

# Kavitha Kumari

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HackerRank: <https://www.hackerrank.com/profile/Kavithakumari351>

## Professional Summary

Dedicated customer service representative at Amazon since September 2022 with a strong passion for Java programming. Successfully solved over 100 coding challenges on HackerRank and earned a basic certification in Java. Developed various games such as Flappy Birds, Simple Candy Crush, and a shooter game. Proficient in data structures including queues, linked lists, graphs, and Trie data structures.

## Skills

**Programming Languages:** Java, C, C++, Javascript, ReactJs.

**Web Technologies:** Advance knowledge of HTML, CSS, JavaScript

**Game Development:** Flappy Birds, Simple Candy Crush, Shooter Game

**Algorithms and Data Structures:** Proficient in designing and implementing algorithms and data structures

**Customer Service:** Problem-solving, Communication, Time Management

**Tools and Platforms:** Git, IntelliJ IDEA

**Methodologies:** Agile, Scrum

**Databases:** MySQL, PostgreSQL, MongoDB

**DevOps:** Continuous integration and deployment (CI/CD), Docker, Kubernetes

**AWS concepts:** Stateful and stateless computing, databases, continous Integration and deployment ETC

## Professional Experience

### Customer Service Representative | Amazon | September 2022 – Present

Provided exceptional customer service and support to Amazon customers, resolving inquiries and issues efficiently.

Maintained high levels of customer satisfaction by effectively managing and addressing customer complaints.

Utilized problem-solving skills to assist customers with various issues related to orders, returns, and product information.

Collaborated with team members to improve customer service processes and enhance overall customer experience.

## Projects

### 1. AWS Infrastructure Scaling and Load Balancing

- Migrated on-premise solutions to AWS for efficient application load handling.
- Implemented dynamic compute resource deployment and set up Application Load Balancer for traffic distribution.

## **2. Secure Web Server Deployment with AWS**

- Deployed secured web servers on Linux using EC2 instances in multiple regions.
- Configured instances with custom AMIs and managed EBS volumes for data integrity.

## **HackerRank Achievements**

Solved over 100 coding challenges on HackerRank, focusing on algorithms and data structures.

Earned a basic certification in Java from HackerRank, demonstrating proficiency in Java programming.

## **DailyNews App with React JS**

Created a new app where we can divide the news according to the science, business etc.

## **Education**

Institute of Information and Technology | Osmania University | 2022

Relevant coursework: Computer Science, DataStructures and Algorithms, Java, Databases

## **Certifications**

Basic Java Certification | HackerRank

AWS Certification through Intelipaat