## MRehanMuhammad Rehan

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House # A-23, Malir Colony Karachi

##### Objective

A challenging career opportunity with the progressive organization where my education and work experience can be utilized to the profitability and growth of the organization.

##### Strengths / Skills

* Confident individual with good interpersonal skills able to deal with people at all levels
* Team-player
* Analytical minded able to break down and understand information
* Comfortable with working in a fast-moving dynamic environment
* Strongly customer-focused, used to provide support to demanding users
* Efficient in identifying, troubleshooting different computer hardware and software related problems VOIP & Telephony trouble shooting
* Quick learner, capable to grasp new technologies, software and hardware
* Languages: English, Urdu – written and verbal proficiency

##### Experience

**Senior Network Engineer| Team Lead (8th March 2014 to Present)**

Al-Abbas Group Pvt. Ltd Karachi

* Currently Leading Department and managing resource for troubleshooting and rectifications
* Escalation and issues management
* Provisioning Configuring and Maintaining Network elements to ensure smooth

Network Operations

* Providing technical support for interworking problems with other vendors
* Integration and implementation of network product line technologies
* Planning and execution of preventive maintenance activities
* Responsible for administering, upgrading, optimizing networking equipment’s

Including Router, Switches, Load balancer, Wireless, Optical Fiber and DSL media

* Administration and maintenance of LAN / WAN infrastructure and providing utmost

Solutions for the minimum downtime

* Leading the Support engagement during deployment phase
* Coordination with concerned stack holders for successful Restoration of Services
* Providing Network Security Surveillances CCTV ,TIS, DVR's, NVR,NAS, PSS, Dmss
* Leading engagement with PABX vendors & support

**Executive Engineer NOC (4th Jan 2013 to 3rdApril 2013)**

QGC (Red tone Telecom) Pakistan Pvt. Ltd

* Monitoring the LDI and VoIP network
* Troubleshooting & testing of Interconnects
* Voice Traffic analysis & Statistics Comparison
* Operation and maintenance of soft switch and Media Gateway

**Core Network Engineer (1st Oct 2010 to 30th Nov 2012)**

Huawei Technology Pakistan Pvt. Ltd

**C5 NGN Project, Migration of POTS TDM to IP Network**

* Operation and Maintenance of Huawei Soft Switch (SoftX3000),

Universal Media Gateway (UMG8900), C&C08 (SHLR9200) and Network Management System NMS (iManager N2000)

* Migration of POTS to MSAG's, MSAN’s, OLT Including ISDN (BRI & PRI), PBX, V5 subscribers.
* Experience of fault handling, troubleshooting Issues arising from IP connectivity and data configurations.
* Configuration and maintenance of N2000 and SHLR9200
* Route Management and Creation of Prefix.
* Solving issues of outgoing and incoming calls of the customers.
* Using traces of signaling protocols like H.248, SS7, SIGTRAN to resolve the issues

**Network Engineer (5th Jan 2009 –23rd Sep 2010)**

SCT Pvt. Ltd Karachi

* Installation & configuration of Desktops & software
* Managed and inspect the updates for all desktop software
* Installation & configuration of network devices (Routers, Switches, Access Point, and Network Printers/Scanners)
* Troubleshoot problems related to software, network, PC printer and other hardware
* Ability to work at flexible schedule

##### Educational Qualification:

##### Academic:

**MS in Networks & Telecom (2 Years Degree) CGPA 3.0/4.0 2011-2013**

Muhammad Ali Jinnah University (MAJU), Karachi, Pakistan

Research Paper / Thesis Future Mobile Broadband LTE-Advanced

**BS in Computer Science (4 Years Degree) CGPA 3.5/4.0 2005 - 2008**

Federal Urdu University of Science &Technology, Karachi, Pakistan

##### Professional Certification:

* Juniper Certified Internet Associate (JNCIA\_EX)
* Juniper Certified Internet Associate (JNCIA\_ER)
* DIT (Diploma in Information Technology)

##### Professional Training:

* **STRATEGIC VISION(SV)** training by Time Lenders Pvt. Ltd
* Training of **CCNA, CWNA, CVOICE** from CTTC, Karachi

##### Personal details:

* Full Name: Muhammad Rehan
* Father Name: Riaz Uddin
* Marital Status: Married
* D.O.B: 13th Sep,1981
* Address: House # A-23, Malir Colony Karachi
* Nationality: Pakistani

##### References:

* Can be furnished on request.