

Common instructions:

Homescreen

Upon entering the website you will be greeted with our homescreen.

The screenshot shows the homepage of the Furry Friends website. At the top, there is a dark header bar with a logo featuring a stylized owl and the text "Furry Friends". Below the header, a large, fluffy Corgi is lying in a sunlit grassy field, looking directly at the camera with its tongue slightly out. The main title "Welcome to Furry Friends" is centered below the image in a blue, underlined font. A subtext line reads "Your one-stop destination for all your animal service needs!". Below this, two short paragraphs explain the platform's purpose: "Whether you're looking for a reliable dog sitter, a professional pet groomer, or other services for your furry companions, Furry Friends has you covered." and "Our platform connects pet owners with skilled service providers who are passionate about animals. It's a community built to ensure the well-being and happiness of your pets." A section titled "Services We Offer" is present, with a callout box listing "Dog Walker", "Veterinarian", and "Dog Groomer". A prominent blue "Get Started" button is located at the bottom left of the page.

Welcome to Furry Friends

Your one-stop destination for all your animal service needs!

Whether you're looking for a reliable dog sitter, a professional pet groomer, or other services for your furry companions, Furry Friends has you covered.

Our platform connects pet owners with skilled service providers who are passionate about animals. It's a community built to ensure the well-being and happiness of your pets.

Services We Offer

Find a wide range of services for your pets:

- Dog Walker
- Veterinarian
- Dog Groomer

Get Started

Join Furry Friends and give your pets the care they deserve!

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Click the register page on the navbar above:

The screenshot shows the homepage of the Furry Friends website. At the top, there is a dark navigation bar with a logo icon, "Home", "Login", and a "Register" button. A dropdown menu from the "Register" button contains "Client Register" and "Provider Register". Below the navigation is a large, centered image of a happy Corgi dog sitting in a grassy field. Underneath the image, the text "Welcome to Furry Friends" is displayed in blue, underlined font. Below this, in smaller text, is "Your one-stop destination for all your animal service needs!". Further down, it says "Whether you're looking for a reliable dog sitter, a professional pet groomer, or other services for your furry companions, Furry Friends has you covered." and "Our platform connects pet owners with skilled service providers who are passionate about animals. It's a community built to ensure the well-being and happiness of your pets." To the right of the main content area, there is a sidebar with a section titled "Services We Offer" containing a list of services: Dog Walker, Veterinarian, and Dog Groomer.

Welcome to Furry Friends

Your one-stop destination for all your animal service needs!

Whether you're looking for a reliable dog sitter, a professional pet groomer, or other services for your furry companions, Furry Friends has you covered.

Our platform connects pet owners with skilled service providers who are passionate about animals. It's a community built to ensure the well-being and happiness of your pets.

Services We Offer

Find a wide range of services for your pets:

- Dog Walker
- Veterinarian
- Dog Groomer

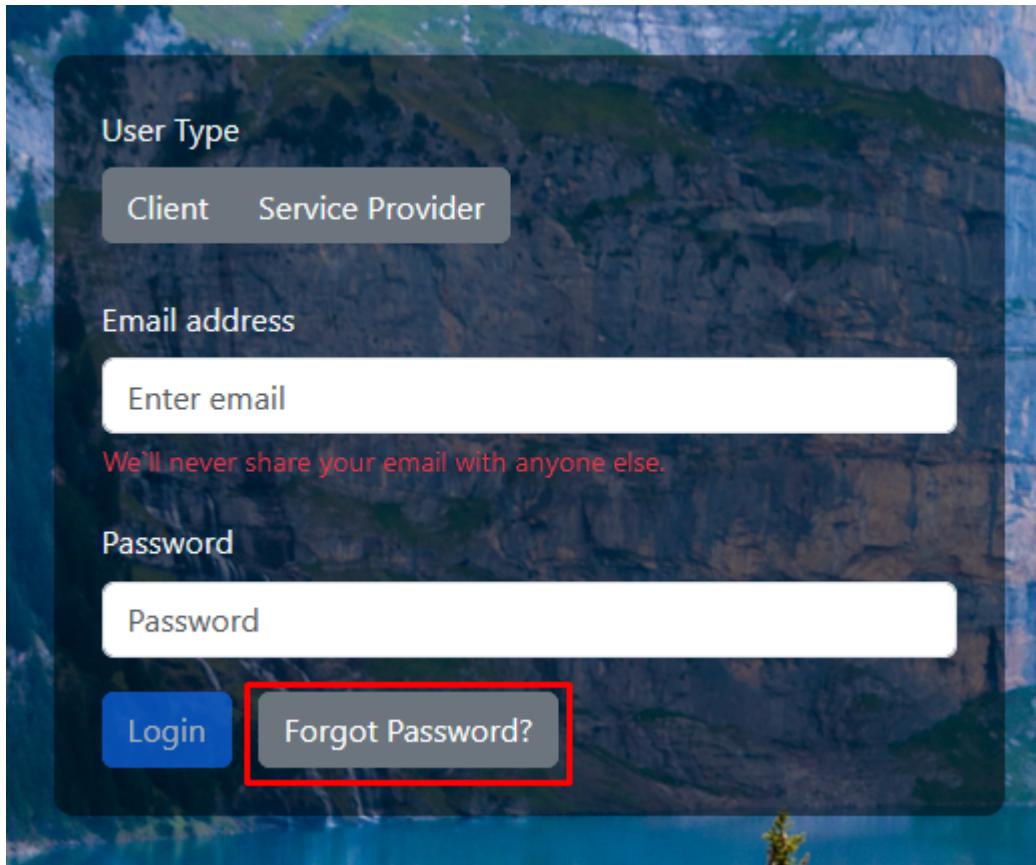
Get Started

Join Furry Friends and give your pets the care they deserve!

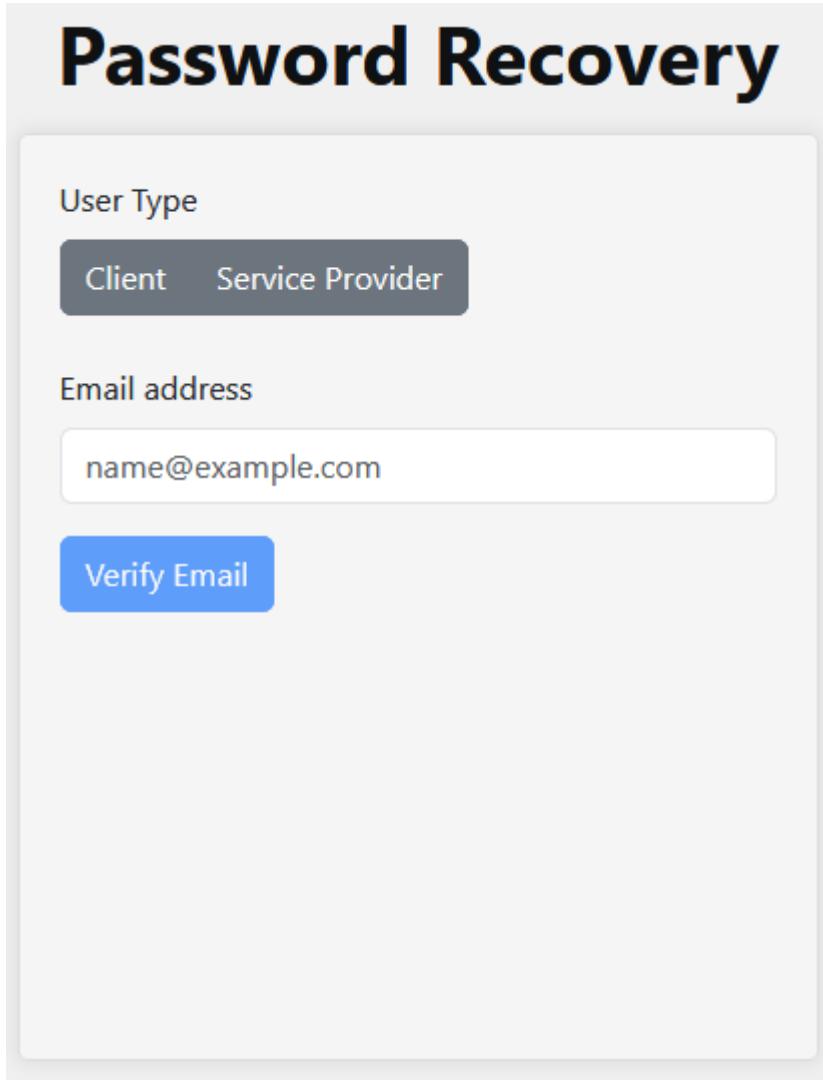
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Forgot password

1. In case you forgot your password you can click the Forgot password button on the login screen:



2. You will be shown this screen:



The image shows a "Password Recovery" form. At the top, the title "Password Recovery" is displayed in a large, bold, black font. Below the title, there is a section labeled "User Type" with two options: "Client" and "Service Provider". The "Client" option is highlighted with a dark grey background and white text. Below this, there is a field labeled "Email address" containing the placeholder text "name@example.com". At the bottom of the form is a blue button labeled "Verify Email".

3. Choose your account type and enter your email:

Password Recovery

User Type

Client Service Provider

Email address

Verify Email

4. Next, enter an answer for your security question and click verify answer:

Password Recovery

User Type

Client Service Provider

Email address

vladsh123123@gmail.com

What is your middle name?

..... Show

Verify Answer

5. Enter your new password and click reset password:

Password Recovery

User Type

Client Service Provider

Email address

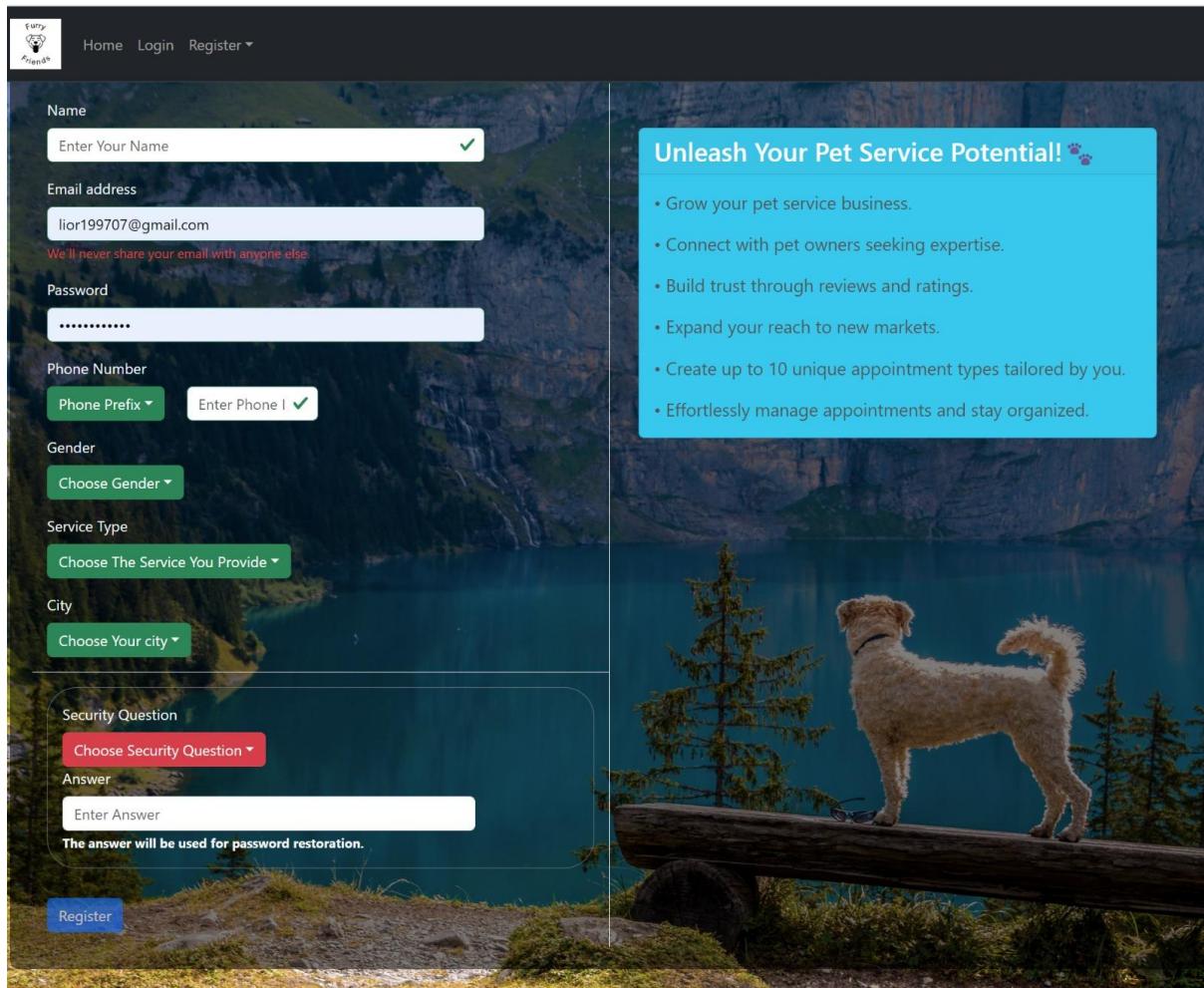
What is your middle name?

Password

Confirm Password

Service Provider instructions:

Click the Provider Register button:



Registration

1. Enter your name: A name must consist of letters and spaces only.
2. Enter your email address: The email must be a valid email format (name@provider.domain). The email must be unique per person and two accounts cannot have the same email address.
3. Enter your password: The password must be a strong password containing from 12 to 30 characters, have at least one special character (!@#\$%^&*()), one uppercase letter, one lowercase letter, and a number.

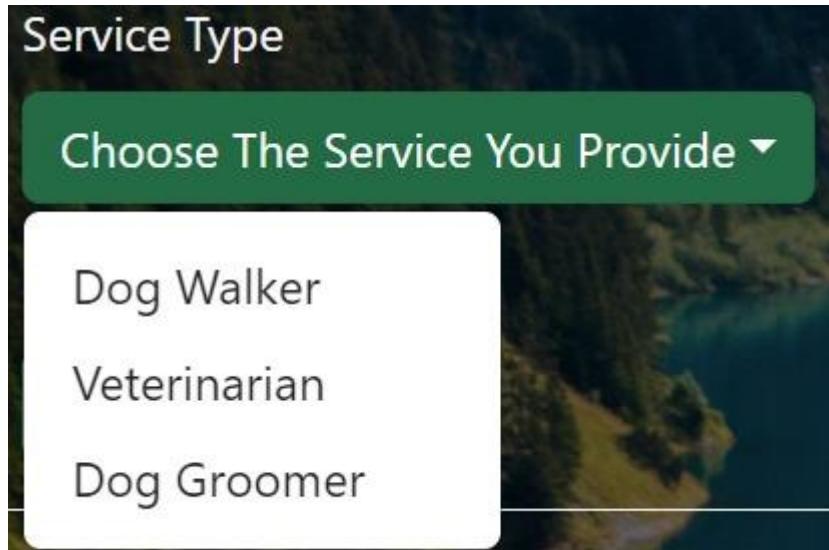
4. Click the phone prefix box:



5. Choose one of the available prefix numbers
6. Enter the rest of your phone number: The number entered must be 7 digits long and must contain only numbers.
7. Click the choose gender box and choose your gender:



8. Click the service type box and choose your service:



9. Click the city box and choose a city:



10. Click the security question box and choose a security question:

Security Question

Choose Security Question ▾

What is the name of your first pet?

