NETWORK SUPPORT PERSONNEL

Student Worksheet

Module 1 Activity 2

WRITING A COVER LETTER

Name:

Job Ad

Job Title: Network Help Desk Support Technician Employer: Delta Health Management Organization Job Description:

- Must be able to provide level 2 and 3 support for internal staff, do network troubleshooting and follow instructions from the network engineer.
- Must understand regulations and take part in training sessions to learn Delta's network setup.
- The right candidate is reliable, hardworking, detail oriented and a fast learner.

This job is full-time, five days per week and includes night shifts and some weekends.

Education:

High school diploma, MCSA certification, familiar with Windows Server 2008. Applicants who have completed a six-month internship are preferred.

Additional Requirements:

Preference will be given to candidates who can train end users.

Cover Letter

To: Mr. Johnson
From: Silvia Alvarez
Subject: Job Application

Dear Mr. Johnson,

In reply to your online ad, reference number PHT 6543N, please find attached my resume and contact details. I am applying for the position of network technician. I am certified as a network technician. I have MCSA certification from Microsoft.

I have three years of experience working in a large office.

I am available to come for an interview any time. I will be happy to bring letters of recommendation with me.

Sincerely,

Silvia Alvarez



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WRITING A COVER LETTER

Name:

Parts of a Cover Letter

PART	POSSIBLE SENTENCES
GREETING	Dear [name of person],To Whom It May Concern,
PARAGRAPH 1: Describe the position and say how you found out about it.	 I am applying for the position of I would like to apply for the position of I am writing to apply for the job of I am writing regarding the position of I saw your ad on your website. I saw your ad in [name of newspaper]. The position was listed on [name of website]. [Name of person] in [name of department] told me about the opening.
PARAGRAPH 2: Talk about your work experience, education, and qualifications.	 I have over [number] years of experience as a [position]. I have worked as a [position] since [year]. For the last [number] years, I have been a/an [position] at [workplace]. In my last job, I was a/an [position] at [workplace].
and quantications.	 I have a degree in [field / profession] from [name of school]. I have successfully completed a course in [field / profession] at [name of school]. I have completed a training program at [name of school]. I am an experienced network technician. I received my [type of certification] last year.
PARAGRAPH 3: Describe why you are the best person for the job.	 I am reliable, honest, and self-motivated. I have excellent communication skills and I'm very organized. I am a fast learner and very motivated. As you will see from my resume, I have a lot of experience.
PARAGRAPH 4: List your attachments, ask for an interview, and thank the person you're writing	 Please find attached a copy of my resume. I have attached my resume and references. Attached please find my resume. I am attaching a copy of my resume.
to.	 I am available to come in for an interview at your convenience. I would be happy to meet you and discuss my qualifications in person. Thank you for considering my request. I'm looking forward to your reply.
CLOSING	Sincerely,Respectfully yours,Yours truly,
SIGNATURE	
CONTACT DETAILS	Phone: Cell Phone: E-mail:



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WRITING A COVER LETTER

Name:

Write a Cover Letter

Now create your own cover letter.



