

**INVITATION TO** 

# **PRACTICE MANAGEMENT FNQ ROADSHOW**

## **Pathways to Excellence**

The AFA invites you to attend the Practice management Roadshow in Far North Queensland. Join our guest speakers to address the following topics - FoFA, Social Media, Business Insurance, a case study on Professional standards and how to build a sustainable business.

In addition to an update on AFA activities, presenters are happy to comment on where FoFA has ended up. A practitioner segment will be complemented by a professional standards case-study and three Sponsoring product partner sessions.













## **Event Sponsors**



## **CAIRNS**

## **Date**

Thursday 24 May 2012

### Venue

Shangri-La Cairns Pierpoint Rd, Cairns 4870

## **TOWNSVILLE**

#### **Date**

Friday 25 May 2012

## Venue

320-334 Flinders Street Townsville QLD 4810

#### **Time**

7.30am - 11.30am

## **Closing Date**

Monday 21 May 2012

#### Cost

AFA Members \$40 Non AFA Members \$50



## Practice Management FNQ Roadshow



## **Agenda**

7.15am: Registration

7.30am: Welcome and Introduction by Mark Stubbings

7.45am: AFA update by Fraser Jack

8.00am: 'Better than Ever - Opportunities for Business Insurance' by TAL

8.30am: Comfort break

8.45am: FoFA 'Where have we landed' by Rhett Das

9.00am: 'Social Media to market your Advice' by Zurich

9.45am: 'Developing my business' by Fraser Jack

10.15am: Comfort break

10.30am: Risk Case Study-Professional Standards by Rhett Das

11.00am: 'Building a sustainable business' by OnePath

11.30am: Finish and Close.

## **Guest Speakers**



### **FRASER JACK**

Fraser Jack is the QLD AFA GenXt Chair, and while at the age of 37 is on the boarder of being a "GenXter" his maturity age is much lower that that, so it all balances out. Fraser enjoys work life balance, developing lasting personal relationships with both clients and peers and bad, dad jokes which he inflicts on his kids.

Fraser has run his specialist Risk business on the Gold Coast with 3 staff for the past 10 years, and is continually developing his business in line with technology. Fraser is passionate about the culture we have in our profession of sharing ideas, professional development and mentoring so we all grow as a profession.



### **RHETT DAS**

Rhett began his career as a Solicitor in Queensland working for a WorkCover Panel firm. Rhett joins the AAP team having previously worked for 2 years as a Panel Case Manager at the Financial Ombudsman Service in the Investments, Life Insurance and Superannuation division.

While at the Financial Ombudsman Service Rhett's work evolved around preparing disputes for a decision to be made by a Panel or Adjudicator when a dispute could not be resolved by the Division.

Prior to working at the Financial Ombudsman Service, Rhett worked for the Australian Competition and Consumer Commission in the Enforcement Division.

His educational achievements include a Bachelor of Business majoring in International Business and a Bachelor of Law.

Outside of work Rhett spends his spare time horse riding and gardening with his wife.



### **MARK STUBBINGS**

Mark Stubbings is Head of Risk at Professional Investment Services.

Before PIS, Mark's last role was State Manager QLD with Comminsure and prior to that, senior roles within AMP, Tower and ANZ in New Zealand and Australia.

Mark is a qualified Accountant, Financial Planner, Risk Expert and completed an MBA for good measure.

Mark is a football tragic and supports Manchester United and the Brisbane Roar.

## Practice Management FNQ Roadshow



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Special Requiremen	its (e.g. access, dietary, othe	r):							
3. Which Ro	adshow will you	be atte	ending? (ple	ase tick bo	x)				
Cairns   Thurs	sday 24 May 2012	Town:	sville   Friday 25	May 2012					
4. Number of people attending? (please provide name, email and company name)									
1.							AFA Member	Non Member	
2.							AFA Member	Non Member	
3.							AFA Member	Non Member	
4.							AFA Member	Non Member	
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## Practice Management FNQ Roadshow



5. Cost
AFA Members \$40
Non AFA Members \$50
All costs stated above are GST inclusive.
6. Payment Details
Please charge \$ (gst incl) to my (please tick) Master Card Visa AMEX
Cardholder's Name:
Credit Card Number: Expiry Date: /
Signature:
Enclosed is my cheque made payable to: Association of Financial Advisers Ltd.
EFT - BSB 082-330 A/C No 028 57 3951
For EFT payments please provide the date of the event your are attending and your name as a reference.
Ref (date of event):   Surname:
Cancellation Policy
The AFA will refund the cost if the applicant notifies the AFA seven days prior to the commencement of the program of their intention not to attend. If you do not notify the AFA seven days prior to the commencement of the program you will not be entitled to a refund. You may nominate another

## Please send or fax all registration forms to:

## **AFA National Office**

person to attend in your place.

PO Box Q279, Queen Victoria Building NSW 1230 **Ph:** (02) 9267 4003 | **Fax:** (02) 9267 5003

#### **Melissa Favaloro**

Email: melissa.favaloro@afa.asn.au

#### **Amy Jones**

Email: amy.jones@afa.asn.au

All registrations will be confirmed by email. A receipted tax invoice will be emailed to the address on your registration form.