In which city were you born?

What is the name of your favorite childhood teacher?

What was the make and model of your first car?

What is the name of the street you grew up on?

What is your favorite book?

This will be used for password recovery!

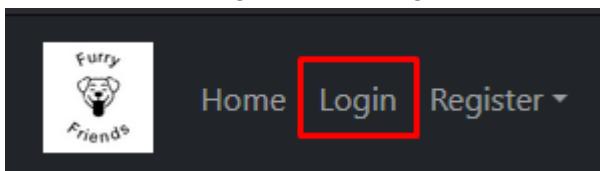
11. Enter your answer in the field below.

12. On successful registration, you will be forwarded to your profile page:

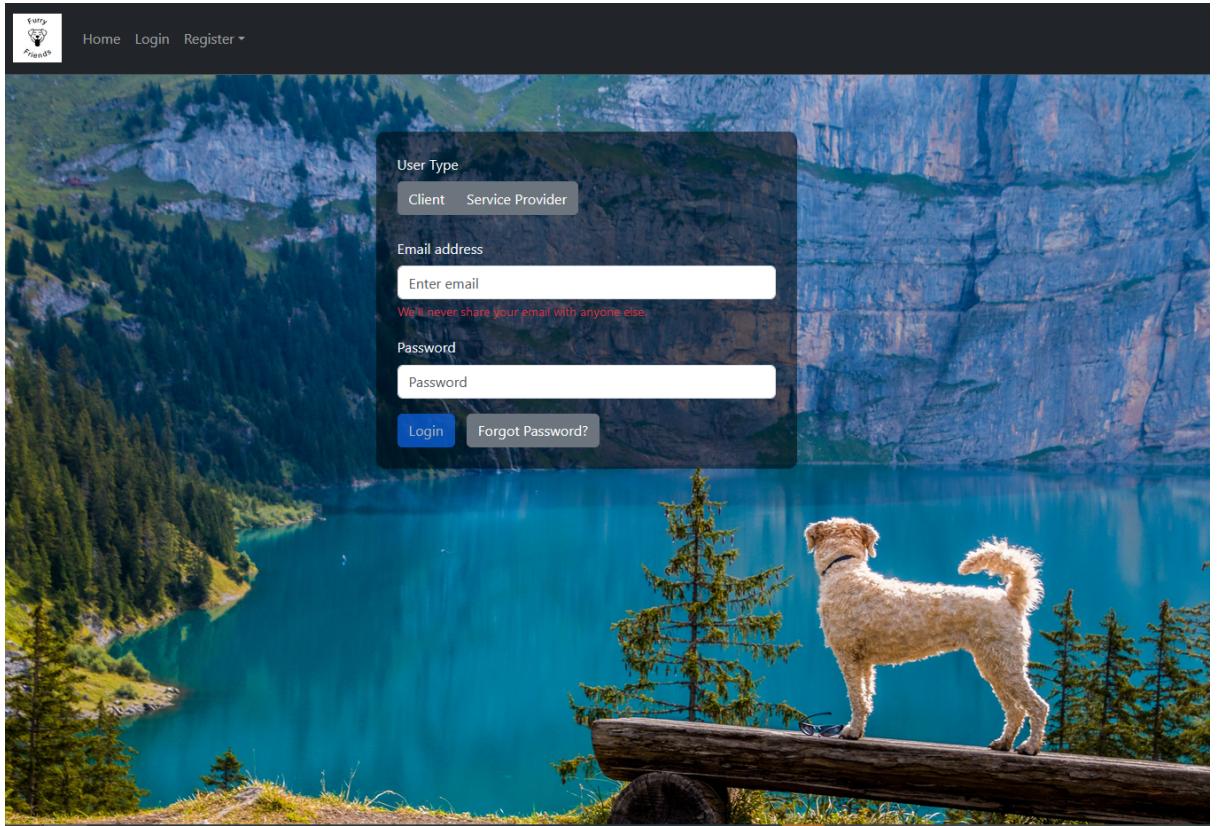
The screenshot shows a user profile page for "Jane Smith". At the top, there is a navigation bar with links for "Home", "Profile", "Dashboard", and "Logout". On the right side of the top bar, it says "Hello, Jane Smith". Below the navigation bar, the user's name "Jane Smith" is displayed in bold, followed by the title "Veterinarian". There is a placeholder profile picture icon. The profile section includes fields for "Name" (Jane Smith), "Contact Details" (Email: john.doe@example.com, Phone: (052) 1234567, Country: Israel, City: Ashdod), "Gender" (Female), and a "Bio" section which is currently empty. Below the bio, there are two buttons: "Edit Profile" and "Edit Profile Picture". A message "Rating: No reviews yet!" is displayed. The "Reviews" section shows a message "No Reviews Available" and a small icon of a computer monitor with a speech bubble. Navigation buttons "Previous" and "Next" are at the bottom of the reviews section.

Login

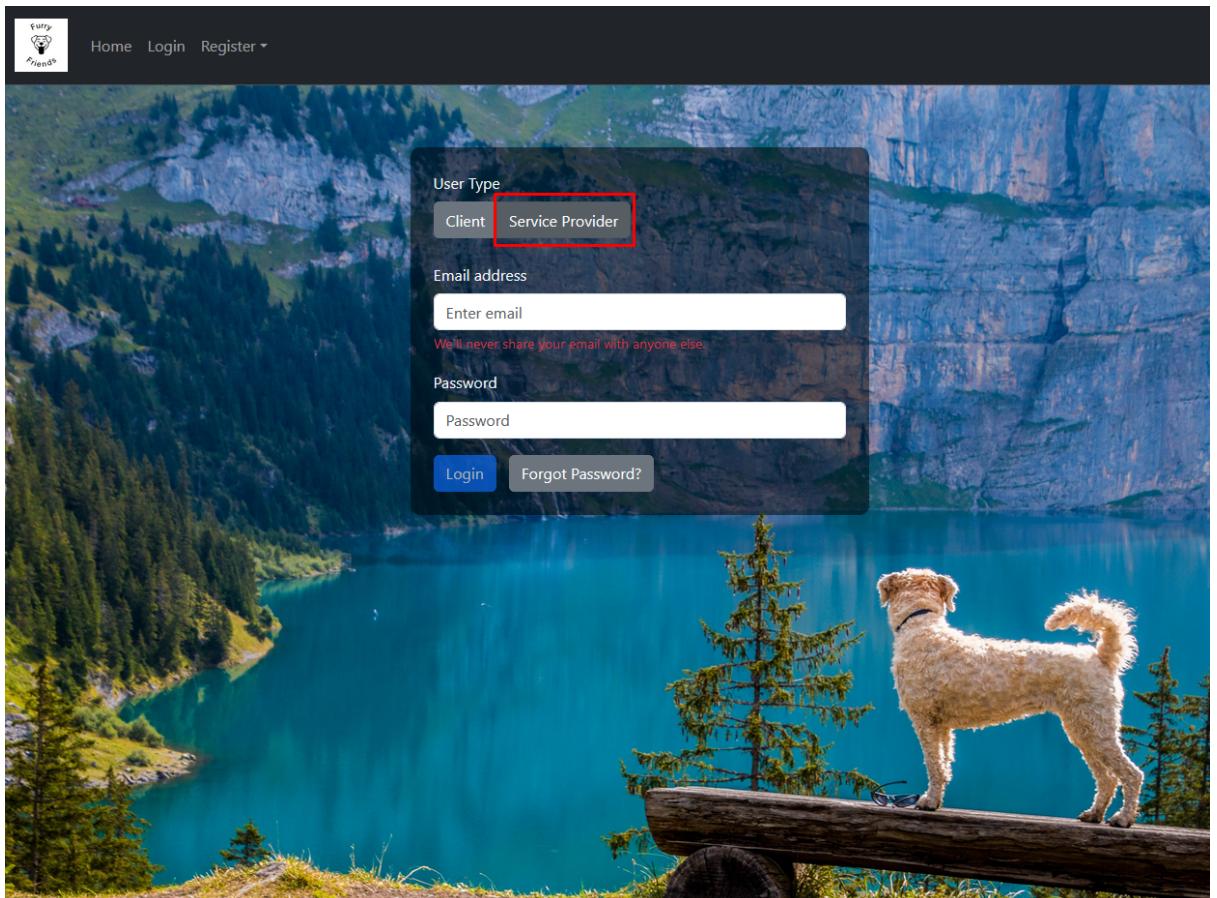
1. From the homepage click the login button:



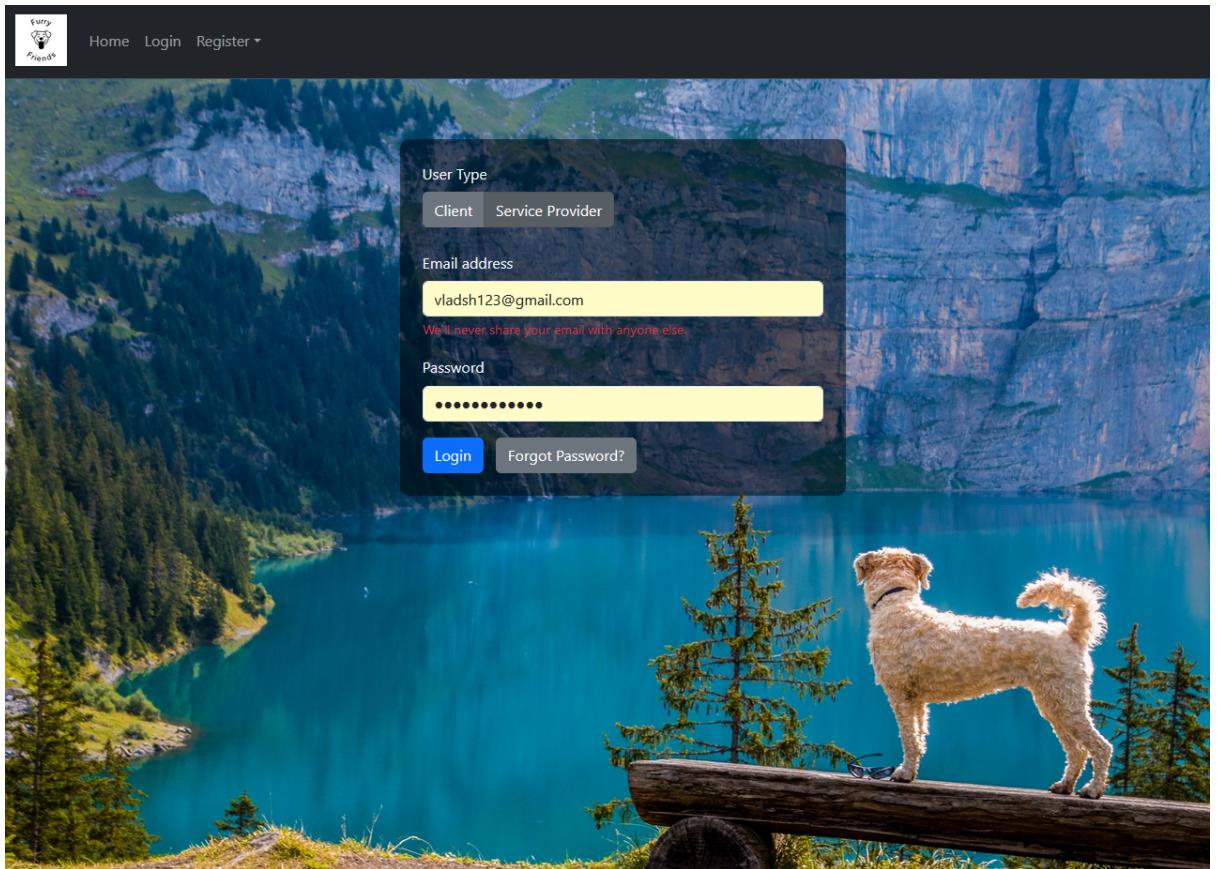
2. You will be transferred to the login page:



3. Click the Service Provider button on the login page signifying you want to log in as a service provider:



4. Enter your email and password as provided on the registration:



- On successful Login will be forwarded to your profile page:

The screenshot shows a user profile page for 'Vlad'. At the top, there's a navigation bar with icons for Home, Profile, Dashboard, and Logout, and a greeting 'Hello, Vlad'. Below the navigation is a profile picture placeholder showing a person walking a dog. The profile name is 'Vlad' and the service provided is 'Dog Walker'. The 'Name' field contains 'Vlad'. Under 'Contact Details', the email is 'vladsh123123@gmail.com', phone is '(054) 8160186', country is 'Israel', and city is 'Ashdod'. The 'Gender' field shows 'Male'. In the 'Bio' section, there is a placeholder text block. Below the bio are two buttons: 'Edit Profile' and 'Edit Profile Picture'. A message 'Rating: No reviews yet!' is displayed. The 'Reviews' section shows a message 'No Reviews Available' and a small icon of a speech bubble above a document. Navigation buttons 'Previous' and 'Next' are at the bottom.

Profile page

- On your profile page, you will be able to see and edit your information such as:
 - Your name.
 - The service you provide.
 - Your contact details.
 - Your gender.
 - Your Bio.
 - Your average rating and any reviews you've received!

2. To edit your profile information you will need to click the Edit Profile button:

The screenshot shows a user profile page for 'Vlad' (Dog Walker). At the top, there's a navigation bar with links for Home, Profile, Dashboard, and Logout, and a greeting 'Hello, Vlad'. Below the navigation is a placeholder image of a person walking a dog. The profile section displays the name 'Vlad' and the title 'Dog Walker'. The 'Name' field contains 'Vlad'. The 'Contact Details' section includes an email ('vladsh123123@gmail.com'), phone ('(054) 8160186'), country ('Israel'), and city ('Ashdod'). The 'Gender' field shows 'Male'. In the 'Bio' section, there is a placeholder text block: "Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum." A red box highlights the 'Edit Profile' button at the bottom of the bio area.

