

The interviews in this study will use a semi-structured format in which we follow up on what the participant says. What follows are the key topics to be explored and examples of the types of questions that will be asked.

- For each question and response:
 - On <question x> you answered <response>.
 - Tell me about it--why did you choose that response? Can you walk me through your reasoning?
 - How familiar are you with the subject discussed in this email? Did that shape your response?
 - How would you describe how the email is written?
- We asked you about your opinion of AI. Tell me about it--why did you choose <response>? Can you walk me through your reasoning?
- Would you find AI tools to help write emails helpful? If yes, under what circumstances?
- Are AI writing tools ever inappropriate? If so, under what circumstances?