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Summary

PC and Server Hardware Configuration | Network Device Integration | TCP/IP | DHCP |

DNS | Windows Server 2016 | Active Directory | Group Policy Management | File Permissions

Windows 10 configuration | Hyper-V Virtualization | PowerShell 5.0 | Linux | Security Concepts

Cisco Routing & Switching | Amazon AWS Certified Solutions Architect (in training on Linux Academy) | Office 365 (emphasis on Word and Excel)

Experience

 Spectrum

Maintenance Technician I

Jul 2018 - Sep 2018

Spectrum

- Primarily responsible for preventive maintenance and repair of Hybrid Fiber Coax Network.
 - Read and accurately interpret system/network design maps.
 - Install and replace HFC physical plant network components such as coax, actives, passives, grounding systems, pedestals, riser guards, conduit etc., according to technical specifications; splice coax and report signal leakage and complete repairs as required; identify and repair upstream and downstream ingress.
 - As directed, complete end of line network testing to meet technical specifications.
 - Perform routine maintenance, troubleshoot and update records of standby power supplies according to technical specifications.
 - Troubleshoot and repair basic distribution problems associated with RF, AC and DC elements of the forward and reverse plant; report drop related problems.
 - Perform basic telephony troubleshooting to support medical no dial tones.
- Communicate with TAC/Dispatch to update progress on escalated tickets.
- Resolve system outages as directed.

 Spectrum

Field Service Technician IV

Aug 2016 - Aug 2018

Spectrum

- Providing service and customer support during field visits or dispatches.
- Managing all on site installation, repair, and maintenance.
- Diagnosing errors or technical problems and determining proper solutions
- Provided services and customer support during field visits or dispatches.
- Managed all on-site installation, configuration, repair and maintenance.
- Preventive maintenance and repair of Hybrid-Fiber-Coax network.
- Resolved highly technical issues with clients infrastructure (Cabling and Network Devices).
- Perform quality audit on completed task.
- Handle series of escalations of top trouble tickets as a result of my proven experience in Broadband/Baseband Wireless troubleshooting and implementation.
- Led the team that deployed the Wav2 (5GHz-MU-MIMO) Layer 3 routers to small businesses and residential clients.
- Monitor the performance of network devices (Routers and Switches) used by the customers.
- Performed advanced troubleshooting of main line signal issues and provided lasting solution.
- On several occasions, defined stateful firewall rule to ALLOW or DENY traffic based on

- Used packet capturing applications to analyze the content of a packet as a security measure and to establish integrity of data sent and received between end points.
- Performed vulnerability and risk assessment training to team members.
- Troubleshooting and resolving LAN connectivity issues.
- Provide remote support to clients and team mates.



MTN FY15 Modernization Project

Sep 2014 - May 2016

Ericsson

- 2G/3G CutOver
- 2G/3G Cabinet Swap and Integration
- LTE Installation, Configuration and Installation
- nodeB Integration (ATM/TDM sites)
- nodeB Integration (IPRAN sites)
- SIU/TCU IP integration
- E1 cross connection on site
- nodeB dump and fingerprint retrieval
- Script editing and loading
- TN Parameter loading
- Basic Package upgrade
- Faulty equipment replacement (DUW, RUS, SIU, PCI's)
- Remote Electrical Tilt (RET) replacement
- DUW Cascade
- RET Calibration
- Cabinet swap and re-integration



MTN 3G reactivation/ 2G upgrade

Sep 2014 - Dec 2014

Ericsson

Participated in several multi-million dollar 2G-GSM | 3G-CDMA projects with Ericsson while managing Service Providers accounts (MTN Nigeria and Airtel NG)

OM connectivity restoration

Site reactivation

IP design implementation and integration

E1 cross connection

Digital Unit (WCDMA) cascade

Radio Unit GSM upgrade/replacement

Radio Unit (WCDMA) upgrade (60 watts to 80 watts)

Site reintegration (2G & 3G)

TRX upgrade

Fault resolution

(Transmission) - TDM to IP integration [TCU/SIU]



2G MTN Managed Services - HUAWEI EQUIPMENT

Apr 2014 - Aug 2014

Ericsson

- 2G equipment installation.
- Alarm resolution.
- IDB creation, modification.
- Digital Unit GSM upgrade.
- Radio Unit GSM upgrade.
- Faulty component replacement.

- E1 cross connection.
- E1 termination on Krone block.
- IP integration.
- SIU installation and integration.
- TCU installation and integration.



Call Center associate

Dec 2013 - Feb 2014

CHAMS PLC

Customary care and call center associate



Transaction officer

Aug 2005 - Aug 2008

OCEANIC BANK INT'L PLC

Transaction officer - Cash and Teller

Education



Centriq Training's Career Program

2018 - 2019

Systems and Security Administration, Information Technology

Training hands-on skills and preparations towards;

Microsoft Technology Associate (MTA) Windows Server Administration Fundamentals

CompTIA A+ Certification

CompTIA N+ Certification

CompTIA Security+ Certification



Linux Academy

2018 - 2019

AWS Certified Solutions Architect (in training)



FEMTECH Information Technology Institute

2013 - 2013

Certificate in Web Application Development and Diploma in Computer Engineering and Networking, Computer/Information Technology Administration and Management, Diploma and Certificate



University of Ilorin

2010 - 2013

Bachelor of Science (B.Sc.), Statistics

Skills



Telecommunications Engineering • 2G • 3G • 4G-LTE • PC and Server Hardware Configuration • Active Directory • DHCP • DNS • Linux System Administration • Hyper-V

Certifications

CompTIA A+ • CompTIA

COMP001021408291 • Nov 2018 - Nov 2021

CompTIA Network+ • CompTIA

COMP001021408291 • Nov 2018 - Nov 2021

AWS Essentials • Linux Academy

Honors & Awards

No Student Left Behind • Centriq Training • Dec 2018

Award for team work and dedication to team success

Top CSAT (Customer Satisfaction • Charter Communications (Spectrum) • Apr 2017

Award for Top Customer Satisfaction Rating