XpressTech

- Customers
- Reviews
- Reviews 2
- Reviews 3

Demography

Age Distribution

Occupation

Occupation
- Student — 53.35%
- Employee — 30.41%
- Self Employeed — 13.92%
- House wife — 2.32%

Preferences

First meal order | Second meal order

Meal	Count
Snacks	124
Lunch	120
Dinner	91
Breakfast	53
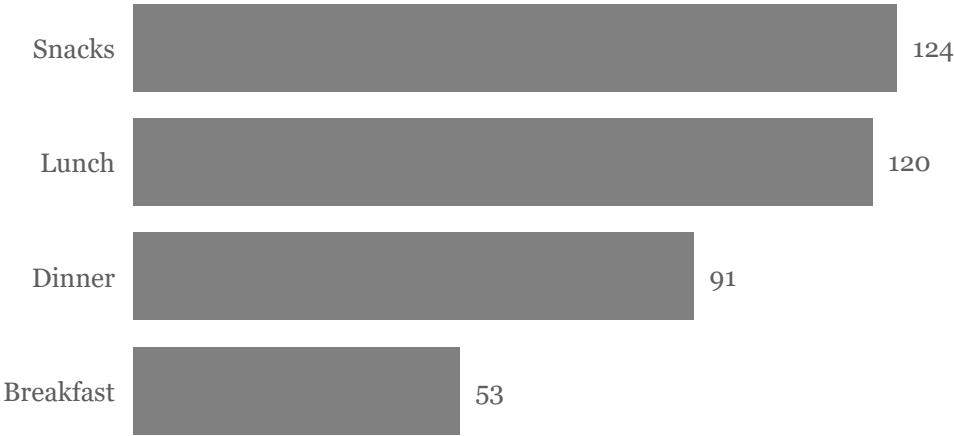
First medium for ordering | Second medium for ordering

