What is a Business user?

Business User licenses were added to Secret Server in 2018. A Business User is defined as a Non-Information Technology User (e.g. sales team members, office managers, data entry clerks, marketing team members, etc.) allowed to access and use Secret Server for managing non-privileged accounts, including individual or team application accounts and credentials. Examples of non-privileged accounts include email login, social media password, or productivity software credentials.

Business Users are not permitted to manage privileged accounts such as database server credentials, security appliance passwords, cloud service root keys.

Business users are also not permitted to administer Secret Server.

What can a Business user do?

Manage non-privileged secrets

Business users can create, update and delete their own secrets within Secret Server.

Example:

A user signing up for an online service can use the password generator to create a strong password, store that password in Secret Server and use the Web Password Filler to log in again later.

Request and approve access to secrets

Non-privileged secrets may need approval workflows. Business users can request access to these secrets and can act as approvers.

Example:

Access to an organization's social media accounts may require authorization from a member of the marketing team. A business user can request access to the secret, and another business user can approve access.

Share secrets with other users

Business users can share non-privileged secrets with other users of Secret Server, whether those users are Business Users or not.

Access secrets using the mobile app

Business users can use the Thycotic PAM application to access and manage their secrets.

Use launchers

Business users accessing secured, but not privileged systems can use the available launchers within Secret Server.



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Business Users of Secret Server

Example:

A user in a secure network segment who can access an application only via RDP may use an RDP launcher as long as the tasks they are performing do not require privileged access.

View audits of their secrets

Auditing capabilities are included for business users, allowing them to see who has accessed their shared secrets.

Business user capability summary

Feature	
Secure password storage	Υ
Generate strong passwords	Υ
Manage non-privileged passwords and secrets	Υ
Control access to passwords	Υ
Share secrets with other users	Υ
Use Thycotic PAM mobile app	Υ
Use secret launchers (RDP support)	Υ
Web password filler	Υ
Two Factor Authentication	Υ
Password "hiding"	Υ
Active Directory integration	Υ
Limited auditing	Υ
Manage privileged secrets	N
Administer Secret Server	N
Use the Secret Server SDK or API	N
Import/Export secrets	N



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