

Santiago Javier Romo Estrada

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Civil status: single

Age: 28

**Education:**

* 2010-2016 Anahuac University North Campus 2010-2016

Information Technology and Telecommunications Engineering

100% completed & accredited.

Academic performance: 8.18 out of 10

* Diploma in Business Analysis – September 2017
* ITIL Foundation certified – December 2018

**Experience:**

Student:

* August-December 2015: Collaboration in making an information system for the faculty of medicine of Anahuac University. The system had a web page, a data base and could do basic data mining with a collection of machine learning algorithms called Weka.
* January-June 2016: Financial evaluation of a telecommunications project with the objective of delivering internet to a rural community in the Mexican state of Oaxaca with the use of satellite communications.
* I had contact with Java from the beginning of my career. Two subjects were entirely taught in this language. I also learned to code in C and Visual Basic.

Grupo Assa S.A.:

November 2016 to September 2018:

* Supply Chain Assistant Consultant at AVON:
* Implementation of JD Edwards 9.2 Inventory Management Module
* Configuration Change requests
* Oracle SQL
* Data validation
* Control of travel expenses
* Document translation from Spanish to English and vice versa.
* Support to users
* Supply Chain Assistant Consultant at Tupperware and Fuller:
* Document translation from Spanish to English
* Project planning stage
* Supply Chain Assistant Consultant for project with Shire:
* Document translation from Spanish to English.
* Participation in project meetings held in English.

TESI de México SA de CV:

January to April 2019:

* Second level support for hospital staff and site engineers.
* Second Level Incidents resolution.

**Aptitudes and abilities:**

Abilities: JD Edwards Enterprise one 9.2 Inventory management and sales order management, ITIL Foundation, SCRUM, Business Analysis, MySQL, Java, Microsoft Office Tools, Python, Cisco IOS (Including routing and switching, ASA (security), WI-FI, VOIP), Linux Centos.

Aptitudes: disciplined, responsible, honest and diligent. Good at oratory.

Willing to travel and change residence.

**Languages**

English:

PET certified

Spoken: 95%,

Written: 95%

Read: 95%,

Listened: 95%

French: Level B1.3

Spoken: 25%,

Written: 25%

Read: 25%,

Listened: 25%

Spanish: Native language