RESUME OF MDUDUZI SIBISI

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OBJECTIVE

Making technology more accessible and easier to use is the driving principle connecting my work as a software developer and technical writer. It's pushed me to pursue projects, build tools, and write content that caters to people from various backgrounds (tech and non-tech), skill levels, and neurotypes.

While I believe in writing clear, self-documenting code, I recognise it isn't always enough to let the code speak for itself. As such, I also believe it's important that software should be well-annotated and accompanied by comprehensive, well-written documentation.

Creating usage guides, API documentation, and managing knowledge bases aren't tasks that most software developers are equipped to perform. But they're vital aspects of the software's life-cycle and existence.

Having a significant background in development enables me to untangle the technical nuances of software and IT, so I can effectively translate and communicate them to other developers and end users.

I'm looking to collaborate with a company that can help me leverage my considerable experience and skills to improve user experiences with technology.

EDUCATION

2004 – 2008: Sunward Park High School (National Senior Certificate)

2009 – 2010: CTI Education Group in Partnership with Cambridge University (Certificate in Information Systems (Software Development))

2010: Oracle Certification in Java Programming

2021: Yoast Block Editor Training Certificate

EXPERIENCE

February 2022 – Current:
Technical Writer • Draft.Dev
As a technical writer for Draft.Dev, my responsibilities include crafting high-quality 1500+ word technical articles for a wide variety of established clients in the software and tech Industry. I've written tutorials, roundups (listicles), reviews, and guides designed to showcase the capabilities of our clients' products. In addition to written content, I'm also responsible for drafting architecture diagrams, capturing and annotating screenshots and video content, building software implementations, and producing code samples. I also edit and refine other writers' articles when required. Some notable clients I've written for include Bright Data, Snyk, Foxit, and Hygraph.

Hard Skills:

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September 2020 – July 2025:
Technical Writer (Part-Time) • WellPCB and OurPCB
My responsibilities as a part-time writer for WellPCB (and its sister companies) included creating and editing search engine-optimized (SEO) electronic engineering guides and blog articles. I was also tasked with enhancing the quality of published articles in addition to creating new evergreen content. Initially, a large bulk of the content I worked on revolved around printed circuit boards (PCBs) and their fabrication. However, as WellPCB's services expanded, their content evolved to include broader topics such as wire harnesses, enclosures, and additive manufacturing – which are all topics I covered during my stint.

February 2014 – January 2022:
Freelancer • Self-Employed
After leaving my position as a software developer and analyst at Corefreight, I began freelancing as a programmer, blogger, and tech writer. While a large portion of my time was dedicated to creating search engine-optimized technical content, I also worked on a wide variety of short programming projects and network administrative tasks.

As a copywriter and content writer, I covered topics that ranged from programming to gaming. Notable works and clients include two white papers for Hitachi, a collection of articles for SPW centered around data retention and IT recycling, B2B content for BlueTree, and Cloud Infrastructure Services. Please visit my portfolio to see more examples of my work.

June 2010 – April 2013:
Mid-level System Analyst and Programmer • CoreFreight Systems
My primary responsibilities included software development and programming, as well as the modification, installation, and maintenance of CoreFreight's logistics software.

My other duties involved cooperating with and supporting personnel in the resolution of user problems, including the provision of Helpdesk and infrastructure support. This included running application and database backups, and remote and on-site software installations. Tools and applications used included Microsoft SQL Server 2008, Forte 4GL, Java (SE and EE), Maven, NetBeans, and Visual Studio. As I reached seniority in the company, I became involved with onboarding and mentoring new talent.

ACHIEVEMENTS

Grade 9 Certificate in Public Speaking

Grade 10 Class Representative

Grade 10 Academic Achievement Badge

Grade 11 Highest Achievement in Life Orientation

REFERENCES

Available upon request