Home Profile Dashboard Logout

Hello, Vlad

Vlad

Dog Walker

Name

Vlad

Contact Details

Email: vladsh123123@gmail.com
Phone: (054) 8160186
Country: Israel
City: Ashdod

Gender

Male

Bio

"Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."

Edit Profile

Edit Profile Picture

3. Which will open the profile for editing as such:

The screenshot shows a user profile page for 'Vlad'. At the top, there's a navigation bar with links for Home, Profile, Dashboard, and Logout, and a greeting 'Hello, Vlad'. Below the navigation is a profile picture placeholder showing a person walking a dog. The profile name is 'Vlad' with the title 'Dog Walker'. The main area contains form fields for editing personal information. The 'Name' field is filled with 'Vlad' and has a green checkmark. The 'Email' field contains 'vladsh123123@gmail.com' with a green checkmark. The 'Phone Number' field shows '054' as the country code and '8160186' as the number, also with a green checkmark. The 'Country' dropdown is set to 'Israel', and the 'City' dropdown is set to 'Ashdod'. The 'Gender' field is set to 'Male'. A 'Bio' section contains a placeholder text block with a scrollable area. At the bottom right is a blue 'Save' button.

Name
Vlad

Contact Details

Email
vladsh123123@gmail.com

Phone Number
054 8160186

Country
Israel

City
Ashdod

Gender
Male

Bio
"Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."

Save

4. All previous restrictions apply as follows:

- The name must contain only letters and spaces.
- The email must be of a valid format (name@provider.domain).
- The phone number must be 7 digits long and contain only numbers.

- After you're done with your changes click the save button and your changes will be changed:

Sofy
Ergonomics

Home Profile Dashboard Logout

Hello, Vlad



Vlad After Change

Dog Walker

Name

Vlad After Change

Contact Details

Email

vladsh123123@gmail.com

Phone Number

054 - 8160186 ✓

Country

Israel

City

Ashdod

Gender

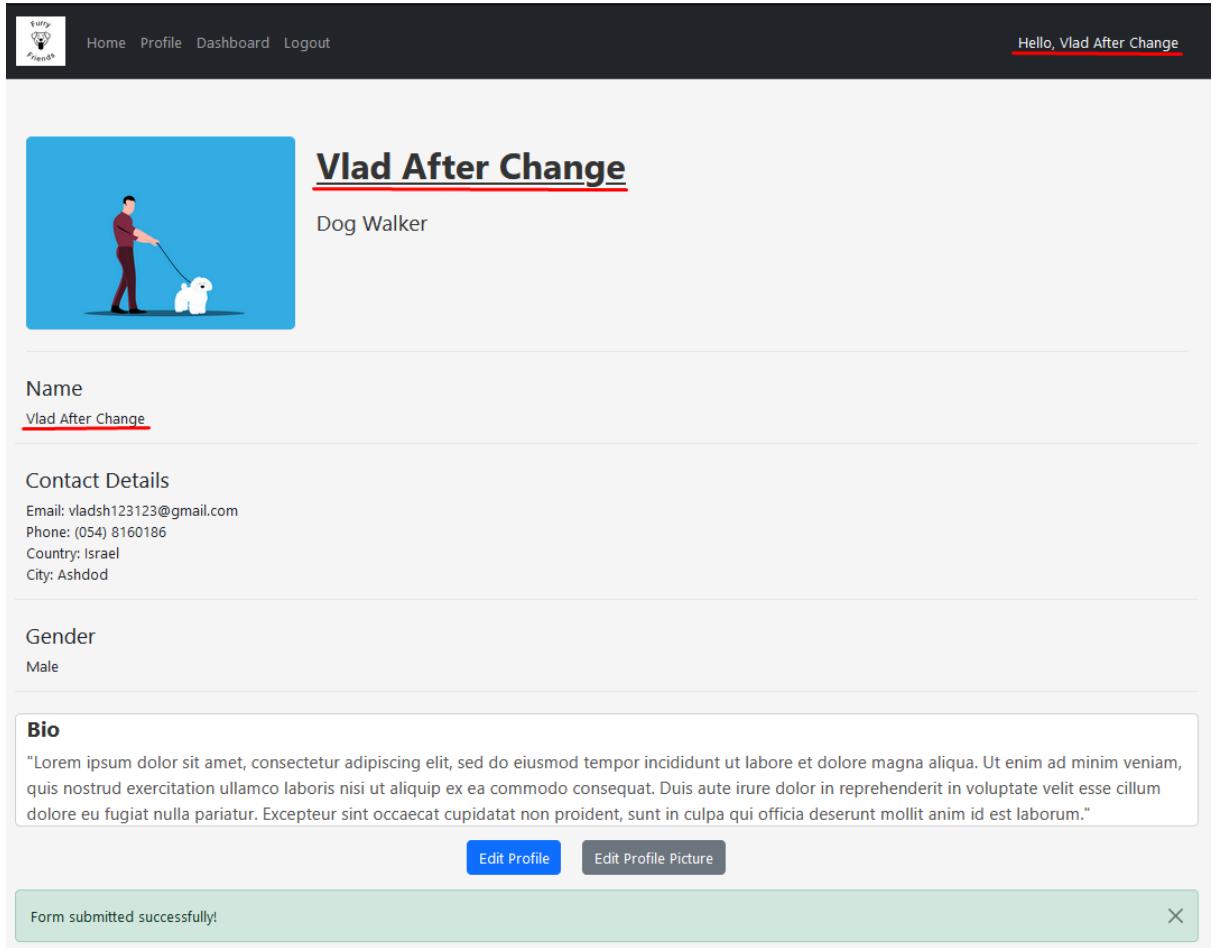
Male

Bio

"Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."

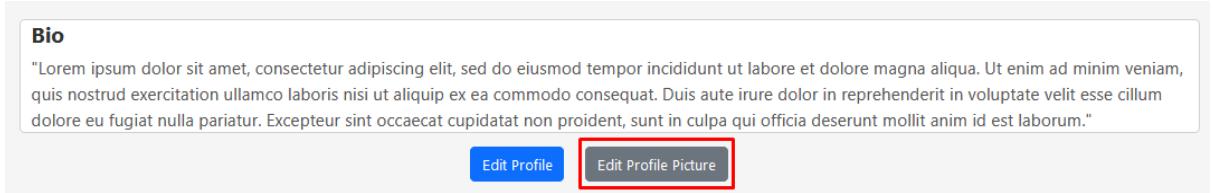
Save

6. All attributes will be changed as expected



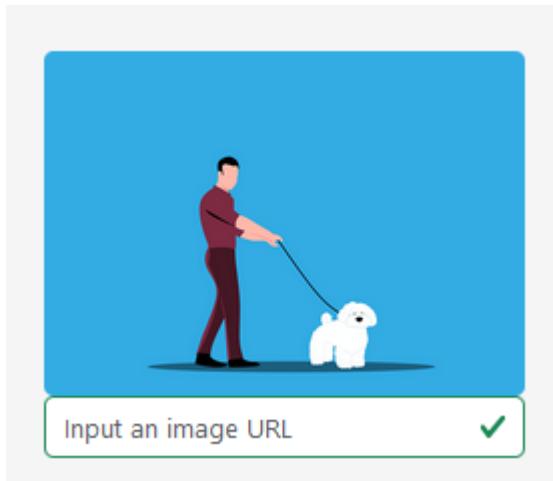
The screenshot shows a user profile page. At the top, there is a navigation bar with links for Home, Profile, Dashboard, and Logout. The user's name, "Hello, Vlad After Change", is displayed prominently. Below the navigation, there is a profile picture of a man walking a small white dog. The user's name is listed as "Vlad After Change". Underneath the name, the user's occupation is listed as "Dog Walker". The page is divided into sections: "Name" (with the value "Vlad After Change"), "Contact Details" (listing Email: vladsh123123@gmail.com, Phone: (054) 8160186, Country: Israel, City: Ashdod), "Gender" (Male), and "Bio" (containing a placeholder text about Lorem ipsum dolor sit amet). At the bottom of the page, there are two buttons: "Edit Profile" and "Edit Profile Picture". A green success message box at the bottom left states "Form submitted successfully!" with a close button.

7. To change your photo click the Edit Profile Picture button:



This screenshot shows the "Bio" section of the profile page. It contains the same placeholder text as the previous screenshot. At the bottom, there are two buttons: "Edit Profile" and "Edit Profile Picture". The "Edit Profile Picture" button is highlighted with a red border.

8. Which will display an input box as follows:



9. Enter a valid image URL and click the save button to save:

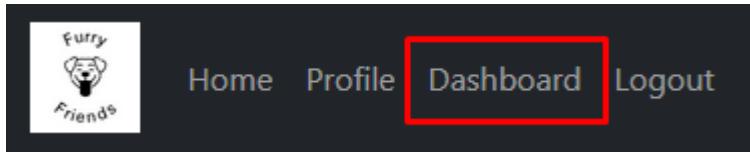


10. The image is now updated.

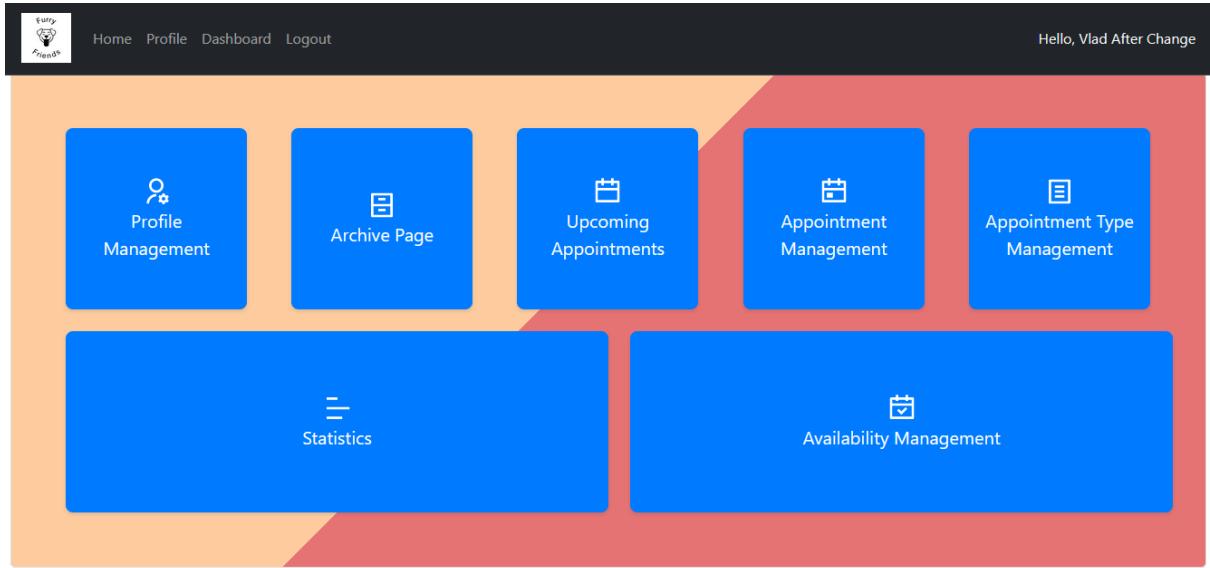
Vlad After Change
Dog Walker

Dashboard

1. Once logged in click the dashboard button on the navbar from anywhere:

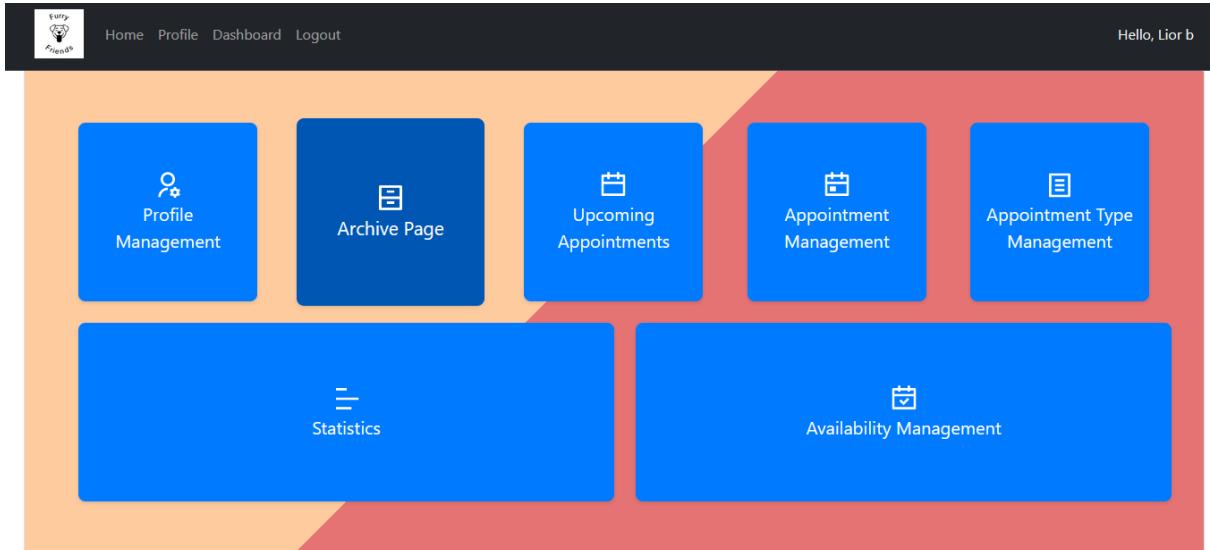


2. The dashboard page will display as follows:



Archive Page

1. On the Dashboard, click the “Archive Page” button:



2. Which will redirect you to the archive page, a page where you can watch past appointments data, at first all past appointments are presented in ascending order based on the appointment's date and time:

Appointment Archive

All Completed Canceled

Below is a list of past appointments, sorted in ascending order based on the date and time. This means that the closest appointment to the current date and time appears first in the list.

#	Client Name	Phone Number	Appointment Type	Date	Time	Duration	Status
1	Tomer	0542097535	Extended Dog Walking	2023-09-01	09:00	3 Hours	Completed
2	Tomer	0542097535	Extended Dog Walking	2023-09-02	14:00	3 Hours	Completed
3	TomerB	0542222222	Extended Dog Walking	2023-09-12	10:00	2 Hours	Canceled

3. By clicking the “Completed” button you will be able to filter the data presented to contain only completed appointments:

Appointment Archive

All **Completed** Canceled

Below is a list of past appointments, sorted in ascending order based on the date and time. This means that the closest appointment to the current date and time appears first in the list.

#	Client Name	Phone Number	Appointment Type	Date	Time	Duration	Status
1	Tomer	0542097535	Extended Dog Walking	2023-09-01	09:00	3 Hours	Completed
2	Tomer	0542097535	Extended Dog Walking	2023-09-02	14:00	3 Hours	Completed

4. By clicking the “Canceled” button you will be able to filter the data presented to contain only canceled past appointments:

Appointment Archive

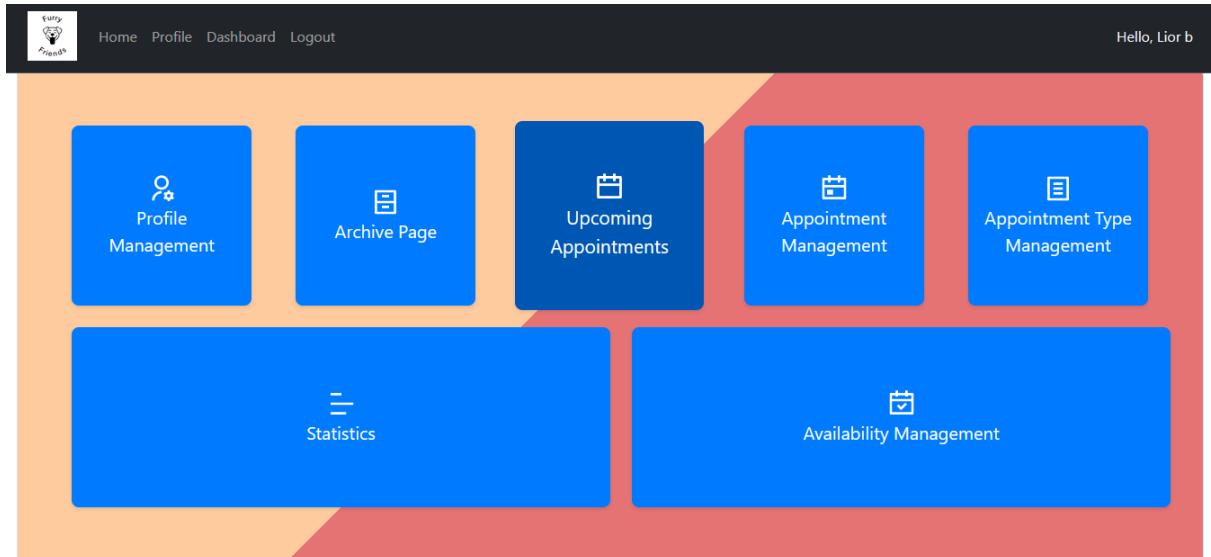
All Completed **Canceled**

Below is a list of past appointments, sorted in ascending order based on the date and time. This means that the closest appointment to the current date and time appears first in the list.

#	Client Name	Phone Number	Appointment Type	Date	Time	Duration	Status
1	TomerB	0542222222	Extended Dog Walking	2023-09-12	10:00	2 Hours	Canceled

Upcoming appointments

1. On the dashboard click the upcoming appointments button:

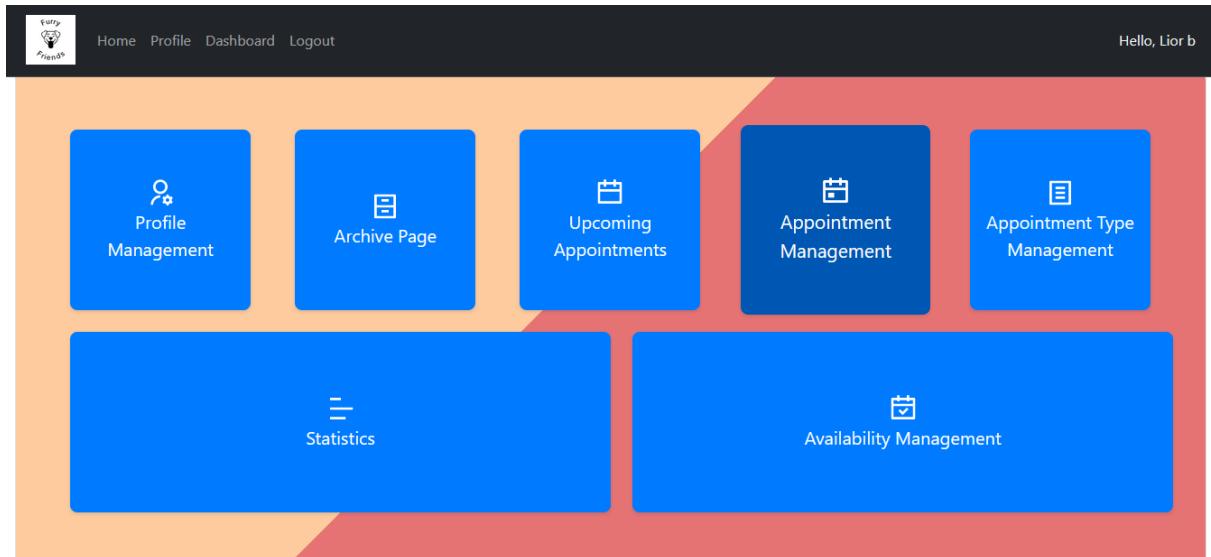


2. You will be forwarded to a page displaying all your upcoming appointments and their status:

#	Client Name	Phone Number	Appointment Type	Date	Time	Duration	Status
1	Tomer	0542097535	Extended Dog Walking	2023-09-20	14:00	3 Hours	Canceled

Appointment management

1. On the dashboard click the Appointment Management button:



2. You will be forwarded to this page with today's date selected and all the appointments for this month marked and displayed as such:

The screenshot shows a web-based appointment management system. At the top, there is a navigation bar with links for Home, Profile, Dashboard, and Logout, along with a greeting "Hello, Lior b". The main content area features a large title "Appointments Calendar" and a monthly calendar for September 2023. The calendar grid includes columns for Monday through Sunday. Specific dates are highlighted: the 12th, 20th, and 24th are marked with yellow circles, while the 17th is marked with a blue rectangle. Below the calendar, a section titled "Appointments for 9/17/2023" displays a table with the following data:

#	Client Name	Phone Number	Appointment Type	Date	Time	Duration	Status
1	Tomer	0542097535	Extended Dog Walking	2023-09-01	09:00	3 Hours	Completed
2	Tomer	0542097535	Extended Dog Walking	2023-09-02	14:00	3 Hours	Completed
3	Tomer	0542097535	Extended Dog Walking	2023-09-20	14:00	3 Hours	Canceled
4	TomerB	0542222222	Extended Dog Walking	2023-09-12	10:00	2 Hours	Canceled

3. You can choose a different date to look at and a different time display for example all dates for the week of 19/09:

The screenshot shows a web-based application interface for managing appointments. At the top, there is a dark header bar with a logo on the left, followed by navigation links: Home, Profile, Dashboard, and Logout. On the right side of the header, it says "Hello, Lior b". Below the header is a large, vertically oriented gradient background with a blue-to-red-to-purple-to-dark gradient.

In the center, the title "Appointments Calendar" is displayed in a bold, white, sans-serif font. Below the title is a calendar grid for September 2023. The days of the week are labeled from MON to SUN. The dates are arranged in a 6x7 grid. Specific dates are highlighted with colored boxes: 19 (blue), 20 (yellow), 17 (yellow), 23 (red), and 1 (red). The date 20 is also circled in yellow.

Below the calendar, the text "Appointments for 9/19/2023" is centered in a white, sans-serif font. Underneath this text is a horizontal button bar with three options: Day, Week, and Month. The "Day" option is currently selected, indicated by a blue background.

At the bottom of the page is a table with a light gray header row and a single data row. The header row contains columns for "#", "Client Name", "Phone Number", "Appointment Type", "Date", "Time", "Duration", and "Status". The data row contains the following information:

#	Client Name	Phone Number	Appointment Type	Date	Time	Duration	Status
1	Tomer	0542097535	Extended Dog Walking	2023-09-20	14:00	3 Hours	Canceled

4. Or all the appointments for the day of 01/09:

The screenshot shows a dark-themed dashboard with a top navigation bar containing links for Home, Profile, Dashboard, and Logout, along with a greeting "Hello, Lior b". The main area is titled "Appointments Calendar". A calendar for September 2023 is displayed, with the date "2" highlighted in yellow. Below the calendar, the text "Appointments for 9/2/2023" is shown, followed by a table with the following data:

#	Client Name	Phone Number	Appointment Type	Date	Time	Duration	Status
1	Tomer	0542097535	Extended Dog Walking	2023-09-02	14:00	3 Hours	Completed

Appointment type management

1. On the dashboard click the Type Management button:

The screenshot shows a dashboard with a top navigation bar identical to the previous one. Below the navigation bar are several management buttons arranged in a grid-like pattern. From left to right, the buttons are: "Profile Management" (blue background), "Archive Page" (blue background), "Upcoming Appointments" (blue background), "Appointment Management" (blue background), and "Appointment Type Management" (blue background). Below these buttons are two large blue rectangular cards: "Statistics" on the left and "Availability Management" on the right.

2. Here will be displayed all your custom appointment types:

The screenshot shows a web application interface titled "Appointment Type Management". At the top, there is a navigation bar with links for "Home", "Profile", "Dashboard", and "Logout", and a greeting "Hello, Lior b". Below the navigation bar, the main content area has a title "Appointment Type Management". Underneath, there are two entries for appointment types:

- Extended Dog Walking**: Price: \$70, Duration: 2 Hours. With "Edit" and "Delete" buttons.
- Multy Dog Walking**: Price: \$120, Duration: 1 Hours. With "Edit" and "Delete" buttons.

At the bottom of the main content area is a blue button labeled "Add New Type".

3. You can add new types by clicking the Add New Type button:

The screenshot shows the same "Appointment Type Management" page as the previous one. The "Add New Type" button at the bottom is highlighted with a red border. The rest of the page content (existing appointment types) is identical to the first screenshot.

4. Which will open a window where you can input the price duration and name of the type:

The screenshot shows the "Add New Appointment Type" dialog box overlaid on the main "Appointment Type Management" page. The dialog box contains fields for "Name", "Price", and "Duration (Hours)". Validation errors are shown for each field:

- Name:** "Enter the type name here" (with a red border)
- Price:** "Enter a price" (with a red border)
- Duration (Hours):** "1 Hour" (with a red border)

At the bottom of the dialog box are "Cancel" and "Add Type" buttons. The background of the main page shows the same two appointment types as the previous screenshots.

5. Name restrictions from before apply and prices have to be positive and numbers.
6. Once you enter the data as such you can click the Add type button:

Add New Appointment Type

Name: New appointment

Price: 420

Duration (Hours): 3 Hours

Add Type

7. The new type will be added as such:

Appointment Type Management

Extended Dog Walking	
Price:	\$70
Duration:	2 Hours
Edit Delete	
Multy Dog Walking	
Price:	\$120
Duration:	1 Hours
Edit Delete	
New appointment	
Price:	\$420
Duration:	3 Hours
Edit Delete	
Add New Type	

8. You can edit the appointments by clicking the edit button on an appointment:

The screenshot shows a web application titled "Appointment Type Management". At the top, there is a navigation bar with links for Home, Profile, Dashboard, Logout, and a greeting "Hello, Lior b". Below the navigation bar, there is a table listing three appointment types:

Appointment Type	Price	Duration
Extended Dog Walking	\$70	2 Hours
Multy Dog Walking	\$120	1 Hours
New appointment	\$420	3 Hours

Each row in the table has "Edit" and "Delete" buttons at the bottom. The "Edit" button for the "New appointment" row is highlighted with a red box. A blue button labeled "Add New Type" is located at the bottom of the list.

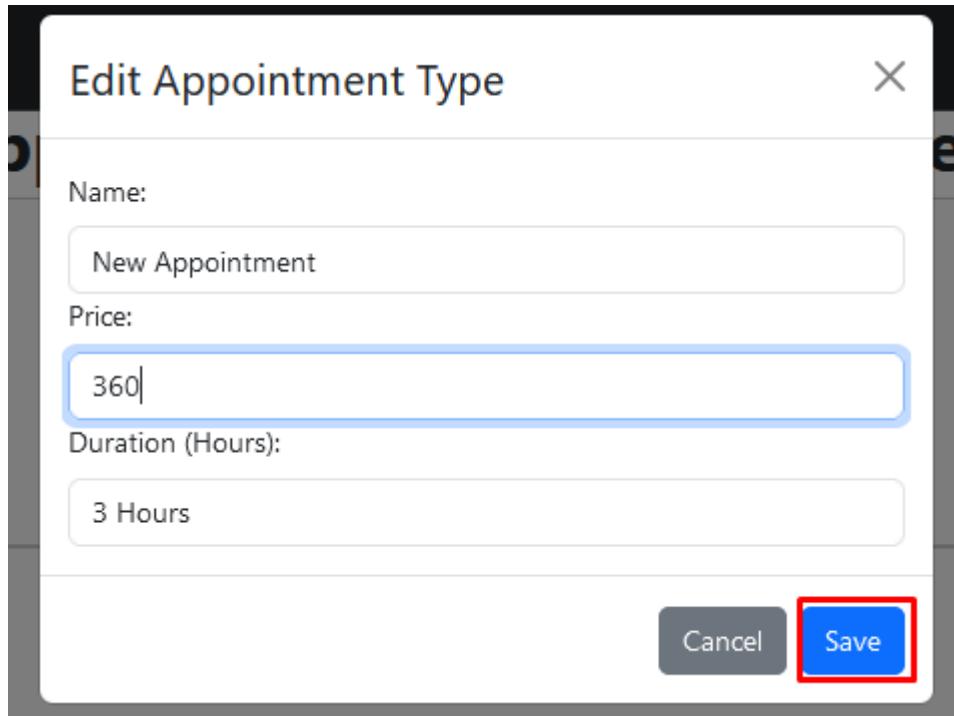
9. A window for editing the type will be displayed:

The screenshot shows a modal dialog box titled "Edit Appointment Type". The dialog contains the following fields:

- Name:
- Price:
- Duration (Hours):

At the bottom of the dialog, there are "Cancel" and "Save" buttons.

10. Once you're done editing click the Save button:



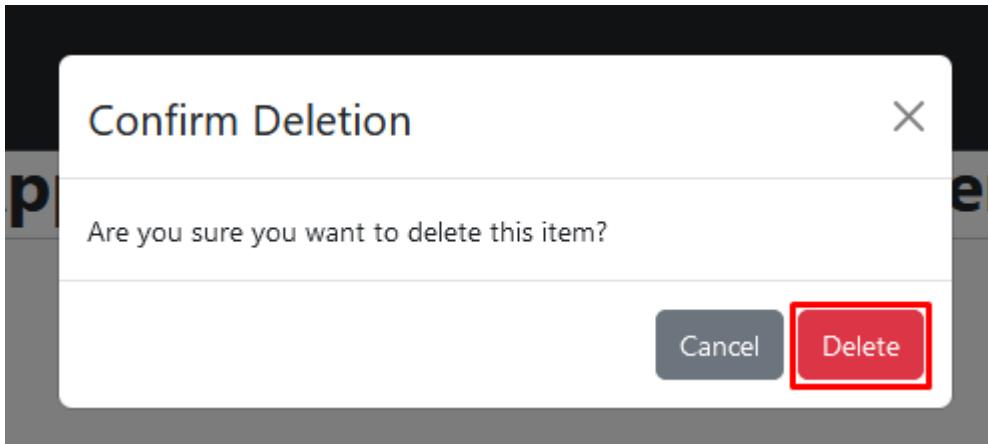
11. The type will be updated as such:

The screenshot shows a list of appointment types. One entry is highlighted: "New Appointment" with a price of "\$360" and a duration of "3 Hours". Below the list is a blue "Add New Type" button.

