

Osama Omar

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✂ https://twitter.com/osamabhat 🔄 https://github.com/OsamaBhat 📅 X9966439 (29/08/2023 - 28/08/2033)

PROFILE

Enthusiastic and detail-oriented aspiring Data Engineer with a strong foundation in Python, SQL, and data processing. Skilled in building basic ETL pipelines and working with tools like Pandas, MySQL, and Apache Spark. Quick learner with a solid understanding of data warehousing and cloud concepts, eager to contribute to real-world data engineering projects.

PROFESSIONAL EXPERIENCE

Technical Support Engineer

Joules to Watts

SAME ROLE AS CONCENTRIX.

Client shifted from Concentrix to Joules to Watts

06/2025 – Present

Bangalore

Lenovo Technical Support Engineer

Concentrix

- Handled and analyzed technical support data to identify issue trends.
- Used **MS Dynamics** and **Power BI** for data management and for reporting and dashboard creation.
- Collaborated with engineers to support data-driven improvements in product reliability.
- Helped in Reducing the repeat dispatch rate.

01/2025 – 05/2025

Bangalore

Four Week Internship

BSNL(Bharat Sanchar Nigam Limited)

- Gained practical knowledge of Telecom infrastructure including **GSM** and **Optic Fiber** networks.
- Assisted in monitoring and maintenance of network equipment like **Base Transceiver Stations** (BTS).

07/2022 – 08/2022

Srinagar, India

EDUCATION

Bachelor of Engineering(ECE)

Model Institute of Engineering and Technology

CGPA : 7

08/2019 – 08/2023

Jammu, India

Higher Secondary -12th

Science(PCM)

61.3%

03/2017 – 12/2017

Sopore, India

SKILLS

- | | | | |
|---------------|------------|---------|------------------------------|
| • Python | • NumPy | • MySQL | • Pandas |
| • Modular PLC | • React Js | • JAVA | • Google cloud platform(GCP) |

CERTIFICATES

- | | | |
|--|--|------------------------|
| • Coursera Computer programming training certificate | • Two days training organised by Mitsubishi on Modular PLC | • IBM Machine Learning |
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PROJECTS

Internal Campus Education Web Application

- Worked on a web-based platform designed to facilitate internal education and resource sharing within a campus community.
- Students could upload and access educational material.
- Promoted efficient communication between educators and learners.

01/2023 – 02/2023

Color Sorting using PLC

Developed an automated color sorting system using **Arduino, PLC, Color sensor, IR sensors, relays , motors** to accurately detect and sort objects by color on a conveyor belt.

03/2023 – 06/2023