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VOLUME XIV, ISSUE 5 / COVER STORY

# e-business integration /84

It seems so simple, shopping online. But IT professionals behind making that point-and-click so deceptively



simple know the truth: Bringing together all the elements necessary for a single online transaction is quite an engineering feat. The key to success in this arena can be summed up in one word: integration. / By David Baum, with Claire Dessaux and Nadina Talukdar

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