12. To delete the type click the delete button on any type:

The screenshot shows the same list of appointment types. The "New Appointment" entry is selected, with its "Delete" button highlighted by a red rectangle. Below the list is a blue "Add New Type" button.

13. A confirmation window will display and click Delete:



14. The type will be removed:

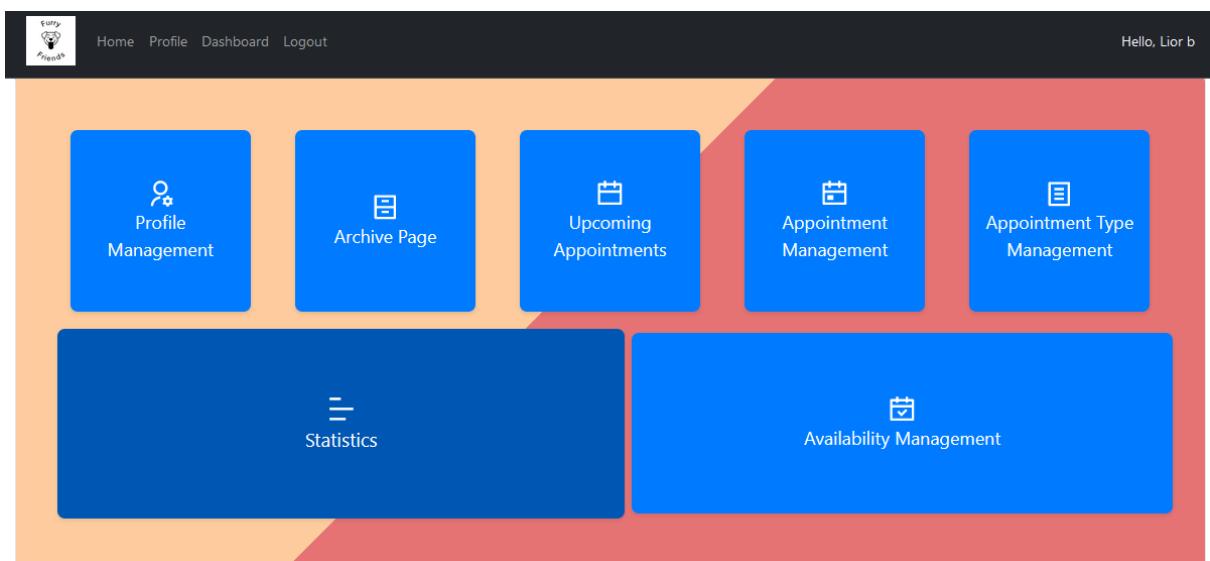
Appointment Type Management

Extended Dog Walking	
Price:	\$70
Duration:	2 Hours
Edit Delete	
Multy Dog Walking	
Price:	\$120
Duration:	1 Hours
Edit Delete	

[Add New Type](#)

Statistics

1. Click the Statistics button on the dashboard:



2. You will be forwarded to a page displaying three tables displaying data for the last six months:

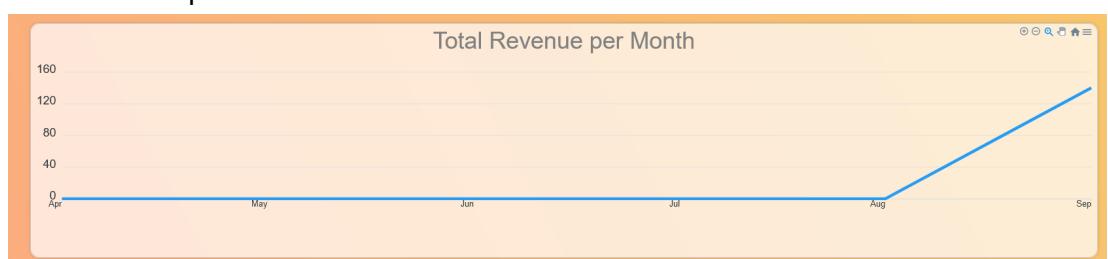
- Revenue per appointment type:



- Completed Vs. Canceled appointments:

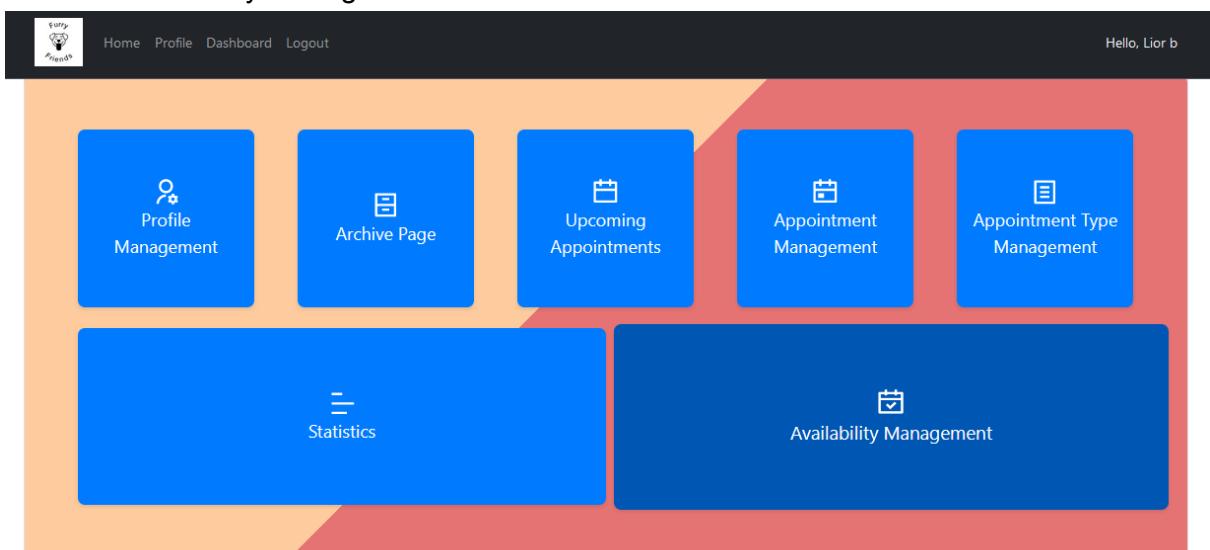


- Total revenue per month:



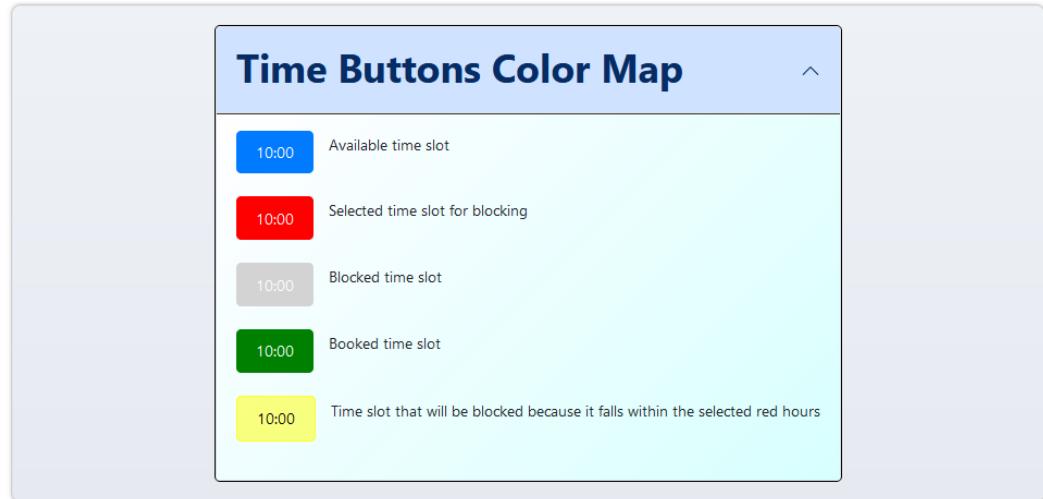
Availability Management

- Click the Availability Management button on the dashboard:

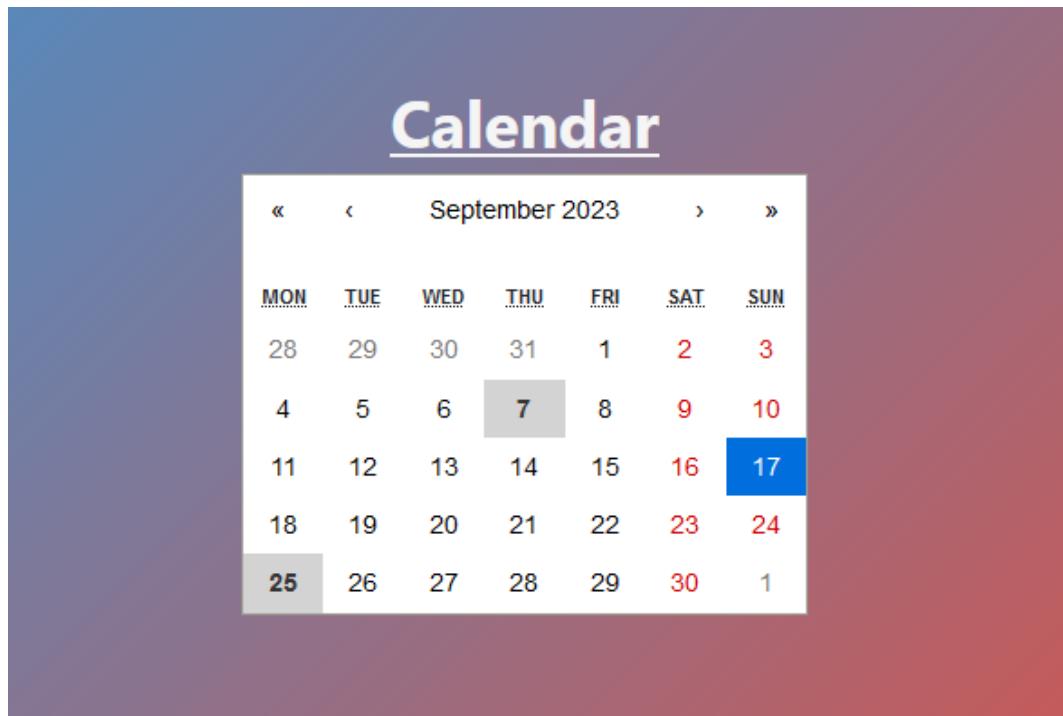


- You will be forwarded to this screen displaying:

- a. A color map:



- b. A calendar:



3. The dates on the table can have several colors:

- a. A blocked date where the whole day is blocked:

7

- b. The date you are clicked on: 17 (default today)

- c. A free date: 6

4. When clicking on a date work hours will be displayed:

Calendar

« < September 2023 > »

MON	TUE	WED	THU	FRI	SAT	SUN
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

Block Day

08:00	09:00	10:00	11:00	12:00
13:00	14:00	15:00	16:00	17:00
18:00	19:00	20:00	21:00	22:00

Block Hours

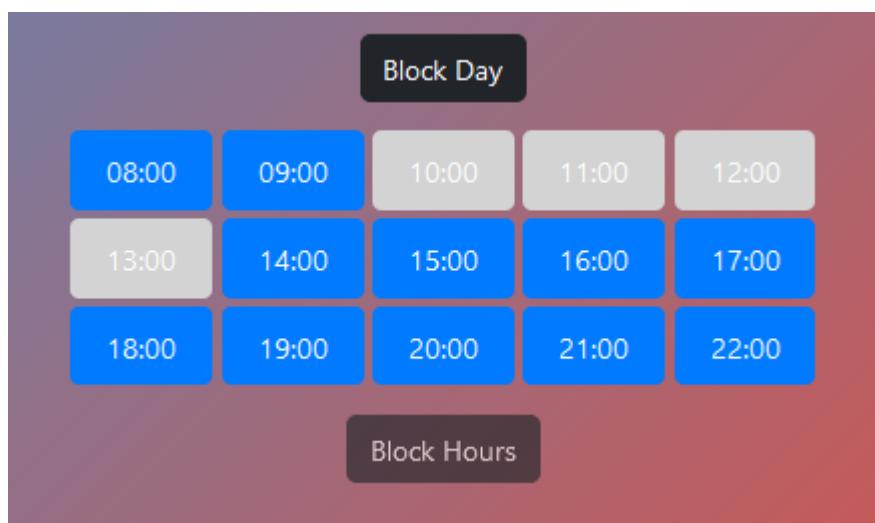
5. You can then click on the hours you want to block and click the button Block Hours:



6. A confirmation window will pop up and you will want to click Yes:



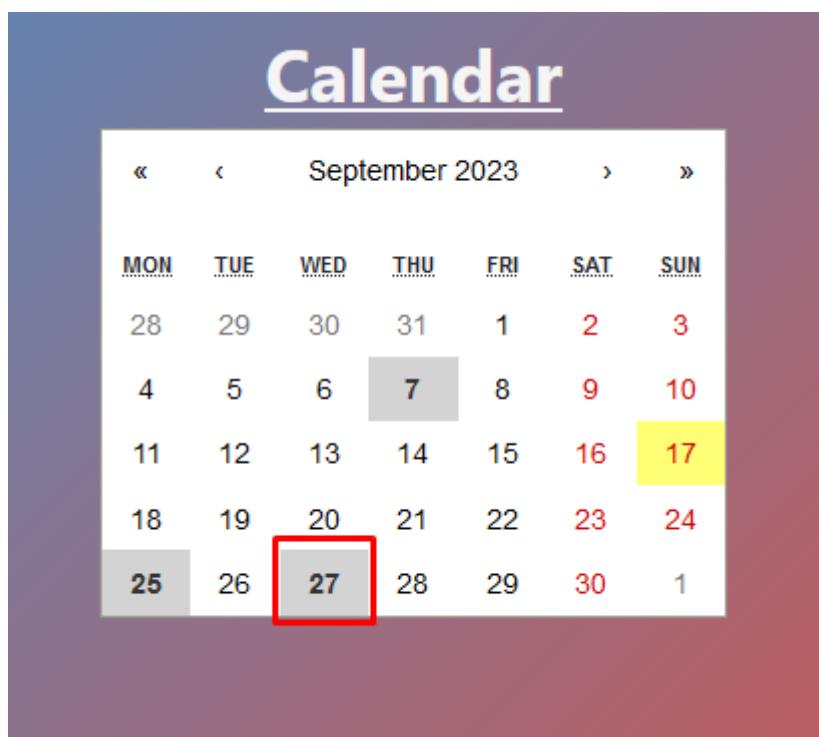
7. Now these hours on the selected date will be blocked:



8. You can also block an entire date by clicking Block Day which will display this confirmation message:



9. Click Yes and the date will be blocked:



10. There are some restrictions:

- You can't block hours that have an appointment between them.
- You can't block dates that have appointments scheduled by clients.
- You can't block dates and hours on dates that have already passed.
- You can't block at 22:00 because you're blocking 22:00 till 23:00 and 23:00 is already past closing hours so it is nonsensical.

