

# Osmany A. Argueta Claros

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## WORK EXPERIENCE

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August 2024 – Present

**Best Buy, Bayshore, NY** – *Sales Advisor*

- Provided expert product knowledge to customers, guiding them in selecting the best electronics and home appliances based on their needs and preferences.
- Managed daily sales transactions and maintained accurate records through the store's point-of-sale system.
- Collaborated with team members to achieve store sales targets and deliver excellent customer service.
- Troubleshoot basic technical issues and recommended service solutions, enhancing the overall customer experience.
- Stayed up to date on new product launches and industry trends to provide informed recommendations.

February 2024 – June 2024

**Day & Nite All Service, New Hyde Park, NY** – Software Developer & IT Intern

- **Developed Azure app registrations:** Utilized JavaScript to integrate with Microsoft's Graph API and Azure Active Directory, enhancing app communication and authentication efficiency.
- **Created Power Automate Flows:** Designed and implemented both cloud and desktop flows to optimize onboarding and offboarding processes.
- **Engineered software for work order logging:** Collaborated with teammates to develop software leveraging Graph API, custom API endpoints, JSON structured data, SQL Database, Strapi, and cloud servers.
- **Hosted a Discourse forum:** Utilized an AWS LightSail server with Ubuntu, Node.js, and Apache to host a Discourse forum, facilitating Q&As and creating a community of knowledge within the company.
- **Provided technical support:** Offered comprehensive support for employees, resolving issues related to connectivity, software, and hardware across various devices (PCs, printers, routers, monitors, phones).
- **Managed device asset inventory:** Used Asset Tiger for asset management and maintained work phone connections.
- **Created Notion documentation:** Developed detailed documentation of processes, development, and tutorials within Notion for both department and company-wide use.

## EDUCATION

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September 2021 - PRESENT

**B.S. Degree in Computer Science**, Farmingdale State College, Farmingdale, NY - 3.37/4.0 GPA, Dean's List.

**Relevant Courses:** Mobile Applications Dev, Advanced Programing, Data Structures & Algorithms II, Computer Architecture.

## PROJECTS

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**Serenity – Lower Stress**

- Managed and maintained a GitHub repository for Serenity showcasing ongoing development, version control, and collaborative contributions within a work group.
- Implemented the back-end Java code and front-end GUI Java-FX.
- Performed JUnit testing and debugging to ensure functionality as for SRS Document.

## SUMMARY OF QUALIFICATIONS

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- Coding Languages: Java, JavaScript, Python, HTML, CSS, Kotlin.
- Software: Visual Studio, Android Studio, IntelliJ IDEA, NetBeans, Eclipse IDE, Microsoft 365.
- Bilingual: English and Spanish.
- Excellent written and verbal communication skills.
- Self-motivated with a high level of enthusiasm and creativity.
- Ability to rapidly grasp new concepts.