## **Use Case: CustomerLogin**

### Actors:

1. Customer

### **Pre-Conditions:**

1. The Customer is not already logged in.

## **Primary Flow:**

- The use case starts when a Customer visits the Customer Page, which is the main landing page of the system..
- The Customer is presented with a login dialog, where he is requested to enter his username and password.
- 3. The Customer enters and submits his credentials.
- The system redirects the Customer to the Customer Dashboard.
- 5. Scenarios:
- 6. CustomerLoginInvalidCredentials
- 7. CustomerLoginMissingUsername
- 8. CustomerLoginMissingPassword

# **Post-Conditions:**

1. The Customer is now logged in.

# Use Case: CustomerLogin Secondary Scenario: CustomerLoginMissingPassword

# Actors:

1. Customer

### **Primary Flow:**

- 1. The use case begins in step 3 of the CustomerLogin use case, when the Customer does not provide a password.
- 2. The system presents the Customer with an Error Notification, informing him that he did not enter his password.
- 3. The system re-prompts the Customer for his authentication credentials (Use Case: CustomerLogin).

# Use Case: CustomerLogin Secondary Scenario: CustomerLoginInvalidCredentials

#### Actors

1. Customer

### **Primary Flow:**

- The use case begins in step 3 of the CustomerLogin use case, when the Customer provides invalid credentials.
- The system presents the Customer with an Error Dialog, informing him that the specified credentials were not recognized.
- 3. The system re-prompts the Customer for his authentication credentials (Use Case: CustomerLogin).

# Use Case: CustomerLogin Secondary Scenario: CustomerLoginMissingUsername

## Actors:

1. Customer

# **Primary Flow:**

- 1. The use case begins in step 3 of the CustomerLogin use case, when the Customer does not provide a username.
- The system presents the Customer with an Error Notification, informing him that he did not enter his username.
- 3. The system re-prompts the Customer for his authentication credentials (Use Case: CustomerLogin).

#### Use Case: CustomerDashboard

#### Actors:

1. Customer

#### **Pre-Conditions:**

1. The Customer is Logged in.

## **Primary Flow:**

- The use case begins when a Customer authenticates and is redirected to the Customer Dashboard.
- 2. If the system finds any Customer Orders, then
  - a. For each Customer Order found
    - i. The system displays a row containing information about the Customer Order, such as its Submission Date, current Order and Payment Status, and Due Amount.
    - The system displays a Button which allows the Customer to view the Items of the specific order (UC: CustomerViewCustomerOrderItems).
    - iii. If the Cutsomer Order is marked as 'Assembled but not Delivered' and is not fully paid
      - The system displays a Button which allows the Customer to pay it (UC: CustomerPayCustomerOrder).
- 3. Else
  - The system notifies the Customer that no Customer Orders could be found.

# **Secondary Scenarios:**

- CustomerViewCustomerOrderItems
- 2. CustomerPayCustomerOrder

# **Secondary Scenarios:**

- At any point, the Customer may Place a new Customer Order by pressing the Place Order Button (UC: CustomerPlaceCustomerOrder).
- 2. At any point, the Customer may logout by pressing the Logout Button.

# Use Case: CustomerDashboard Secondary Scenario: CustomerViewCustomerOrderItems

# Actors:

1. Customer

## **Primary Flow:**

- 1. The use case beings in step 2.a.ii of the CustomerDashboard use case, when the Customer presses the View Items Button.
- 2. The system retrieves a list of all Customer Order Items

Use Case: CustomerDashboard Secondary Scenario: CustomerPayCustomerOrder

# Actors:

1. Customer

## **Primary Flow:**

- 1. The use case begins in step 2.a.ii.1 of the CustomerDashboard use case, when the Customer presses the Pay Button.
- 2. The system presents the Customer with the remaining Sum

(Controllers) for the specified Customer Order.

- a. For each Customer Order Item found
  - The system displays a row containing information about the Customer Order Item, such as the Motherboard Type, the CPU Socket Type, the RAM Type and Capacity, the Case Type, and its current Status.

# Use Case: CustomerDashboard Secondary Scenario: CustomerPayCustomerOrderInvalidSum

### Actors:

1. Customer

# **Primary Flow:**

- The use case begins in step 4 of the CustomerPayCustomerOrder use case, when the submitted Sum is invalid.
- 2. The system presents the Customer with an Error Notification, informing him that the specified Sum is invalid.
- 3. The system re-prompts the Customer for the Payment Information.

## Use Case: CustomerPlaceCustomerOrder

## Actors:

1. Customer

## **Pre-Conditions:**

- 1. The Customer is Logged in.
- 2. The Customer is on the Place Customer Order Page.

# **Primary Flow:**

- 1. The use case begins when the Customer visits the Place Customer Order Page.
- 2. The system presents the Customer with a form that contains the following items.
  - a. A dropdown selection list of available Case Types.
  - b. A dropdown selection list of available CPU Socket Types.
  - c. A dropdown selection list of available RAM Types.
  - d. A dropdown selection list of available RAM Capacities.
  - e. A dropdown selection list of available Motherboard Types.
  - f. An Add Controller Button.
- The Customer must select one of each available items and press the Add Controller Button to add a new Controller to his Order.
- 4. When the Customer adds a new Controller to his Order.
  - a. The system appends a row with information about the newly created Controller, along with a Remove button which allows the Customer to remove the newly created Controller from the Order.
- 5. The Customer must press the Submit Order Button in order to submit his Order.
- 6. When the Customer presses the Submit Order Button.
  - The system records his Order and adds it to the Unassigned Orders Tab of the Sales Manager's Order Page.

# **Secondary Scenarios:**

- At any point, the Customer may logout by pressing the Logout Button.
- At any point, the Customer may return to the Customer Dashboard.

that requires payment.

- 3. The system presents the Customer with a completion form, in which he must specify the Sum he wishes to pay.
- The Customer confirms the payment by pressing the Pay Button.
- 5. The system registers the payment and updates the status of the order.
- The system redirects the Customer to the Customer Dashboard.

# **Secondary Scenarios:**

- 1. CustomerPayCustomerOrderInvalidSum
- 2. CustomerPayCustomerOrderAlreadyPaid

## Use Case: CustomerDashboard Secondary Scenario: CustomerPayCustomerOrderAlreadyPaid

### Actors:

1. Customer

# **Primary Flow:**

- The use case begins in step 4 of the CustomerPayCustomerOrder use case, when the CustomerOrder has already been paid.
- The system presents the Customer with an Error Notification, informing him that the specified CustomerOrder has already heen paid.
- The system redirects the Customer to the Customer Dashboard.