


# Gregory Smith


Tech Geek

 (616) 610-9577

 orygregs.github.io

 ory.g95@gmail.com

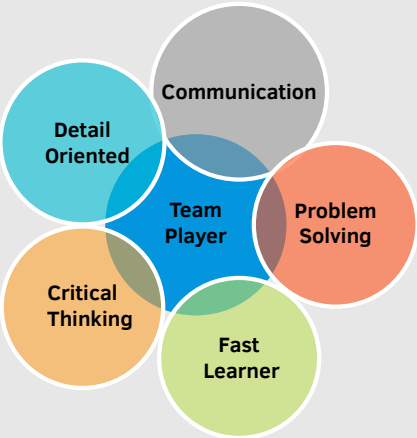
 /in/orygregs/

 OryGregS

## Objective

Obtain a position that leverages my customer-service experience and my technical background to exceed expectations

## Skills Overview



## Programming

R • Python • Java ★★★★★

SQL • HTML • CSS ★★★★★

JS • PHP • SAS ★★★★★

## Experience

- Aug 2018 - Current

**IT Student Services**

WMU - Waldo Library

  - Leverage my knowledge of computers and networks to provide a positive computing experience for the students, faculty, and staff at Waldo Library
  - Manage ticket queues and alert feeds to identify high-priority issues
  - Quickly respond to tickets and resolve the issues in a timely manner
- May 2018 - Current

**Electronics Sales Team Member**

Target

  - Utilize my breadth and depth of knowledge in current technology to recommend products to guests based on their needs
  - Ensure products are placed on the sales floor
  - Skills utilized: cash handling, interpersonal communication, multi-tasking
- Sep 2017 - April 2018

**Bartender / Server**

Lynx Golf Course

  - Worked as a team to serve events for 100+ people
  - Provided quick and professional service to many guests in a very demanding environment
- June 2017 - Sep 2017

**Mover / Luggage**

Boer's Transfer

  - Worked as a team to deliver outstanding customer service. Experience with lifting heavy things up and putting them down, packing, loading trucks, etc
  - Saved customers 1000's of dollars off their quote on multiple occasions through hustle, sweat, and determination

## Education

- 2016 - 2019

**Pursuing: BS, Data Science (GPA: 3.53)**

Western Michigan University
- 2013 - 2016

**Associate of Arts, General Studies**

Grand Rapids Community College

## Certificates & Extracurricular Activities

- March 2018

**Exterior Relations Officer**

Data Science & Statistics Club

  - Responsible for recruitment outside of Western Michigan University
  - Work with professionals and network for the club
- Feb 2018

**Data Science & Machine Learning Bootcamp with R**

Udemy

  - Certificate of completion for 18 hours of video lectures with assignments & projects
- Feb 2018

**SQL Bootcamp**

Udemy

  - Certificate of completion for 8.5 hours of video lectures with assignments & projects