



ORNANDO LINOS

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SUMMARY

An Industrial Engineering background with a strong foundation in continuous improvement well as experience working as a Data Analyst in the motorcycle automotive industry and as a Store Manager at Restaurant. My analytical and growth mindset have experience working in real-life situations make me confident in my ability to bring valuable insights and improvement to any project. I am excited to continue to develop my skills and grow as a professional in the field of any company.

EDUCATION

Bachelor of Science in Industrial Engineering

September 2019 - September 2023

Parahyangan Catholic University

- Usulan Peningkatan *Brand Awareness* Restoran Ramen Noods Lab

GPA 3.42/4.00

WORK EXPERIENCE

Store Manager

September 2023 - August 2024

PT. Noods Lab Indonesia (Ramen Restaurant)

- Oversee and manage all aspects of the restaurant's operations, including staffing, scheduling, and training.
- Manage inventory levels and order supplies to meet demand while minimizing waste and controlling costs.
- Implement and enforce company policies and procedures, including food safety standards and operational protocols.
- Ensure excellent customer service by maintaining high standards of hospitality and resolving any customer complaints or issues promptly.
- Develop and maintain positive relationships with suppliers, vendors, and other business partners.

Data Analyst Intern

August 2022 - January 2023

PT. Daya Adicipta Motora (Honda Jawa Barat)

- Honda Customer Care Center Division - Customer Knowledge and Management Department
- Engage in research and information gathering to product insightful visualization
- Utilizing user-friendly visualization tools like Microsoft PowerBI to create an interactive dashboard
- Create a daily report regarding the data leads and assign data leads to dealers for service follow-up
- Utilizing programming languages like Python to perform data mining by RFM analysis approach on the customer database to create a customer segmentation for customer retention

ORGANIZATIONS

Deputy Coordinator Public Relations of I TRAINEE 2021

April 2021 - September 2021

- Make and send mail merge invitation to participants
- Looking for and contacting companies to become speaker for the event
- Become a Liason Officer for Happy Fresh Speaker

Staff in Public Relations of OPEN HOUSE 2021

Feb 2021 - April 2021

- Become a Liason Officer for HMPSTI Division presentation
- Make Linktree for the event

LANGUAGE

English - TOEFL 552 - EF SET C2 (73/100) Chinese Mandarin Bahasa Indonesia

SKILLS

Python Excel SQL PowerBI Tableau Lean Six Sigma Tools

CERTIFICATIONS

Python for Data Science dan Machine Learning **January 2022**

Udemy

Complete SQL Bootcamp: Go from Zero to Hero **Mar 2023**

Udemy

Lean Six Sigma Green Belt **August 2022**

Perhimpunan Manajemen Mutu Indonesia (Indonesia Quality Management Association)