Client Instructions:

Upon entering the website you will be greeted with our homescreen.



Home Login Register ▾



Welcome to Furry Friends

Your one-stop destination for all your animal service needs!

Whether you're looking for a reliable dog sitter, a professional pet groomer, or other services for your furry companions, Furry Friends has you covered.

Our platform connects pet owners with skilled service providers who are passionate about animals. It's a community built to ensure the well-being and happiness of your pets.

Services We Offer

Find a wide range of services for your pets:

Dog Walker

Veterinarian

Dog Groomer

Get Started

Join Furry Friends and give your pets the care they deserve!

© 2023 Furry Friends. All rights reserved.

Registration

1. Click on “Register” on the navbar and select “Client Register”

Welcome to Furry Friends

Your one-stop destination for all your animal service needs!

Whether you're looking for a reliable dog sitter, a professional pet groomer, or other services for your furry companions, Furry Friends has you covered.

Our platform connects pet owners with skilled service providers who are passionate about animals. It's a community built to ensure the well-being and happiness of your pets.

Services We Offer

Find a wide range of services for your pets:

- Dog Walker
- Veterinarian
- Dog Groomer

Get Started

Join Furry Friends and give your pets the care they deserve!

© 2023 Furry Friends. All rights reserved.

2. Enter your name: A name must consist of letters and spaces only.
3. Enter your email address: The email must be a valid email format (name@provider.domain). The email must be unique per person and two accounts cannot have the same email address.
4. Enter your password: The password must be a strong password containing from 8 to 30 characters, have at least one special character (!@#\$%^&*()), one uppercase letter, one lowercase letter, and a number.
5. Click the phone prefix box: Choose one of the available prefix numbers
6. Enter the rest of your phone number: The number entered must be 7 digits long and must contain only numbers.

7. Click the security question box and choose a security question:

Security Question

Choose Security Question ▾

What is the name of your first pet?

In which city were you born?

What is the name of your favorite childhood teacher?

What was the make and model of your first car?

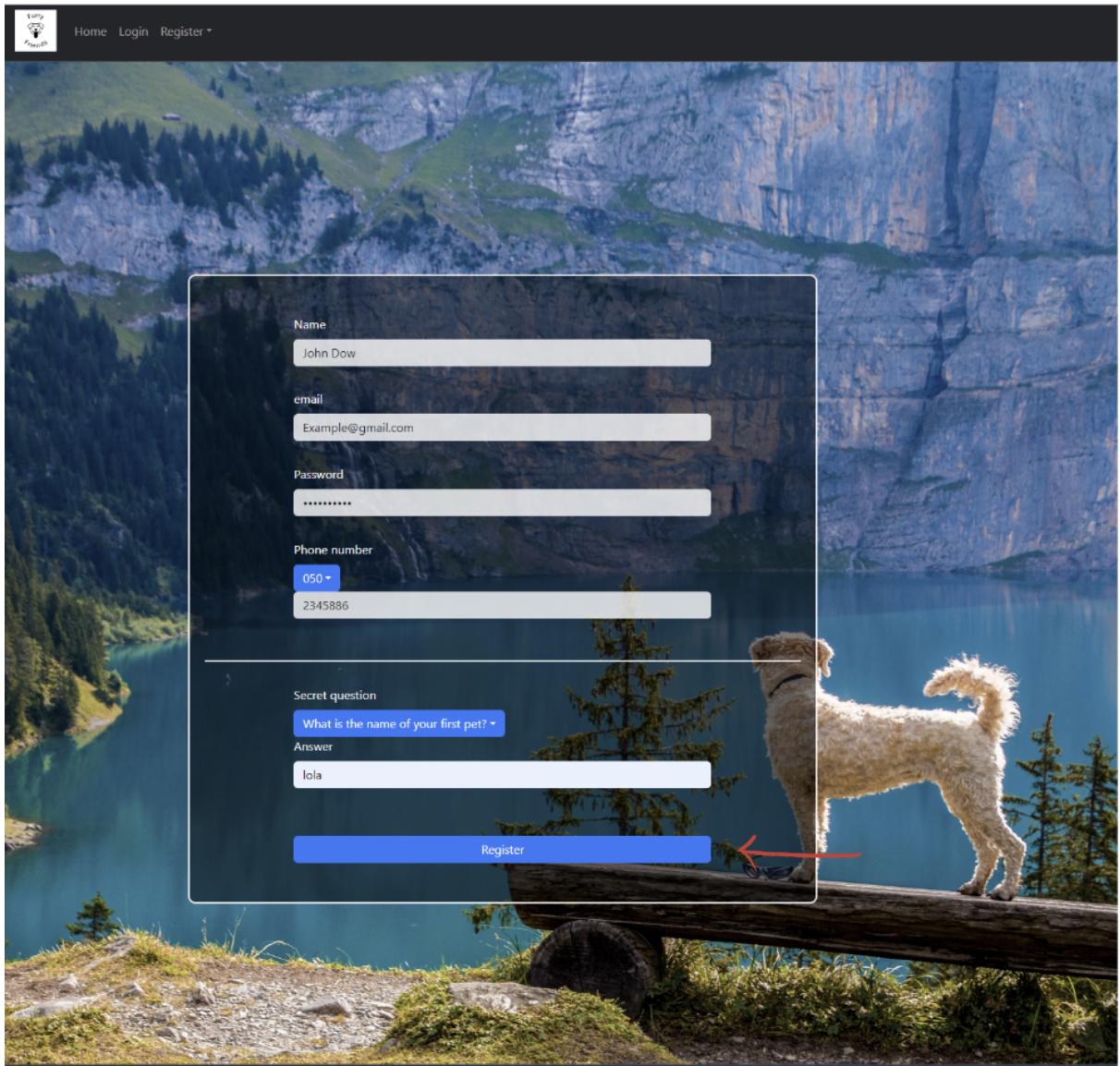
What is the name of the street you grew up on?

What is your favorite book? ▾

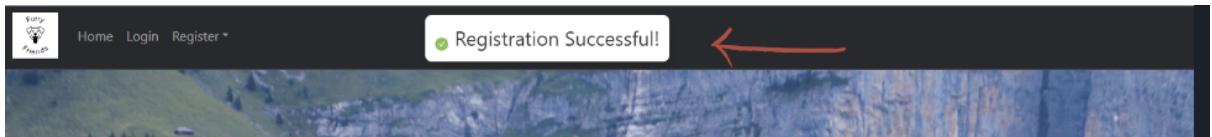
This will be used for password recovery!

8. Enter your answer in the field below.

After filling all fields correctly, The “Register” button will be available.

