# ETHAN TORRES

✉ torresethan99@gmail.com

📞 432-703-9170

## PROFESSIONAL PROFILE

An Independent professional with strong work ethics, owning sophisticated capability for developing perceptible and verified operational methods, and simplifying the work processes to achieve success. Adept at identifying and resolving performance issues. Committed to ensuring that all work is performed in accordance to state and federal safety regulations.

## EDUCATIONAL BACKGROUND

**Associate: General Studies**
Austin Community College District - Kyle, TX
May 2019

**Certificate of Full Stack Flex Web Development at University of Texas**
Austin, TX
November 2020

**High School**
Lehman High school
Kyle, TX
2017

## CORE COMPETENCIES

- Possess excellent interpersonal and communication skills to establish evocative relationships with customers and stakeholders
- Effectively implement workplace safety policies and standards
- Deliver exceptional skills in customer service, improving processes, maintaining records, streamlining workflows, coordinating schedules, and resolving complex issues
- Demonstrate competency in prioritizing operations for maintaining required productivity levels, removing obstacles, and sustaining a high level of customer satisfaction

## EXPERIENCE

**RV Detailer**

Crestview RV - Buda, TX                    June 2017 – Present

- Perform all functions of auto detailing shop; Answered and directed incoming calls, picked-up and directed vehicles. Ensure customer satisfaction of services and performed basic office duties
- Clean the interiors by using a vacuum cleaner and adding air freshener
- Polish the car and applying maintenance standards on portions like mats, windows, and windshield.
- Clean the car both externally and internally by hand or the use of equipment's like brushes
- Inspect the vehicles thoroughly and recommending customers for changing of auto parts, painting and other necessary services

## PROFESSIONAL SKILLS

- Strong communication skills
- Comprehensive budgeting experience
- Exceptional analytical and judgmental skills
- Extensive scheduling, quality control, and risk management

## TECHNICAL SKILLS

- Microsoft Office. Front-End Web Development (1 year)
- CSS Git JavaScript HTML5 MySQL Node.js Bootstrap React MongoDB APIs JSON GitHub