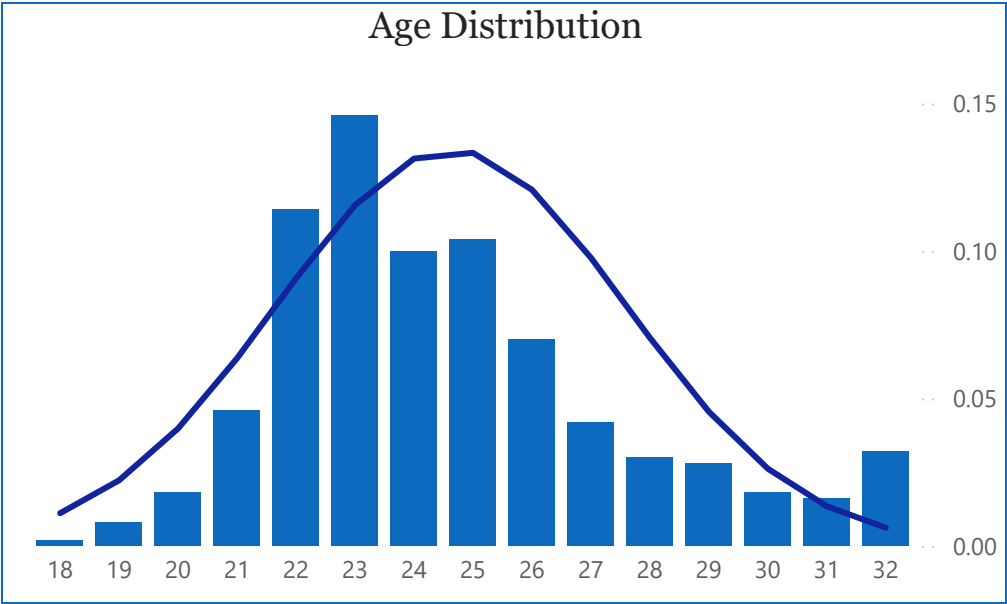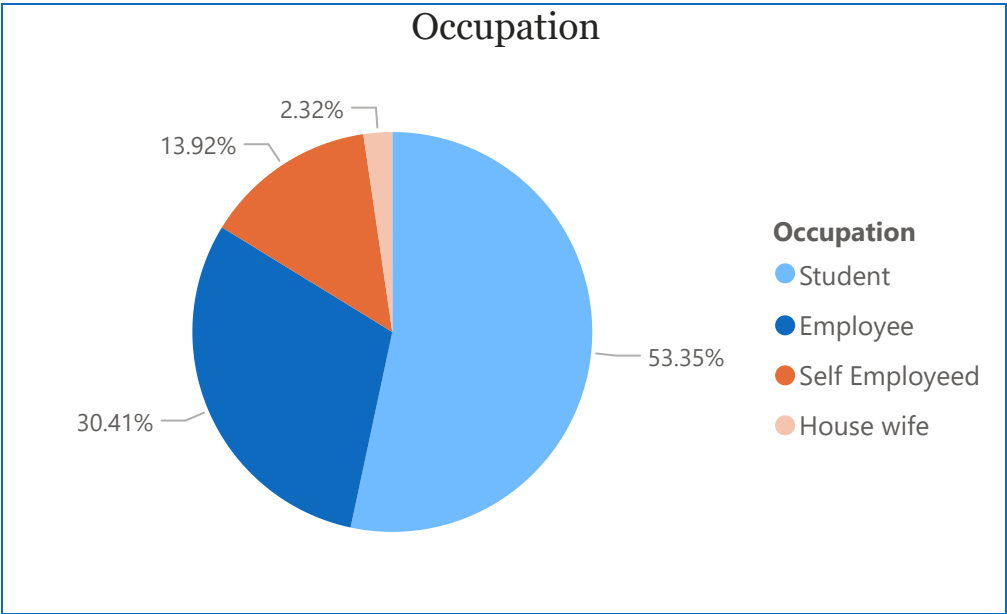| Medium	Count
Food delivery apps	358
Walk-in	22
Direct call	5
Web browser	3
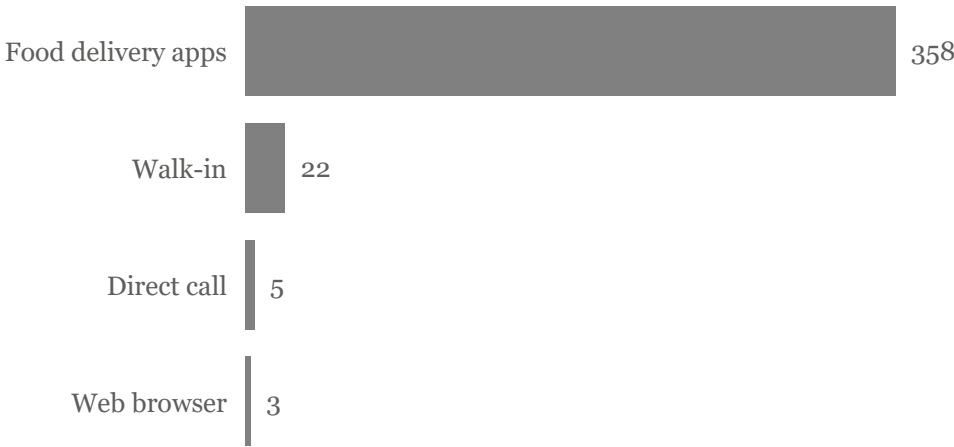
XpressTech

