USAMA MUHAMMAD ISMAIL

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Highly cooperative and adaptable professional with strong communication skills. Thrives in diverse environments and excels at fostering collaboration. Valued for ability to quickly integrate and contribute effectively.

EDUCATION

Pakistan International School   (2008 - 2015)

Bright Future Pakistan International School   (2015 - 2019)

Highschool (Engineering)

Riphah International University   (2020 – 3 semesters)

Computer Science

Middlesex University Dubai   (2025 - Pending)

(B. Hons) in Information Technology

WORK EXPERIENCE

Intern in Aptech Computer Education (On-Site)   (2023 – 3 Months)

- Worked as a academic trainee
- Marketing and Documentation Handling
- Handled Calls and as a Receptionist Support

Worked in the Customer Support (Online)

- Regarding Troubleshooting Issues

Intern in Web Development CodeSwift (Online)

- Made a personal Portfolio

Skills

- Familiar with MS Office (Word, Excel, PowerPoint, Outlook)
- Documentation and troubleshooting
- Good knowledge with the computers
- CCNA (Cisco Certified Network Associate), Clear Basic Networking
- ICDL (International Computer Driving License)
- Web Development (HTML, CSS & JS) and Databases (SQL Server, MySQL & MongoDB)

Languages

- Fluent in English
- Urdu
- Hindi