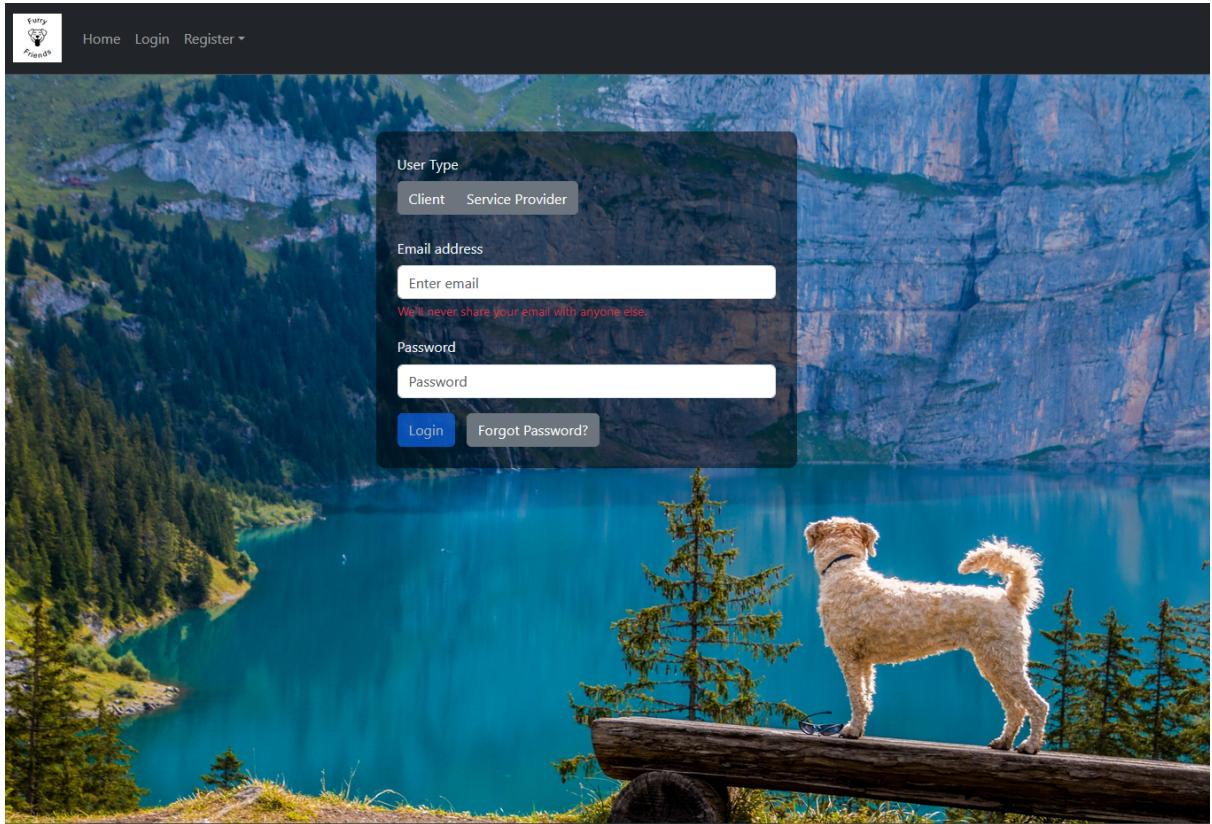


9. Press the Register button and wait for the confirmation notification.

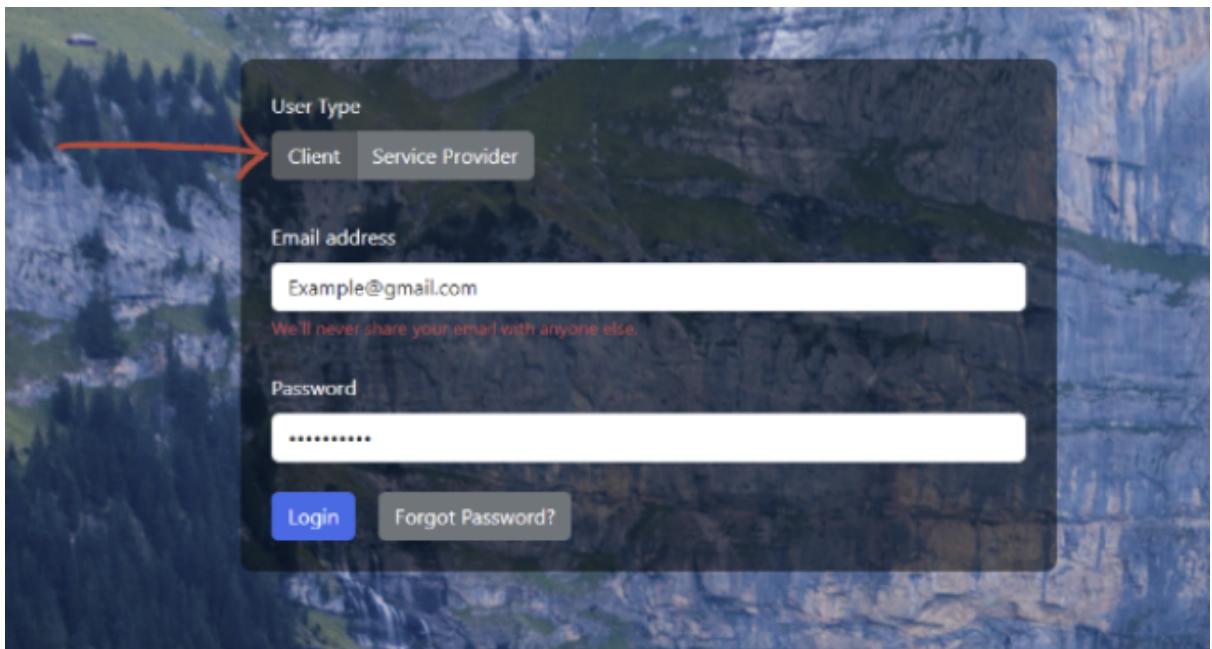


10. On successful registration, you will be forwarded to the login page.

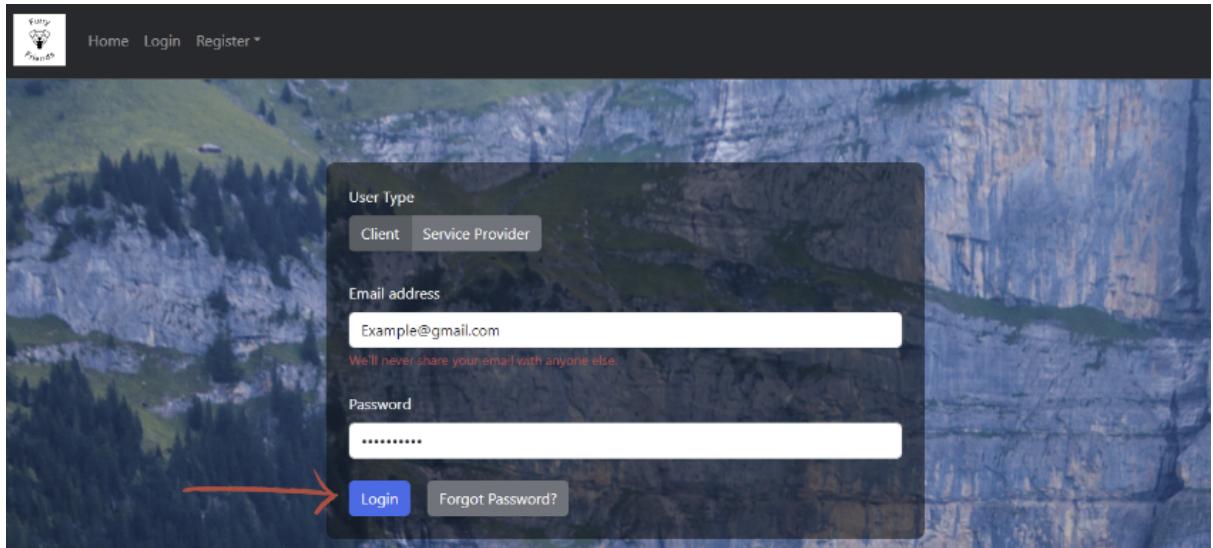
Login



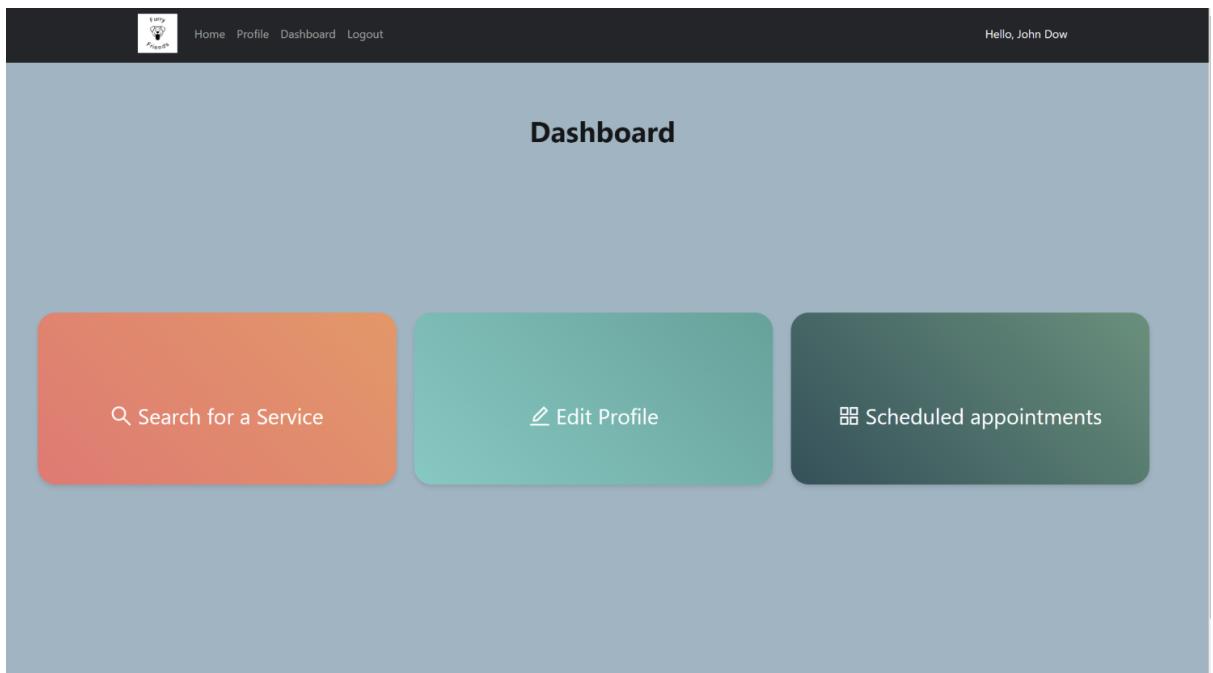
1. Click the Client button on the login page signifying you want to log in as a client.



2. Enter your email and password as provided on the registration.
3. Press the “Login” button

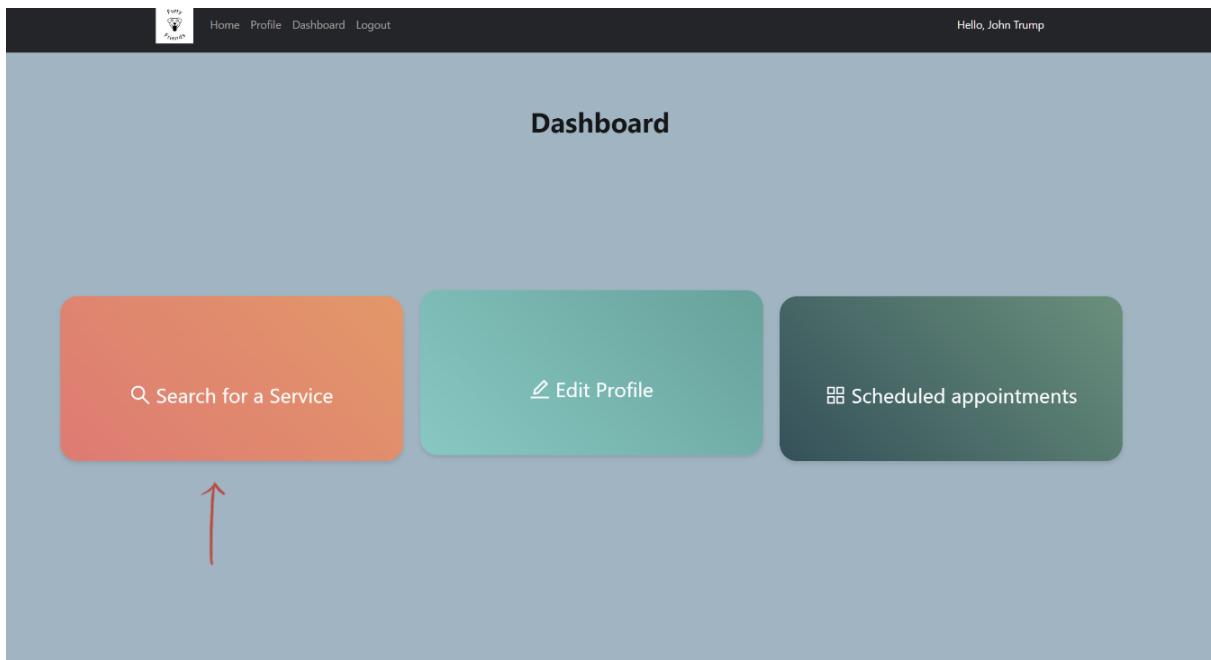


4. On successful login you will be forwarded to the Client Dashboard page.

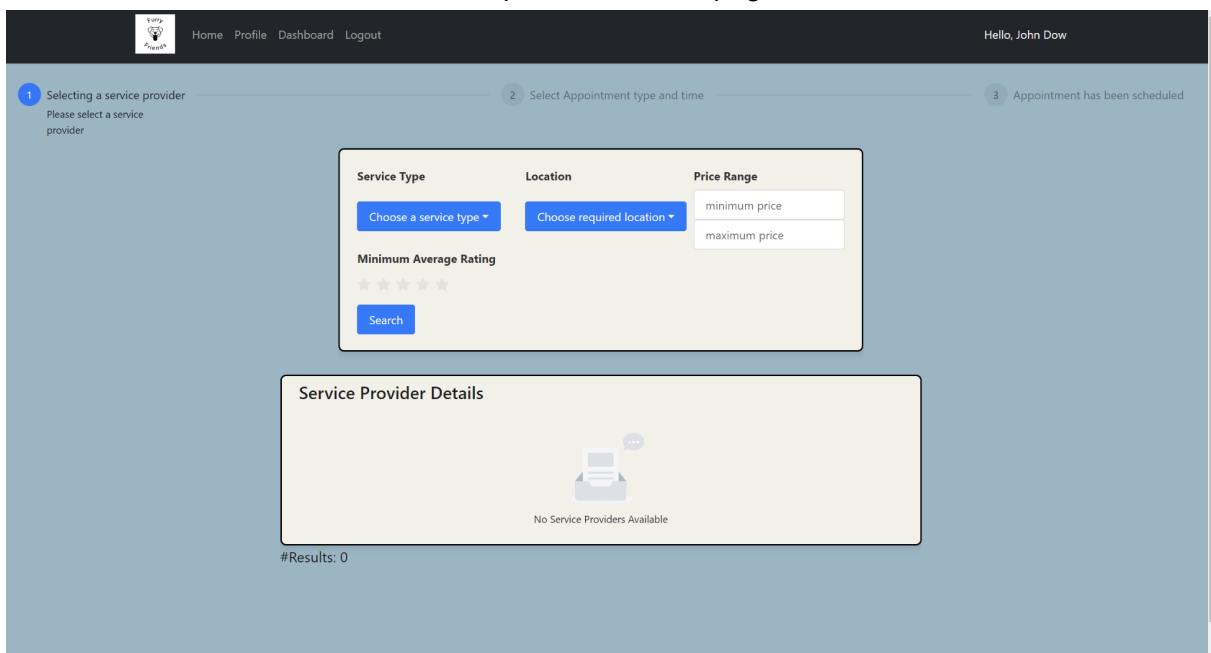


Search For Service:

1. Press the “Search for service” button on the Dashboard.



2. You will be forwarded to the service provider search page



3. You can find a service provider by selecting one or more parameters on the search form.

4. After selecting the parameters press on the “Search” button. (if all fields are empty, On the result you will get all existing service providers on the website)

The screenshot shows a user interface for searching service providers. At the top, there is a navigation bar with links for Home, Profile, Dashboard, and Logout, and a greeting "Hello, John Dow". Below the navigation bar, three circular icons represent steps: 1. Selecting a service provider (with a note: "Please select a service provider"), 2. Select Appointment type and time, and 3. Appointment has been scheduled. The main search form contains fields for Service Type (set to "Dog Walker"), Location (button labeled "Choose required location"), Price Range (input fields for 20 and 80 with a checkmark), and Minimum Average Rating (a 5-star rating scale). A red arrow points to the "Search" button. Below the search form is a section titled "Service Provider Details" which displays a message: "No Service Providers Available". The footer indicates "#Results: 0".

5. Select a service provider and press the “Schedule Appointment” button.

The screenshot shows the same user interface after performing a search. The search parameters remain the same as in the previous step. The "Service Provider Details" section now lists two results: "John Doe" and "Lior b". Each entry includes a profile picture, name, average rating (4.5 and 3.3 respectively), service type (Dog Walker), city (New York and Ashdod), and price range (20 - 70 and 20 - 120). To the right of each entry is a "Schedule Appointment" button. A red arrow points to the "Schedule Appointment" button for "John Doe". The footer indicates "#Results: 2".

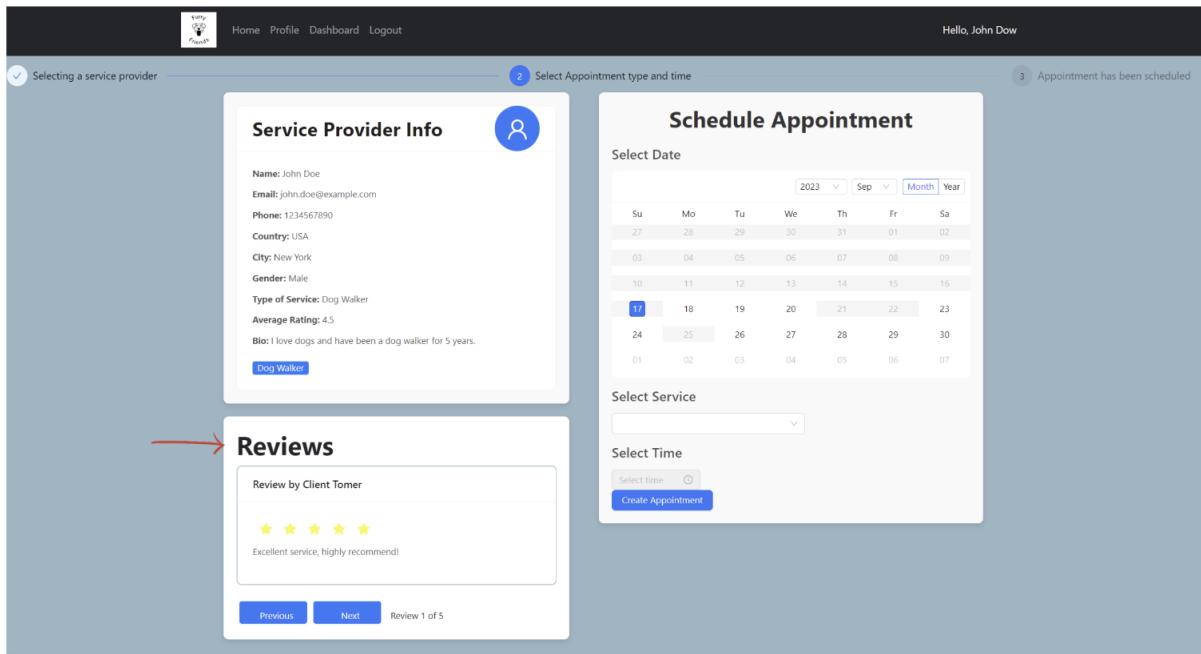
6. Now you are forwarded to the service provider page, Where you can find more information about the selected service provider.

The screenshot shows a user profile interface. At the top, there's a navigation bar with 'Home', 'Profile', 'Dashboard', and 'Logout' links, and a greeting 'Hello, John Dow'. Below the navigation, a progress bar indicates three steps: 'Selecting a service provider' (step 1), 'Select Appointment type and time' (step 2), and 'Appointment has been scheduled' (step 3). The main content area is divided into two sections: 'Service Provider Info' and 'Schedule Appointment'. The 'Service Provider Info' section contains details like Name: John Doe, Email: john.doe@example.com, Phone: 1234567890, Country: USA, City: New York, Gender: Male, Type of Service: Dog Walker, Average Rating: 4.5, and Bio: I love dogs and have been a dog walker for 5 years. A blue 'Dog Walker' button is at the bottom. The 'Reviews' section shows a review by Client Tomer with a 5-star rating and the text 'Excellent service, highly recommend!'. Navigation buttons 'Previous', 'Next', and 'Review 1 of 5' are at the bottom of the reviews section. The 'Schedule Appointment' section includes a 'Select Date' calendar showing September 2023, a 'Select Service' dropdown, and a 'Select Time' dropdown with a 'Create Appointment' button.

