Ori Guy

Full Stack Developer

Contact

0547520899

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Education

Diploma
Full Stack Web
Development
HackerU College
2021-2023

Key Skills

React MUI Angular Vue3 **JavaScript TypeScript** nestJS HTML+CSS SCSS **TailwindCSS** Git MvSQL MongoDB Figma UI/UX **Firebase** NodeJS

Languages

Hebrew

Native

English

Proficiency level

Military

2010 – 2013 Commander of rookies

Profile

- Proficient full stack web developer course graduate, technological solid skills, analytical mindset.
- In-depth knowledge of various programming languages (Angular, Node.js, React, Vue3, etc.).
- Extensive customer support & professional training experience, strong organizational skills, agile.
- Proven experience in managing employees, team player, multitasker, strategic thinker, and tech-savvy.

Educational Practical Experience:

Practical Full Stack Development Projects

2022-2023

2023-Present

2019-2021

2018-2019

- <u>everAfter Web Application:</u> designed to streamline the planning and management of weddings for wedding planners, brides, and grooms. This comprehensive solution serves as my final project for HackerU College, reflecting a synthesis of skills in React with TypeScript, NestJS, MUI, and responsive design. Features include user login/registration and the ability to manage multiple events for businesses or a single event for private users. **Technologies Used:** React with TypeScript, NestJS, MUI.
- Client Management System development project: Developing a fully web-responsive client
 management system with a unique responsive design (UI/UX) that displays the client's details, updates,
 and changes. Technologies used: Angular and Firebase
- <u>Business Card, Client interface management system project:</u> The system enables complete client management control and is slated to have a user interface. <u>Technologies used:</u> Node.JS, React.JS.

Professional Experience:

QA Software Tester

Clal Insurance & Finances

Writing scripts, applying Agile and SCRUM methodologies, conducting manual testing, and actively
collaborating with various employees and managers.

Customer Service Representative (During study)

Clal Insurance & Finances

2022-2023

- Customer service experience: Assuming responsibility for various customer service processes, including solving customer complaints on time while ensuring customer satisfaction and loyalty.
- Providing a rapid response to customers, delivering quality professional solutions to various issues, as well as accurate data on different service-related subjects.

Support & Customer Service Team Leader

Partner Communications Ltd

- **Management experience:** Handling technical support aspects and managing the support team numbering 25 support representatives, ensuring the assigned support objectives are met.
- Managing cross-organizational projects, leading all salary, and working conditions for the support staff, and managing several interfaces within the

Training Courses Coordinator

Partner Communications Ltd

 Managing the company training courses for all service and support representatives, assuming responsibility for employee welfare, and preparing all training materials for customer service practices.