CHINEDU, OSINACHI JOEL

FRONT-END WEB DEVELOPER

Lekki, Lagos │ +234 703 338 1910 │ osinachij161@gmail.com

SUMMARY

With a background in software engineering and hands-on experience across product support, web development, and user interface optimisation, I bring a problem-solving mindset and a commitment to excellence that consistently deliver measurable results and satisfied customers. Skilled in React, Next.js, and Tailwind CSS with hands-on experience in UI development, API integration, and performance optimisation. Adept at collaborating across design and backend teams to translate business goals into seamless user experiences.

PROFESSIONAL SKILLS

Cross-functional Collaboration

Time Management

Feedback Documentation

Analytical Thinking

Customer Communication

Problem Resolution

TECHNICAL SKILLS

Front-End Development (React, Next.js, Tailwind CSS, JavaScript, HTML5, CSS3)

MS Office

API Integration & State Management

Web Design

UI/UX Implementation

WORK EXPERIENCE

Front-End Software Engineer   Jan 2024 - Present
Intelligent Business Owner Support Services (I.B.O.S.S) Africa , Lagos, Nigeria

- Engineered responsive web applications using Next.js and Tailwind CSS, improving cross-device compatibility and user engagement.
- Built and integrated reusable UI components, reducing development time by 20% and ensuring consistent design implementation.
- Integrated front-end applications with back-end APIs, enhancing data flow and application reliability.
- Colllaborated with design and backend teams to launch user-centric features, resulting in a 15% increase in client satisfaction scores.
- Conducted code reviews and optimisations, increasing system efficiency and reducing UI bugs by 40%.

Coding Instructor   May 2022 - Sept 2022
Kodies Tech, Lagos, Nigeria

- Designed and delivered beginner-friendly coding lessons for 50+ students aged 8–14, focusing on logic, web development, and creative problem-solving.
- Introduced project-based learning, leading to 90% of participants completing interactive web or game projects within 10 weeks.
- Cultivated a learning culture that encouraged teamwork, curiosity, and confidence in tech.
- Guided students in creating interactive projects, including games, animations, and basic websites.
- Customised learning approaches for varied skill levels, leading to a 30% improvement in average student project scores.

Customer Tech Support Representative   Mar 2022 - May 2022
Dover Credit Lagos, Nigeria

- Provided real-time technical support to customers using the Dover Credit app, troubleshooting login errors, loan application glitches, and payment processing issues.
- Guided users through app features and digital loan procedures, improving customer understanding and reducing repeat inquiries.
- Resolved over 90% of assigned customer issues on first contact, contributing to a 25% reduction in overall complaint rates.
- Collaborated with the product and customer success teams to identify recurring system issues and recommend user-focused improvements.

EDUCATION

Advanced Diploma │ Software Engineering   Sep 2019 - Aug 2021
Aptech Computer Education, Lagos, Nigeria

Bachelor of Science (B.Sc) │ Information Systems   Sep 2022 - May 2023
Middlesex University, London, UK

REFERENCES

Available Upon Request