# THE ISO SURVEY OF MANAGEMENT SYSTEM STANDARD CERTIFICATIONS – 2019 – EXPLANATORY NOTE

### **Background**

The ISO Survey of Certifications is an annual survey of the number of valid certificates to ISO management system standards worldwide. The providers of data are the certification bodies accredited by the IAF MLA Members.

#### **Results**

The table below displays the total number of valid certificates and the total number of sites for each standard covered by the survey. The detailed results for each standard are available on <a href="ISO website">ISO website</a>. For each of the standard, the number of certificates and the number of sites are displayed next to each other to give a more comprehensive picture of the situation. A certificate is the document issued by a certification body once the client has demonstrated conformity to the standard and a "site" is a permanent location where an organization carries out work or a service.

	Total valid certificates	Total number of sites
ISO 9001	883 521	1 217 972
ISO 14001	312 580	487 950
ISO/IEC 27001	36 362	68 930
ISO 22000	33 502	39 651
ISO 45001	38 654	62 889
ISO 13485	23 045	31 508
ISO 50001	18 227	42 215
ISO 22301	1 693	6 231
ISO/IEC 20000-1	6 047	7 778
ISO 28000	1 874	2 403
ISO 37001	872	4 096
ISO 39001	864	1 852

## Results highlight

> The collection of data for the Survey was launched around the time of the start of the outbreak of the COVID 19 pandemic across the world. However, despite the challenges faced by the certification bodies to adapt to the new situation, the participation to the

survey was good and comparable to the previous year.

- ➤ The overall results show an increase, from 2018, of 3.8% of the total number of valid certificates for the 12 ISO management system standards covered in the standard. Part of this is due to the increase in the certification to ISO 45001 that was published in 2018 and consequently having limited number of certifications in the previous edition.
- All the standards covered have seen their number of certifications increase with for the 2 biggest ones an increase of 0.5% for ISO 9001 and of 2% for ISO 14001.
- ➤ Thanks to the adjustments and clarifications made to the Survey methodology in the 2018 edition, the latest results are consistent with the previous year which allows some comparison to be made again. The latest results show that the adjustments have improved the survey's data quality and reliability.
- Similarly to the previous editions of the survey, the results show some fluctuations at the country level that are explained by factors related to the participation such as the non-participation of the some important certification bodies for those specific countries. In the 2019 survey this is the case for Bosnia, Korea, Japan, The Netherlands, Turkey, the UK and the US.

#### Disclaimer

The ISO Survey is not a database. The providers of the data are the certification bodies' accredited by IAF members and they participate on a voluntary basis. The level of participation fluctuates from one edition to another and can impact the survey results especially at the country level. Interpretations of the results and any conclusions on the trends should be made with this in mind.

/