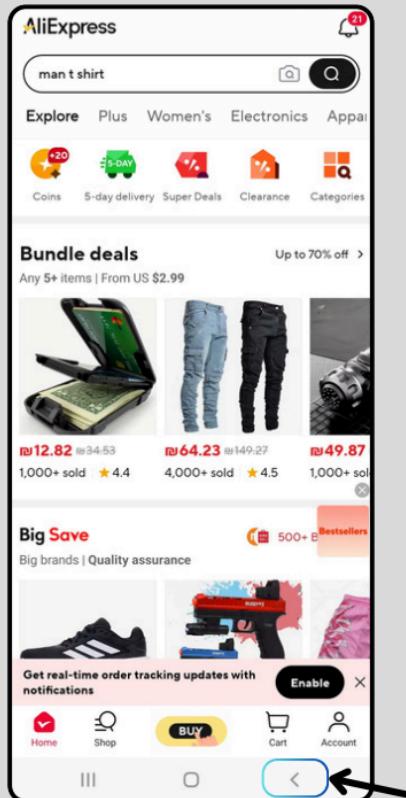
No accessibility option is available

Expected Result:

The app should support larger fonts and color contrast for visual impairment users

[AA-14] Back button exits the app from the home page without a confirmation prompt. Created: 09/Apr/25 Updated: 09/Apr/25

Status:	To Do	Priority:	Medium
Project:	AliExpress App	Assignee:	Unassigned
Type:	Bug	Votes:	0
Reporter:	Or'ad Menahem		
Resolution:	Unresolved		
Severity:	S4- Moderate		



The app closes abruptly after tapping the back button on the 'Home' page, without displaying any confirmation prompt

Description

Steps to Reproduce:

1. Go to **Home**
2. Press the back button

Actual Result:

The app closes abruptly without showing any confirmation dialog

Expected Result:

The user should have the option to either '**confirm**' and exit or '**cancel**' to stay in the app