Customers

Reviews

Reviews 2

Reviews 3

Customer reviews

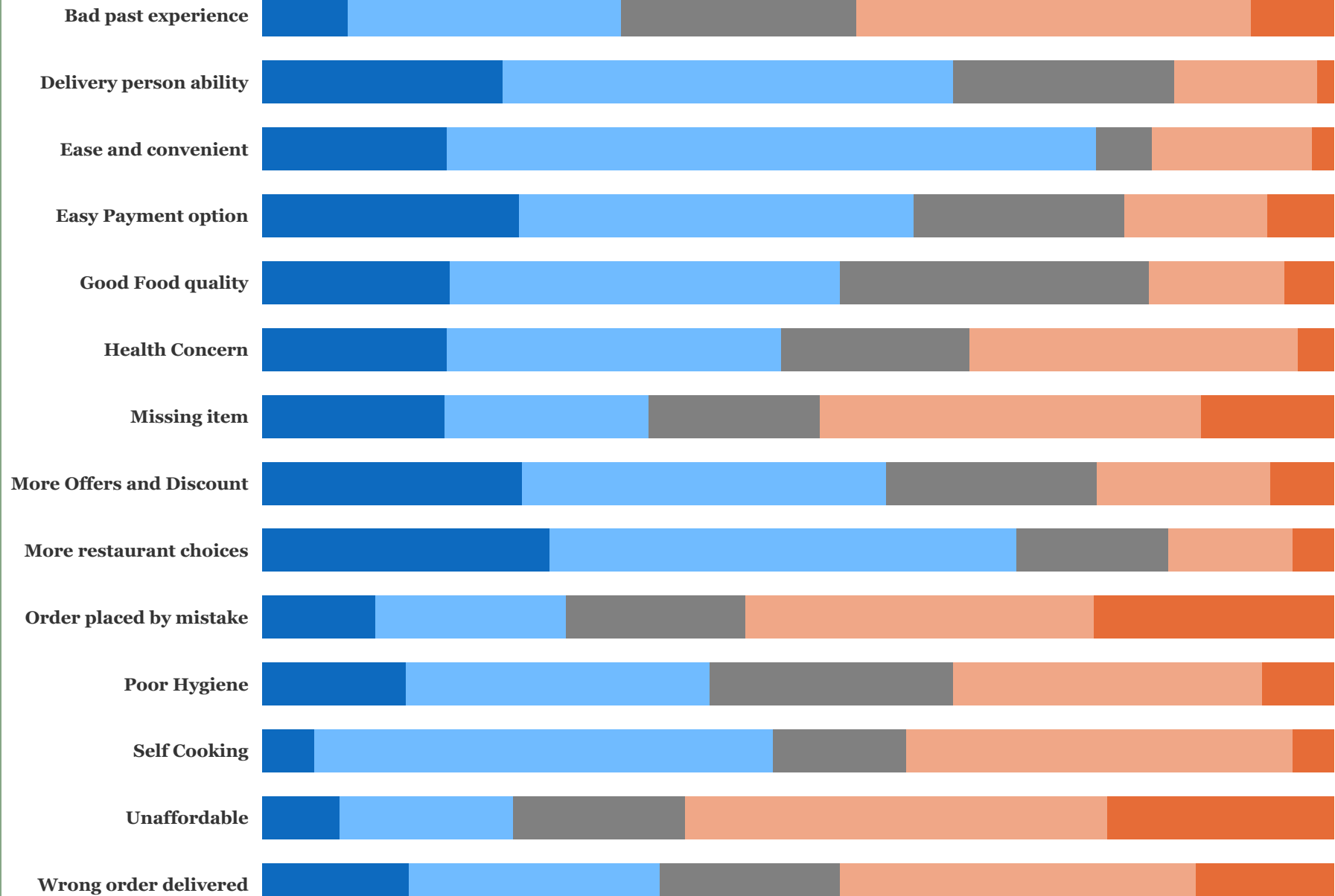● Unimportant ● Slightly important ● Moderately important ● Important ● Very important
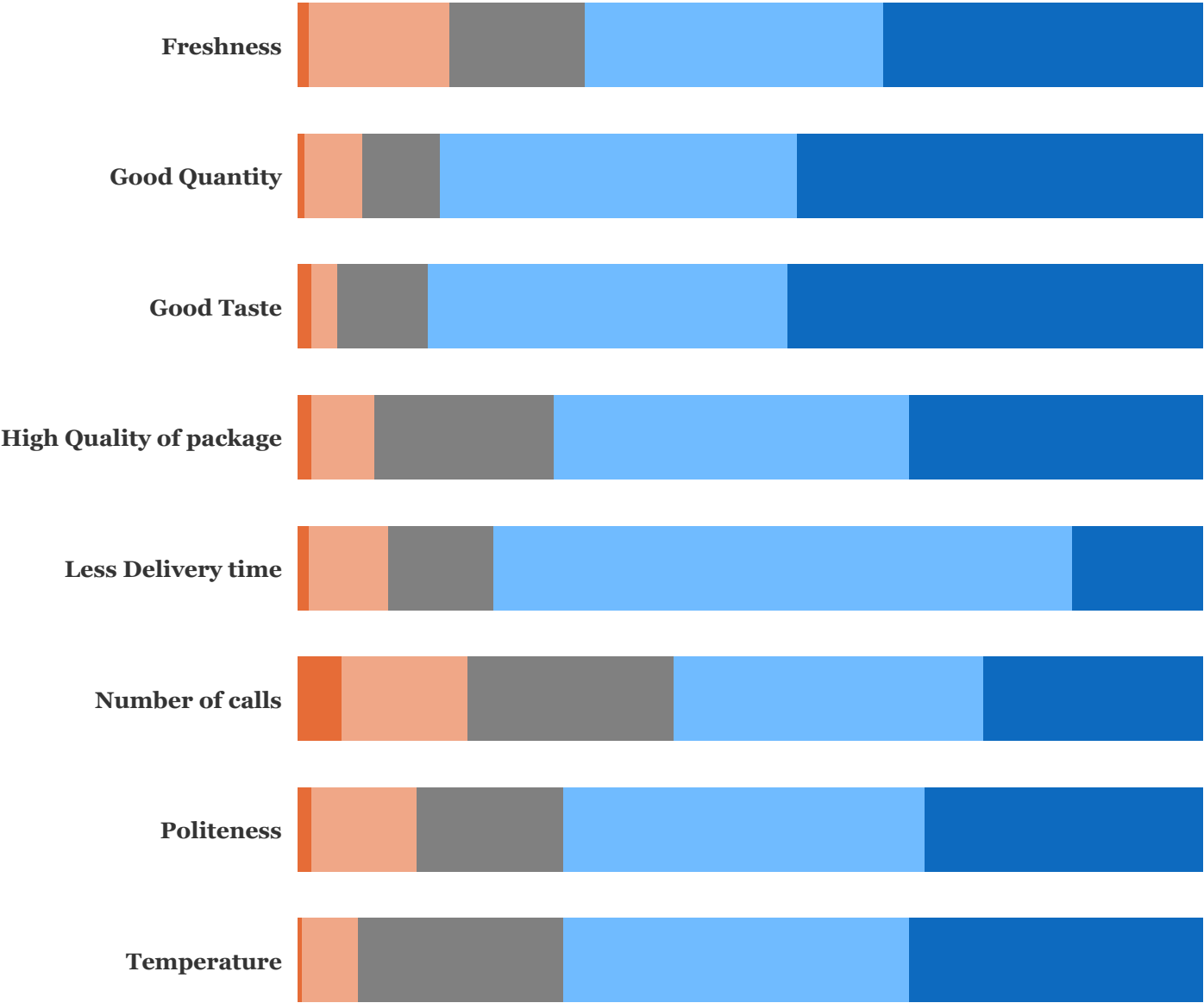
Freshness

