

CUSTOMIZING NOTIFICATION TEMPLATES

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WORKFLOW OVERVIEW

- Liferay's Kaleo Workflow engine makes it easy to build and use review processes with notifications to different parties.
- While front-end developers aren't responsible for setting up workflow, they can provide FreeMarker notification templates.
- > These templates are useful for both branding and functionality.

WORKFLOW NOTIFICATIONS

- Notifications can be sent to different parties on the following channels:
 - **Email**: Email notifications sent out to those assigned to a workflow task.



User Notification: Notifications sent to users logged into the platform



> Instant Messenger & Private Message: Placeholders for Social Office



NOTIFICATIONS IN A WORKFLOW DEFINITION

- Workflow Definitions are written in XML and include the notifications within.
- > Here is an example of a review notification:

In this simple example, we are using the \${userName} and \${entryType} variables to pull in information for the name of the submitter and the type of asset.



CREATING ADVANCED NOTIFICATION TEMPLATES

- Because Workflow notifications are just FreeMarker templates, front-end developers can provide the same kind of customization here that they would elsewhere.
- There are a number of context variables available that allow developers to add functionality.
- Lexicon CSS styling and JavaScript can also be added into the templates using the <style> and <script> tags.
- With these features at the ready, notifications can be as simple or advanced as the business requirement needs.

