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SPA BOOKING APPOINTMENT SYSTEM

Spa is a place where people stay to improve their appearance or health by eating well, exercising and sometimes also by drinking or bathing in water with substance in it. Spas are establishment that deals with cosmetic treatments for men and women

Spa booking system is a software that makes it easy to book appointments and also schedule spa clients

Objectives of a Management System

- Efficient service
- Abolish the wastage of time of customer's and service renderers.
- Preserve details of appointment of customers and their respective therapist.
- Improve the effectiveness and efficient of the spa management activities, services and processes

Components

We have three main actors in our system:

- Therapist: Mainly responsible for delivering spa treatments and techniques such as massage, body scrubs, body wraps and therapeutic baths.
- Customer: Someone who goes for a therapy at the spa
- System: Mainly responsible for booking of appointments, storing of spa's data, etc.

Functional Requirement

- The system will create a service, choose a client, and assign it to your team after you have logged on with only a few clicks. Centralize the scheduling of all your spa resources such as staff, facilities and activities into a color-coded scheduler
- The system provide a client experience across all your channels with spa platform. Our POS solution gives your spa an instant, scalable and cost effective solution.
- Our easy to use employee scheduling and time clock software saves you time and money in your spa. Set shifts, define staff roles and services they can perform and track employee attendance.
- The system will allow clients to view staff availability, book & pay for their favourite services in the app. Clients can view past bookings and invoices and change their personal information.
- Built-in, in-depth reports will allow the therapist to visually analyse the business information. Easily create insightful reports that show you the changing nature of your business with minimal training.
- It will generate invoices through the system

NON-FUNCTIONAL REQUIREMENTS

- The system should be a dynamic scheduler; thus in essence, the software is to execute instructions out of order.

- Performance should be fast and accurate.
- The software should be able to give reports on the reviews the users make.
- Users' privacy should be maintained.
- It should be user friendly.
- Information will be stored in a database.