# **OTIS VALENTINE**





Consistently recognized for technical troubleshooting skills used to rapidly and cost-effectively resolve challenging technical issues.

Quickly learn and master new technology; equally successful in both team and self-directed settings; and proficient in a range of computer systems, languages, tools, and testing methodologies.

#### **Contact**

- 1876-289-2217
- otisv23@yahoo.com cashp85@gmail.com
- https://otisvalentine876. github.io/resume/
- 85 Sunrise Crescent, Kingston19, St. Andrew

## **Skills**

- Graphic Design
- Website Design
- Computer Repair
- Customer Service
- Digital Marketing
- Search Engine Optimization

# Languages

HTML5, JavaScript, CSS, C++, Pascal

## **Software**

Microsoft Office, Adobe Photoshop, Adobe Illustrator

# **Experience**

St. Thomas Health Department

(Oct 13 - Apr 22)

54 Lyssons Road, Morant Bay, St. Thomas

Health Records/Data Entry Clerk

registering clients/patients both manually and database, setting appointments; document preparation-memos, invoices, reports.

Electoral Office of Jamaica; St. Thomas Eastern (Apr 12 - Nov 12) 15 Queen Street, Morant Bay St. Thomas

Data Entry Clerk/Verifier

Collecting, recording and organizing sensitive demographical data, in a clear, logical and sequential manner.

**Hampton Court Community Centre** 

(May 09 - Jan 10)

Hampton Court, Golden Grove, St. Thomas

HEART Trust/NTA, EUBSRP - Facilitator

troubleshooting within a networking environment, including system crashes, slow-downs, and data recoveries; timely documentation,(if appropriate), resolution, and troubleshooting; assisting trainees with remedial ICT programs.

## **Education**

THE UNIVERSITY OF TECHNOLOGY, JAMAICA

Aug 07 - Sep 10

Computing & Information Technology (Year 2)

THE UNIVERSITY OF THE WEST INDIES, MONA

May 06 - Jun 06

**Pre-regisite Courses** 

ST. THOMAS TECHNICAL HIGH

Sep 97 to Jun 02

Credit Diploma in Business Studies

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# Qualification

CSEC Mathematics	3
CSEC English A	3
CSEC Information Technology	3
CSEC Principles of Accounts	3
CSEC Principles of Business	2
CSEC Social Studies	2

## **Awards**

- PriceSmart Certificate for Outstanding Membership Sales/Renewals.
- HEART Trust/NTA, European Union Banana Sector Re-Training Project Certificate of Appreciation.
- Inter-American Development Bank, The Jamaica Business
   Development Corporation Certificate of Participation in Fire
   Safety, Environmental Awareness, Intellectual Property Rights,
   Food Safety and Business Guidelines.

## References

Dr. Steve R. Weaver Ph.D., RN Lecturer, The University of the West Indies

Phone: (876) 564-2691

Mr. Clement Applewhaite
Justice of the Peace, St. Thomas

Phone: (876) 348-8089