**Week #1**

1. Dashboards: p 2-26
2. Scorecards: p27-41

**Week #2**

1. Dashboards and scorecards: Characteristics and implementation: p42-50
2. Key performance indicators (KPIs): p51-60
3. Designing KPIs: p61-73

**Week #3**

1. Process, architecture and requirements: p74-85
2. Dashboard design principles: p86-102
3. Data visualization: p103-113

**Week #4**

1. Effective visualization: p114-145

**Week #5**

1. Dashboard design and visualization tips: p146-156
2. Dashboard design mistakes: p157-168

**Week #6**

1. Design problems for real-time operational dashboards: p169-182
2. Best practices: Dashboards and scorecards: p183-193

**Week #7**

1. Common problems and mistakes: p194-199
2. Software tools and vendors: p200-210
3. Deployment and expected growth: p211-215