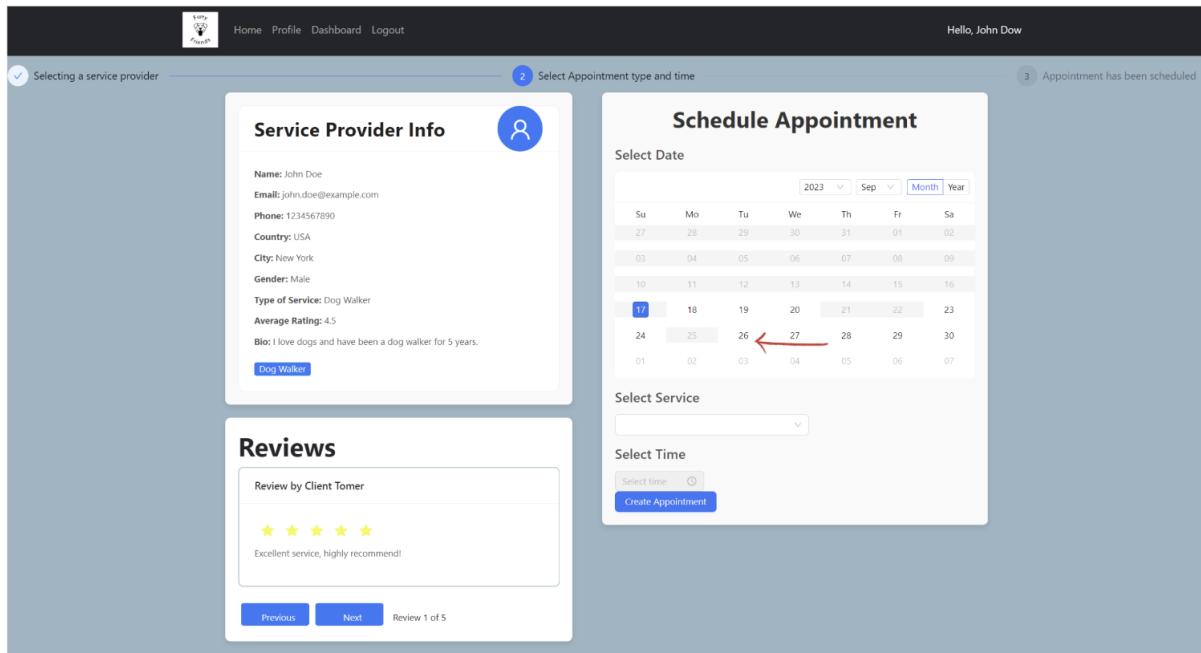
7. You can get more information about the service provider such as Email, Average Rating, and phone number in the Service Provider info section.

This screenshot is identical to the one above, but it includes a red arrow pointing to the 'Service Provider Info' section of the left-hand panel. This highlights the specific information available for the selected service provider.

8. You can read the reviews and get an impression.



9. To schedule an appointment you need to choose from the available dates. (dates with grey color are blocked and cannot be selected).



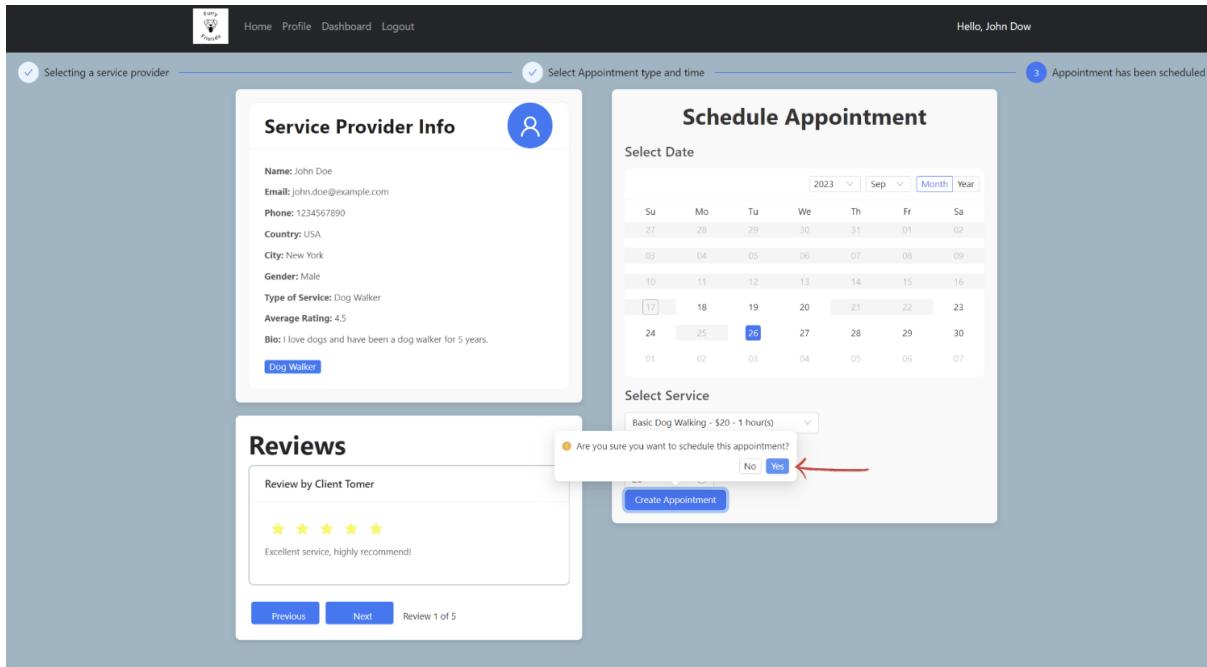
10. Select the service type from the “Select Service” dropdown.

The screenshot shows the 'Schedule Appointment' interface. On the left, there's a 'Service Provider Info' card with details like Name: John Doe, Email: john.doe@example.com, Phone: 1234567890, Country: USA, City: New York, Gender: Male, Type of Service: Dog Walker, Average Rating: 4.5, and Bio: I love dogs and have been a dog walker for 5 years. Below it is a 'Reviews' section with a single review from Client Tomer. On the right, a 'Schedule Appointment' box has a 'Select Date' calendar for September 2023. A red arrow points to the 'Select Service' dropdown menu, which lists 'Basic Dog Walking - \$20 - 1 hour(s)' and 'Extended Dog Walking - \$70 - 2 hour(s)'. A 'Create Appointment' button is at the bottom.

11. Select the available time slot and press OK.

This screenshot continues from the previous one. The 'Select Service' dropdown is still open, showing the same two options. A red arrow points to the 'Select Time' dropdown menu, which is now open and displays a list of times from 12 to 19. At the bottom of this list is a 'Now' button with a red arrow pointing to it. The rest of the interface remains the same, including the 'Service Provider Info' card and the 'Reviews' section.

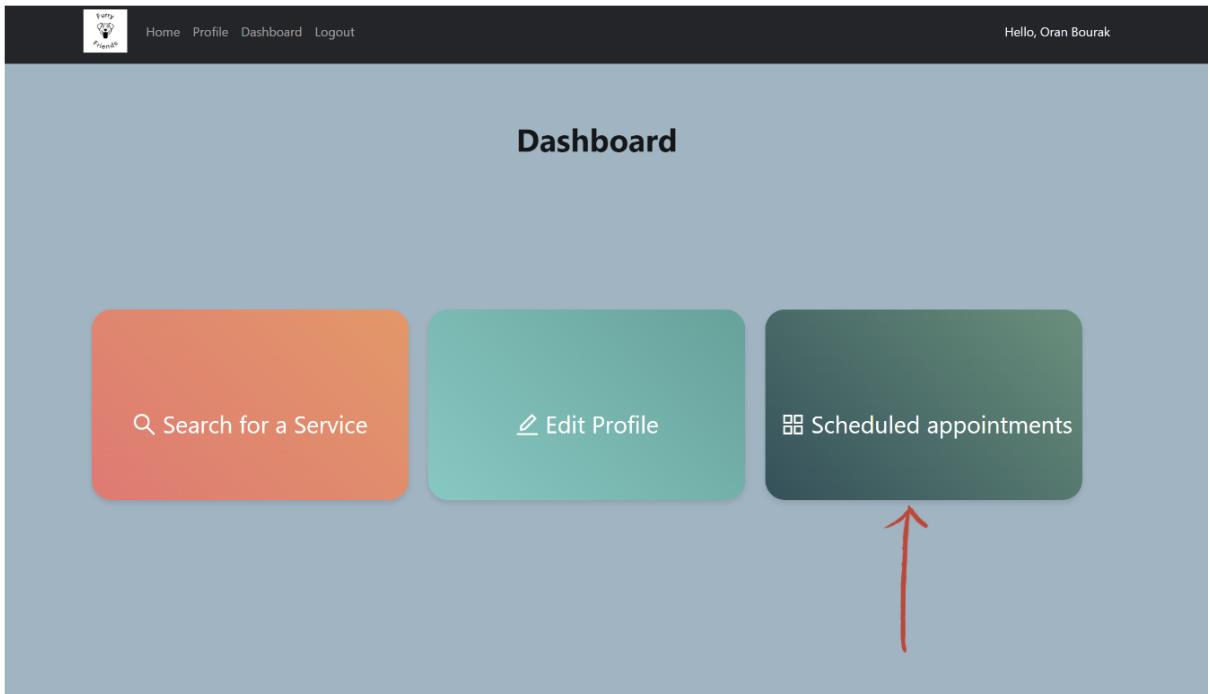
12. Press on “Create Appointment” and then “Yes”.



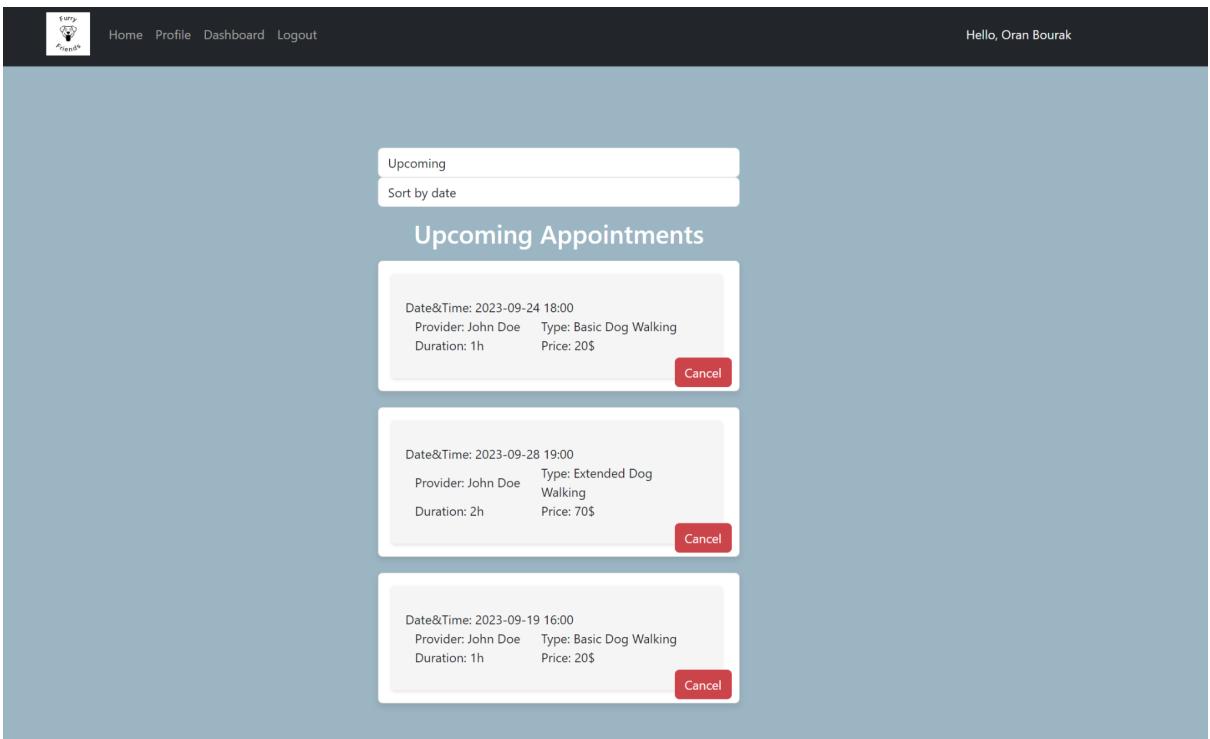
13. A confirmation pop-up should be displayed.

View Scheduled appointments and Write review:

1. Press the “Scheduled Appointments” button on the Dashboard.



2. The Scheduled appointments page will display as follows:



3. You can view upcoming/Canceled/Completed appointments by selecting the required option from the appointment status Dropdown.

A screenshot of a user interface showing a dropdown menu for appointment statuses. The menu items are "Upcoming", "Completed", and "Canceled". The "Upcoming" item is highlighted with a blue background and white text. A red arrow points from the top right towards this highlighted item. Below the menu, the heading "Upcoming Appointments" is displayed. Three appointment cards are listed, each with a "Cancel" button at the bottom right. The first card shows details: Date&Time: 2023-09-24 18:00, Provider: John Doe, Type: Basic Dog Walking, Duration: 1h, Price: 20\$. The second card shows: Date&Time: 2023-09-28 19:00, Provider: John Doe, Type: Extended Dog Walking, Duration: 2h, Price: 70\$. The third card shows: Date&Time: 2023-09-19 16:00, Provider: John Doe, Type: Basic Dog Walking, Duration: 1h, Price: 20\$.

4. You can sort the appointments list by selecting one of the sorting options on the sort as dropdown

A screenshot of a user interface showing a dropdown menu for sorting appointments by date. The menu items are "Sort by date", "Sort by price - descending", "Sort by price - ascending", and "Sort by service provider name". The "Sort by date" item is highlighted with a blue background and white text. Below the menu, three appointment cards are listed, each with a "Cancel" button at the bottom right. The first card shows details: Date&Time: 2023-09-24 18:00, Provider: John Doe, Type: Basic Dog Walking, Duration: 1h, Price: 20\$. The second card shows: Date&Time: 2023-09-28 19:00, Provider: John Doe, Type: Extended Dog Walking, Duration: 2h, Price: 70\$. The third card shows: Date&Time: 2023-09-19 16:00, Provider: John Doe, Type: Basic Dog Walking, Duration: 1h, Price: 20\$.

5. To write a review you can select “Completed” on the appointment status dropdown, Then click on Write Review on the appointment card.

NOTE: You can write at most one review for a meeting and up to 24 hours after the meeting has been completed.

The screenshot shows a user interface for managing appointments. At the top, there's a navigation bar with a logo, "Home", "Profile", "Dashboard", and "Logout". On the right, it says "Hello, Oran Bourak". Below the navigation, there are two buttons: "Completed" and "Sort by date". The main section is titled "Completed Appointments". It lists two entries:

- Date&Time: 2023-09-16 10:00
Provider: John Doe Type: Extended Dog Walking
Duration: 2h Price: 70\$
- Date&Time: 2023-09-18 18:00
Provider: Lior b Type: Extended Dog Walking
Duration: 2h Price: 70\$

For the second appointment, there is a green "Write review" button. A red arrow points from the left towards this button.

6. After clicking on the Write Review button, a pop-up will be displayed asking you to rate the service, write your review, and click on submit.

