

**Client Service Agreement (CSA)**

This Client Service Agreement (the “Agreement”) is made effective as of 26 September 2024 by and between Oriah Web Studios, with its principal place of business at 31 Sporrie Avenue, Karenpark, (the “Service Provider”), and Aesthetics Beauty Studio, with its principal place of business at 91 Lynn Road, Karenpark, (the “Client”).

1. **Services Provided**

The Service Provider agrees to provide the following services for the Client:

* Web Application Development and Deployment

1. **Scope of Work**

The full scope of the work to be performed by the Service Provider is detailed in the Statement of Work attached as **Appendix A**. Any additional work beyond this scope must be agreed upon in writing by both parties.

1. **Timeline**

The Service Provider shall complete the services described herein by [].

1. **Payment Terms**

* **Total Project Fee**: The Client agrees to pay a total fee of R5000 for the services.
* **Deposit**: A non-refundable deposit of R2000 is due upon signing this Agreement.
* **Final Payment**: The remaining balance of R3000 is due upon final delivery of project.
* **Late Payment:** Invoices not paid within 30 days of receipt are subject to a late payment fee of 1.5% per month.

1. **Revisions**

The Service Provider will follow up to 3 of revisions during the development period. Any additional revisions beyond this limit will incur and additional fee of R100 per revision.

1. **Intellectual Property Rights**

Upon receipt of full payment, the Client will own all rights, title, and interest in the final deliverables. The Service Provider retains the right to use general elements of the work (e.g., code libraries, development frameworks) in future projects.

1. **Termination**

Either party may terminate this Agreement if the other party breaches any material term of this Agreement and fails to cure the breach within 10 days of notice. Upon termination, the Client will be responsible for payment for all services performed up to the termination date.

1. **Confidentiality**

Both parties agree to keep any confidential information exchanged between them private and not disclose it to any third party without written consent. This includes any propriety code, business data, or credentials shared during the project.

1. **Limitation of Liability**

The Service Provider will not be liable for any indirect, special, or consequential damages arising out of or in connection with this Agreement. The total liability of the Service Provider, whether in contract, tort, or otherwise, shall not exceed the amount paid by the Client to the Service Provider under this Agreement.

1. **Dispute Resolution**

Any disputes arising under this Agreement will be resolved by arbitration in accordance with the rules of the Arbitration Foundation of Southern Africa.

1. **Governing Law**

This Agreement will be governed by and construed in accordance with the laws of South Africa.

**Signatures**

Service Provider:

Oriah Web Studios

By: Molefe Ramotsepane

Title: Founder and Lead Developer

Signature:

Date:

Client:

Aesthetics Beauty Studio

By: Hope Maluleka

Title: Founder

Signature:

Date: