

Osasere Jasmine Obazogbon

647 972 6758 | osasereobazo@gmail.com | Brampton, Ontario L6Y 0R6 | [linkedin.com/in/osasere-o-a90719207](https://www.linkedin.com/in/osasere-o-a90719207)

PROFILE SUMMARY

Computer programming student with a psychology background, leveraging technical expertise with analytical and user-centred problem-solving. Skilled in coding, data analysis, and product ownership, ensuring alignment between stakeholders and development teams.

SKILLS

PROFESSIONAL SKILLS

Analytical skills | Project Management | Problem Solving | Data Visualization | Data Mining | Research and Analytical Skills | Communication | Time management | Highly adaptable

TECHNICAL SKILLS

Java | JavaScript | Python | NodeJS | React | ReactNative | Bootstrap | HTML5/CSS | C++ | SQL | Oracle SQL | RESTful API Integration | Git | Shell Scripting | Jira | PowerBI | Confluence | Smartsheet | Lucidchart | Excel | Tableau | Figma | Data Structures and Algorithms | Object-Oriented Programming | Software development life cycle (SDLC) | Agile Development | Scrum | Test Planning

WORK EXPERIENCE

PRODUCT OWNER INTERN

Intelligent Innovations Lab | Peterborough, ON | 01/2025 Till Date

- Actively contributing to the development of HealthLk, a secure AI-powered healthcare communication platform, facilitating better connectivity between patients and providers.
- Collaborating with agile scrum teams to define and prioritize product features and requirements, ensuring alignment with healthcare industry standards and goals.
- Maintaining and refining the product backlog to ensure tasks are actionable, well-organized, and aligned with business objectives.
- Developing detailed user stories, acceptance criteria, and documentation to guide development and ensure high-quality product delivery.
- Conducting market research and competitive analysis to identify industry trends and inform product strategy.
- Working closely with stakeholders to gather feedback, validate features, and ensure user needs are met.
- Monitoring product performance and user feedback to identify areas for improvement and support continuous product iteration.

CUSTOMER SERVICE AGENT

Serco (DriveTest) | Mississauga, Ontario | 06/2023 – 12/2024

- Performed compliance checks and audits to ensure all processed applications met the Ministry of Transportation standards.
- Ensured accuracy in documentation and data entry for driver licensing processes.
- Verified the accuracy of agents' work by signing off on applications
- Remained up to date with policies regarding licensing and license exchanges.

- Provided excellent customer service to DriveTest clients, aiding with inquiries and processing various driver licensing transactions.
- Trained to identify counterfeit documents and prevent fraud.

GAME FACILITATOR

Activate Games | Brampton, Ontario | 10/2022 - 06/2023

- Managed the front desk to ensure a smooth check-in process for all customers.
- Carried out maintenance of game hardware and software.
- Assisted over 600 customers daily.
- Monitored facility and ensured the safety of all customers during their sessions.

CUSTOMER FULFILLMENT ASSOCIATE

Walmart | Toronto, Ontario | 10/2018 - 10/2022

- Worked productively with customers to meet order requirements and service expectations.
- Maintained store assets with effective loss prevention strategies.
- Trained new members on meeting company standards.
- Assisted over 100 customers per day in a fast-paced environment.
- Drove store revenue by offering customers accessories and related purchases to complete selections.
- Consistently met deadlines and quality goals for accuracy and timeliness.

E D U C A T I O N

ONTARIO COLLEGE DIPLOMA

Expected in 06/2026

COMPUTER PROGRAMMING | Humber College, Toronto, Ontario

HONOURS BACHELOR OF SCIENCE

06/2023

DOUBLE MAJOR - PSYCHOLOGY AND HEALTH & DISEASE | University Of Toronto, Toronto, Ontario