Good Quantity

Good Taste

High Quality of package

Less Delivery time

Number of calls

Politeness

Temperature

XpressTech

- Customers
- Reviews
- Reviews 2
- Reviews 3

Survey reviews

● Strongly agree ● Agree ● Neutral ● Disagree ● Strongly disagree

- Bad past experience
- Delivery person ability
- Ease and convenient
- Easy Payment option
- Good Food quality
- Health Concern
- Missing item
- More Offers and Discount
- More restaurant choices
- Order placed by mistake
- Poor Hygiene
- Self Cooking
- Unaffordable
- Wrong order delivered

XpressTech

Customers
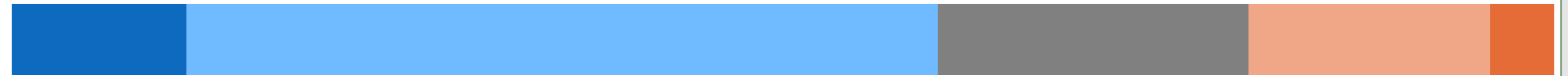
Reviews

Reviews 2

Reviews 3

Survey reviews

● Strongly agree ● Agree ● Neutral ● Disagree ● Strongly disagree
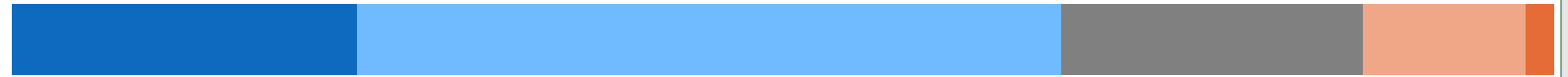
- Delay of delivery person getting assigned
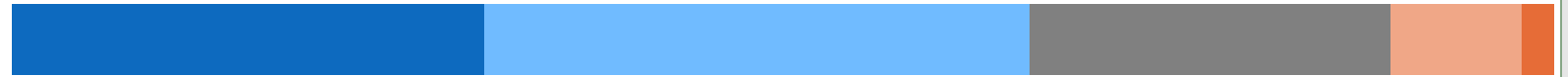- Delay of delivery person picking up food
- Good Road Condition
- Good Tracking system
- Google Maps Accuracy
- Late Delivery
- Long delivery time
- Low quantity low time
- Residence in busy location
- Time saving
- Unavailability